



Community Indicator: What do we hope to see in the community?	Outcomes and Actions: What actions we will take and what we aim to achieve with these actions?	Accountability: Who is involved in the actions? Who is responsible for completion?	Timeline: When do we expect to complete this and/or expect to see changes?	Performance Measures: What data we use to demonstrate if changes are working?	Anticipated Metric	Progress Report Quarterly check-in on actions and outcomes
<b>Goal 1: Increase accessible opportunities for community members to provide input and feedback regarding the criminal justice improvement process</b>						
Community members have several methods to communicate with criminal justice officials regarding needs in the community.	Recruitment, selection, and participation of community members for committee	<ul style="list-style-type: none"> <li>Community Engagement workgroup members</li> </ul>	March 2019 - October 2020	Number of applications; Number of accepted offers; Attendance of each member	20 Applicants 6 Community members 18 Months	<b>Milestones:</b> # of applications # of community members <b>Next Steps:</b> Ensure retention of community members
	Hold Listening Sessions where the public can provide feedback on ways to improve our criminal justice system	<ul style="list-style-type: none"> <li>Buncombe County Community Engagement</li> <li>5 Community Members</li> </ul>	July 2019 -October 2020	Number of sessions; Number of attendees; Rate of feedback received per event	6 session 30 per session 85% evaluations received	<b>Milestones:</b> Hosted 1 listening session # individuals attended listening session <b>Next Steps:</b> Holding Listening Session in Pisgah View Apartments and several other community to be determined
	Focus Groups for various types of individuals (those who have been	<ul style="list-style-type: none"> <li>Buncombe County Community Engagement</li> </ul>	August 2019 -	Number of sessions; Number of attendees;		<b>Milestones:</b> Not started

	incarcerated, victims of crimes, youth, and family members of loved ones incarcerated, etc.) No more than 6-8 people in each group	<ul style="list-style-type: none"> <li>• 5 Community Members</li> </ul>	October 2020	Rate of feedback received per event	8 focus groups with 8 individuals per focus group	<div style="background-color: #f4b084; padding: 5px;">Next Steps:</div>
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<b>Goal 2: Increase awareness regarding the criminal justice system, the Safety and Justice Challenge, and the importance of eliminating mass incarceration</b>						
Community members demonstrate an understanding of the criminal justice system, the Safety and Justice Challenge, and mass incarceration.	SJC workgroup to provide education and awareness regarding the criminal justice system, including “CJ 101” (webinars, YouTube, interactive forums, etc.)	<ul style="list-style-type: none"> <li>• Buncombe County Justice Resource Coordinator</li> <li>• Buncombe County Family Justice Coordinator</li> <li>• NC Public Defenders Office</li> <li>• SJC Management Analyst</li> </ul>	August 2019	Attendance Viewership	Target for in-person attendance of educational events: 60 per session %90 of target Target for online viewership's: 2500 90% of target	Milestones: In progress  Next Steps: launch of “Criminal Justice 101”
	Creation of public education campaigns regarding public safety, mass incarceration, failure to appears, etc.	<ul style="list-style-type: none"> <li>• Buncombe County Justice Resource Coordinator</li> <li>• Buncombe County Family Justice Coordinator</li> <li>• NC Public Defenders Office</li> <li>• SJC Management Analyst</li> </ul>	January 2020- January 2021	Number of educational campaigns developed Location of material	TBD Number of places material present throughout of community.	Milestones: Not started  Next Steps:
	Send and receive surveys as an accessible way to provide feedback regarding criminal justice system	<ul style="list-style-type: none"> <li>• Buncombe County Justice Resource Coordinator</li> <li>• Buncombe County Family Justice Coordinator</li> <li>• NC Public Defenders Office</li> <li>• SJC Management Analyst</li> </ul>	July 2019- Septemeber 2019	Pre-Survey Reach Post-Survey Reach Rate of Response	Target: 2,500 Target: 2,500	Milestones: In progress  Next Steps: Launch of survey
	Create marketing material and review communication material through community lens	<ul style="list-style-type: none"> <li>• Buncombe County Justice Resource Coordinator</li> <li>• Buncombe County Family Justice Coordinator</li> <li>• NC Public Defenders Office</li> </ul>	May 2019- September 2020	Number of marketing materials created Number of material reviewed and provided feedback on	Depends on how many events are marketed	Milestones: Develop marketing material for listening sessions and community meetings

		<ul style="list-style-type: none"><li>• SJC Management Analyst</li></ul>					
							Next Steps:

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<b>Goal 3: Provide opportunities for criminal justice professionals and community members to dialogue in a safe space to allow for shared understanding and goal setting</b>						
Community members have multiple ways to interact with criminal justice professionals in the community	Support Town Hall Meetings					
	Host Community Meetings	<ul style="list-style-type: none"> <li>• RHA Re-Entry</li> <li>• AB Tech UpSkill Coordinator</li> <li>• City of Asheville Office of Equity &amp; Inclusion</li> <li>• 2 members from Buncombe County Sheriff Office</li> <li>• Public Defender Office</li> </ul>	Mid - August Late - September	Number of community meetings Number of attendees	8 community meetings (4 topics) 100 Attendees	Milestones:  Next Steps:
<b>Goal 4: Create opportunities for communities to collaborate and share power with criminal justice stakeholders</b>						
Community members are a part of the decision making process	Ensure diverse representation throughout the Safety and Justice Challenge Workgroups	5 Workgroup facilitators	March 2019-September 2020	Number of community members serving on other SJC workgroups	6 community members serving on SJC workgroups  85% attendance in other workgroups	Milestones: All # of community members serving on SJC workgroups  Next Steps: Measure attendance
	Intentional space for community members to serve on criminal justice related boards and committees	5 Workgroup facilitators	March 2019-September 2020	Updating JRAC MOU to include community representative  Public attendance at JRAC and JCPC meetings	1-2 community representatives on JRAC  At least 10 members of public at JRAC meeting	Milestones: In Progress  Next Steps: Update MOU. Increase community awareness re: JRAC and JCPC

	<p>Qualitative analysis is conducted on information learned from focus groups, surveys, and listening session and presents as recommendations to criminal justice system organizations</p>	<p>Management Analyst(s)</p>	<p>March 2019-September 2020</p>	<p>Surveys Feedback forms Voice of the Customer Event attendance</p>		<p>Milestones: In progress</p>
						<p>Next Steps: Publish infographic and executive summary of 1<sup>st</sup> listening session</p>