**Changes to FY16 Billing Guide**

**Pg. 4**

**Family Planning Billing Policy for Self Pay and Third Parties**

**Deleted wording** – no longer required

* **Self-pay clients will be given a bill that shows total charges as well as any allowable discounts.**
* **Bills to third parties show total charges without discounts unless there is a contracted reimbursement rate that must be billed per the third party agreement.**

Added wording

Insured clients cannot be charged more in copayments, deductibles or other fees, that what they should be pay according to the schedule of discounts.

**Pg. 5**

**Service Consequences for Client of Delinquent Account**

**Deleted wording** – no longer required – in **bold;** added wording- in red

**Exception:** Any client who has Medicaid coverage will not be denied services because of an unpaid account balance. No (**FP or STD**) client will be denied services because of the inability to pay for services received or subjected to variation in quality of service. STD (**and FP**) clients will not be denied services for an unpaid account balance.

**Pg. 6**

**Donations**

Deleted wording – no longer required - in **bold**

**Donations from clients do not waive the billing/charging requirements set out above.**