

FY2022 Buncombe County Strategic Partnership Grant Report

Organization Name:	Pisgah Legal Services	
Project Name:	Legal Services for Children and Families in Buncombe County	
Reporting Quarter: (Check one)		Quarter 1 (July 1, 2021 - September 30, 2021)
		Quarter 2 (October 1, 2021 - December 31, 2021)
	x	Quarter 3 (January 1, 2022 - March 31, 2022)
		Quarter 4 (April 1, 2022 - June 30, 2022)

Narrative summary of grant related activities

Please provide brief responses that fit within the box provided

Overall project updates:	<p>Since the start of the grant period, Pisgah Legal Services has provided legal services to 1,389 families with 2,800 children. Of the 280 cases closed for Buncombe County families with children this past quarter: 38% were related to domestic violence and child abuse, 23% were related to housing, 22% were related to immigration, 5% income maintenance, 3% for consumer, and the remaining 9% for other legal matters.</p>
Activities related to increasing equity, diversity and inclusion:	<p>This quarter Pisgah Legal selected an EDI consultant who will help us of act upon feedback from our CultureAmp survey. Pisgah Legal Service's management team is working with the consultant to finetune the multi-year implementation plan, and we look forward to beginning EDI trainings with staff in the coming months. In the meantime, departments within Pisgah Legal have begun their own staff-led EDI discussions by selecting content that impacts their work. For example, the housing team met to discuss how they work people who have service animals and staff who screen clients by phone discussed articles they read on implicit bias and accent bias.</p>
Activities related to increasing operational excellence:	<p>As the COVID case rate in Buncombe County has declined, Pisgah Legal Services has increased the staff capacity at all of our offices. All attorneys and staff, unless otherwise arranged with their supervisors, are now working hybrid schedules and are coming in at least two days per week. The hybrid work scheule has allowed us to maintain social distancing in our offices while ensuring that attorneys can meet in person with their clients as necessary. Pisgah Legal Services staff are still conducting intake primarily by phone, but we now have front desk staff at the office every day of the workweek, ensuring that those who cannot reach us by phone are still able to access our services.</p>

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Progress toward annual goals

Measure	Annual Goal	Actual Results (Enter Data) Please only include new data for the specific quarter				Progress toward Annual Goal
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Number of Buncombe County children helped by the organization	3,000	1,799	1,704	1,595		2,800
Number of Buncombe County children helped through this grant	300	180	170	159		228
Number of closed Buncombe County cases supported through this grant	110	32	32	28		92
Success rate obtaining a positive case outcome	90%	99%	99%	99%		99%
						0

Comments:

(The first two metrics include duplicates from the prior quarter given a case opened in one quarter may continue to be worked in the following quarter, thus the progress toward the annual goal is not the sum of the quarters.) There are two wonderful stories of families who we were able to help remain housed in Pisgah Legal's Annual Report, on pages 4 and 5 <https://www.flipsnack.com/pisgahlegal/pls-annual-report-2021/full-view.html>.

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Use of funds to date and any budget considerations

Spending Category	Starting Budget	Total Spending (Enter Data)				Amount Remaining
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Personnel	\$ 92,000	\$ 23,000	\$ 23,000	\$23,000		\$ 23,000
Training						\$ -
Supplies/Materials						\$ -
Meetings						\$ -
Equipment/Furniture						\$ -
Printing/Marketing						\$ -
Licensing/Memberships/Dues/Subscriptions						\$ -
Client Support						\$ -
Contracts						\$ -
Professional Services						\$ -
Insurance and Bonds						\$ -
Building Maintenance						\$ -
List other cost						\$ -
List other cost						\$ -
List other cost						\$ -
Total	\$ 92,000	\$ 23,000	\$ 23,000	\$ 23,000	\$ -	\$ 23,000

Comments: