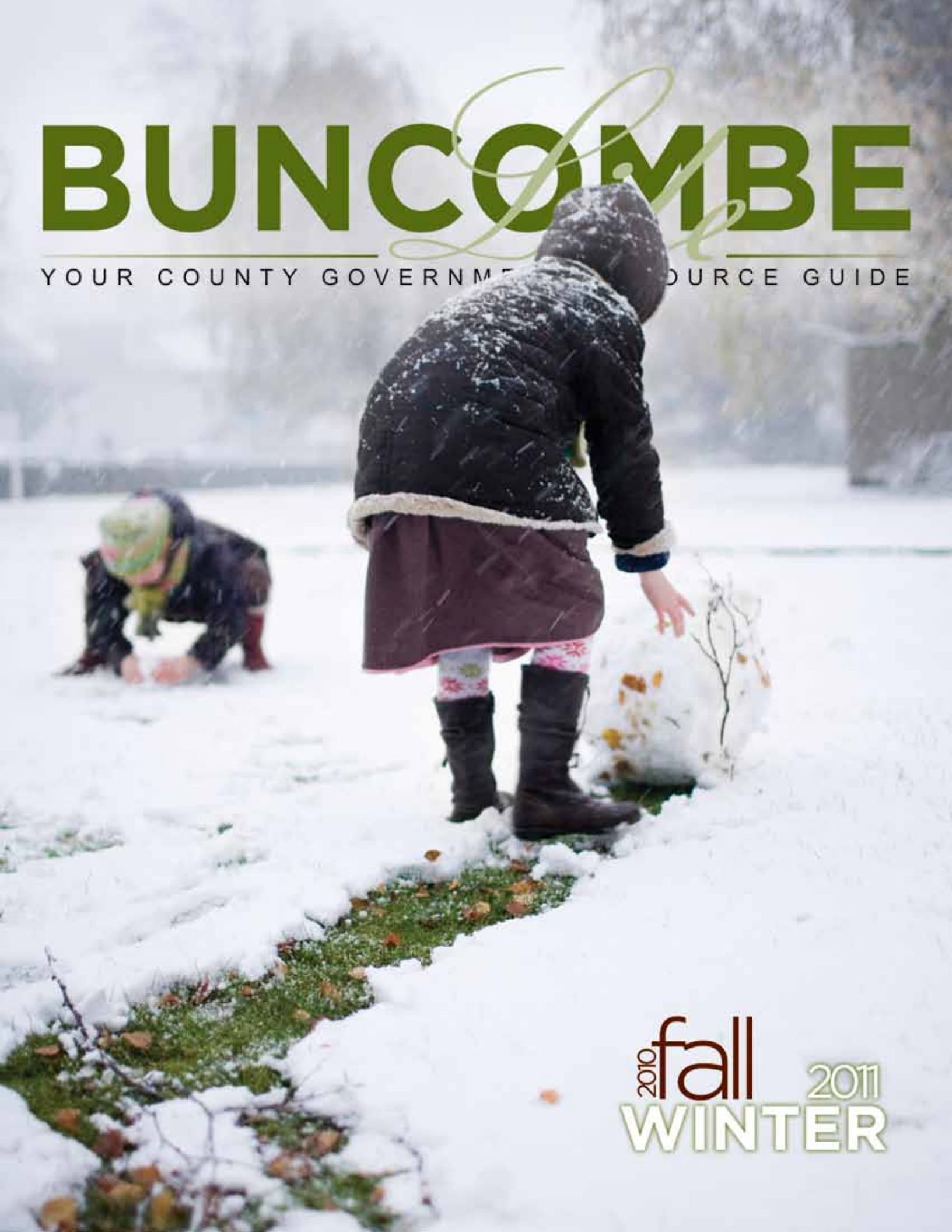


BUNCOMBE

YOUR COUNTY GOVERNMENT RESOURCE GUIDE



2010 fall 2011
WINTER

BUNCOMBE LIFE

WELCOME TO BUNCOMBE LIFE

Buncombe Life is a publication that can help you find the programs & services the county provides for all of its residents.

We hope that this publication will be helpful to you.

Your Commissioners, along with County staff, are working each and every day to make life better here in Buncombe County.



Look for this box throughout the publication for great tips on related videos produced by BCTV.

CONNECTING YOU WITH THE COUNTY

- **TELEVISION** - BCTV Channel 2 on Charter Cable
- **E-MAIL** - Subscribe to our award-winning, weekly eZine to get the hottest topics and tips for making your life better at buncombecounty.org/ezine.
- **WEBSITE** - buncombecounty.org.
- **SERVICES AVAILABLE ONLINE:**
 - Apply for employment.
 - Reserve a book or check out an audio book.
 - Pay your taxes.
 - Download building permit applications and instructions.
 - Watch BCTV shows.
 - Check the full agenda packet for your County Commissioners' next meeting.
 - Check the value of your property and view an aerial map.
 - And much more!



Buncombe

RENOVATIONS & RELOCATIONS

Buncombe County Government offices are renovating and relocating. The Tax Office and Board of Elections (*Election Services*) are now located at 35 Woodfin Street (*former Health Center*) across from the First Baptist Church. Many of our health services have relocated. To check the current location of any County service, please call **250-4100**.

PHOTO CONTEST

The County is looking for high quality photos of citizens enjoying the outdoors, participating in recycling, litter cleanup, or just walking the dog. The photos must be high quality (*at least 300 dpi*) and will become the property of Buncombe County. Learn more at buncombecounty.org/green.

WHISTLEBLOWER HOTLINE

Buncombe County has set up a toll free “**whistleblower**” hotline number **866-908-7236**. Citizens are encouraged to report any incidents of possible fraud, theft, illegal or unethical behavior by County staff. All reports can be made in an anonymous manner. Learn more at buncombecounty.org.



BUNCOMBE COUNTY ELECTED OFFICIALS

BOARD OF COMMISSIONERS

DAVID GANTT

CHAIRMAN
The Law Offices of David Gantt
82 Church Street
Asheville, NC 28801
252-2852
david@davidgantt.com

BILL STANLEY

VICE CHAIRMAN
Commissioners Office
205 College Street
Asheville, NC 28801
250-4007
bill.stanley@buncombecounty.org

K. RAY BAILEY

COMMISSIONER
Commissioners Office
205 College Street
Asheville, NC 28801
250-4008
ray.bailey@buncombecounty.org

HOLLY JONES

COMMISSIONER
YWCA of Asheville
185 S. French Broad Avenue
Asheville, NC 28801
250-4004
holly.jones@buncombecounty.org

CAROL PETERSON

COMMISSIONER
Commissioners Office
205 College Street
Asheville, NC 28801
250-4005
carol.peterson@buncombecounty.org

The Buncombe County Commissioners offices are located at 205 College Street in downtown Asheville. Their meetings are held at 30 Valley Street in downtown Asheville.

COUNTY ADMINISTRATION

WANDA GREENE

COUNTY MANAGER
205 College Street, Suite 300
Asheville, NC 28801
250-4100
wanda.greene@buncombecounty.org

JON CREIGHTON

*ASSISTANT COUNTY MANAGER
PLANNING DIRECTOR*
46 Valley Street
Asheville, NC 28801
250-4835
jon.creighton@buncombecounty.org

MANDY STONE

*ASSISTANT COUNTY MANAGER
SOCIAL SERVICES DIRECTOR*
40 Coxe Avenue
Asheville, NC 28801
250-5588
mandy.stone@buncombecounty.org

KATHY HUGHES

*CLERK TO THE BOARD
PUBLIC RELATIONS DIRECTOR*
205 College Street, Suite 300
Asheville, NC 28801
250-4105
kathy.hughes@buncombecounty.org

MICHAEL FRUE

COUNTY ATTORNEY
205 College Street, Suite 300
Asheville, NC 28801
250-4121
michael.frue@buncombecounty.org

DONNA CLARK

FINANCE DIRECTOR
200 College Street, Suite 420
Asheville, NC 28801
250-4137
donna.clark@buncombecounty.org

OTHER ELECTED OFFICIALS

KAY HAGAN

US SENATOR
310 New Bern Avenue
Raleigh, NC 27601
877-852-9462
fax 202-228-2563

RICHARD BURR

US SENATOR
Federal Building
151 Patton Avenue
Asheville, NC 28801
350-2437
fax 828-350-2439

HEATH SHULER

US REPRESENTATIVE
205 College Street, Suite 100
Asheville, NC 28801
252-1651
fax 252-8734

BEV PERDUE

GOVERNOR
20301 Mail Service Center
Raleigh, NC 27699
919-733-4240 or 1-800-662-7952
governor@ncmail.net

VAN DUNCAN

SHERIFF
202 Haywood Street
Asheville, NC 28801
250-4477
van.duncan@buncombecounty.org

LOCAL LEGISLATIVE DELEGATION

MARTIN NESBITT, JR.

SENATOR
29 North Market Street
Asheville, NC 28801
252-0490
martin.nesbitt@ncleg.net

TOM APODACA

SENATOR
P.O. Box 1011
Hendersonville, NC 28792
696-3510
tom.apodaca@ncleg.net

SUSAN FISHER

REPRESENTATIVE
7 Maple Ridge Lane
Asheville, NC 28806
258-5355
susan.fisher@ncleg.net

PATSY KEEVER

REPRESENTATIVE
17 Braddock Way
Asheville, NC 28803
patsy.keever@ncleg.net

JANE WHILDEN

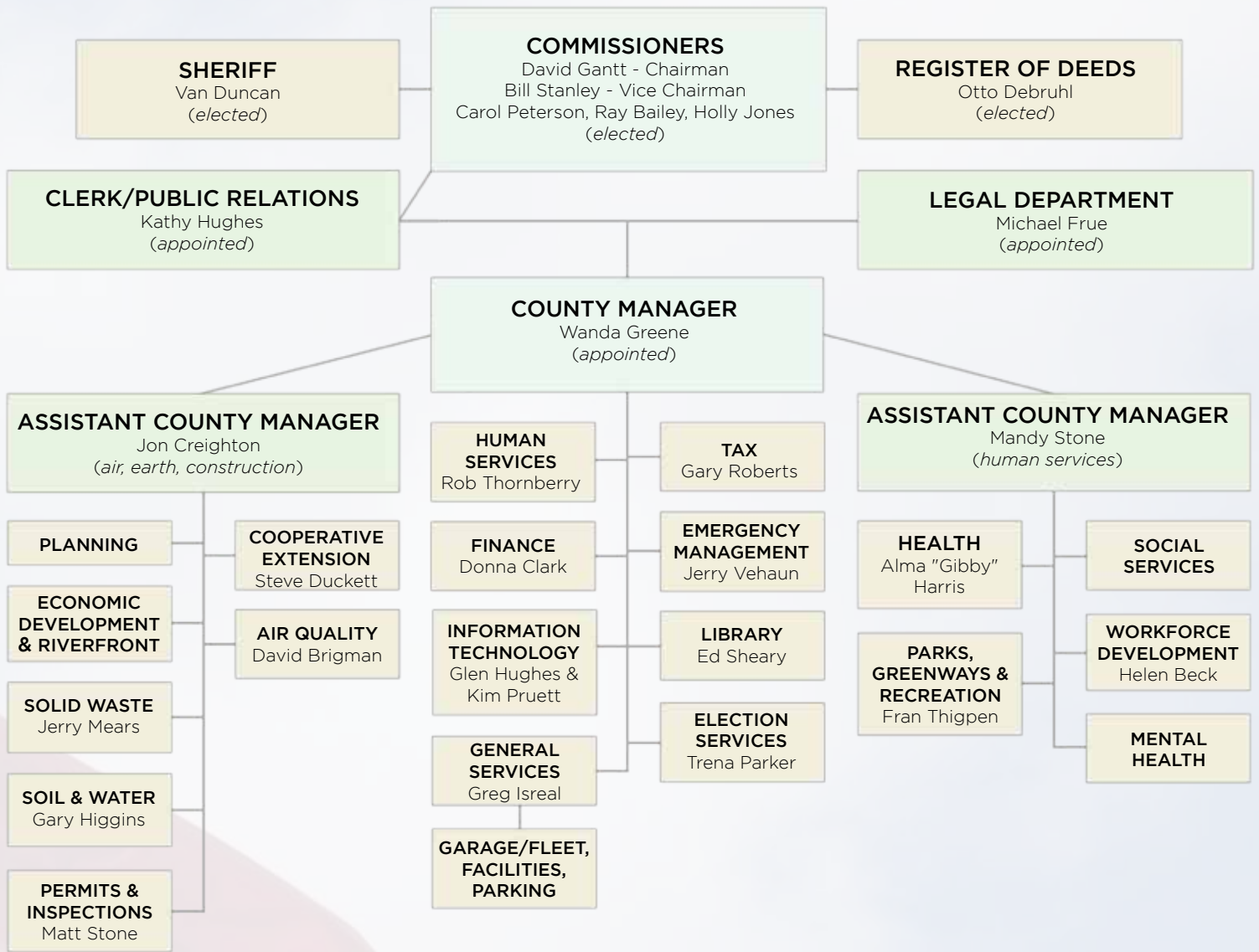
REPRESENTATIVE
P.O. Box 5593
Asheville, NC 28813
277-0059
jane.whilden@ncleg.net

DID YOU KNOW?

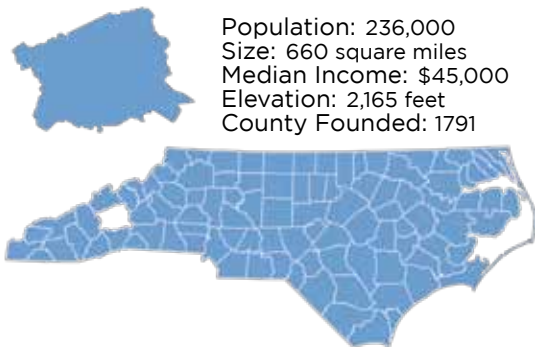


On BCTV Charter Cable Channel 2, *buncombe-county.org/bctv*, and the County's You Tube Channel, you can watch your Commissioners in Action.

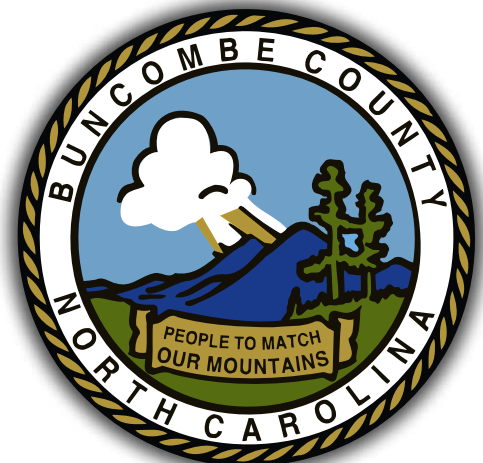
PHOTO:
K. RAY BAILEY
HOLLY JONES
DAVID GANTT
CAROL PETERSON
BILL STANLEY



BUNCOMBE COUNTY



Population: 236,000
 Size: 660 square miles
 Median Income: \$45,000
 Elevation: 2,165 feet
 County Founded: 1791



BUNCOMBE COUNTY CLERK of COURT

The Clerk of Court is an elected position and has jurisdiction over matters relating to the probate of wills and the administration of estates. The Clerk also presides over many other legal matters including adoptions, incompetency proceedings, and foreclosures. In addition, the Clerk receives and disburses money collected each year from court fees and fines. The office of the Clerk of Court is located in the Buncombe County Courthouse on the first floor.

DID YOU KNOW?

The court system in Buncombe County is not administered by County government. It is a State run agency; however, by State law, the facilities that house the court system are maintained by County government.

CLERK OF COURT
259-3400

DAY REPORTING CENTER
250-4281

DISTRICT ATTORNEY
259-3410

ESTATES AND PROBATE
259-3404

JURY DUTY
259-3405

MAGISTRATE
250-4690

PUBLIC DEFENDER
259-3423

BUNCOMBE COUNTY REGISTER of DEEDS

The Register of Deeds office maintains the County's vital records including:

- *Real property index of the county including deeds, easements, rights of way, and leaseholds many of which are available online at buncombecounty.org.*
- *Instruments of security such as mortgages and deeds of trust and uniform commercial code fixture filings.*
- *Military service records.*
- *Records of the office of notaries public and businesses operating under assumed names.*
- *Vital records such as deeds, birth and death records and marriage licenses.*

MAIN OFFICE
250-4300

RECORD ROOM
250-4302

DEED RECORDS
250-4302

**BIRTH, DEATH &
MARRIAGE RECORDS**
250-4301

BUNCOMBE COUNTY SHERIFF'S DEPARTMENT

EMERGENCY
911

MAIN SHERIFF'S OFFICE
250-6670

COMMUNICATIONS
250-6670

CRIME STOPPERS
255-5050

COURT SECURITY
250-4555

ANIMAL CONTROL DISPATCH
250-6670

CRIME PREVENTION
775-2672

DEPARTMENT CHAPLAIN
250-4507

SENIOR REASSURANCE
250-4475

DETENTION CENTER
250-4550

NEED SENIOR REASSURANCE?

Many times the elderly fall or become injured and don't receive help for extended periods of time. Clients of this program receive a telephone call from employees of the Sheriff's Office each day, and services if needed.

Enrolling in the program is simple:

- *Complete an application - call **250-4475** to get an application.*
- *The program coordinator will enter your information in the database.*
- *Each scheduled day you will receive a telephone call to ensure that you are okay.*
- *Should you not answer, a call will be placed to your emergency contact person to check on you.*
- *If no contact is made with that person, a deputy will be sent to investigate.*
- *This program is free of charge and continues until you no longer wish to participate.*

For more information or to sign up, call **250-4475**.

GOING OUT OF TOWN? GET AN EXTRA PATROL CHECK!

There are plenty of things to take care of before going out of town. The pets, the mail, but what about the house itself? Asking your neighbors to watch your home while you are on vacation is a good idea; however, did you know that the Buncombe County Sheriff's Office will check on your house while you are away?

If you are going out of town on vacation or if you are having problems in your neighborhood, you can contact a Patrol Officer or call the Buncombe County Sheriff's Office Communications Center for an extra patrol check. The Sheriff's Office will take down the information needed; dates, times, etc., and Patrol will check your home when possible.

For more information, please call **Corporal Ben Parker** at **775-2672**.

DID YOU KNOW?



On BCTV Charter Cable Channel 2, buncombecounty.org/bctv, and the County's You Tube Channel, there are videos on Home Invasion, Patrol, and Crime Investigations.



HELP **STOP** ANIMAL ABUSE... 828.250.6670

COUNTY OFFERS LOW-COST VACCINATION CLINICS

The Buncombe County Sheriff's Office Animal Control Division offers low-cost vaccination clinics to help you keep your pet's vaccinations current.

- Rabies shot \$10 per pet.
- Combination shot \$15 per pet. (dogs)
- Combination shot \$20 per pet. (cats)
- Microchip \$10.

To receive a three-year rabies vaccine, you **MUST** bring the one-year certificate with you. Keep in mind that the rabies tag your pet wears around its neck does not include a date and cannot be used to verify prior vaccination. Please make sure to bring restraints for all your pets. **Clinics will be held:**

9 a.m. - 12 p.m. Tractor Supply (Brevard Road)	October 30 November 27 January 29 February 26
2 - 4 p.m. Tractor Supply (Monticello Road)	March 26 April 30 May 28 June 25

ALLOWING YOUR DOG TO RUN LOOSE IS AGAINST THE LAW!

Last year Buncombe County Animal Control answered approximately 5,000 calls for service involving stray dogs. Some of the calls involved dogs that were damaging property, aggressive toward humans or other animals, or had been hit by a vehicle.

It is the law in Buncombe County that *“every person owning or having possession, charge, care, custody or control of any animal must keep the animal exclusively upon his premises. Animals may be off said premises if it is under the physical control of a competent person and restrained by a chain, leash, harness or other means of physical control.”*

If the animal is found running loose and has a microchip, the owner will not be fined on the first offense and the animal control officer will make reasonable effort to locate the owner. If an animal is found running loose and taken to the shelter, before the animal can be returned to the owner, it will be microchipped at the owner's expense.

Questions?

Call Buncombe County Animal Control at **250-6670**.

DID YOU KNOW?

- At six months spay/neuter your pet - it's the law!
(Exceptions can be made if you have a permit issued by Buncombe County Animal Control.)



for the safety of your pet

WHAT HAPPENS IF MY CAT IS PICKED UP BY ANIMAL CONTROL?

When your dog or cat is found running loose and is picked up by an Animal Control Officer, it is scanned for a microchip. If one is found, Animal Control will attempt to reunite you with your pet. If no information can be located, your pet is taken to the Buncombe County Animal Shelter.

If your pet is missing, you should immediately call the Animal Shelter at **250-6430** to file a missing pet report. You should also visit the shelter that day and every other day to see if your pet is there. The shelter is only required to keep strays for 72 hours when no owner can be located. After 72 hours your pet can be adopted out, placed in the foster care program or humanely euthanized. If the shelter has any information that can help them locate an owner, they will keep the animal for ten days and attempt to reunite you with your pet.

Microchipping your pet helps Animal Control take care of your pet, lowers the number of animals being housed in the shelter and can help lower the number of animals euthanized each year.

How much does it cost to microchip my pet?

You can get your pet microchipped at one of our clinics for \$10 (*your veterinarian might charge a different amount*). If your pet is picked up and we cannot locate you and have to take your pet to the animal shelter, by county ordinance, your pet will be microchipped at your expense before it is returned to you.

Where can I get my pet microchipped?

You can have your veterinarian microchip your pet or you can bring it to one of the monthly clinics at **Tractor Supply** and have it microchipped for a \$10 fee.

Questions?

Call Buncombe County Animal Control at **250-6670**.



THE ALL NEW BUNCOMBE COUNTY ANIMAL SHELTER

Buncombe County Government and Asheville Humane Society have opened the new Animal Care Campus. The campus is located on Forever Friend Lane off Interstate 26 and Brevard Road, behind Deal Motor Cars.

The Animal Care Campus is over 33,000 square feet of space dedicated entirely to animal welfare and education. This joint, cooperative effort consists of two buildings.

The New Buncombe County Animal Shelter was constructed by Buncombe County Government and has capacity for 205 sheltered animals including lost and found animals. No animals will be adopted from this facility. Animals will be examined, treated and moved next door to the Asheville Humane facility for adoption. This facility also houses Buncombe County Animal Control and the A-B Tech Veterinary Medical Technology Program that will train a workforce of veterinary technicians for employment across the community.

This state of the art facility has an air ventilation system that issues fifteen fresh air exchanges per hour to prevent the spread of disease and provides space to safely separate sick animals from the animal population.

The second facility on the Animal Care Campus is the Asheville Humane Society's Adoption and Education Center. This facility was

constructed by the Asheville Humane Society with private donations. The adoption facility showcases 24 dogs, 24 puppies, 18 cats and 18 kittens as well as some small mammals like hamsters and guinea pigs. It also houses the administrative offices of the Asheville Humane Society. This facility has doggie-condos that include outdoor runs to promote exercise that are lined with disease-resistant “doggie astro-turf.” The facility has a retail shop and educational classroom space and areas for visitors to get to know the animals before adoption.

Buncombe County Animal Shelter: **250-6430**
Buncombe County Animal Control: **250-6670**
AHS Adoption & Education Center: **761-2001**

DID YOU KNOW?



Buncombe News Update, a BCTV original program, featured this ribbon cutting and other similar events in the county. View it on Charter Cable Channel 2, buncombecounty.org/bctv or on the County's You Tube Channel.

BUNCOMBE COUNTY TAX DEPARTMENT

The Tax Department lists, appraises and assesses all real and personal property in Buncombe County, and collects tax payments for Buncombe County and other taxing districts.

The Tax Department has moved to 35 Woodfin Street (former Health Center building).

Parking will be available in front of the building or in the parking deck off of College Street.

For more information, call **250-4910**.

PAYING YOUR TAXES

- Pay online at buncombecounty.org/paytaxes.
- Use the self-addressed envelope you receive with your bill.
- Credit card by phone **888-272-9829**, county code **4301**.
- Pre-authorized debit program **250-4910**.
- Use the drive up box located at 35 Woodfin Street (former Health Center building) downtown.
- Visit the Tax Office at their new location 35 Woodfin Street (former Health Center building) in downtown Asheville, Monday through Friday from 8 a.m. to 5 p.m.

NEED A TAX PAYMENT PLAN?

The County offers a payment plan option for citizens who want to prepay their tax bill. You can make payments throughout the year to insure that your taxes are paid before they become past due.

Pay a voluntary amount each month or set up a structured plan with a preauthorized bank draft. This allows tax payments to be spread over a longer period of time and helps make paying your taxes more manageable.

If you choose to pay a voluntary amount each month, please write on your check the words “**Prepay**” and the account number or parcel number you are paying. To set up a bank draft program, please call the Tax Department at **250-4910**.

ATTENTION SENIORS ARE YOU ELIGIBLE FOR TAX RELIEF?

• ELDERLY & DISABLED EXCLUSION

North Carolina permanent residents who:

- own and live in their own homes and
- are either 65 years of age or totally & permanently disabled as of January 1, 2010 and
- have an income of no more than \$27,100 per year

may be eligible for a reduction in their property taxes. Those qualified applicants may have the greater of \$25,000 or 50% of the appraised value of their permanent residence excluded from property taxes. Proof of income is required as well as an annual Social Security Statement.

• CIRCUIT BREAKER DEFERRED PROGRAM

Taxpayers who are 65 years of age or older who:

- have an income not to exceed \$40,650 and
- have owned and lived in their residence for at least 5 years

may qualify for a reduction or deferral in their taxes under this program.

The deferral is based on income level:

- If your total income is \$27,100 or less, the total amount of tax you can be charged on your home is no more than 4% of your yearly income;
- If your total income is between \$27,101 to \$40,650 the total amount of tax that you can be charged on your home is no more than 5% of your yearly income.

• DISABLED VETERANS EXCLUSION

This program excludes up to the first \$45,000 of the appraised value of the permanent residence of a disabled veteran. There is no age or income limitation for this program and it is also available to a surviving spouse who has not remarried. For more information, call **250-4910**.

COURTHOUSE PARKING ON COLLEGE STREET



The College Street Parking Deck provides parking for visitors to the Courthouse and other businesses and offices in the Charlotte Street, mid-town region of the downtown area. The 650 space deck is located between the Bank of America and 35 Woodfin Street off of College Street. The entrance for public parking is off of College Street just past the Bank of America. For more information, call **250-4248**.

The fee to park is \$1 per hour, with a maximum of \$8 per day.

BUNCOMBE COUNTY PERMITS & INSPECTIONS

Visit 30 Valley Street for:

- *Building, Electrical, Plumbing, Wells, Septic Tanks, Food and Lodging Service Permits.*

Permits are not required for any work costing \$5,000 or less unless the work involves:

- *The addition, repair or replacement of load bearing structures; plumbing, electrical, heating or air conditioning system.*

PERMIT CENTER
250-5360

BUILDING DEPARTMENT
250-5367

ELECTRICAL DEPARTMENT
250-5372

MECHANICAL DEPARTMENT
250-5382

PLUMBING DEPARTMENT
250-5378

PLANNING DEPARTMENT
250-4830

- **EROSION CONTROL**
250-4848
- **FLOOD HAZARD**
250-4836
- **STREET ADDRESSING**
250-4845

If property is located in one of the following zoned areas call:

TOWN OF BILTMORE FOREST
Town Administrator
274-0824

TOWN OF WEAVERVILLE
Zoning Department
645-7116

TOWN OF WOODFIN
Zoning Administrator
253-4887

TOWN OF BLACK MOUNTAIN
Inspection Department
669-6437

ENVIRONMENTAL HEALTH
250-6900

- **WATER & SEWAGE**
250-5016
- **FOOD & LODGING**
250-5016
- **FIRE MARSHAL**
250-6620

METROPOLITAN SEWERAGE DISTRICT
Applications/Allocations
251-4781

AVERY CREEK SANITATION DISTRICT
250-4830

CITY OF ASHEVILLE WATER DEPARTMENT
251-1122

WNC REGIONAL AIR QUALITY
250-6777

NORTH CAROLINA D.O.T.
298-5304

NC ENVIRONMENT HEALTH & NATURAL RESOURCES
296-4500

NC ONE CALL
(locate underground utilities prior to digging)
800-632-4949 or 8-1-1



Buncombe County citizens can recycle any replaced or discarded appliances, stoves, refrigerators, air conditioners, freezers and all metals at the Buncombe County Landfill. For more information, call **250-5460** or visit us online at **buncombecounty.org**.

BURNING PERMITS LEARN BEFORE YOU BURN

RESIDENTIAL

Hand Pile - No Charge

Machine Pile - 0 to 2 acres \$150 per acre; each additional acre \$250 per acre

INDUSTRIAL/COMMERCIAL

Machine Piled \$250 per acre

Do I need a permit and if so, what kind?

You do not need a permit for **hand-piled** brush, unless it is within 500 feet of a state protected woodland. Then you need a N.C. Division of Forest Resources/permit. For more information, call **665-1596**.

You need a permit for **machine-piled** brush (brush resulting from land clearing). Call **250-6777**.

What can't I burn?

"If it did not grow on your property, don't burn it." It is illegal to burn garbage, household trash, construction materials, treated wood, tires, plastic, cardboard, furniture, paper, shingles, wire, etc.

Where in Buncombe County can I burn?

You are allowed to burn anywhere that does not receive public trash pick-up. You are not allowed to burn in the Asheville City limits without a special permit from the City Fire Department. Burning must not cause a public nuisance.

Can I be penalized for burning illegal material?

YES - Civil Penalties can reach up to \$10,000, but there are other reasons you should not burn illegal material. Burning household trash can result in increased exposure to toxic chemicals and particulate matter.

Can I burn trash in a barrel?

NO - Burning trash or any other man made materials, even in a burn barrel, is illegal.

If you want to burn what grows on your property, here are some requirements:

- *Burn only between 8 a.m. and 6 p.m.*
- *Clean vegetation only.*
- *Fire must be attended at all times.*
- *Call 250-6777 to see if it is a burning day.*

BUNCOMBE COUNTY LANDFILL

The Buncombe County Landfill accepts household hazardous waste and e-waste (*computer monitors, TV's & related equipment*) every **Friday between 9 a.m. and 3 p.m.** at a special drop-off area at the Landfill.

Three e-waste items per month are accepted from residents at no charge. Buncombe residents with more than three items should call **250-5462** for fee information.

Businesses may drop off electronics, but will be charged a fee of 30 cents per pound and must call the Landfill to schedule a drop-off time.

Household hazardous waste materials such as paint, paint thinner, kerosene, and gasoline are accepted for \$2 per gallon, with a maximum 20 gallon limit. Other materials such as lawn and garden chemicals are accepted at no charge.

Hazardous waste from businesses is not accepted.

If you have questions about the Landfill you can call **250-5462** or visit buncombecounty.org/solidwaste.

B

Recycle: You can drop off the following items for recycling at the **Landfill** at no charge:

- *Lead-acid batteries.*
- *Newspaper and brown paper bags.*
- *Office paper and mail.*
- *Corrugated cardboard.*
- *Commingled recyclable containers, (milk jugs, soft drink bottles, laundry detergent jugs); aluminum cans; clear, green and brown glass bottles/jars and steel cans.*
- *Motor oil.*
- *Tires, off the wheel, 10 free per year. (excludes truck tires) \$2 per tire if on wheel.*
- *White goods, including stoves, refrigerators, air conditioners, freezers and all metals.*
- *Empty, triple-rinsed pesticide containers.*
- *Empty propane tanks. (20-pound, gas grill type ONLY)*
- *Detergent and shampoo bottles.*

TIRE RECYCLING

The Buncombe County Landfill recycles 3,345 tons of tires each year.

Currently, about 77 percent, or 218 million tires per year, are recovered for reuse, energy recovery, or recycling. The list of products made from recycled tires includes 110 items and is growing!

Unfortunately, as many as 300 million scrap tires may be sitting in illegal tire piles. In these piles, tires collect water, providing an attractive home for mosquitoes and rodents.

Do you know of an illegal tire pile? Report it at 250-5471.

BUNCOMBE COUNTY TRANSFER STATION

The Buncombe County Transfer Station accepts bagged residential trash at a cost of \$1 per bag. Bulky waste, such as furniture, mattresses, wood, construction and demolition debris, or any other large, over-sized items that are not bagged with household garbage are NOT accepted. Those items will need to be disposed of at the Buncombe County Landfill.

The Transfer Station will continue to accept the following recyclables at no charge:

- *Lead acid batteries.*
- *White goods. (appliances)*
- *Newspapers and brown paper bags; office paper and mail; magazines and catalogs.*
- *Corrugated cardboard.*
- *“Blue Bag” or commingled recyclable containers, including plastic bottles and jugs; aluminum cans; clear green and brown glass bottles/jars; and steel cans.*
- **Moving Boxes:** *Drop off corrugated moving boxes and shipping cartons for reuse. (Please break down and flatten the boxes.)*
- **Medical Equipment:** *Anyone who wishes to pass along walkers, wheelchairs, canes or crutches should bring them to the Buncombe County Landfill or the Transfer Station. The medical equipment will be loaned to patients who need it temporarily or given to people who will use it permanently.*

The Transfer Station on Brevard Road is open Monday through Friday, 8 a.m. to 4:30 p.m., and Saturday, 8 a.m. to 1 p.m.

For more information, call **250-6205**.

MATTRESS RECYCLING

Every year thousands of mattresses are sent to the Buncombe County Landfill for disposal. Since 95% of all mattresses and box springs are recyclable, Buncombe County is recycling them at a rate of one tractor trailer load per week. This is saving loads of landfill space.

Buncombe County charges \$5 per mattress or four mattresses per household for \$10. Each additional mattress above four will cost \$5 each.

CHRISTMAS TREE RECYCLING

Each year, as many as 90 percent of cut trees are recycled. Most are chipped and turned into mulch. After you remove all the decorations, lights, stand, and tinsel from your family's cut Christmas tree, give it another life with recycling.

Trees will be accepted for recycling at the following locations between December 26 and January 30:

- **Buncombe County Landfill**
Monday - Friday, 8 a.m. to 4:30 p.m.; Saturday, 8 a.m. to 1 p.m.
- **Memorial Stadium (behind McCormick Field)**
Trees can be dropped off any time between December 26 and January 25.
- Asheville city residents may place Christmas trees at the curb for recycling.



IT'S MORE THAN JUST A MAGAZINE...

IT'S AN AWARD WINNING TV SERIES.



To watch BUNCOMBE LIFE check out Charter Channel 2 Monday through Friday at 2 p.m., Tuesday & Thursday at 7 p.m., or Monday Wednesday and Saturday at 9 p.m.

You may also visit buncombecounty.org/bctv for a complete list of all our shows.

BUNCOMBE GREEN

A YEAR IN REVIEW...

"The leftover food goes to charity so very little waste."

"We recycle our cardboard, wood, glass and plastic at the store. The owners all walk to work, saving gas and reducing the impact on the environment. We also save all coffee grounds and donate them to the local community."

"We use energy efficient CFL light bulbs that are recyclable. We support local farmers by selling their produce and locally made products in our store."



MOBILE HOME REMOVAL
Buncombe County currently sponsors a program to assist, dismantle or remove mobile homes. The one mobile home is to be removed by the County.
It is FREE to Buncombe County property owners.
The goal is to help citizens of the county remove their mobile homes in a responsible and safe manner. The goal of the program is to remove illegal areas.
If you own or are aware of a mobile home to be removed, dismantled or relocated, please contact County Solid Waste directly at 252-467-1111.

Residents can fill their blue bags or containers with along with other recyclables - aluminum cans, tin, paper and glass - and put it out on the curb next to the bag or in a provided container.



"We encourage customers entering with shopping bags to allow us to put items bought at our gallery into a bag they already have rather than use ANOTHER bag from us."

"Besides office paper we also recycle plastic bottles, aluminum, steel, glass, wood, cardboard, leftover materials from work sites, and we have a compost pile in the back of our office building."

"Each week I reclaim over 100 gallons of food waste for use in my vegetable business."

"Several employees bike to work when the weather permits and we encourage carpooling."



BUNCOMBE COUNTY BELA AWARD

The Buncombe County Commissioners through their appointed Environmental Advisory Board are proud to announce the new Buncombe Environmental Leadership Award (*BELA*). As a continuation of the Buncombe Green campaign, this award will recognize practices that protect our environment by reusing, reducing and/or recycling our natural resources.

Are you an environmental leader or do you know someone who is? We need your submissions by February 1, 2011.

What does environmental leadership look like? Anyone can be an environmental leader. Here are some examples of what could qualify you or your business for the BELA:

- *Reusing industrial or commercial byproducts as raw materials for another process*
- *Recycling materials that would otherwise be thrown away*
- *Creating functional or aesthetic art from scrap materials*
- *Substantially reducing the use of energy generated from non-renewable resources, through conservation and/or by using alternative energy sources*
- *Parking or even selling your car in favor of alternate forms of transportation*
- *Implementing new procedures in your business or daily life to reduce or eliminate waste*
- *Organizing a carpool, water cleanup, recycling event, or other conservation-minded activity*
- *Promoting environmental education or awareness*

Who is eligible? Individuals, private businesses and non-profit organizations.

How are nominations made? Simply submit a written description of your environmental initiatives, practices or accomplishments by mail or email to:

Buncombe Green

Gillian Phillips
46 Valley Street
Asheville, NC 28801

gillian.phillips@buncombecounty.org

You may also submit a description on behalf of someone else, but please include your contact information.

BUNCOMBE COUNTY TRASH & GREEN SERVICES

WHERE CAN I RECYCLE?

If you're a Buncombe County resident, you have access to curbside service with your municipality or Waste Pro USA. They provide both garbage and recycling service. They pick up the recycling in blue bags or in a provided container.

Residents can fill their blue bags or container with plastic bottles along with other recyclables - aluminum cans, steel cans, mixed paper and glass - and put it out on the curb next to their garbage can.

If you don't subscribe to a waste hauling service, you may use any of Buncombe County's recycling centers to drop off your recycling.

These recycling drop off locations will take paper, mail (*including envelopes*), newspaper, cardboard, plastic containers, aluminum cans, steel cans and clear, green, and brown glass bottles and jars:

- *Behind Earth Fare at the Westgate Shopping Center on I-240. (This recycling center must be relocated after December 31st, 2010. If you have a spot on which you would allow the County to put one? Call 250-5467.)*
- *Transfer Station off of Brevard Road.*
- *Landfill off of Riverside Drive in North Buncombe County.*
- *Curbside Management provides a drop center behind Asheville Pizza on Merrimon Avenue.*

Businesses should subscribe to a recycling service. There are a number of businesses in the area who provide commercial recycling pickup.

HELP STOP ILLEGAL DUMPING

If you see someone dumping illegally, do not risk your personal safety by approaching them directly. Instead, contact the Buncombe County Environmental Control Office at **250-5471** or **250-5472**.

If you want to report an **ILLEGAL DUMPSITE**, call **250-5471** or **250-5472** and report the following:

- Specific location of dumpsite.
- Directions to dumpsite.
- Approximate size of dumpsite.
- Type of material visible in dumpsite.
- Name and phone number of property owner. (*if known*)

MOBILE HOME REMOVAL

Buncombe County currently sponsors a program to remove abandoned, dilapidated or unused mobile homes. The cost to remove the mobile home(s) is covered by the County.

It is FREE to Buncombe County property owners.

The goal is to help citizens of the county remove their unwanted mobile homes in a responsible and non-polluting manner. It is also the intent of the program to eliminate blighted areas.

If you own or are aware of a mobile home in your area that appears to be abandoned, dilapidated or unwanted, please contact **Buncombe County Solid Waste** directly at **250-5470**.



2010 BUNCOMBE GREEN AWARD

DAVID GANTT, CHAIRMAN OF THE BUNCOMBE COUNTY BOARD OF COMMISSIONERS, PRESENTS FLS ENERGY WITH THE 2010 BUNCOMBE GREEN AWARD.

BUNCOMBE COUNTY DEPARTMENT OF HEALTH

OUR SERVICES HAVE CHANGED

Adult and child primary health care and dental services are now provided by Western North Carolina Community Health Services located at 257 Biltmore Avenue downtown and at 10 Ridgelawn Road in West Asheville. To access these services, call **285-0622**.

FAMILY PLANNING SERVICES

The Department of Health provides family planning, birth control and yearly physicals for women during their childbearing years. Services are free to those under 18 years, and on a sliding scale for 18 and above. To make an appointment, call **250-5000**.

WOMEN, INFANTS AND CHILDREN

The Department of Health's WIC program improves the health of low income, pregnant, breastfeeding and postpartum women, infants and children up to age five by providing:

- Food package vouchers including baby food.
- Nutritional education.
- Referrals for health care.
- Breast feeding education and support.
- Medical nutrition therapy.
- Food pantry.

For more information, call **250-5000**.

IMPORTANT NUMBERS:

MAIN LINE 250-5000	IMMUNIZATION 250-5096
DENTAL CARE (WNCCHS) 285-0622	RESTAURANT & SEPTIC INSPECTION 250-5016
DISEASE CONTROL 250-5109	WATER TESTING 250-5016
ENVIRONMENTAL HEALTH 250-5016	WIC/NUTRITION 250-5170
HEALTH PROMOTION 250-5040	BCCCP/WISE WOMAN 250-6006

PROTECTING YOURSELF AND OTHERS

Did you know that vaccine preventable diseases are still present in our county? We continue to see pertussis outbreaks each year that affect lots of people in Buncombe County. Pertussis, or whooping cough, is very contagious and can lead to serious disease and deaths in infants. BCDH works to prevent certain illnesses, such as pertussis, by vaccinating those at risk. By vaccinating yourself and your children, you are helping to protect them as well as others that are more vulnerable to vaccine preventable diseases.

The Department of Health provides vaccinations for all ages from birth through adult.

• THE IMMUNIZATION CLINIC

- Open Monday through Friday, 8 a.m. to 5 p.m.
- No appointment needed.
- Bring your vaccination record.
- Check in at least 30 minutes before close.

Parents are encouraged to bring children in spring and early summer for required kindergarten, 6th grade and college vaccines. Wait time is longer just before school begins.

• FOREIGN TRAVEL IMMUNIZATIONS

- Call **250-5096** for an appointment 4-6 weeks before departure.
- Bring travel itinerary, vaccination record and medication list.
- Receive recommended immunizations and tips about other precautions you can take to prevent disease and sickness while away.

• TB SKIN TEST

- Clients must be signed in 30 minutes prior to close.
- Walk-in basis (first come, first serve) Monday, Tuesday & Friday, 8 a.m. to 5 p.m.

• STD and HIV APPOINTMENTS

- To make an appointment, call **250-5109**.

DID YOU KNOW?

- Heart disease is the 4th highest cause of death in women 65 years and older and the 3rd leading cause of death in women 25-44 years of age.
- Heart disease occurs in all races and ethnic groups.
- Almost two-thirds of the women who die suddenly of coronary heart disease have no previous symptoms.
- Many cases of heart disease can be prevented.
- Buncombe County women with little or no health insurance can get the screening and care they need to protect their heart. Find out how by calling **250-6006**.

LADIES NIGHT OUT

Ladies Night Out is a part of the Buncombe County Breast and Cervical Cancer Control Program (BCCCP). Offered once a month, the program provides FREE physicals, mammograms and health education to help qualifying women live a healthy life.

Women who attend a Night Out will receive a:

- Breast exam
- Mammogram
- Pap smear to test for cervical cancer
- Test for blood pressure, cholesterol and blood sugar

They also receive individualized information about healthy eating habits and exercise. Participants are given a booklet filled with information about living a healthy life, performing a self breast exam and kicking the smoking habit.

Ladies Night Out also provides free transportation and free child care if needed. No woman in Buncombe County should have to skip a yearly physical because of lack of insurance. Catching cancer and other diseases early when they can be treated, often means a better outcome. Last year, the Ladies Night Out Program served 1,565 women and diagnosed 13 women with breast cancer.

Wondering if you are eligible for Ladies Night Out? Check the income guidelines below and call **250-6006** for more information.

BE A WISE WOMAN

The Department of Health provides the screenings, knowledge, skills, and opportunities to improve diet, physical activity, and other lifestyle behaviors to prevent or delay cardiovascular and other chronic diseases in women, as part of it's Wise Woman program. Referral and follow-up will also be provided as appropriate. Check the income guidelines below to see if you qualify for this program and call 250-6006 for more information.

Financial Eligibility Scale for BCCCP and Wise Women Programs:

# of People in Home	Gross Annual Household Income
1	\$27,075
2	\$36,425
3	\$45,775
4	\$55,125
5	\$64,475

It's time for those flu shots again!!!

BUNCOMBECOUNTY.ORG/FLU



BUNCOMBE COUNTY HUMAN SERVICES

FEELING STRESSED?

Many families and individuals are struggling to make ends meet in these increasingly hard times. There are several ways County Human Services can help.

- **Food Assistance** – *Supplements the amount of money families and individuals have to buy food.*
- **Health Choice** – *Provides health care coverage for children of families who earn too much to qualify for Medicaid, but meet eligibility guidelines.*
- **Medicaid** – *Provides health care insurance for certain eligible people, including children, the aged, blind, disabled, and those eligible for WorkFirst. For more information, call 250-5755.*
- **Child Care Subsidy** – *Helps families access high-quality child care and allows parents to maintain employment.*

There may be other programs and community organizations that can help. For more information, call Buncombe County Human Services at **250-5500**.

ARE YOU BILINGUAL?

The Department of Social Services is creating a pool of ready applicants to fill Social Worker vacancies in Family and Children Services at Buncombe County Department of Social Services.

Not currently trained as a social worker? You can still consider a career in social work. For more information, call **250-5742**.

FOOD ASSISTANCE

Now you can apply for Food Assistance or Medicaid without ever leaving home! The Department of Social Services (DSS) is trying out a program that will enable county residents to apply over the phone.

It's Easy - Just Give Us a Call:

Monday through Friday

8 a.m. to 5 p.m. **5 p.m. to 8 p.m.**
250-5500 **281-9950**

Saturday

8 a.m. to 5 p.m.
281-9950

The phone operator will help you with the application questions. The application will then be mailed to you for your signature. After you sign it, just return it to DSS for processing.

The application date is the date the signed application is received back at DSS.

For more information, just give us a call at one of the numbers listed above.

NOTE: This process is not available for applicants needing assistance with Long Term Care (*i.e. nursing home*) or Special Assistance.

WORRIED ABOUT SOMEONE'S SAFETY?

If you are worried about the safety of a child or adult, please call **250-5900**. The Department of Human Services is required to ensure that children, elderly and disabled adults are safe in our community. If you have any concerns about a child or adult call us and make a report. Your identity will be kept confidential.

Learn more at buncombecounty.org/dss.

HUMAN SERVICES WEST

339 New Leicester Highway

A satellite office of the County Department of Human Services is open and can help Buncombe citizens with food assistance, health care, juvenile justice, mental health, substance abuse, and social service functions all under one roof. Residents can benefit from receiving same-day services from multiple agencies all in one stop.

Monday through Friday

8 a.m. to 5 p.m.
250-6500

SERVICES INCLUDE:

- *Family & children's medicaid.*
- *Health choice for children.*
- *Child & adult protective services.*
- *Adult medicaid.*
- *Work first.*
- *Food assistance.*
- *Child care subsidy.*

RENOVATION UPDATE

The Department of Social Services is beginning to renovate the DSS building at 40 Coxe Avenue. The goal of the renovation is to improve customer service by having DSS and Health Services together in one building. For example, a young mother can apply for WIC and Food Assistance at the same time. As we renovate, we will continue services at DSS without any interruption.

Feel free to access our services by using our phone center **250-5939** or visiting our satellite office, Human Services West, located at Leicester Crossing at 339 Leicester Highway.

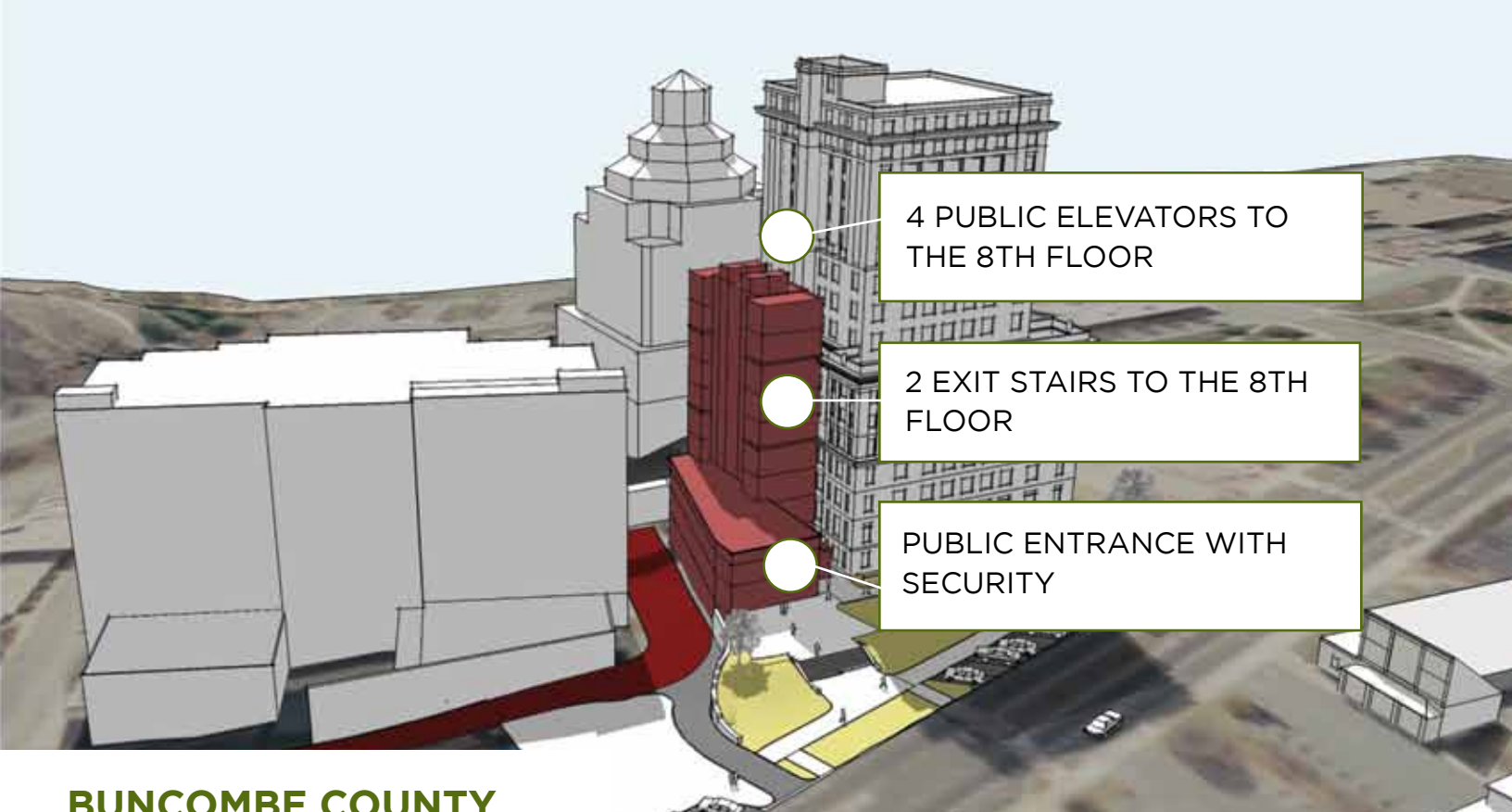
DID YOU KNOW?

The Buncombe County discount prescription card can save you money?

Pick up the Buncombe County discount prescription card at any county office, branch library, participating pharmacy or download it yourself at buncombecounty.org/rxcad and receive...

- *Savings up to 65% on brand name and generics.*
- *Savings of 20% - 40% on an annual basis depending on the medications purchased.*
- *Card is good for an entire family.*
- *Cardholder pays no fees for the card.*

- *Everyone can use the card, as there are no health restrictions.*
- *Card has no expiration date and it can be used as often as needed.*
- *Most pet prescriptions can be filled at participating pharmacies.*



4 PUBLIC ELEVATORS TO THE 8TH FLOOR

2 EXIT STAIRS TO THE 8TH FLOOR

PUBLIC ENTRANCE WITH SECURITY

BUNCOMBE COUNTY LIFE SAFETY TOWER & COURT COMPLEX

Construction of the \$26 million addition to the Buncombe County Courthouse has begun. The nine story tower on the eastern face of the courthouse will add elevators, stairs and restrooms. These additions will enable the 1928 courthouse to sufficiently handle traffic and allow the building to empty safely in case of fire. Construction will close Davidson Street and take down the old Courthouse Annex that formerly housed the Board of Elections. Completion of the Court Complex should be sometime in 2012. The Tax Office and Election Services have moved to 35 Woodfin Street and the Register of Deeds will move to 35 Woodfin Street in January of 2011.



- NEW SECURITY SYSTEM AT ENTRANCE
- 4 NEW PUBLIC ELEVATORS
- 2 NEW PRISONER ELEVATORS
- SECURED PRISONER ACCESS (*bridge*)
- 1 NEW JUDGES' ELEVATOR
- SECURED ACCESS & SECURED PARKING
- ADDITIONAL RESTROOMS
- 7 NEW COURTROOMS



PACK MEMORIAL LIBRARY RENOVATIONS COMPLETE

Pack Library is open for business. The \$3.1 million renovation increased space on the main floor for books, seating and the new Friends of the Library lounge where citizens can go to read, use the free WIFI or purchase books for sale. On the lower floors the new teen and children's section is spectacular. The space is redesigned to be teen and kid friendly. The puppet show area is a must for your toddlers and little ones. Also on the lower level is the newly designed North Carolina Room with archives and special collections. Visit this area to see some of the oldest books and artifacts from the original Pack Library on Pack Square. The new design is much more user friendly, open, secure and green with upgraded heating/cooling and ventilation systems making the library more energy efficient.

BUNCOMBE COUNTY PARKS, GREENWAYS, & RECREATION

The purpose of the Buncombe County Parks, Greenways and Recreation Services Department is to provide health and recreation opportunities for the people of Buncombe County through the creation of high quality programs, facilities and community special events. In addition to the care and management of our parks and swimming pools, Buncombe County Parks, Greenways and Recreation Services is working to preserve the natural beauty and enhance our environmental resources through the development of greenways and the procurement of open spaces.

With the increase of greenways and open spaces we insure quality leisure experiences and alternative travel possibilities for generations to come.

LAKE JULIAN FESTIVAL of LIGHTS

This drive-through light show is open nightly from December 3 through 19 from 6 – 9 p.m. Last year’s show drew over 2,300 automobiles, vans and buses - in spite of an early snow storm. The cost is \$5 per car, \$10 per van and \$25 per bus.

Twenty percent of the proceeds will go to Special Olympics in Buncombe County. The balance is used to purchase new lights and displays and for the upkeep of the older displays. New light displays are added every year.

For more information, call Lake Julian Park at **684-0376** or email david.blynt@buncombecounty.org

DID YOU KNOW?



Stay up to date with Parks & Recreation by tuning into Come Out & Play, a BCTV production on Charter Channel 2, buncombecounty.org/bctv, and the County's You Tube Channel.

PARK AMENITIES

LAKE JULIAN PARK

- Paddle Boat, Canoe and John Boat Rental
- Fishing
- Sand Volleyball Court
- Horseshoes
- Picnic Shelter Rentals
- Playground

6 RIVER PARKS

- Picnic Tables
- Grills
- River Access

CHARLES D. OWEN

- Lake and River Fishing
- Lighted Baseball Fields
- Basketball Courts
- Picnic Shelter Rentals
- Walking Trail

BC SPORTS PARK

- Soccer Fields
- Disc Golf Course
- Sand Volleyball Court
- Bocce Ball Court (Handicapped accessible)
- Walking Trail
- Picnic Shelter Rental

ZEUGNER CENTER

- Indoor Swimming Pool
- Water Aerobics
- Lap Swim
- Pool Rental
- Recreation Room Rental
- Dance Lessons

OPEN LAP SWIM

- m-w-f 8:30 to 10:30 a.m.
- t-th 8:30 to 10 a.m.
- \$3.50 per day; \$25 per month Water Exercise

WATER EXERCISE

- t-th 10-11 a.m.
- \$4 per class; \$24-\$27 per month

OPEN SWIM

- sun 1:30-5 p.m.
- \$3 per person; \$20-10 visits; \$40-25 visits

A map to these parks and more information about all of these facilities is available at buncombecounty.org/parks.

Questions?
Call **250-4260**.

BUNCOMBE COUNTY LIBRARY LOCATIONS

Black Mountain

250-4756
105 North Dougherty Street
Black Mountain, NC 28711

East Asheville

250-4738
902 Tunnel Road
Asheville, NC 28805

Enka-Candler

250-4758
1404 Sandhill Road
Candler, NC 28715

Fairview

250-6484
1 Taylor Road
Fairview, NC 28730

Leicester

250-6480
1561 Alexander Road
Leicester, NC 28748

North Asheville

250-4752
1030 Merrimon Avenue
Asheville, NC 28804

Oakley/South Asheville

250-4754
749 Fairview Road
Asheville, NC 28803

Pack Memorial

250-4700
67 Haywood Street
Asheville, NC 28801

Skyland/South Buncombe

250-6488
260 Overlook Road
Asheville, NC 28803

Swannanoa

250-6486
101 West Charleston Street
Swannanoa, NC 28778

Weaverville

250-6482
41 North Main Street
Weaverville, NC 28787

West Asheville

250-4750
942 Haywood Road
Asheville, NC 28806

Buncombe County Law

250-4734
60 Court Plaza
Asheville, NC 28801

BUNCOMBE COUNTY SERVICE DIRECTORY

Air Quality Agency	250-6777
Animal Shelter	250-6430
Burning Control	250-6777
BCTV	250-4109
Child Care Services	250-6700
City/County ID Bureau	250-4665
Background Checks	250-4661
Cooperative Extension	255-5522
County Commissioners	250-4001
County Jobline	250-4183
County Manager	250-4100
Election Services	250-4200
Emergency Services	250-6630
Emergencies	911
Erosion Control	250-4848
Finance	250-4130
Fire Marshal	250-6620
GIS Property Info System	250-6860
Health, Department of	250-5000
Administration	250-5214
BCCCP	250-6006
Community Health	250-5055
Disease Control	250-5109
Environmental Health	250-5016
Immunizations	250-5096
Restaurant/Septic Inspection	250-5016
Water Testing	250-5016
WIC/Nutrition	250-5170
<i>WNCCHS now provides adult primary care & dental care</i>	285-0622
Human Resources	250-4166
JobLink	250-4761
Law Library	250-4724
Library:	
Pack Memorial (<i>Main</i>)	250-4700
TDD for hearing impaired	250-4718
Mountain Mobility	258-0186
Mountain Area Job Training	250-4761
Parking - College Street Deck	250-4248
Parks & Recreation	250-4260
Permits/Inspections	250-5360
Planning	250-4830
Pretrial Services	250-6285
Purchasing	250-4130
Records Management	250-4147
Register of Deeds	250-4300
Sheriff	250-6670
Animal Control Dispatch (<i>County</i>)	250-6670
Civil Process	250-4410
Crime Stoppers	255-5050
Crime Prevention	775-2672
Detention Center (<i>Jail</i>)	250-4550
Inmate Booking	250-4571
Senior Reassurance	250-4475
Warrants	250-4468
Social Services	250-5500
Administration	250-5700
Adult Services	250-5814
Child Support Enforcement	232-1416
Children/Family Services	250-5822
Food Assistance	250-5500
Foster Home Licensing	250-5868
Health Choice	250-5939

Medicaid	250-5500
Protective Services Intake:	
<i>Adults</i>	250-5800
<i>Children</i>	250-5900
Veterans Services	250-5726
Work First Employment	250-5500
Workforce Development	250-4760
Work Permit	250-5500
Soil and Water Conservation	250-4785
Solid Waste	250-5460
Environmental Control	250-5471
Household Hazardous Waste Disposal	250-5473
Junk Cars/Mobile Home Removal	250-5470
Landfill	250-5462
Transfer Station	250-6205
Trash Disposal (<i>City</i>)	259-5857
(<i>County - Waste Pro</i>)	684-7790
Street Addressing (<i>Planning</i>)	250-4845
Tax Department	
Business Personal Property	250-4930
Collections	250-4910
Land Records	250-4970
Personal Property	250-4920
Real Estate	250-4940
Whistleblower Hotline	866-908-7236
OTHER USEFUL NUMBERS	
Animal Control	
City	259-5872
County Dispatch	250-6670
Dead Animals (<i>City</i>)	251-1122
(<i>County [only in roadways]</i>)	298-2741
Better Business Bureau	253-2392
Business License	
City	259-5595
NC	800-228-8443
Chamber of Commerce	258-6101
Child Support Enforcement	232-1416
City of Asheville	251-1122
Police	259-5870
Fire/Rescue	259-5636
Mayor	259-5600
Parks & Festivals	259-5800
Water Billing	251-1122
Water Leaks	251-1122
Community Information	2-1-1
Congressman Heath Shuler	252-1651
Council on Aging	277-8288
Court Related Matters	
Clerk of Court	259-3400
Day Reporting Center	250-4281
District Attorney	259-3410
Estates and Probate	259-3404
Jury Duty	259-3405
Magistrate	250-4690
Public Defender	259-3423
Department of Labor	299-8232
Department of Transportation	298-2741
Driver's License	
Patton Avenue	251-6065

Eblen Foundation	255-3066
Employment Security Commission	251-6200
Federal Courthouse	771-7200
Governor's Western Office	251-6160
Housing Authority	258-1222
IRS	800-829-1040
License Tag Office	
Innsbruck Mall	252-8526
Smoky Park Highway	667-2104
Metropolitan Sewerage District	255-0061
Municipalities	
City of Asheville	259-5600
Town of Biltmore Forest	274-0824
Town of Black Mountain	669-9102
Town of Montreat	669-8002
Town of Weaverville	645-7116
Town of Woodfin	253-4887
OSHA	299-8232
Road Maintenance	
In the County (<i>NC DOT</i>)	298-2741
City of Asheville	251-1122
Town of Biltmore Forest	274-0824
Town of Black Mountain	669-9102
Town of Montreat	669-8002
Town of Weaverville	645-0606
Town of Woodfin	253-4887
Schools	
Asheville City	350-7000
Buncombe County	255-5921
<i>Closing Hotline</i>	255-5939
<i>Student Services</i>	225-7359
<i>Special Services</i>	255-5974
Social Security	251-9941
State Highway Patrol	298-4256
State Revenue	667-0597
Streets and Roads (<i>DOT</i>)	298-2741
Street Signs/Addressing	
County	250-4845
City	259-5850
US Postal Service	800-275-8777
Water Department	251-1122
Zoning	
City	259-5831
County	250-4830

