

FY2024 Buncombe County Strategic Partnership Grant Report

Organization Name:	Pisgah Legal Services	
Project Name:	Homelessness Prevention Program	
Reporting Quarter: (Check one)	<input checked="" type="checkbox"/>	Quarter 1 (July 1, 2023 - September 30, 2023)
	<input type="checkbox"/>	Quarter 2 (October 1, 2023 - December 31, 2023)
	<input type="checkbox"/>	Quarter 3 (January 1, 2024 - March 31, 2024)
	<input type="checkbox"/>	Quarter 4 (April 1, 2024 - June 30, 2024)

Narrative summary of grant related activities

Please provide a brief summary (no more than 1500 characters). You may attach supplemental documents if needed.

Quarter 1	<p>Pisgah Legal Services has provided legal services in the area of housing to 549 households with the total number of people helped equaling 1,199 in the first quarter of the grant. More than half the cases we closed this quarter related to preventing or delaying eviction for our clients and is indicative of the trends we continue to see. Though Buncombe County HHS has reopened applications for rental assistance, most other pandemic-related financial assistance has ended. This means there are fewer resources to direct our clients to when facing eviction due to an inability to pay rents that are rising faster than inflation. We continue to provide legal services at the Buncombe County Courthouse, providing on-the-spot legal services on dates with high rates of eviction hearings being heard. The courthouse work allows us to proactively reach out to clients who are typically underserved populations. In total 36% of the people we served through our Homelessness Prevention Program in Buncombe County this quarter identified as Black.</p>
Quarter 2	

Quarter 3

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Progress toward annual goals

Measure	Annual Goal	Actual Results (Enter Data) Please only include new data for the specific quarter				Progress toward Annual Goal
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
# of Buncombe County residents helped by the Homeless Prevention Program	1640	1199				1199
# of Buncombe County closed and pending cases	750	549				549
# of Buncombe County closed and pending cases served by this grant	131	65				65
Success rate obtaining a positive outcome	90%	100%				100%

Comments:

(The first two metrics include duplicates from the prior quarter given a case opened in one quarter may continue to be worked in the following quarter. In upcoming quarters, we will only include new case numbers.) Lorraine (name changed) is elderly, disabled, and struggling to make ends meet as she lives on a fixed income and has a very tight budget. After a mix up with her utility company accidentally charging her twice, Lorraine's payment to her landlord was rejected for insufficient funds. One unfortunate situation that was not her fault resulted in Lorraine receiving a notice to vacate for nonpayment of rent. The property management company also began requiring all tenants to pay online via a portal. Having no access to the internet and not able to drive, Lorraine's whole financial situation was thrown off and she was confused, scared, and not sure how she was going to pay her back rent and keep her roof over her head. She reached out to Pisgah Legal Services for assistance and worked with Attorney Casey Steen to resolve the situation. Attorney Steen, along with other Pisgah Legal staff and volunteers, investigated her case and aided Lorraine in applying for rental assistance through the Department of Social Services (DSS) to help her get caught up. Attorney Steen worked with the property manager for three months to navigate the situation, keeping Lorraine's eviction at bay. After some nail-biting moments, Lorraine was finally approved for \$4,600 in rental assistance through DSS that paid all her back rent as well as future payments through the end of 2023. Lorraine is so thankful for Attorney Steen's help and is overjoyed she can continue to live in the place she calls home.

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Use of funds to date and any budget considerations

Spending Category	Starting Budget	Total Spending (Enter Data)				Amount Remaining
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Personnel	\$ 64,000	\$ 16,000				\$ 48,000
Training						\$ -
Supplies/Materials						\$ -
Meetings						\$ -
Equipment/Furniture						\$ -
Printing/Marketing						\$ -
Licensing/Memberships/Dues/Subscriptions						\$ -
Client Support						\$ -
Contracts						\$ -
Professional Services						\$ -
Insurance and Bonds						\$ -
Building Maintenance						\$ -
Total	\$ 64,000	\$ 16,000	\$ -	\$ -	\$ -	\$ 48,000

Comments: