FY2022 Buncombe County Tipping Point Grant Report

Organization Name:	Arms Around ASD (Autism Spectrum Disorder)
Project Name:	New Mall Location

Activities Accomplished	**Annual Goal**	**Amount Completed**
Number of client families reached through Arms' services	300	216
Percent of clients and families that report a positive/helpful experience by participating in services	85%	100%
Amount of money raised through fundraisers	$50,000	$55,406

Expenses (please list all grant related expenses)	**Amount Spent**
Furniture & Improvements for New Space	$ 2,237.40
Equipment for Boutique	$ 504.12
Kitchen Equipment for Friends Group	$ 2,287.18
TOTAL:	$ 5,029

Overall project updates:	Point of sale equipment was purchased for our Big Hug Boutique, and clients are working shifts to improve their interactive and social skills while gaining retail experience. All equipment for the kitchen was purchased and installed, and cooking classes for clients have begun. Equipment for and improvements to our space have been completed.
Indicators of service quality: *(How well did we do it?)*	Several of our clients are regularly working shifts in the Big Hug Boutique, our Friends Group has had multiple cooking classes in our newly-outfitted kitchen, and the furniture and site improvements have made our spce more welcoming to our clients. Our client survey was administered in April and so far we have a 100% satisfaction score.
Result/Outcome: *(Is anyone better off)*	We added 20 new clients in 2021 and provided over 800 hours of services and therapies in 2021. The annual goal of helping 300 clients was based on an innaccurate estimate for existing clients that we used in previous years. In 2021 we were able to ascertain the actual number of clients through our scheduling software. The April 2022 client satisfaction survey indicates that 100% of respondents would recommend our services to others, they have an average of 4 years of association with our organization, and they typically participate in 7 services per month was 7, ranging from 2-12.