

## **Payment Options:**

- 1. Mail check to: PO Box 654383, Dallas, TX 75265
- 2. Drop Off at Local Office: 3109 Sweeten Creek Road, Asheville, NC 28803
- 3. Payment Portal https://pay-online.fccenvironmental.com/

## **Payment Portal Information and Access:**

- 1. For Payment Portal ACCESS
  - a. Call 828-820-7022 for email verification and link instructions will be sent to you.
- 2. **Have access** and need to pay your invoice. Click on the link below or use your smartphone to scan the QR code.
  - a. Portal webpage https://pay-online.fccenvironmental.com/
  - b. From your Smartphone,



## **Portal Payment Instructions:**

PORTAL LOGIN:		
Image: control of the control of th	<ul> <li>a) Username = email address associated with your account.</li> <li>b) If you forget your password, click 'Forgot Password.' Enter your email associated with your account and choose "Send Email" to reset your password.</li> </ul>	

QUICK PAY	
<image/>	<ul> <li>a) Choose Quick pay on the bottom of the screen.</li> <li>b) Using your invoice enter your invoice # and the Quick Pay Code (or Account #) located on your invoice.</li> </ul>
<form>         Image: Sector Secto</form>	c) Here, you will see your balance. You can select your payment amount and see payment options. Once the information has been entered, click " <b>Process Payment</b> ".
HELP WITHIN THE PO	RTAL
SELECT ACCOUNT       101       SELECT SERVICE LOCATION       101         SELECT ACCOUNT       101       SELECT SERVICE LOCATION       101         SELECT ACCOUNT       TOTAL DUE       SELECT SERVICE LOCATION       101         Select       TOTAL DUE       Select SERVICE       Network       Network       C         Make a Payment       Image Auto Pay       Select Service       Se	d) For <b>help with the portal</b> , please call the 828-820-7022. When you reach a representative, click on the icon in the upper right- hand corner of the portal and provide the code to the agent. They will then be able to see your screen and assist you with any questions you may have.

www.fccenvironmental.com