VETERANS ASSISTANCE

IN PERSON
35 Woodfin Street
Asheville, NC 28801
Monday – Friday | 8AM – 5PM

SOCIAL WORK SERVICES: (828) 250-5500
ECONOMIC SERVICES: (828) 250-5500
HEALTH SERVICES: (828) 250-5000

VISIT
buncombecounty.org/HHS

Additional Resources
Call 2-1-1 or visit nc211.org to find out about other local resources.
Apply for Medicaid and Food Assistance online at ePASS.NC.GOV

INTERPRETER SERVICES AVAILABLE AT NO COST
Servicios de intérprete están disponibles sin costo alguno
Услуги переводчика предоставляются бесплатно
If you have problems getting interpreter help, please call Title VI Compliance Officer at 828-250-5587

PARTNERING WITH OUR COMMUNITY TO STRENGTHEN OUR HEALTH, SAFETY AND SELF-SUFFICIENCY

In accordance with Federal law and U.S. Department of Agriculture (USDA) and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability. Under the Food Stamp Act and USDA policy, discrimination is prohibited also on the basis of religion or political beliefs.

To file a complaint of discrimination, contact USDA or HHS. Write USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TTY). Write HHS, Director, Office for Civil Rights, Room 500-E, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (202) 619-3257 (TTY). USDA and HHS are equal opportunity providers and employers.

Other Services we provide...

WIC
Adult Medicaid
Immunizations/Travel Vaccines
Nurse Family Partnership
Work First Employment Services
Disease Control
Child and Adult Protective Services
Free and Reduced School Lunches
Low Income Energy Assistance program (LIEAP)
Foster/Adoption Services

Food Assistance
Family and Children’s Medicaid
Child Care Subsidy
Birth and Death Certificates
STD/HIV Testing
Breast and Cervical Control Cancer Program (BCCCP)
A credit/discount on your telephone bill
Emergency Assistance
School Health Nurses

BUNCOMBE COUNTY HEALTH & HUMAN SERVICES
BUNCOMBECOUNTY.ORG/HHS
Deciding Good Choices Within Reach

WHAT SERVICES ARE AVAILABLE TO ME?

The Veterans Service Office provides assistance to veterans and their families in obtaining benefits from US Department of Veterans Affairs and the State of North Carolina. We provide outreach services to the community and its veterans including:

- Disability Benefits
- Education and Training Benefits
- Vocational Rehabilitation and Employment
- Home Loans
- Burial Benefits
- Dependent and Survivor Benefits
- Life Insurance
- Health Care
- Military Records Retrieval

WHO IS ELIGIBLE?

You may be eligible for VA health care benefits if you are a veteran.

You may be eligible for other VA benefits if you are:
- A veteran
- A veteran's dependent
- A surviving spouse or child of a deceased veteran
- A member of the Reserves or National Guard
- An Active Duty service member

HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Identification
- Social Security number
- Proof of residency (driver’s license, lease, tax documents)
- Proof of citizenship (birth certificate, passport etc.)
- Proof of Income (check stubs, etc.)
- Banking and asset info
- Unpaid medical bills
- Utility bills
- Child care receipts
- Rent or mortgage receipts
- Property Ownership
- Current Veteran’s Benefits
- Veteran’s Discharge Certificate

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested.

HOW TO APPLY

1. **In-person:** 35 Woodfin Street
   Downtown Asheville
   M - F | 8am - 5pm
   (Across from the Court House)
2. **By Phone:** (828) 250-5726
3. **Online Information:**
   www.buncombecounty.org/veterans