

# FY2021 Buncombe County Strategic Partnership Grant Report

<b>Organization Name:</b>	<b>The Mediation Center</b>	
<b>Project Name:</b>	<b>Family Visitation Program</b>	
<b>Reporting Quarter:</b> (Check one)	<input type="checkbox"/>	Quarter 1 (July 1, 2020 - September 30, 2020)
	<input type="checkbox"/>	Quarter 2 (October 1, 2020 - December 31, 2020)
	<input type="checkbox"/>	Quarter 3 (January 1, 2021 - March 31, 2021)
	<input checked="" type="checkbox"/>	Quarter 4 (April 1, 2021 - June 30, 2021)

## Narrative summary of grant related activities

<b>Overall project updates:</b>	For the current reporting period, FVP served 18 families (5 new families) 26 children, & supervised 96 individual visits. FVP served 28 families total. Also this fiscal year, FVP adapted services to safety concerns related to the pandemic. An example of FVP adapting was offering supervised visitation via videoconferencing when families were unable to visit in-person. However, based on local, state, and federal updated recommendations for COVID-19, all families returned to in-person services in June 2021. FVP continues to follow these recommendations to ensure health and wellbeing of families who use our services.
<b>COVID-19 impacts:</b>	Due to COVID-19, FVP was limited in terms of the amount of families the program could serve compared to previous years. Following local and state recommendations on COVID-19, FVP cut down the number of families visiting at one time to 1 family at a time with thirty minutes in between each visit for cleaning and sanitizing the visit room and any toys used. An additional limitation FVP experienced due to COVID-19 was a decrease in court referrals due to courts being closed or operating in limited capacity. The FVP Advisory Committee was a great resource for updated information about community partners and referral sources during COVID-19.
<b>Activities related to increasing equity, diversity and inclusion:</b>	Our Bi-Lingual Visit Monitor & Spanish Language Access Coordinator completed a Language Access Plan giving instructions for programs to follow in order to provide adequate services to clients whose primary language is not English and clients who are deaf or hard of hearing. This fiscal year, FVP staff attended several trainings on increasing equity, diversity, & inclusion in the workplace. Examples of trainings attended include "Valuing Multiculturalism and Diversity in Supervised Visitation Programming" and "Interrupting Racism". Both trainings gave information on how FVP can increase capacity in providing inclusive and equitable services in addition to tools to address racism & discrimination in the workplace.
<b>Activities related to increasing operational excellence:</b>	FVP staff participated in several COVID-19 specific professional development trainings this fiscal year. An example of COVID-19 specific training attended was a training on how to provide supervised visitation and safe exchange services to victims of domestic violence during a pandemic. All FVP staff attended a 2 day webinar on increasing professional skills in the field of supervised visitation and safe exchange. Each quarter this year FVP leadership staff met with the advisory committee to discuss program and community needs during the pandemic. Visiting families completed 2 surveys this year. These surveys provided client feedback on FVP services and families' sense of safety. 100% of families surveyed reported feeling safe while using FVP.

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## Progress toward annual goals

Measure	Annual Goal	Actual Results (Enter Data) Please only include new data for the specific quarter				Progress toward Annual Goal
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
# of families served in supervised visit and safe child exchange	40	17	2	4	5	28
# of parents demonstrating new parenting skills	20	14	0	2	3	19
# of instances of violence or abuse in the program	0	0	0	0	0	0

### Comments:

The year FVP served 28 families and supervised over 400 visits. Throughout this fiscal year the effects of COVID-19 impacted FVP services. State and local mandates on social distancing, limiting maximum capacity for indoor spaces, and health pre-screenings related to COVID-19 restricted FVP's services compared to previous years. Restrictions to FVP services looked like decreasing the number of families served at one time from 3 families to 1 family at a time and adding time between each visit to clean and sanitize for next family. In addition to changes in how families are scheduled, health concerns related to COVID-19 caused a spike in visit cancellations throughout this fiscal year. Restrictions on scheduling families and an increase in visit cancellations due to positive COVID-19 related health screenings prior to visits are significant changes to service provision than prior funding years. Despite these pandemic related changes, FVP continuously provided safe services to families in Buncombe County and 100% of families surveyed reported feeling safe while using supervised visitation and safe exchange.

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## Use of funds to date and any budget considerations

Spending Category	Starting Budget	Total Spending (Enter Data)				Amount Remaining
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Personnel	\$ 8,780	\$ 2,200	\$ 1,747	\$ 1,777	\$ 2,900	\$ 156
Training	\$ 225					\$ 225
Supplies/Materials	\$ 400	\$ 332	\$ 151	\$ 80	\$ 414	\$ (577)
Meetings	\$ 175				\$ 69	\$ 106
Equipment/Furniture						\$ -
Printing/Marketing						\$ -
Licensing/Memberships/Dues/Subscriptions						\$ -
Client Support						\$ -
Contracts						\$ -
Professional Services						\$ -
Insurance and Bonds						\$ -
Building Maintenance	\$ 420	\$ 221			\$ 125	\$ 74
<b>Total</b>	<b>\$ 10,000</b>	<b>\$ 2,752</b>	<b>\$ 1,898</b>	<b>\$ 1,857</b>	<b>\$ 3,508</b>	<b>\$ (15)</b>

**Comments:**

Due to COVID-19, our need for supplies, especially IT supplies (including Zoom subscriptions and IT support) was higher than expected.