

FY2022 Buncombe County Tipping Point Grant Report

Organization Name:	Jewish Family Services WNC
Project Name:	Mental Health Counseling for People without Insurance

Activities Accomplished	Annual Goal	Amount Completed
Percent of clients who made progress on or achieved a therapy goal	85%	90%*
Percent of clients stating an improved quality of life	88%	95%*
Percent of clients experiencing improved mood and/or reduced depression	90%	97%*
Percent of clients who indicate they would recommend Jewish Family Services to others	90%	95%*

Expenses (please list all grant related expenses)	Amount Spent
All funds were used towards mental health counseling for individuals who came to JFS for support but did not have health insurance. These funds were exhausted by September '21.	\$ 5,000.00

TOTAL: \$ 5,000

Overall project updates:	JFS experienced a 45% increase in uninsured clients between the months of June and December, 2021. The dramatic increase is telling of the extreme need in our community for mental health services for uninsured population. We expect to continue seeing this upward trend, which will also include those who are insured but have copays unaffordable to them. JFS used all Tipping Point funds awarded by Sept. 30, 2021. 10 clients received sliding scale discounts supported by Tipping Point grant; 1 to 14 appointments per client (average = 5 per client). 50 appointments were supported by Tipping Point grant. Fee discounts ranged from \$56.25 to \$106.25 (average = \$100 discount)
Indicators of service quality: <i>(How well did we do it?)</i>	JFS conducts bi-annual service evaluations. So far, the results collected from our Dec. 31, 2021 survey, reflected in the Accomplishments above, indicate that JFS has far exceeded our goals for our clients. We are currently collecting end of year surveys through June 30, 2022. *
Result/Outcome: <i>(Is anyone better off)</i>	JFS is honored to support all community members over the age of 18 seeking mental health support. We are honored to have received funding from Buncombe County to support those in our community who have barriers to access to quality and affordable mental health services. Our uninsured and underinsured community are better off; the organization is better off for being able to provide quality support to them.