



40 Coxe Avenue  
Asheville, NC 28801  
Monday – Friday | 8AM – 5PM

IN PERSON



**ECONOMIC SERVICES:** (828) 250-5500  
**SOCIAL WORK SERVICES:** (828) 250-5500  
**HEALTH SERVICES:** (828) 250-5000

BY PHONE



**VISIT**

[buncombecounty.org/HHS](http://buncombecounty.org/HHS) or [nc211.org](http://nc211.org)

ONLINE

### For more Assistance ...



Call **2-1-1** and find out about other local resources.



Apply for **Medicaid** and **Food Assistance** online at [ePASS.NC.GOV](http://ePASS.NC.GOV)

# PUBLIC ASSISTANCE PROGRAMS



## Other Services we provide...

WIC	Food Assistance
Adult Medicaid	Family and Children's Medicaid
Immunizations/Travel Vaccines	Child Care Subsidy
Nurse Family Partnership	Youth Employment Permits
Work First Employment Services	Birth and Death Certificates
Disease Control	STD/HIV Testing
Child and Adult Protective Services	Breast and Cervical Cancer Control Program (BCCCP)
Free and Reduced School Lunches	A credit/discount on your telephone bill
Low Income Energy Assistance program (LIEAP)	Emergency Assistance
Foster/Adoption Services	School Health Nurses

### INTERPRETER SERVICES AVAILABLE AT NO COST

Servicios de intérprete están disponibles sin costo alguno  
Услуги переводчика предоставляются бесплатно  
If you have problems getting interpreter help, please call  
**Title VI Compliance Officer at 828-250-5587**

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TO STRENGTHEN OUR HEALTH, SAFETY  
AND SELF-SUFFICIENCY



**BUNCOMBE COUNTY**  
**HEALTH & HUMAN SERVICES**  
[BUNCOMBECOUNTY.ORG/HHS](http://BUNCOMBECOUNTY.ORG/HHS)



## BRINGING GOOD CHOICES WITHIN REACH

### HOW TO APPLY

1. **In-person:** 40 Coxe Avenue, Downtown Asheville  
M - F | 8am - 5pm  
(Across from the Bus Station)
2. **By Phone:** (828) 250-5500
3. **Online:** [ePASS.NC.GOV](https://ePASS.NC.GOV)

### HHS PUBLIC ASSISTANCE SERVICES AND PROGRAMS

#### GENERAL ASSISTANCE

General Assistance provides assistance with the cost of prescriptions for those who are disabled, elderly, or have children in the home.

#### FOOD ASSISTANCE/EBT

Assists low income families with resources to purchase food .

#### FAMILY AND CHILDREN'S MEDICAID

Helps with medical bills such as doctor fees, prescription drugs, and hospital fees.

#### ADULT MEDICAID PROGRAM

Health insurance program for adults Age 65+, blind or disabled, with developmental disabilities, in need of nursing home care, or have low income.

#### WORK FIRST EMPLOYMENT SERVICES

Assists with training, work experience, and supportive casework services to enable Work First Family Assistance recipients to become self-sufficient and self-supporting.

#### LIEAP

Gives families a one-time cash payment to help pay their heating bills.

#### ENERGY ASSISTANCE PROGRAM

Emergency Assistance (EA) is a program used to keep children from being deprived of basic necessities during a time of financial crisis. It can assist with past due rent or water bills.

#### CRISIS INTERVENTION PROGRAM

Used to alleviate a heating or cooling crisis when outside temperatures are extreme.

#### YOUTH EMPLOYMENT PERMITS

HHS issues youth employment certificates for youth between the ages of 14 and 18. A youth employment certificate, or work permit, is required for any youth under the age of 18 to work, except if employed in government, agricultural or domestic work.  
If applying in person, youth must be present.

### HELPFUL ITEMS TO BRING WITH YOU TO YOUR APPOINTMENT:

- Identification
- Social Security number
- Proof of residency (drivers license, lease, tax documents)
- Proof of citizenship (birth certificate, passport etc.)
- Proof of Income (check stubs, etc.)
- Banking and asset info
- Unpaid medical bills
- Proof of pregnancy (if applicable)
- Utility bills
- Child care receipts
- Rent or mortgage receipts
- Property Ownership
- Veteran's Benefits

While these items may be necessary to process your application, they are not required at the time of your request for services. Additional information may be requested by your worker.

The family is required to report all information and circumstances accurately and timely and must report all changes in situation within ten (10) calendar days of the change.