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INTERPRETER SERVICES AVAILABLE AT NO COST
Servicios de intérprete están disponibles sin costo alguno
Услуги переводчика предоставляются бесплатно
If you have problems getting interpreter help, please call Title VI Compliance Officer at 828-250-5587

PARTNERING WITH OUR COMMUNITY
TO STRENGTHEN OUR HEALTH, SAFETY
AND SELF-SUFFICIENCY

PUBLIC ASSISTANCE PROGRAMS

BUNCOMBE COUNTY HEALTH & HUMAN SERVICES
BUNCOMBECOUNTY.ORG/HHS

For more Assistance ...
Call 211 and find out about other local resources.
Apply for Medicaid and Food Assistance online at ePASS.NC.GOV

Other Services we provide...

- WIC
- Adult Medicaid
- Immunizations/Travel Vaccines
- Nurse Family Partnership
- Work First Employment Services
- Disease Control
- Child and Adult Protective Services
- Free and Reduced School Lunches
- Low Income Energy Assistance program (LIEAP)
- Foster/Adoption Services
- Food Assistance
- Family and Children’s Medicaid
- Child Care Subsidy
- Youth Employment Permits
- Birth and Death Certificates
- STD/HIV Testing
- Breast and Cervical Cancer Control Program (BCCCP)
- A credit/discount on your telephone bill
- Emergency Assistance
- School Health Nurses
General Assistance
General Assistance provides assistance with the cost of prescriptions for those who are disabled, elderly, or have children in the home.

Food Assistance/EBT
Assists low income families with resources to purchase food.

Family and Children’s Medicaid
Helps with medical bills such as doctor fees, prescription drugs, and hospital fees.

Adult Medicaid Program
Health insurance program for adults Age 65+, blind or disabled, with developmental disabilities, in need of nursing home care, or have low income.

Work First Employment Services
Assists with training, work experience, and supportive casework services to enable Work First Family Assistance recipients to become self-sufficient and self-supporting.

LIEAP
Gives families a one-time cash payment to help pay their heating bills.

Energy Assistance Program
Emergency Assistance (EA) is a program used to keep children from being deprived of basic necessities during a time of financial crisis. It can assist with past due rent or water bills.

Crisis Intervention Program
Used to alleviate a heating or cooling crisis when outside temperatures are extreme.

Youth Employment Permits
HHS issues youth employment certificates for youth between the ages of 14 and 18. A youth employment certificate, or work permit, is required for any youth under the age of 18 to work, except if employed in government, agricultural or domestic work. If applying in person, youth must be present.

Identification
Social Security number
Proof of residency (driver’s license, lease, tax documents)
Proof of citizenship (birth certificate, passport etc.)
Proof of Income (check stubs, etc.)
Banking and asset info
Unpaid medical bills
Proof of pregnancy (if applicable)
Utility bills
Child care receipts
Rent or mortgage receipts
Property Ownership
Veteran’s Benefits

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker.

The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.

HOW TO APPLY
1. **In-person**: 40 Coxe Avenue, Downtown Asheville
   M - F | 8am - 5pm
   (Across from the Bus Station)
2. **By Phone**: (828) 250-5500
3. **Online**: ePASS.NC.GOV

HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Identification
- Social Security number
- Proof of residency (driver’s license, lease, tax documents)
- Proof of citizenship (birth certificate, passport etc.)
- Proof of Income (check stubs, etc.)
- Banking and asset info
- Unpaid medical bills
- Proof of pregnancy (if applicable)
- Utility bills
- Child care receipts
- Rent or mortgage receipts
- Property Ownership
- Veteran’s Benefits

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker.

The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.