

What is the Food Assistance Program?

- A program that helps people with little or no income buy food.
- Benefits come on a plastic card that is used like a bank card to buy food.

Helpful Items To Have

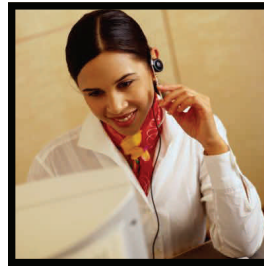
- Identification
- Social Security Numbers
- Proof of Your Income
- Rent or Mortgage Receipts
- Utility Bills
- Child Care Receipts
- While these items are required to process your application, additional items may be needed to complete your request for services.

**General Questions?
Call 250-5500**

How Can I Get Food Assistance Benefits?

Call 250-5939

The Application Line is open
Monday-Friday 8am-5pm



When you call the application line:

- A DSS worker will help you fill out the application.
- DSS will then mail you the filled out application.
- To complete the application, **you must sign it and return it** in a prepaid envelope.

We can't process your application until we get it back with your signature. The application date is the date the signed application is received back at DSS.

Visit us

HS West

339 New Leicester Highway
Suite 110
Asheville, NC 28806

or

Health & Human Services
40 Coxe Avenue
Asheville, NC 28802

**We are open
Monday-Friday 8am-5pm**

You may also qualify for...

People on Food Assistance often qualify for other support programs, sometimes automatically. So it's important to apply!

- Medicaid
- Child Care Subsidy
- Free and Reduced School Lunches
- A credit on your telephone bill
- A discount on telephone hook-up/connection fees
- A yearly check from the Low Income Energy Assistance Payment



We Value your opinion

Our work is guided by professional ethics and values that are designed to safeguard your privacy and confidentiality.

If you have any concerns about how you have been treated, contact your worker's supervisor. If you are unsure who to contact, please call the Director's office at (828) 250-5587.

In accordance with Federal law and U.S. Department of Agriculture (USDA) and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability. Under the Food Stamp Act and USDA policy, discrimination is prohibited also on the basis of religion or political beliefs.

To file a complaint of discrimination, contact USDA or HHS. Write USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TTY). Write HHS, Director, Office for Civil Rights, Room 506-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (202) 619-3257 (TTY). USDA and HHS are equal opportunity providers and employers."

Interpreter services are available at no cost.

Any problems getting interpreter help or getting services through an interpreter, please call Lisa Eby, Title VI Compliance Officer at 250-5610

Food & Nutrition Services



New rules allow more people to get help...

Buncombe County Department of Health & Human Services