

FY2021 Buncombe County Strategic Partnership Grant Report

Organization Name:	Haywood Street Congregation	
Project Name:	Haywood Street Respite	
Reporting Quarter: (Check one)	<input type="checkbox"/>	Quarter 1 (July 1, 2020 - September 30, 2020)
	<input type="checkbox"/>	Quarter 2 (October 1, 2020 - December 31, 2020)
	<input type="checkbox"/>	Quarter 3 (January 1, 2021 - March 31, 2021)
	<input checked="" type="checkbox"/>	Quarter 4 (April 1, 2021 - June 30, 2021)

Narrative summary of grant related activities

Overall project updates:	We did not meet our target for the number of individuals served this quarter or overall for the grant period. COVID impacted our numbers in a variety of ways during the year. Early on, we had to modify criteria for admission. Later there was a need to close Respite for one month when COVID arrived inside Respite. There were other factors related to COVID -- such as difficulty obtaining a COVID test or fear of being in an enclosed space with others -- that impacted our census. Pre-COVID we had around 50 people staying with us each quarter of the year. During this grant period we had only 35 people on average each quarter.
COVID-19 impacts:	We continued to have fewer people stay with us this quarter compared to pre-COVID. It may be that people are still fearful to stay indoors in a somewhat small space with others. On a more positive note, the declining local case count has allowed us to begin loosening some of our COVID restrictions. We are beginning to incorporate volunteers again, which provides significant help with program operations and can result in a better experience for Friends who stay with us.
Activities related to increasing equity, diversity and inclusion:	Our volunteer program focuses on engaging as volunteers people who might first have been service recipients with one of our programs. By recruiting volunteers from among the community that we serve we can help increase equity, diversity and inclusion.
Activities related to increasing operational excellence:	We closed Respite for one week in May to provide time for staff training. During this period all Respite staff completed CPR training with certification and participated in workshop sessions focused on medicated assisted treatment; care coordination and healthcare navigation; and effective communication. While the closure was certainly a factor in serving fewer individuals than desired during the quarter, it was important and needed in order to ensure ongoing operational excellence.

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Progress toward annual goals

Measure	Annual Goal	Actual Results (Enter Data) Please only include new data for the specific quarter				Progress toward Annual Goal
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
# of medical respite beds	8	8	8	8	8	8
# of "Friends" or people served with medical respite	200	58	37	18	26	139
% of Friends that report an improvement in their health condition	90%	88%	76%	76%	81%	88%
% of Friends that successfully develop and implement a short-term housing plan while in the program	75%	78%	81%	78%	58%	81%

Comments:

We kept Respite open and operational for all but six weeks during the pandemic . As a result the total number of people served was lower than in previous years. Even so, we were able to support healing and recovery for 139 individuals during the grant period. There were fewer shelter beds overall in the community during the pandemic as some shelter operators reduced capacity in order to allow for social distancing. This meant that more of our Friends discharged to the streets/camping compared to pre-pandemic years. Ironically, there were more discharges straight to the streets/camping in 4th quarter than in any other period even though the virus was beginning to come under control. Throughout the pandemic there has been an observed increase in mental health problems and substance abuse, both of which are variables that can prompt someone to leave Respite before their prescribed length of stay is complete. This is most likely the reason that fewer than anticipated reported an improvement in their health condition.

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Use of funds to date and any budget considerations

Spending Category	Starting Budget	Total Spending (Enter Data)				Amount Remaining
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	
Personnel	\$ 45,444	11,361.00	\$ 11,361	\$ 11,361	\$ 11,361	\$ -
Training						\$ -
Supplies/Materials						\$ -
Meetings						\$ -
Equipment/Furniture						\$ -
Printing/Marketing						\$ -
Licensing/Memberships/Dues/Subscriptions						\$ -
Client Support						\$ -
Contracts						\$ -
Professional Services						\$ -
Insurance and Bonds						\$ -
Building Maintenance						\$ -
Total	\$ 45,444	\$ 11,361	\$ 11,361	\$ 11,361	\$ 11,361	\$ -

Comments: