Your County Resource Guide

BUNCOMBE

Life

Buncombe Loves Pre-K
Commissioners approve public funding for pre-schoolers.

STILL STANDING / SCHOOL CAPITAL FUND / CHILDHOOD EDUCATION. ALL INSIDE THIS ISSUE.
Buncombe Life is a publication that can help you find the programs & services that can make your life better. We hope that this publication will be helpful to you. Your Commissioners, along with county staff, are working each and every day to make life better here in Buncombe County.

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SOCIAL MEDIA:
FACEBOOK - facebook.com/buncombeGov
TWITTER - twitter.com/buncombeGov
YOUTUBE - youtube.com/bcgovtv

COVER AND INSIDE COVER

Read more about the new Pre-K spaces available at Johnston Elementary and Eliada on page 13.

CREDITS:
Editor-In-Chief - Kathy Hughes  Editor - Stacey Woody
Designer / Photographer / Photo Editor - Cataldo Perrone
WHAT PATHS BRING PEOPLE TO THE FJC?

The FJC provides one safe place where a survivor can go to access many different services. Having many providers in one location reduces the confusion for survivors and their supporters about where to start on their path to strength, safety and hope.

COMMUNITY REFERRALS:
Community partners and healthcare providers work with people experiencing domestic
Election Services

77 McDowell St., Asheville, NC 28801 | 250-4200 | buncombecounty.org/vote
Mailing: PO Box 7468 - Asheville, NC 28802-7468
Monday through Friday (8 am - 5 pm)

The Buncombe County Board of Elections is committed to conducting fair, honest, impartial and efficient elections so that all qualified citizens in Buncombe County may exercise their right to vote. The Election Office is responsible for conducting all elections in Buncombe County, including municipal, county, state, and federal elections, as well as special referenda.

Services include:
- Maintain voter registration records
- Conduct candidate filing for NC General Assembly and all local contests
- Receive and audit campaign finance reports for local candidates/committees
- Provide for mail-in absentee voting and remote early voting
- Assist parties with election official recruiting
- Provide complete and comprehensive training for all election officials
- Provide for Election Day voting in all precincts
- Provide for election night tallies and report them to the public and authorities
- Provide variations of election reports and statistical voting information
- Continually evaluate and seek to improve the voting experience
- Create opportunities for community outreach and assist agencies

Are you election ready?
Find out by visiting buncombecounty.org/BCvote and taking our survey.
SHERIFF’S OFFICE
60 Court Plaza, 4th Floor, Asheville, NC 28801
The Buncombe County Sheriff’s Office is a professional, service oriented law enforcement agency, dedicated to improving the quality of life for everyone in Buncombe County.

CRIMESTOPPERS
Help fight crime by being a crimestopper in your neighborhood. Report suspicious activity or other information by calling 255-5050 or emailing tips@abcrimestoppers.org. All tips are anonymous and rewards of up to several thousand dollars are available depending on value of the information given.

RX PRESCRIPTION DRUG DROP OFF
Overdose deaths involving prescription medications used to treat pain have increased to almost 17,000 deaths a year in the United States. An estimated 493,000 people, age 12 or older used a prescription pain reliever nonmedically for the first time within the past 12 months. This averages to about 1,350 first time users per day.

Keep prescription drugs out of reach of kids by getting unnecessary drugs out of your medicine cabinet. Dispose of them in one of three prescription drug drop boxes in Buncombe County. They are located in:
- the lobby of the Buncombe County Sheriff’s Office at 339 New Leicester Hwy,
- the lobby of the County Courthouse at 60 Court Plaza,
- the lobby of the Asheville Police Department at 100 Court Plaza.
The Buncombe County Sheriff’s Office has a valuable program for seniors to help them and their family members rest easily at night: the Senior Reassurance Program. By signing up yourself, a neighbor, or a family member, the Sheriff’s Office will provide an extra measure of security and safety. Many times, elderly fall or become injured and don’t receive help for extended periods of time. Through the Senior Reassurance Program, the Sheriff’s Office will provide daily calls to the client to make sure everything is okay.

“One day I called a client who kept repeating the same words. I recognized that as a sign of stroke and contacted the family and dispatched an ambulance immediately. It turns out, she did have a stroke and she was able to get help much quicker as a result of our call.”

- Senior Reassurance Program Coordinator, Debbie Cooper

The program will set up a time with the senior client to answer the phone every day. If the client doesn’t answer, the emergency contacts provided when setting up the service will be contacted. If the emergency contacts are unable to be reached, the Sheriff’s Office will dispatch an officer to the residence to make sure the client is safe. Right now, over 150 seniors are signed up for the program.

If you’re interested in signing yourself, a family member, or a neighbor up for the Senior Reassurance Program, please contact the Sheriff’s Office at 828.250.6670.

The service is available Monday – Friday and is FREE of charge. You can cancel participation at any time. For more information about the program, you can visit buncombecounty.org/sheriff.
The Register of Deeds office accepts cash, check, debit or credit card. Buncombe County is the first Register of Deeds office in the state to offer services in Spanish online, on the phone, and in person.

BIRTH, DEATH & MARRIAGE RECORDS
The vital records department of the Register of Deeds office is responsible for Buncombe County’s:

• Birth Certificates • Death Certificates • Marriage Licenses & Certificates • Notary Public Commissions

Copies and information about these records can be obtained in person, online, or by mail. Vital records can only be issued to the individual, immediate family, or an authorized agent.

To obtain a marriage license for North Carolina, a couple must come to the Register of Deeds office with required identification. A North Carolina marriage license is valid for 60 days and the cost is $60. Complete the marriage license application online at buncombecounty.org/rod.
PROPERTY RECORDS

The property records department of the Register of Deeds office is responsible for Buncombe County’s:

- Real property records including deeds, easements, rights of way, and leaseholds.
- Instruments of security such as mortgages, deeds of trust, and UCCs.
- DBA or Assumed Name Certificates
- Powers of Attorney
- Plats or recorded surveys

Original documents can be presented for recording in person, by mail, or via eRecording and must adhere to North Carolina recording standards and fees.

Once recorded, all documents are public record and can be accessed online. Please visit buncombecounty.org/rod and click on Online Document Search.

GET VITAL RECORDS ONLINE

Buncombe County has made it easier to access vital records by allowing citizens to request and pay for birth, death, and marriage certificates online. The certificate will be mailed without requiring a visit to the Register of Deeds office. It’s easy; simply fill out the required info, upload a photo ID, complete the payment, and the request will be processed within one business day. Visit buncombecounty.org/vital.

CLERK OF COURT

The Clerk of Court is an elected position and has jurisdiction over matters relating to the probate of wills and the administration of estates. The Clerk also presides over other legal matters including adoptions, incompetency proceedings, and foreclosures.

The court system in Buncombe County is not administered by County Government. It is a State-run agency; however, by State law, the facilities that house the court system are maintained by County Government. The office of the Clerk of Court is located in the Buncombe County Courthouse.
WHERE AND HOW CAN I PAY MY TAXES?

Property owners have several options for paying taxes:
• Pay online with credit card or online check at buncombecounty.org/paytaxes.
• Use the self-addressed envelope you receive with your bill.
• Pay by phone with credit card by calling 877-690-3729; use jurisdiction code 4301.
• Pre-authorized debit program call 250-4910 for details.
• Use the drive-up drop box located at 35 Woodfin St. or walk up box at 94 Coxe Ave.
• In person at the Tax Office at 94 Coxe Ave, in Asheville, Mon.- Fri. from 8 a.m. to 5 p.m.

Tax bills and payment receipts may be printed by visiting tax.buncombecounty.org.

ELDERLY & DISABLED EXCLUSION

North Carolina permanent residents who:
• own and live in their own homes and
• are either 65 years of age or totally & permanently disabled as of January 1, 2017 and have an income of no more than $29,500 per year

may be eligible for a reduction in their property taxes. Those qualified applicants may have the greater of $25,000 or 50% of the appraised value of their permanent residence excluded from property taxes. Proof of income is required as well as an annual Social Security statement.

DISABLED VETERANS EXCLUSION

This program excludes up to the first $45,000 of the appraised value of the permanent residence of a permanent service connected disabled veteran. There is no age or income limitation for this program and it is also available to a surviving spouse who has not remarried. For more information, call 250-4910.

CIRCUIT BREAKER DEFERRED PROGRAM

Taxpayers who are 65 years of age or older who:
• have an income not to exceed $44,250
• have owned and lived in their residence for at least 5 years

may qualify for a reduction or deferral in their taxes under this program. The deferral is based on income level:
• If your total income is $29,500 or less, the total amount of tax you can be charged on your home is no more than 4% of your yearly income;
• If your total income is between $29,501 to $44,250 the total amount of tax that you can be charged on your home is no more than 5% of your yearly income.
The County Veterans Services Office is funded by Buncombe County and the State of North Carolina. There is no charge to our clients. Veterans Services can assist veterans and their families in: Disability Benefits Education & Training, Home Loans, Burial Benefits, Dependents’ and Survivors’ Benefits, Life Insurance, Health Care, & Military Records Retrieval. Veterans & their dependents, surviving spouse or child of a deceased veteran, members of the Reserves or National Guard, and active duty service members are all eligible for the Veteran Services listed above.

To learn more about assistance, call 250-5726 or visit Veterans Services at 199 College Street. Don’t hesitate to call if you are unable to visit. We will find a way to assist you.
Health and Human Service offices and a new parking deck are under construction at 40 Coxe Avenue and should be complete in 2018. During construction, some services are still available at 40 Coxe Avenue. A complete list of services and contact information for Health and Human Services can be found at buncombecounty.org/hhs.

FOOD ASSISTANCE/MEDICAID
Apply for Food Assistance or Medicaid without ever leaving home! County residents can apply over the phone. It’s easy - just give us a call:

MONDAY THROUGH FRIDAY:
8 am to 5 pm - 250-5500

The operator can help with application questions. The application is then mailed to you for your signature. After you sign it, just return it to HHS for processing. The application date is the date the signed application is received back at HHS. For more information, just give us a call at one of the numbers listed above.

NOTE: This process is not available for applicants needing assistance with Long Term Care (i.e. nursing home) or Special Assistance.
IMPORTANT NUMBERS:

PUBLIC HEALTH MAIN LINE
250-5000

SOCIAL WORK/ECONOMIC SERVICES MAIN LINE
250-5500

HEALTH/DENTAL CARE (WNCHS)
285-0622

DISEASE CONTROL
250-5109

ENVIRONMENTAL HEALTH
250-5016

IMMUNIZATION & FOREIGN TRAVEL
250-5096

RESTAURANT/SEPTIC INSPECTION & WATER TESTING
250-5016

WIC/NUTRITION
250-5000

BCCCP/WISE WOMAN
250-6006

CHILD ABUSE HOTLINE
250-5900

TRIPLE P PARENTING HELP
triplep-parenting.net

CHILDREN’S HEALTH ISSUES
youfindservices.org

ECONOMIC SERVICES - 250-5500
- Family & Children’s Medicaid
- Medicaid
- Food Assistance
- Work First
- Youth Employment Permits

PARTNER AGENCIES
MINNIE JONES HEALTH CENTER
285-0622

MAHEC FAMILY HEALTH CENTER
257-4730

MAHEC OB/GYN SPECIALISTS
771-5500

EBLEN CHARITIES
255-3066

THE IMMUNIZATION CLINIC
53 S. French Broad Ave., Asheville NC, 28801 | 250-5096
The Immunization Clinic offers walk-in immunizations between the hours of 8 am - 4:30 pm (Monday-Friday) for: foreign travel, adults, adults with chronic conditions, infants and children, as well as vaccines required for kindergarten, 6th grade, and college.

LADIES NIGHT OUT
Ladies Night Out is a part of the Buncombe County Breast and Cervical Cancer Control Program (BCCCP). Offered once a month, the program provides FREE physicals, mammograms and health education to help qualifying women live a healthy life.
Women who attend a Night Out will receive a:
- Breast exam
- Mammogram
- Test for blood pressure, cholesterol and blood sugar

Ladies Night Out provides free transportation and free child care if needed. Wondering if you are eligible for Ladies Night Out? Call 250-6006.

BE A WISE WOMAN
The Wise Woman program can help provide services at low or no cost. If you or a woman you know is in need of health screenings or information about lifestyle behaviors to prevent or delay cardiovascular and other chronic diseases, please call 250-6006 today.
EARLY
CHILDHOOD
EDUCATION:
AN INVESTMENT IN OUR FUTURE

“Our goal is to get families engaged as early as possible in their child’s education, by providing them with the resources they need to succeed.”

-Brian Repass, Head Start Director
Community Action Opportunities

“Giving these children a head start gives them a positive foundation for starting off in the right direction,”

~ Angie Searcy, Pre-K Teacher
High-quality preschool benefits children, families, communities and the economy. As part of Buncombe County’s mission to promote a healthy, safe, well-educated and thriving community, it is important that all children enter primary school equipped to learn and gain maximum benefits from their educational opportunities. Toward that end, we are working to ensure that more children have access to high quality and affordable early childhood programs through partnerships with the community.

“We know that Pre-K works really effectively to help kids have a strong start as they enter school, leading to strong outcomes over the course of their whole lives. In terms of their health, their ability to be part of the workforce, it’s an incredibly effective strategy for addressing how we help kids move, especially out of poverty, into healthy productive lives,”

- Jasmine Beach-Ferrara, Commissioner

As the Fall 2017 school year kicked off, 18 new children gained access to public preschool at Johnston Elementary School, thanks to a $180,000 Head Start classroom investment initiated by Buncombe County Commissioners and in collaboration with Community Action Opportunities and the Housing Authority. This new classroom serves 18 children who meet Head Start requirements, giving families with the highest need access to high quality early childhood education.

In addition, Buncombe County is providing in-kind use of a child care facility on Compton Drive to Eliada Homes, allowing that organization to provide child care to an additional 28 preschool children (and 32 younger children).

These investments are aligned with the work of Asheville-Buncombe Preschool Planning Collaborative. You can learn more about the importance of preschool at www.abppc.org.
could be one 200 mg ibuprofen + one 500 mg acetaminophen taken with food every six hours as needed for pain.

Talk to your doctor about non-addictive pain relief.
The Family Justice Center is a safe place where victims of domestic violence, sexual assault, and elder abuse can come for help. At the FJC, survivors can access many different services in one location and begin their journey towards strength, safety, and hope.

LAST YEAR AT THE FJC:
Last Year was the first full year of operation for the Family Justice Center. In its first year, over 417 people accessed integrated intake services.

- 84% were domestic violence victims
- 12% were victims of sexual assault or stalking

After meeting with an intake specialist, 92% indicated that they had a plan to keep themselves safe and knew what to do if they were in danger and 72% reported a decreased fear and anxiety level.

If you or someone you know is in need of help, please encourage them to visit the Family Justice Center or call 250-6900.

Visit buncombecounty.org/FJC.
Buncombe County Parks and Recreation provides health and recreation opportunities for the people of Buncombe County. A map to all county parks and information about our facilities is available at buncombecounty.org/parks. Questions? Call 250-4260.

PARK LOCATIONS

LAKE JULIAN PARK
406 Overlook Extension
Arden, NC 28704
684-0376

HOMINY VALLEY PARK
25 Twin Lakes Road
Candler, NC 28715

BUNCOMBE COUNTY SPORTS PARK
58 Apac Circle
Asheville, NC 28806

COLLIER COVE NATURE RESERVE
190 Rhododendron Dr.
Arden, NC 28704

CHARLES D. OWEN PARK
875 Warren Wilson Road
Swannanoa, NC 28778

KARPEN SOCCER FIELDS
207 Reems Creek Road
Weaverville, NC 28787

NORTH BUNCOMBE SOCCER FIELDS
734 Clarks Chapel Road
Weaverville, NC 28787

RIVER PARK LOCATIONS

ALEXANDER RIVER PARK
2589 Old Marshall Highway
Alexander, NC 28701

BENT CREEK
1592 Brevard Road
Asheville, NC 28806

CORCORAN PAIGE
9 Pinners Road
Arden, NC 28704

GLEN BRIDGE
77 Pinners Road
Arden, NC 28704

HOMINY CREEK
194 Hominy Creek Road
Asheville, NC 28806

LEDGES WHITEWATER
1080 Old Marshall Highway
Alexander, NC 28701

WALNUT ISLAND
3042 Old Marshall Highway
Alexander, NC 28701
Festival of Lights
Friday, December 1 from 6-8 pm Lake Julian park will be a walking wonderland of lights for pedestrians only, no cars allowed. Enjoy the lights as you stroll and warm up by the fire with some warm apple cider. Walk through admission is $5 for adults, children get in free.

The drive through is from December 2-23. Drive through admission is $10 for a car, $20 for vans and buses. A portion of the proceeds will be donated to Buncombe County Special Olympics.

Special Olympics
Buncombe County Special Olympics serves children and adults with intellectual disabilities, providing year-round sport training and athletic competition in a variety of Olympic-type sports. This training and competition gives athletes the opportunity to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills and friendship with their families, other Special Olympic athletes and the community.

Volunteers are a vital part of Special Olympics, Volunteers must be at least 14 years old and must complete a volunteer screening form prior to volunteering at a Special Olympics event.

To learn more about Special Olympics or to receive a volunteer screening form, visit buncombecountyspecialolympics.org, email specialolympics@buncombecounty.org, or call Buncombe County Parks and Recreation at 250-4265.
Our library system offers 13 branches, each filled with thousands of books. They also offer community activities for residents of all ages. Check the library events calendar for exciting programs and events happening at your local library. You can access the calendar at buncombecounty.org/library.

Storytime at the library helps children develop a joy for learning language and enjoying books. Many libraries can accommodate groups or school field trips if arrangements are made in advance. Enka-Candler Library provides a weekly Spanish Storytime, and West Asheville West Asheville Library provides Spanish Storytimes on request.

For more information on children’s programs, visit buncombecounty.org/library, email library@buncombecounty.org, or call your local library.

Lynda.com is an online educational site that includes over 3,000 courses (and over 130,000 videos) in popular fields like web design, web development, IT, education/instruction, media production, and business. Normally, using lynda.com requires a paid subscription, but Buncombe County Public Library cardholders can access lynda.com content FREE with their library card.
To stay up to date with everything going on in Buncombe County, visit buncombecounty.org. You can also subscribe to our monthly e-magazine, join us on Twitter, and follow us on Facebook and Instagram.

facebook.com/buncombegov
twitter.com/buncombegov
instagram.com/buncombecounty

BCTV
Watch our award winning programming on BCTV. The Government Channel, BCTV, is broadcast on Charter Channel 192, AT&T U-verse channel 99, and online at https://bctv.viebit.com.

View all our BCTV shows on our YouTube Channel anytime on your computer or phone. We have over 500 videos including workout videos, cooking shows, and commissioner meetings. Visit - www.youtube.com/bcgovtv.

DISCOVER BUNCOMBE
Explore Buncombe County at discover.buncombecounty.org.

Learn more about your neighborhood by simply putting in your address. The location will show up with an interactive map and options for directions. From there, you can look up property information, nearby parks, pools, libraries, the school district, directions, and even crime incident mapping.

This new Geographic Information System tool is also available on your mobile device and tablet, and will feature more search options in the future.

Find all this information in one place at discover.buncombecounty.org.
The Landfill’s mission is to protect the health and safety of all citizens by disposing of all waste generated in Buncombe County in the most efficient, cost effective and environmentally sound manner possible.

HHW materials such as paint, paint thinner, kerosene and gasoline are accepted for $2 per gallon, with a maximum 20 gallon limit. Other materials such as lawn and garden chemicals are accepted at no charge. If you have any questions about the landfill, call 250-5462 or visit buncombecounty.org/solidwaste.

DID YOU KNOW?

The Landfill takes in 500 tons or 1,000,000 pounds of trash every day.

The Buncombe County Landfill accepts:

• 33 gallon bags of household waste with recyclables removed for $2 per bag.

• Bags less than 33 gallons of household waste with recyclables removed are $1 per bag.
LANDFILL RECYCLING
Drop off the following items for recycling at the Landfill at no charge:

• appliances
• lead-acid batteries
• newspaper and brown paper bags
• office paper and mail
• corrugated cardboard
• commingled recyclable containers
• milk jugs
• soft drink bottles
• detergent jugs
• shampoo bottles
• aluminum cans
• clear, green and brown glass bottles/jars
• steel cans
• motor oil
• used cooking oil
• oil filters
• stoves
• refrigerators
• air conditioners
• freezers
• metals
• empty triple-rinsed pesticide containers

For more information, call 250-5462 or visit us online at buncombecounty.org/solidwaste.

TRANSFER STATION
The Transfer Station at 190 Hominy Creek Road is open Monday through Friday, 8 am to 4:30 pm, and Saturday, 8 am to 1 pm. For more information, call 250-6205.

The Buncombe County Transfer Station accepts:

• 33 gallon bags of household waste with recyclables removed for $2 per bag.
• Bags less than 33 gallons of household waste with recyclables removed are $1 per bag.

The Transfer Station accepts the following recyclables at no charge:

• Lead acid batteries.
• White goods. (appliances)
• Newspapers and brown paper bags; office paper and mail; magazines and catalogs.
• Corrugated cardboard.
• “Blue Bag” or commingled recyclable containers, including plastic bottles and jugs; aluminum cans; clear green and brown glass bottles/jars; and steel cans.
• Moving Boxes: Drop off corrugated moving boxes and shipping cartons for reuse. (Please break down and flatten the boxes.)
• Medical Equipment: Anyone who wishes to pass along walkers, wheelchairs, canes or crutches should:
  The individual who will use them.

HOUSEHOLD HAZARDOUS WASTE
The Landfill accepts Household Hazardous Waste (HHW) materials on certain Fridays from 9 am -3 pm throughout the year.

November 3 & 17
December 1 & 15
January 5
Feb 2
March 2
NO MATTER HOW... PLAYFUL, CUTE, FUZZY, OR LOVABLE.

IF YOU SEE A YELLOW RIBBON ON A LEASH OR COLLAR....

DO NOT APPROACH!

LEASH LAW

Here in Buncombe we love our animals, especially dogs. Don’t forget that our Animal Control Ordinance requires that everyone keep their dogs on a leash at all times when they are away from their own property. This applies to all County Parks and Recreation areas including Bent Creek Recreational Forest.

Keeping your dog on a leash is a good idea for lots of reasons including:

- Helps prevent confrontations when you meet other dogs or people.
- Dogs may want to chase runners and bikers and can cause accidents or be hurt.
- Dogs may be tempted to chase wild animals causing stress or harm to wildlife or your dog.
- You can be held liable for damages done by your dog to other people, pets or property.

ANIMAL SERVICES

ANIMAL CONTROL DISPATCH - 250-6670

BUNCOMBE COUNTY ANIMAL SHELTER
16 Forever Friend Lane, Asheville, NC 28806
Open Monday - Saturday 9 am - 6 pm
Report your lost pet to 250-6430.

ASHEVILLE HUMANE SOCIETY
They rescue, reunite, rehabilitate, and re-home more than 4,500 homeless animals each year in Buncombe County. Check out the volunteer opportunities at ashevillehumane.org.
BUDGET & FINANCE

Contact us! 250-4130

The Budget and Finance Departments operate an accounting and reporting system in compliance with the Local Government Budget and Fiscal Control Act (NC General Statute 159), other NC General Statutes, Federal laws, and regulations. The primary purpose of the departments is to responsibly manage the revenues and expenditures, and provide sound fiscal policies and accurate financial reporting to support the overall fiscal management of Buncombe County.

KEY FUNCTIONS

**Budgeting** - Manages a $433M annual budget
**Accounts Payable** - Processes 80K transactions a year
**Payroll** - Processes nearly 50K paychecks a year
**Occupancy Tax** - Serving over 400 establishments
**Purchasing** - Processes 2,000 lines of POs a year
**Reporting** - CAFR awarded GFOA’s Excellence in Reporting 38 consecutive years

All Annual Reports are available at buncombecounty.org.

NEED TO CALL ATTENTION TO SOMETHING?

MAKE A DIFFERENCE — MAKE US BETTER!

If you know of fraud, waste, abuse, or mismanagement in Buncombe County Government programs and operations, report it anonymously to the Whistleblower Hotline at 866-908-7236.

Buncombe County Government encourages this proactive approach to eliminate any unethical or illegal behavior by implementing an anti-retaliation policy to protect those who speak up within county government.

The Whistleblower Hotline is operated by an outside agency called Navex Global, and all calls are answered and handled by a trained interview specialist. Navex Global will not disclose your identity without your consent.
School Capital Fund Commission
How Citizens Improve Public Schools With A Penny

For every purchase made in Buncombe, you pay a 7% sales tax.

That 7% tax equals 7 pennies out of every 1 dollar.

Half of 1 of those pennies is dedicated to public school capital improvements in Buncombe.

The School Capital Fund Commission’s 5 members review capital project requests from 2 school systems and recommend approval for funding to our Commissioners.

Recently 3 new schools were built with the School Capital Fund.

Recently 3 new schools were built with the School Capital Fund.

ENKA MIDDLE

ASHEVILLE MIDDLE

ISAAC DICKSON ELEM.

We have many more school improvement projects on the way. Follow our progress at...

buncombecounty.org/scfc
PERMITS & INSPECTIONS
30 Valley St., Asheville, NC 28801
Visit us for Building, Electrical, Plumbing, and Mechanical Permits.

PERMIT CENTER
- Building Department 250-5367
- Demolition / Asbestos 250-6776
- Electrical Department 250-5372
- Mechanical Department 250-5382
- Plumbing Department 250-5378

PLANNING DEPARTMENT 250-4830
- Erosion Control 250-4848
- Flood Hazard 250-4836
- Street Addressing 250-4845

ENVIRONMENTAL HEALTH 250-5016
- Water & Sewage 250-5016
- Food & Lodging 250-5016
- Fire Marshal 250-6620

MetroParks Sewerage District Applications/Allocations 254-9646

City of Asheville Water Department 251-1122
WNC Regional Air Quality 250-6777
North Carolina D.O.T. 298-5304
NC Department of Environmental Quality 296-4500

NC One Call
(locates underground utilities prior to digging)
800-632-4949 or 8-1-1

If property is located in one of the following zoned areas call:

- Town of Biltmore Forest
  Town Administrator 274-0824

- Town of Black Mountain
  Inspection Department 419-9300

- Town of Montreat
  Inspection Department 669-8002

- Town of Weaverville
  Zoning Department 645-7116

- Town of Woodfin
  Zoning Administrator 253-4887
### Libraries
- Pack Memorial (Main) 250-4700
- Black Mountain 250-4756
- East Asheville 250-4758
- Enka 250-4648
- Flatiron 250-4734
- Law Library 250-6480
- Leicester 250-4752
- North 250-4754
- Oakley 250-6488
- South Buncombe 250-6486
- Swannanoa 250-6482
- Weaverville 250-6475
- West Asheville 250-6750

- Mountain Mobility 250-6750
- Mountain Area Workforce Development 251-6200
- Parking - College Street Deck 250-4248
- Parks & Recreation 250-4260
- Lake Julian 684-0376
- Permits/Inspections 250-5360
- Planning 250-4830
- Pretrial Services 250-6285
- Purchasing 250-4130
- Records Management 250-4147
- Register of Deeds 250-4300

- Sheriff
  - Animal Control Dispatch (County) 250-6670
  - Civil Process 250-4410
  - Crime Stoppers 255-5050
  - Crime Prevention 250-4427
  - Detention Center (Jail) 250-4550
  - Inmate Booking 250-4570
  - Senior Reassurance Warrants 250-4410

- Soil and Water Conservation 250-4785

### Solid Waste
- Environmental Control 250-5460
- Household Hazardous Waste Disposal 250-5462
- Junk Cars 250-4847
- Landfill 250-5462
- Mobile Home Removal 250-5470
- Transfer Station 250-6205
- Trash Disposal (City) 250-5857
- Street Addressing (Planning) 250-4845

### Tax Department
- Business Personal Property 250-4930
- Collections 250-4910
- Land Records 250-4970
- Personal Property 250-4920
- Real Estate 250-4940
- Transportation (MTN Mobility) 250-6750

### USEFUL NUMBERS

#### Animal Control
- City 259-5872
- County Dispatch 250-6670
- Dead Animals (City) 259-5857
- (County [only in roadways]) 298-0390

#### Animal Shelter
- Animal Adoption Center 761-2001
- Better Business Bureau 253-2392

#### Business License
- City 259-5595
- NC 800-228-8443

- Chamber of Commerce 258-6101
- Child Support Enforcement 250-6340

#### City of Asheville
- Police 251-1122
- Fire/Rescue 259-5870
- Mayor 259-5600
- Parks & Festivals 259-5800
- Water Billing 251-1122
- Water Leaks 251-1122

#### Community Information
- 2-1-1 277-8288

#### Court Related Matters
- Clerk of Court 259-3400
- District Attorney 259-3410
- Estates and Probate 259-3404
- Jury Clerk 259-6407
- Justice Resource Center 250-4281
- Magistrate 250-4690
- Public Defender 259-3423

#### Driver’s License Office / DMV
- Patton Avenue 251-6065
- Eblen Foundation 255-3066
- Employment Security Commission 251-6200
- Federal Courthouse 771-7200
- Governor’s Western Office 251-6160
- Housing Authority 258-1222
- IRS 800-829-1040

#### License Tag Office
- Innsbruck Mall 252-8526
- Hendersonville Road 277-7767
- Metropolitan Sewerage District 254-9646
- Backups & Overflows 255-0061
- Sewer Applications 250-5345

#### Municipalities
- City of Asheville 259-5600
- Town of Biltmore Forest 274-0824
- Town of Black Mountain 419-9300
- Town of Montreat 669-8002
- Town of Weaverville 645-7116
- Town of Woodfin 253-4887

#### OSHA
- 299-8232

#### Road Maintenance
- In the County (NCDOT) 298-0390
- City of Asheville 251-1122
- Town of Biltmore Forest 274-0824
- Town of Black Mountain 419-9300
- Town of Montreat 669-8002
- Town of Weaverville 645-0066
- Town of Woodfin 253-4887

#### Schools
- Asheville City 350-7000
- Buncombe County 255-5921
- Closing Hotline 255-5939

#### Social Security
- 1-866-572-8361
- State Highway Patrol 298-4256
- State Revenue 667-0597
- Streets and Roads (DOT) 298-0390

#### Street Signs/Addressing
- County 250-4845
- City 259-5850
- US Postal Service 800-275-8777
- Water Department 251-1122
- Waste Pro 684-7790

#### Zoning
- City 259-5831
- County 250-4830

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Visit us at buncombecounty.org for the latest county information.