

Office of the Sheriff Buncombe County North Carolina

**J. Van Duncan
Sheriff**



Comprehensive Annual Report Year Ending

December 31, 2009

Service

Integrity

Accountability

Professionalism

Dignity

Message from Sheriff J. Van Duncan



We are pleased to present the 2009 year-end report of the Buncombe County Sheriff's Office. This report is designed to give the taxpayers of Buncombe County an account of the services delivered to them by their Sheriff's Office. I am personally very pleased and proud of the men and women that deliver these services to their community.

As you will see in the report, the requests for services from the Sheriff's Office continue to increase. One statistic that bears this out is the increase in calls for service. The total calls for service over the past three years have risen from 51,625 to 57,429. Even though we have seen this influx in call volume, we have maintained an average response time of below ten minutes for emergency calls. Although there is an increase in call volume to the Sheriff's Office, we have seen a reduction in many types of crime across the unincorporated areas of Buncombe County.

In last year's report, I discussed the importance of partnerships with neighboring agencies. Our Western North Carolina Gang Task Force and the Buncombe County Anti-crime Task Force have seen great effectiveness and results over the past year. Our Drug Interdiction Task Force that partners a Buncombe County deputy with a Henderson County deputy to remove drugs and their illegal proceeds from our communities has also been extremely successful. In one seizure alone, they confiscated over 1,000 pounds of marijuana and \$1.1 million in US currency. Overall, drug seizures from the efforts of our combined task forces have taken \$7.3 million in narcotics off the street in the calendar of 2009. This is up from \$3.8 million the previous year.

As we move into 2010, we are constantly striving to form community partnerships with our school system as well as our neighborhoods to continue working to improve the quality of life in Buncombe County. The expansion of these partnerships with our other county and state service providers and community members are key to addressing the ongoing challenges that we face in our community.

In closing, I once again want to thank the members of this Sheriff's Office for their relentless efforts to make this community a safer place to live. As you look through our year-end report, I hope that you will agree that they have done a tremendous job.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Van Duncan". The signature is fluid and cursive, with a long horizontal flourish at the end.

Your Sheriff
Jack Van Duncan

Buncombe County

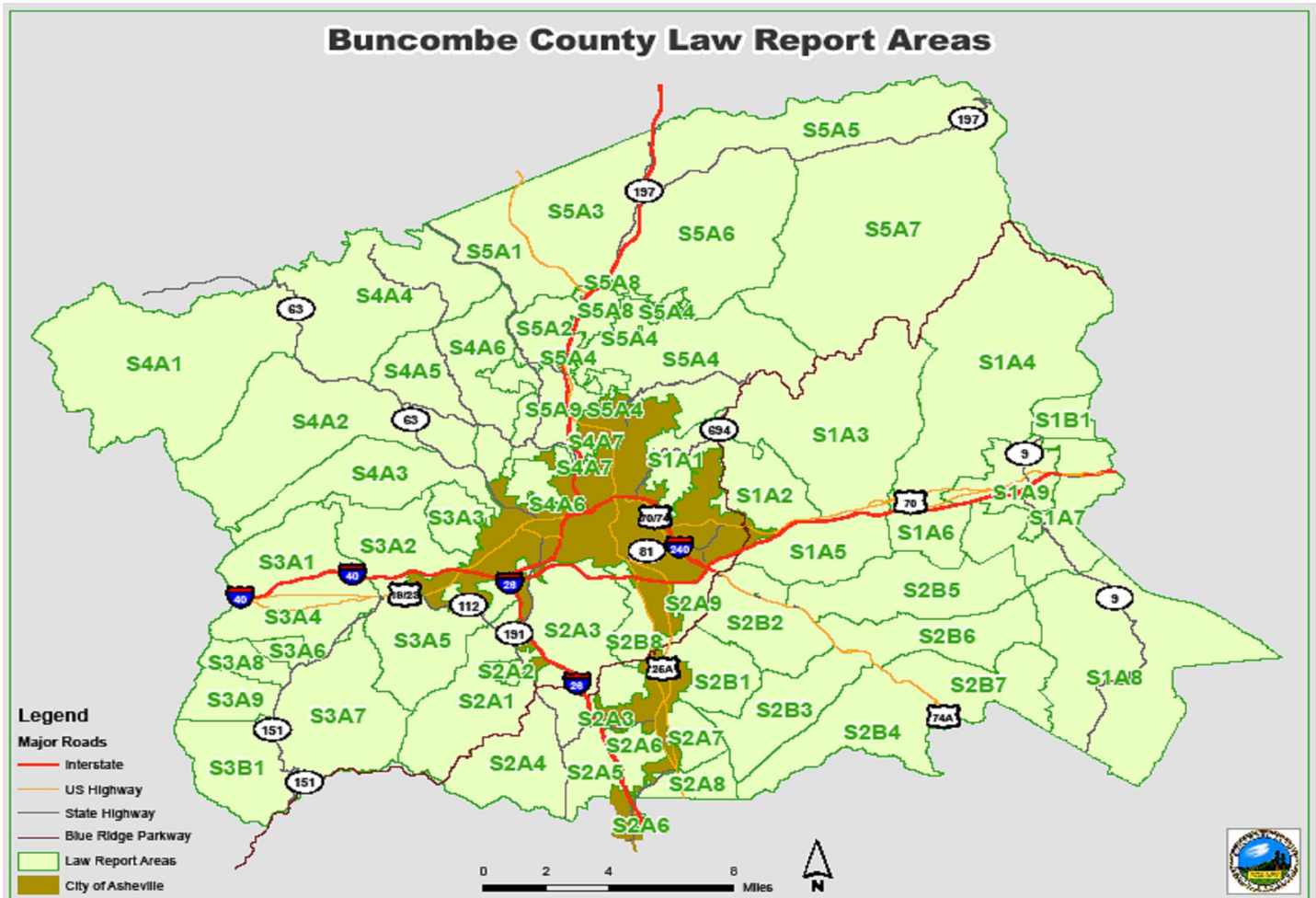
Population 229,047 2008*

656 Square Miles

Percent Municipal: 9.92%

County Vision

Buncombe County is a caring community in harmony with its environment where citizens succeed, thrive, and realize their potential.



County Mission

- ✦ We promote a healthy, safe, well-educated, and thriving community with a sustainable quality of life.
- ✦ We provide effective and efficient government our citizens can trust.
- ✦ We deliver service through a responsive work force committed to excellence, integrity, and teamwork.

Office of the Sheriff Buncombe County North Carolina At-A-Glance

Main Office
202 Haywood Street
Asheville, NC 28801
828-255-5000

Detention Center
20 Davidson Drive
Asheville, NC 28801
828-250-4557

372 Full-Time Employees
367 Full-Time Employees

12 Part-Time Employees
17 Part-Time Employees

410 Volunteers 2008
650 Volunteers 2009

J. Van Duncan
Sheriff

Don Reavis
Chief Deputy

Scott Bissinger
Major

Glen Matayabas
Major

MISSION STATEMENT

The Buncombe County Sheriff's Office is a professional, service oriented law enforcement agency. We are dedicated to improving the quality of life of everyone in Buncombe County by utilizing the highest degree of integrity and professionalism at every level, making certain that we lead by example, treat all persons with dignity, and hold ourselves accountable to the highest possible standards.

GUIDING PRINCIPLES

Service

We provide quality service in a manner which is proactive, fair, courteous, responsive and efficient. We will partner with the community to identify problems and create solutions to improve the quality of life.

Integrity

We demand candor, honesty and ethical behavior. We are committed to upholding our positions of trust by maintaining the highest ethical standards.

Accountability

We hold ourselves accountable to the people of Buncombe County in our decision making and management of resources to render services in an open, effective and efficient manner.

Professionalism

We shall exhibit a courteous, conscientious, and businesslike manner in all activities; stay knowledgeable of all aspects of our duties; understand how each individual's role fits within the larger organization and its mission; and act for the public good without regard to convenience or self-interest.

Dignity

We value and honor those that we serve.

Sheriff's Advisory Committee

The Buncombe County Sheriff's Office Personnel Advisory Board was formed in 1973 by then Sheriff Tom Morrissey and is the only Sheriff's Office in the state of North Carolina that is governed by State Statute, which was recently revised and rewritten in 2007 and ratified by the North Carolina General Assembly on July 18, 2007. **(House Bill 1197)**

The Personnel Advisory Board's function within the Buncombe County Sheriff's Office is to:

- ✦ Represent the public interest in the improvements of personnel administration;
- ✦ Advise the Sheriff of Buncombe County concerning the personnel administration, including minimum standards of employment established by the Criminal Justice and Training and Standards Council, and the methods used to publicize vacancies;
- ✦ To make any investigations which it may consider desirable concerning the administration of personnel in the agency;
- ✦ To advise the Sheriff on such personnel rules as he shall establish; and
- ✦ To hear appeals, receive evidence, determine facts and make recommendations to the Sheriff in cases of employee appeals of suspension, demotion and/or dismissal, and to determine and establish a rotating board for hiring and promoting within the agency.

Members of the Sheriff's Advisory Committee are:

Willie Mae Brown

Retired from Ball-Icon Glass Company after 28 ½ years. Lifelong member of Mt. Zion Missionary Baptist Church. Mrs. Brown also serves on Community Boards of Asheville –Buncombe Community Relations, Quality Forward, Community Action Opportunities, MLK Jr. Association.

Joan Creasman

Deputy Commissioner of the Western Regional Office for the North Carolina Department of Insurance. Former Assistant to Sheriff Charlie Long, and resides in the Leicester Community.

Don Linn

Chairman of the Board of East/West Inc, and former President of ETL Corporation. Formerly served on Board of Directors of Asheville Country Day School, Temple Bethha-Tephila and the North Carolina Wine Wholesalers Association. Mr. Linn is a graduate of the University of North Carolina.

William Mance Jr.

Retired Vice President for Human Resources at Mission Hospital, a former Western Region Manager for Western Carolina Industries, a human resources consulting organization. Mr. Mance is a retired Colonel of the United States Army. He serves on several boards and charitable organizations in the Asheville/Buncombe area. He is a graduate of Hampton University and George Washington University.

Tom Sobol

Mr. Sobol is on the Black Mountain Town Board and Mayor for 15 1/2 yrs. Buncombe County Commissioner for 16 yrs, Chairman for last 4 yrs. Chairman of N.C. State Personnel Commission for 10 yrs. United Way Board for 18 yrs. United Way Campaign Chair - 2004, and Crime Stoppers Chairman.

Office of Professional Standards

The Sheriff established the “Office of Professional Standards” immediately upon taking office. The Buncombe County Sheriff’s Office of Professional Standards is responsible for maintaining unquestionable standards of character and proficiency within the agency, while continually recommending actions and developing policies, procedures and practices that insure all citizens receive exceptional and appropriate levels of service.

The Sheriff has committed that every citizen complaint filed with the agency will be investigated. Some complaints are handled at the divisional level while more serious allegations are forwarded to the Office of Professional Standards. In 2008 the Office of Professional Standards had sixty-three cases referred to them. Each case resulted in a detailed report that was submitted to the Sheriff.

<u>2008</u>	<u>2009</u>
<u>2</u> Cases resulting in Commendation	<u>0</u> Cases resulting in Commendation
<u>24</u> Cases Sustained / Founded	<u>15</u> Cases Sustained / Founded
<u>18</u> Cases Non-Sustained / Unfounded	<u>30</u> Cases Non-Sustained / Unfounded
<u>3</u> Cases referred back to the Division	<u>11</u> Cases referred back to the Division
<u>16</u> Cases resulting in exoneration	<u>5</u> Cases resulting in exoneration
<u>0</u> Policy Administration Review	<u>2</u> Policy Administration Review

The Office of Professional Standards also manages firearms purchase permits and permits to carry a concealed handgun.

Pistol Purchase Permit

<u>2008</u>	<u>2009</u>
Applications Received 2,157	Applications Received 2,273
Applications Approved 2,034	Applications Approved 2,212
Applications Denied 113	Applications Denied 61
Applications being Processed 10	Applications being Processed 0

Carry Concealed Handgun Permits

<u>2008</u>	<u>2009</u>
Applications Received 1,078	Applications Received 1,688
Applications Approved 928	Applications Approved 1,683
Applications Denied 13	Applications Denied 5
Applications being Processed 137	Applications being Processed 0
Total Permits Issued 928	Total Permits Issued 1,683

TOTAL PERMITS ISSUED*

<u>2008</u>	<u>2009</u>
Total Permits Issued 4,399	Total Permits Issued 5,257

*(Applicants may receive up to 10 permits per application)

Records indicate a **56.5% increase** in Applications for Concealed Carry Permits from 2008 to 2009. (928 applications in 2008 increased to 1,683 applications in 2009).

Records indicate a **5.3% increase** in Applications for Pistol Purchase Permits from 2008 to 2009. (2,157 applications in 2008 increased to 2,273 applications in 2009).

Applications for Pistol Purchase Permits show **8.7% increase** during the same time period. (2,034 applications in 2008 increased to 2,212 applications in 2009).

Patrol Division

Captain Terry Rogers

Four Patrol Squads assigned to rotating schedules. Each Squad has 16 members, including three supervisors. The four squads patrol all Buncombe County twenty-four hours per day 365 days per year.

<i>2009 Calls for Service</i>	<i>57,429</i>
<i>2008 Calls for Service</i>	<i>54,600</i>
<i>2007 Calls for Service</i>	<i>51,625</i>

Increased Calls for Service 2009 compared to 2008 2,829 (Increase 4.92%)

<i>2009 Average Response time for Emergency Calls</i>	<i>9.53 Minutes</i>
<i>2008 Average Response time for Emergency Calls</i>	<i>9.21 Minutes</i>
<i>2007 Average Response time for Emergency Calls</i>	<i>10.75 Minutes</i>

Decreased Response time for Emergency Calls 2009 compared to 2008 (Decrease .32 minutes 3.35%)

<i>2009 Total Arrests</i>	<i>9,120</i>
<i>2008 Total Arrests</i>	<i>9,691</i>
<i>2007 Total Arrests</i>	<i>9,548</i>

Decrease Total Arrests 2009 compared to 2008 (Decrease 571 5.8%)

In addition to the above improvements, there were also 7,089.5 hours of training completed by the Patrol Division in 2009.

Criminal Investigations Division

Captain Rusty Sweezy

The Criminal Investigations Division is divided into specialized units designed to target specific types of crimes. The units are Major Case, Special Investigations, Field Investigations, Property Crimes, and the Buncombe County Anti-Crime Task Force (BCAT – which is included separately in this report). The division as a whole handled 2,868 cases in 2009.

<i>2009 Investigations Initiated</i>	<i>2,868</i>
<i>2008 Investigations Initiated</i>	<i>3,172</i>
<i>2007 Investigations Initiated</i>	<i>1,876</i>

Decreased Investigations Initiated 2009 compared to 2008 *304 (9.5% Decrease)*

<i>2009 Cases Cleared</i>	<i>1,538</i>
<i>2008 Cases Cleared</i>	<i>1,585</i>
<i>2007 Cases Cleared</i>	<i>890</i>

Decreased Cases closed 2009 compared to 2008 *47 (2.9% Decrease)*

BCAT

BUNCOMBE COUNTY ANTI-CRIME TASK FORCE

ANNUAL REPORT (JAN - DEC 2009)

CASES / DRUG Quantities / Values

COCAINE

Seized 22,495.6 grams # of Seizures 10

Purchased 613.8 grams # of Buys 18

Street Value \$2,311,090.00

Special Funds \$18,941.00

MARIJUANA (Processed)

Seized 536,661.92 grams # of Seizures 34

Purchased 2,776.5 grams Buys 14

Street Value \$1,133,225.00

Special Funds \$6,405.00

MARIJUANA (Plants)

Seized 1,528 plants # of Seizures 23

Purchased 0 Plants 0 Buys 0

Street Value \$3,653,500.00

Special Funds \$ 0

PERSCRIPTION PILLS

Seized 2,925.5 DU # of Seizures 15

Purchased 191.5 DU # of Buys 8

Street Value \$18,694.00

Special Funds \$1,970.00

METHAMPHETAMINE

Seized 383.58 grams # of Seizures 6

Purchased 0 Buys 0

Street Value \$38,358.00

Special Funds \$ 0

CRACK COCAINE

Seized 460.5 grams Seizures 6

Purchased 16.7 grams Buys 14

Street Value \$180,830.00

Special Funds \$1,300.00

BCAT

BUNCOMBE COUNTY ANTI-CRIME TASK FORCE

ANNUAL REPORT (JAN - DEC 2009) CASES / DRUG Quantities / Values

STEROIDS

Seized **31 grams** # of Seizures **1**
Street Value **\$2,480.00**

US CURRENCY

Street Value **\$21,230.00**

DYMETHYLTRYPTAMINE

Seized **30 grams** # of Seizures **1**
Street Value **\$ 4,500.00**

TOTAL OPENED: 272

INTERDICTION:

May of 2009 brought the introduction of a highway interdiction team comprised of a deputy from the Buncombe County Sheriff's Office and the Henderson County Sheriff's Office. The goal is to suppress criminal activities in Buncombe and Henderson Counties via the I26 and I40 interstate system. The first partial year yielded **\$215,000.00** in cash seizures, and illegal drugs with street value over **\$2,000,000.00**.

The interdiction team also apprehended Juan Manual Hernandez, a wanted fugitive from Texas. Hernandez was wanted for Second Degree Sexual Assault of a Handicapped Minor.

The interdiction team also identified a person who is on the Homeland Security Terrorist Watch List.

OTHER SEIZURES:

Other seizures made by BCAT yielded two vehicles, numerous weapons, **\$11,000 in counterfeit** US currency and **\$43,792 in US currency**.

Total value of drugs **OFF THE STREETS** in Buncombe County 2009: **\$7,300,000.00 Street Value!**

MUSHROOMS

Seized **95.5 grams** # of Seizures **3**
Street Value **\$9,550.00**

LSD

Seized **359 DU** # of Seizures **1**
Street Value **\$5,385.00**

HASH

Seized **.2 grams** # of Seizures **1**
Street Value **\$30.00**

TOTAL CASES CLOSED: 170

Civil Process

Captain David Sharpton

North Carolina General Statute 1A-1, Rule 4, states that the civil process function for the entire county is the responsibility of the sheriff. No other law enforcement agency can do this. The sheriff and his deputies are the only law enforcement officers in the county that have the authority to serve a court-issued paper.

Civil Papers

2009 Civil Papers Received	27,257
2008 Civil Papers Received	25,911
2007 Civil Papers Received	25,179

Domestic Violence Orders

2009 Domestic Violence Orders	752
2008 Domestic Violence Orders	733
2007 Domestic Violence Orders	898

No Contact Orders

2009 No Contact Orders	248
2008 No Contact Orders	139
2007 No Contact Orders	206

Writs of Execution

2009 Writs of Execution	1,021
2008 Writs of Execution	1,060
2007 Writs of Execution	831

Child Support – Orders for Arrest

2009 Issued	1,155
2008 Issued	803
2007 Issued	1,522

2009 Served	775
2008 Served	717
2007 Served	579

Criminal Arrest Warrants

2009 Criminal Arrest Warrants Served	11,981
2008 Criminal Arrest Warrants Served	12,767
2007 Criminal Arrest Warrants Served	12,513

Money Collected on Civil Actions

2009 Funds Collected on Behalf Plaintiffs	\$402,293.31
2008 Funds Collected on Behalf Plaintiffs	\$268,159.21
2007 Funds Collected on Behalf Plaintiffs	\$404,047.05

2009 Sheriff's Fees Collected	\$165,800.00
2008 Sheriff's Fees Collected	\$148,755.00
2007 Sheriff's Fees Collected	\$126,961.29

2009 Total Collected	\$568,093.31
2008 Total Collected	\$416,914.21
2007 Total Collected	\$531,008.34

Property / Evidence

Maria Hricinak, Property & Evidence Manager

The Property and Evidence Section for the Office of the Sheriff is tasked with receiving, inventorying and maintaining storage of all property and evidence collected by this agency and some of the other law enforcement agencies of Buncombe County. The evidence manager has responsibility for keeping accurate records and being able to produce any property or evidence for criminal cases, confiscated items or items kept to be returned to owner.

Items of Property

<i>2009 Drugs items received</i>	<i>1,202</i>
<i>2008 Drugs items received</i>	<i>1,183</i>
<i>2007 Drugs items received</i>	<i>1,237</i>
<i>2009 Drugs items destroyed / Disposed</i>	<i>695</i>
<i>2008 Drugs items destroyed</i>	<i>977</i>
<i>2007 Drugs items destroyed</i>	<i>403</i>
<i>2009 Gun items received</i>	<i>408</i>
<i>2008 Gun items received</i>	<i>519</i>
<i>2007 Gun items received</i>	<i>594</i>
<i>2009 Gun items destroyed / Disposed</i>	<i>372</i>
<i>2008 Gun items destroyed</i>	<i>598</i>
<i>2007 Gun items destroyed</i>	<i>506</i>
<i>2009 General / Other items received</i>	<i>1,538</i>
<i>2008 General / Other items received</i>	<i>2,027</i>
<i>2007 General / Other items received</i>	<i>1,739</i>
<i>2009 General / Other items destroyed/Disposed</i>	<i>706</i>
<i>2008 General / Other items destroyed</i>	<i>1,568</i>
<i>2007 General / Other items destroyed</i>	<i>469</i>
<i>2009 Total items received</i>	<i>3,148</i>
<i>2008 Total items received</i>	<i>3,729</i>
<i>2007 Total items received</i>	<i>3,570</i>
<i>2009 Total items destroyed / Disposed</i>	<i>1,773</i>
<i>2008 Total items destroyed</i>	<i>3,143</i>
<i>2007 Total items destroyed</i>	<i>1,378</i>
<i>2009 Property released to owner</i>	<i>495</i>
<i>2008 Property released to owner</i>	<i>562</i>
<i>2007 Property released to owner</i>	<i>898</i>

Detention and Court Security Division

Major Glen Matayabas

The Buncombe County Detention Facility is a 604-bed, adult local confinement facility utilizing a direct supervision style of inmate management. The facility confines pre-trial and sentenced local, state and federal inmates. Court Security supervises the security operation of 7 District Courts, 2 Superior Courts, and a Visitor Screening Area with use of a metal detector as well as Court Holding which is a temporary holding area for inmates awaiting their scheduled first appearance.

Facility Capacity

Annex 80 males
 North Tower 276 males
 Central Tower 152 males & 96 Females

Facility Staff

Detention.....131
 Administration...27
 Court Security...23

Staff Training Hours

2009 18,800
 2008 20,020

2009 compared to 2008 decreased 6.09% (1,220 hours)

Total Inmates Booked

2009 15,709
 2008 16,243
 2007 16,382
 2006 13,725

2009 compared to 2008 decreased 3.29% (534 inmates)

Average Length of Stay in Detention

2009 9.50 days
 2008 9.20 days
 2007 8.24 days
 2006 10.73 days

2009 compared to 2008 increased 3.2% (.3 days)

Average Daily Population

2009 431
 2008 427
 2007 474
 2006 460

2009 compared to 2008 increased .94% (4 inmates)

Inmate Cost per Day

2009 \$77.52
 2008 \$58.85

BUNCOMBE COUNTY
 DETENTION FACILITY

BUNCOMBE COUNTY DETENTION FACILITY

SHERIFF Bobby Medford Charles H. Long	DEDICATION 1993	ELECTRICAL CONTRACTOR Hays and Landry Electrical Contractors, Inc.
COUNTY MANAGER William E. McElreth, Jr. Steve Metcalf	COMMISSIONERS GENE KANEY, CHAIRMAN PATSY BEEVER TOM SOBOL DAVID W. THONG WILLIAM H. "BILL" STANLEY	MECHANICAL CONTRACTOR Carter Mechanical, Inc.
ARCHITECTS O'Brien/Adkins Associates, PA Wayne D. Roberts, AIA	GENERAL CONTRACTOR Gospel Builders, Inc.	PLUMBING CONTRACTOR Mechanical Industries
	DORIS F. GIZENTANNER JESSIE L. LEIBRETTA	FILE PROTECTION CONTRACTOR Curtis Pankas Spinko

Detention and Court Security Division (Continued)

Meals Served with Average Cost per Meal

2009	492,975
2008	475,497

2009 compared to 2008 increased 3.67% (17,478 meals)

2009	\$1.11
2008	\$1.16

2009 compared to 2008 decreased 4.31% (5 cents)

Assaults in Detention

Inmate on Inmate

2009	35
2008	39

2009 compared to 2008 decreased 10.26% (4 assaults)

Inmate on Detention Officer

2009	9
2008	5

2009 compared to 2008 increased 80% (4 assaults)

Use of Force Incidents

2009	47
2008	45

2009 compared to 2008 increased 4.45% (2 incidents)

Inmate Disciplinary Hearings

2009	61
2008	71

2009 compared to 2008 decreased 14% (10 hearings)

Inmate Grievances

2009	918
2008	971

2009 compared to 2008 decreased 5.46% (53 grievances)

Inmate Transports

2009	1,370
2008	1,166

2009 compared to 2008 increased 17.5% (204 transports)

Warrants Served

2009	3,834
2008	4,031

2009 compared to 2008 decreased 4.89% (197 warrants)

Subpoenas Served

2009	3,696
2008	2,756

2009 compared to 2008 increased 34.1% (940 subpoenas)

Visitors to the Detention Facility

2009	10,188
2008	7,198

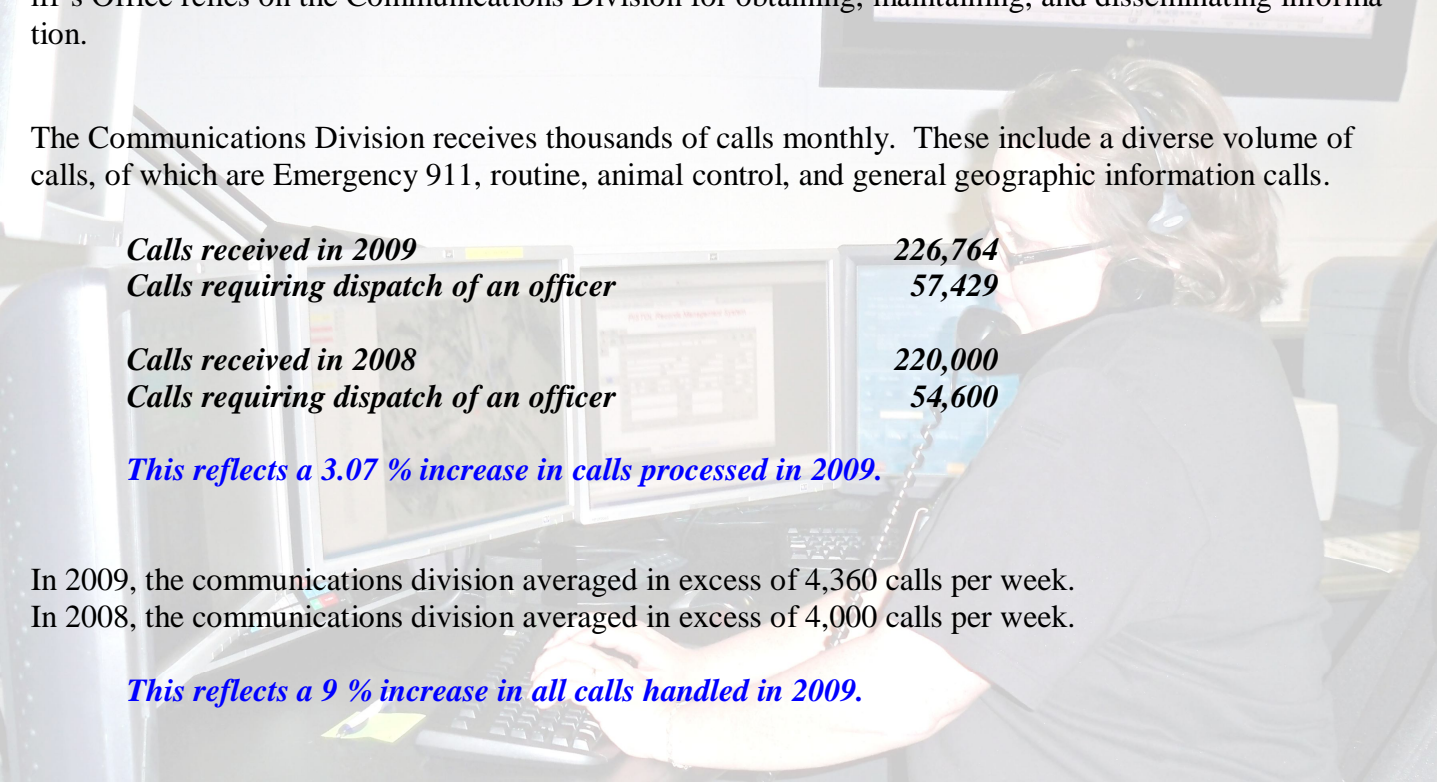
2009 compared to 2008 increased 41.54% (2,990 visitors)

Communications

Director Brooke Hazlett

The Communications Division of the Buncombe County Sheriff's Office is the link between citizens and officers for which the Sheriff's Office safeguards lives and property. Each other division within the Sheriff's Office relies on the Communications Division for obtaining, maintaining, and disseminating information.

The Communications Division receives thousands of calls monthly. These include a diverse volume of calls, of which are Emergency 911, routine, animal control, and general geographic information calls.



<i>Calls received in 2009</i>	226,764
<i>Calls requiring dispatch of an officer</i>	57,429
<i>Calls received in 2008</i>	220,000
<i>Calls requiring dispatch of an officer</i>	54,600

This reflects a 3.07 % increase in calls processed in 2009.

In 2009, the communications division averaged in excess of 4,360 calls per week.
In 2008, the communications division averaged in excess of 4,000 calls per week.

This reflects a 9 % increase in all calls handled in 2009.

Dispatch functions are also provided to Woodfin and Weaverville Police Departments, including their DCI requirements. The Buncombe County Sheriff's Office also has DCI service agreements with a total of 16 outside agencies, performing their DCI transactions.

Chaplains

Crisis Counselor Richard Baird

The Buncombe County Sheriff's Office Chaplaincy is made up of specially trained ordained and non-ordained chaplains. Our chaplains provide a valuable service to law enforcement, their families and to the citizens when crisis and tragedy occurs. The services of our volunteer chaplains are provided without cost to our citizens.

Our chaplains work alongside law enforcement officers and personnel on a day-to-day basis through regular agency visits, ride-alongs and participating in Sheriff's office events and community projects. They have assisted with the Senior Reassurance luncheon and the Employee Awards Banquet in 2009.

The Sheriff's office has fourteen volunteer chaplains who have faithfully served for many years. These include Allen Rash, Bill Day, Robert Teague, Sonia Burleson, Chuck Waldrup, Kent Withington, Garry Rogers, Lewis Melton, Art Slagle, Terry and Ann Threadwell, Rex Collins, Joe Chandler and Charles Shelton. The Chaplaincy program is overseen by Richard Baird, Sheriff's Crisis Counselor.

The chaplains have made numerous hospital calls and death notifications. They have also worked with families who have experienced tragic events in their lives. They help provide resources and conduct funerals and weddings when asked. Chaplains provide 24 hour, seven day a week, on call status. This equals 8700 stand-by hours logged in each year.

Animal Control

The duties of Animal Control were given to the BCSO on July 1, 2006. We currently employ 6 full time officers who work Monday through Friday, 13 hrs – each day on duty and 11 hrs each day on-call. We work on-call each weekend only to answer emergency calls for service. Some of our services provided last year include:

<i>Total Calls for Service 2009</i>	11,943	
<i>Total Calls for Service 2008</i>	11,273	
<i>Total Calls for Service 2007</i>	10,675	
<i>Increased calls for service 2008 compared to 2009</i>	670	(5.9% Increase)
<i>Animal to Human Bites Investigated 2009</i>	409	
<i>Animal to Human Bites Investigated 2008</i>	389	
<i>Animal to Human Bites Investigated 2007</i>	359	
<i>Increased animal to human bites 2008 compared to 2009</i>	20	(5.1% Increase)
<i>Animal Cruelty Investigations 2009</i>	506	
<i>Animal Cruelty Investigations 2008</i>	592	
<i>Animal Cruelty Investigations 2007</i>	572	
<i>Decreased Cruelty Investigations 2008 compared to 2009</i>	86	(14.6% Decrease)
<i>Animals Picked Up 2009</i>	1,034	
<i>Animals Picked Up 2008</i>	1,177	
<i>Animals Picked Up 2007</i>	957	
<i>Decreased animals picked up 2008 compared to 2009</i>	143	(12.2% Decrease)
<i>Dangerous Animal Investigations 2009</i>	156	
<i>Dangerous Animal Investigations 2008</i>	141	
<i>Dangerous Animal Investigations 2007</i>	257	
<i>Increased Animal Investigations 2008 compared to 2009</i>	15	(10.6% Increase)
<i>Injured or Sick Animals Investigated 2009</i>	378	
<i>Injured or Sick Animals Investigated 2008</i>	435	
<i>Injured or Sick Animals Investigated 2007</i>	354	
<i>Decreased Injured or Sick Animals 2008 compared to 2009</i>	-57	(13.2% Decrease)
<i>Barking Dog Complaints 2009</i>	303	
<i>Barking Dog Complaints 2008</i>	364	
<i>Barking Dog Complaints 2007</i>	378	
<i>Decreased Barking Dog Complaints 2008 compared to 2009</i>	-61	(16.8% Decrease)
<i>Strays Reported 2009</i>	4,916	
<i>Strays Reported 2008</i>	4,267	
<i>Strays Reported 2007</i>	2,493	
<i>Increased Strays Reported 2008 compared to 2009</i>	649	(15.2% Increase)
<i>Spay/Neuter 2009</i>	257	
<i>Spay/Neuter 2008</i>	233	
<i>Spay/Neuter 2007</i>	127	
<i>Increased Injured or Sick Animals 2008 compared to 2009</i>	24	(10.3% Increase)
<i>Rabies Vaccination 2009</i>	2,542	
<i>Rabies Vaccination 2008</i>	2,573	
<i>Rabies Vaccination 2007</i>	1,399	
<i>Decreased Rabies Vaccinations 2008 compared to 2009</i>	-31	(1.3% Decrease)
<i>Micro-Chipping 2009</i>	265	
<i>Micro-Chipping 2008</i>	294	
<i>Micro-Chipping 2007</i>	99	
<i>Increased Micro Chipping 2008 compared to 2009</i>	29	(10.9% Increase)

SRO ANNUAL REPORT 2009

Training Hours received		949
Arrests/Citations		162
Juvenile Petitions		222
Incident Reports		265
Student Counseling Sessions	Approx.	725
Parent Counseling Sessions	Approx.	93
Elementary & other school contacts		208

Other school activities routinely participating in:

- Tabletop training exercises

Security for school events including:

- *athletic events
- * dances
- * field trips
- * graduations

- Coaching 5 SRO's coach school teams
- Teaching All SRO's routinely teach classes pertaining to law enforcement

ON TRACK leadership development program

SRO's conduct 2 two week sessions for rising 8th & 9th grade students during the summer months. They plan, coordinate, teach and counsel these students in a curriculum that includes:

Emotional Intelligence
The Power of One
Anti Drug & Gang classes
Decision Making

Activities include:

Camping
Rafting
Ropes confidence course
Hiking
Swimming

Training Division



The Support Operations Training Division is responsible for coordinating State Mandated courses and Continuing Education courses for the 463 Sworn Law Enforcement Officers in our Agency. Training is conducted on-site, at AB Tech Community College, or at the North Carolina Justice Academy. Thirty-one of our officers are certified and trained as Instructors. In 2009, 5,993 training hours were received by Buncombe County Enforcement Officers and Detention Officers. During annual firearms qualifications, officers fired over 32,000 rounds of 9mm and over 20,000 rounds of 5.56 rifle ammunition.

Crime Prevention/Community Relations

The Crime Prevention / Community Relations Unit operated with one less Officer than the year before and still achieved many accomplishments during 2009. Some of these include:

- ✦ The Westwood Office continues to be used for meetings, training, and other functions.
- ✦ The Managing Panic program continues to be successful. Since its inception, there have been 11 houses of worship request this free service. A comprehensive analysis was provided to each.
- ✦ Graduated one Sheriff's Citizens' Academy.
- ✦ Coordinated the 2009 Mountain Santa gift drive for 231 needy children.
- ✦ Trained and organized 24 new Community Watch programs across the county.
- ✦ Debuted the Sheriff's new Crime Fighter, Major Mouse, during the 2nd annual Scarecrow Festival at Lake Julian.
- ✦ Coordinated a series of kid programs with Buncombe County Parks & Recreation at all of the county pools.
- ✦ Coordinated with Parks & Recreation to present safety information for senior adults several times throughout the year.
- ✦ Presented several safety programs to area Boy and Girl Scout troops.
- ✦ Incorporated Major Mouse into the **Read Across Buncombe** Program.

2009 Crime Prevention Statistics

<i>Adults Impacted</i>	5,918
<i>Children Impacted</i>	5,446
<i>Safety Presentations</i>	37
<i>KID ID Information Sheets Produced</i>	188
<i>New Community Watch Programs</i>	24
<i>Security Risk Assessments</i>	38
<i>Public Service Announcements</i>	10

2008 Crime Prevention Statistics

<i>Adults Impacted</i>	5,739
<i>Children Impacted</i>	6,081
<i>Safety Presentations</i>	55
<i>Children ID Cards Produced</i>	269
<i>New Community Watch Programs</i>	23
<i>Residential Security Surveys</i>	36
<i>Public Service Announcements</i>	9



BUNCOMBE COUNTY SHERIFF'S OFFICE
SPECIAL RESPONSE TEAM

The Buncombe County Sheriff's Office Special Response Team is comprised of fourteen tactical operators and four sniper/observers. They are supervised by a Tactical Commander and Assistant Commander. The Special Response Team is utilized for high risk tactical operations to include barricaded suspects/subjects, high risk arrest warrant and search warrant executions and other specialized missions critical to the operation of the Sheriff's Office. In 2009 this team responded to more than a dozen call-outs for warrant services executions, armed barricaded individuals, and dignitary protective operations. These individuals are on call twenty-four hours a day and respond as needed throughout Buncombe County. The team trains on a monthly basis on the third Thursday of every month. In addition, individual team members receive specialized training from the North Carolina Justice Academy in areas specific to their team roles. The Special Response Team is a member of the National Tactical Officers Association and is working towards membership in the reorganized North Carolina Tactical Officers Association.

Giving Back to Buncombe County

Sheriff's Office employees engage in numerous activities as volunteers giving back to the community they protect. Some of these activities for 2009 included:

- ✦ Reading at local elementary schools and joining the students for lunch
- ✦ Supporting and participating in the Special Olympics
- ✦ Adopting and fostering animals from the shelter and supporting animal rescue groups
- ✦ Serving a Holiday Meal to participants in the Senior Reassurance program
- ✦ Youth Activities such as volunteer coaching in our schools and communities
- ✦ Employees raised over \$2500.00 for Breast Cancer Research
- ✦ Employees participated and raised funds for "Heart Strings"
- ✦ Sponsored children for the annual County Christmas event
- ✦ Maintain an Explorers program chartered by the Sheriff's Office
- ✦ Over 100 winter coats were collected from employees for those in need
- ✦ Employees contributed to the United Way through payroll deduction
- ✦ Supporting the "On-Track" Program along with Eblen Charities
- ✦ Mentored High School students working on Senior projects
- ✦ Volunteer work at Eliada Home to include construction projects
- ✦ Presentation of Colors at civic events by the Sheriff's Honor Guard
- ✦ Collecting and sending items to overseas soldiers