WHAT IS ADULT SERVICES?
Buncombe County Health & Human Services offers social work resources to assist adults with issues we all face as we age. From the licensing and monitoring of adult care homes to guardianship and adult foster care services, HHS offers a source of stability and safety for adults in Buncombe County.

ADULT CARE HOME LICENSING & MONITORING
Provides monitoring of Adult Care Homes, Adult Day Cares and Day Health Programs to make sure they are following state standards. If problems are reported in care facilities, we investigate.

STATE/COUNTY SPECIAL ASSISTANCE IN-HOME PROGRAM
This program can help adults who qualify for Medicaid, are assisted living level of care, but who are able to remain in their own homes with the assistance of a monthly check to assist with such expenses as food, housing, clothing, daily aides, as well as on-going case management to assist with accessing support services to ensure their health and safety.

PLACEMENT SERVICES
Placement Services assists aging or disabled individuals who have no one available to assist them in finding substitute homes or residential health care facilities suitable to their needs when they are unable to remain in their current living situation.

ADULT DAY CARE
Adult Day Care is the provision of an organized program of services during the day in a community group setting for the purpose of supporting adults’ personal independence and promoting their social, physical and emotional well-being. The Adult Day Care programs in Buncombe County are licensed by the NC Division of Aging and Adult Services and monitored by the local Social Services Agency. Buncombe County Social Work Services provides an Adult Services Social Worker who assists with case management services for participants.

ADULT PROTECTIVE SERVICES
In Buncombe County, individuals can make a Protective Service referral or report by calling (828) 250-5800 anytime, day or night if you suspect an adult with disabilities is being abused, neglected, or exploited. No appointment is needed. If it is an emergency, an on-call social worker is available after regular business hours and weekends. Once the referral is made, a social worker will respond within 72 hours to determine the need for protection.

If anyone has any reason to believe an adult with disabilities or an elder is unable to care for themselves or is being abused, neglected, exploited, and/or taken advantage of, then they are required by NC law to make a report to their local county social services office. It’s easy to make a report and all reporter information is kept confidential.
SERVICES FOR THE BLIND

The State of NC provides help to blind and/or visually impaired persons with low income who do not have Medicaid or other health insurance. A worker is located at 35 Woodfin Street in downtown Asheville. For more information, call (828) 250-5657.

Additional Resources

Call 2-1-1 or visit nc211.org to find out about other local resources. Apply for Medicaid and Food Assistance online at ePASS.NC.GOV

Other Services we provide...
- WIC
- Immunizations/Travel Vaccines
- Nurse Family Partnership
- Work First Employment Services
- Disease Control
- Free and Reduced School Lunches
- Low Income Energy Assistance Program (LIEAP)
- Food Assistance
- Family and Children’s Medicaid
- Child Care Subsidy
- STD/HIV Testing
- Emergency Assistance

Interpreter services available at no cost
Servicios de intérprete están disponibles sin costo alguno
Услуги переводчика предоставляются бесплатно

If you have problems getting interpreter help, please call Title VI Compliance Officer at 828-250-5587

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