

FY2022 Buncombe County Strategic Partnership Grant Report

| | | |
|--|-------------------------------------|---|
| Organization Name: | The Mediation Center | |
| Project Name: | Family Visitation Program | |
| Reporting Quarter: (Check one) | <input type="checkbox"/> | Quarter 1 (July 1, 2021 - September 30, 2021) |
| | <input type="checkbox"/> | Quarter 2 (October 1, 2021 - December 31, 2021) |
| | <input checked="" type="checkbox"/> | Quarter 3 (January 1, 2022 - March 31, 2022) |
| | <input type="checkbox"/> | Quarter 4 (April 1, 2022 - June 30, 2022) |

Narrative summary of grant related activities

Please provide brief responses that fit within the box provided

| | |
|--|---|
| Overall project updates: | <p>The Family Visitation Program (FVP) served eight new families and eight addition children in the third quarter of the FY2022 grant year. In total, this quarter we supervised over 95 visits. All visits are monitored by a trained visit monitor whose role is to facilitate the visit and ensure safety. While continuing to prioritize health and safety, FVP opened all three Buncombe County visit rooms and are now able to serve families with additional visit slots. Currently all families are visiting in-person. However, FVP will continues to offer remote visitation via videoconference if families are unable to attend a visit in-person for reasons related to physical ability. This helps stabilize the consistency of visitation which is important to the well-being of children served.</p> |
| Activities related to increasing equity, diversity and inclusion: | <p>FVP continually researches strategies for increasing equity, diversity, and inclusion as an agency. We prioritize inclusive hiring practices and make efforts to maintain a diverse staff and board, and we strive to create and maintain a culture of inclusion & belonging, that reflects the communities we live in and serve. FVP has a full-time Bi-Lingual Visit Monitor & Spanish Language Access Coordinator who is responsible for high-quality supervision of visits and exchanges for both English- and Spanish-speaking families served by FVP. FVP is prepared to use an interpreter service to facilitate supervised visitation and safe exchange for families whose primary language is not English or Spanish. FVP continues to work with Cenzontle Language Collective to translate all client written materials, including those specific to COVID-19, into Spanish.</p> |
| Activities related to increasing operational excellence: | <p>Leadership provides extensive training and continuing education for all FVP staff, both as a group and individually. In the third quarter this was especially important as we hired four new staff. FVP utilizes many outside resources, the Supervised Visitation Network, Inspire Action of Social Change, Center for Court Innovation, and the Office on Violence Against Women, to name a few.</p> |

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Progress toward annual goals

| Measure | Annual Goal | Actual Results (Enter Data) Please only include new data for the specific quarter | | | | Progress toward Annual Goal |
|--|-------------|--|-----------|-----------|-----------|-----------------------------|
| | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | |
| Number of families served in the Family Visitation Program | 30 | 13 | 4 | 8 | | 25 |
| Percent of families indicating they feel they and their children are safe during supervised visits and exchanges | 95% | 98% | 100% | 100% | | 100% |
| Percent of families safe from abuse and neglect while using supervised visitation and safe exchange services | 100% | 100% | 100% | 100% | | 100% |
| Number of advisory committee members appointed from different partner agencies | 8 | 6 | 2 | | | 8 |

Comments:

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Use of funds to date and any budget considerations

| Spending Category | Starting Budget | Total Spending (Enter Data) | | | | Amount Remaining |
|--|------------------|-----------------------------|-----------------|-----------------|-------------|------------------|
| | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | |
| Personnel | \$ 8,780 | \$ 1,810 | \$ 2,050 | \$ 2,096 | | \$ 2,824 |
| Training | \$ 225 | \$ 150 | \$ 198 | \$ - | | \$ (123) |
| Supplies/Materials | \$ 400 | \$ 28 | \$ 85 | \$ 57 | | \$ 230 |
| Meetings | \$ 175 | | | | | \$ 175 |
| Equipment/Furniture | | | | | | \$ - |
| Printing/Marketing | | | | | | \$ - |
| Licensing/Memberships/Dues/Subscriptions | | | | | | \$ - |
| Client Support | | | | | | \$ - |
| Contracts | | | | | | \$ - |
| Professional Services | | | | | | \$ - |
| Insurance and Bonds | | | | | | \$ - |
| Building Maintenance | \$ 420 | | | | | \$ 420 |
| List other cost | | | | | | \$ - |
| List other cost | | | | | | \$ - |
| List other cost | | | | | | \$ - |
| Total | \$ 10,000 | \$ 1,988 | \$ 2,333 | \$ 2,153 | \$ - | \$ 3,526 |

Comments: