Legal Services for Children and Families in Buncombe County

FY2021 Strategic Partnership Grants

Pisgah Legal Services

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Valerie True

valerie@pisgahlegal.org
Application Form

INSTRUCTIONS
As part of the FY2021 Strategic Partnership Grants program, Buncombe County requests proposals for community-based projects working toward outcomes in alignment with Strategic Plan focus areas.

Please refer to the Grant Guidelines published on the Strategic Partnership Grants website at buncombecounty.org/grants for complete information about the grant program, including: Purpose; Funding; Eligibility; Timeline; Grant writing workshop; Review process; Awards; and more.

Applications are due by 5:00 on February 14, 2020.

BASIC INFORMATION
BASIC INFORMATION – Before completing the application, please tell us a little about the request.

Project Name*
Legal Services for Children and Families in Buncombe County

Strategy*
Recognizing that some projects will use more than one strategy, select the strategy that most closely applies to this project:

- Environmental Stewardship - High quality air, water, farmland and renewable energy for future generations
- Educated & Capable Community - A county where all people thrive and demonstrate resilience throughout their lives
- Vibrant Economy - A robust and sustainable economy that builds on homegrown industries/talent and provides economic mobility for all
- Resident Well-Being - A county where residents are safe, healthy, and engaged in their community

Resident Well-Being

Funding Request*
How much funding is this project requesting for FY2021?
$130,000.00
Grant Guidelines*
Have you read and understand the information presented in the FY2021 Grant Guidelines Strategic Partnership Grants?

Click here for the Grant Guidelines.

If no, please contact County staff to request assistance: Rachael Nygaard, (828) 250-6536 or rachael.nygaard@buncombecounty.org.

Yes

Nonprofit Status*
Upload proof of nonprofit status, such as IRS Determination Letter or documentation from the North Carolina Secretary of State. If this documentation is not available, briefly state the reason.

PLS 501(c)(3).pdf
501c3 attached.

Board of Directors*
Upload a current list of your organization’s Board of Directors. If your organization does not have a board of directors, briefly state the reason.

PLS Board Roster January 2020.pdf
Board of Directors roster attached.

APPLICATION
APPLICATION QUESTIONS – Responses to these questions will be scored by the grant committee. Each question is worth 10% of the final score.

Organization*
Tell us about your organization. What is your mission? Highlight two or three key facts and accomplishments that best define your organization.

Pisgah Legal Services (PLS) pursues justice by providing legal assistance and advocacy to help low-income people in WNC meet their basic needs and improve their lives. PLS helped more than 18,800 low income people in Western North Carolina in 2019, including more than 6,000 children.

We helped more than 3,400 people through our Homelessness Prevention Program, which prevents families and individuals from losing their homes to eviction or foreclosure and improves existing housing conditions. We helped 7,100 people through our Domestic and Sexual Violence Prevention Program, which helps survivors of domestic violence, sexual assault, or child abuse take legal action to escape abuse and rebuild their lives and financial stability. And, we helped 2,325 people through our Health Justice Program to
access health care coverage and tax credits through the Affordable Care Act (ACA) to better manage their health and limited income.

Need for the Project*
What is the main issue this project is established to address? What data or qualitative factors/stories are available to show that need?

Adverse Childhood Experiences (ACEs) such as experiencing domestic violence, child abuse, homelessness, hunger, and poor housing conditions can have lasting adverse emotional and physical health impacts. A high ACEs score has a direct correlation to diabetes, heart disease, liver disease, anxiety disorders, mood disorders, conduct disorder, oppositional defiant disorder, attention-deficit/hyperactivity disorder, substance use disorders, and shorter life spans. Legal services are a proven tool in reducing the number of ACEs a child is exposed to by helping families address their basic needs, such as safety, housing, and food.

In Buncombe County an estimated 17% of children live at or below poverty and roughly 50% of children qualify for free or reduced lunch at school. These are families that cannot afford an attorney to help them address legal issues as they arise. It is estimated that 80% of low-income parents or guardians of kids under 18 experience at least one civil legal problem a year. Only 80% of civil legal cases for low-income families have effective legal representation, even though studies show that litigants have a much higher rate of getting a positive outcome if they have an attorney.

When Stephen walked into the Buncombe County Courthouse, he was thinking about what bridge he would live under and praying for a miracle. That’s when he met Pisgah Legal attorney, Thomas Lodwick.

Not long before, he was married and had a good paying job. But when he and his wife separated, he became the sole caretaker of his son who has special needs. Unable to leave him alone at night, Stephen quit his third shift job and started working for a temp service.

Earning half of what he was making before, Stephen fell behind and his landlord started the eviction process. Thomas advised Stephen and negotiated a plan with his landlord and mortgage company that enabled Stephen to stay in his home and concentrate on taking care of his son.

Project*
Explain the project and how it will work. Include the overall purpose and any models or evidence-based practices that will be included. What specific activities and milestones are included in the project plan?

PLS will provide free civil legal services to Buncombe households with children to stop domestic violence and abuse, stabilize housing and prevent homelessness, secure vital income, access healthcare, and meet other basic needs.

Pisgah Legal Services addresses a wide range of civil legal issues that impact the health and well-being of children including:

- Help children avoid homelessness through prevention of eviction and foreclosure. Research shows that when a child moves and changes schools mid-year, he/she loses an average of four months of academic progress. Preventing homelessness also prevents health problems and family instability.
- Help stop and prevent child abuse. Child abuse can negatively affect every area of child development, including brain development, and mental and physical health.
- Help children escape domestic violence. Domestic violence has devastating effects on children’s well-being, and children who experience violence in their homes are more likely to attempt suicide and abuse drugs.
- Improve housing conditions for children. Substandard housing endangers children, causing injury and illness, such as lead poisoning and exacerbation of asthma.
- Stabilize the families and living situations of children through custody, guardianships, parental visitation, or other means.

Pisgah Legal Services provides legal services on an on-going basis. Intakes are conducted by staff and volunteers or through a new on-line intake portal opened in 2019. If a family meets our acceptance criteria, they are assigned to a staff or volunteer attorney who gathers in-depth information about a client's case, makes an initial assessment of her/his legal needs, and provides legal advice and/or representation as appropriate.

The legal needs for our clients vary based on their legal problems. At times a client simply needs legal advice to resolve the problem on their own and other times our staff will provide representation.

**People Served***
How many people will be served by this project? Describe the people served, including demographics such as geography, income, race & ethnicity, age, etc.

Pisgah Legal Services anticipates helping 3,000 children in 1,500 closed and pending Buncombe County cases during this grant. These are just the results of our legal services work and does not include the impact of Pisgah Legal’s Affordable Care Act or Community Economic Development work.

In 95% of these cases the parents serve as the clients and are who we receive age, race, ethnicity and gender data from. In 2019, 66% of the Buncombe cases with children were for single parent households, with 90% of those being female single parent households. Pisgah Legal targets our services to people with household income at 125% of poverty or below ($27,150 for a family of three) but can accept certain cases such as domestic violence cases for households earning up to 200% of poverty. The average household income of our Buncombe clients with children in 2019 was just $15,906 annually.

Pisgah Legal strives to ensure that our services are accessible to an ethnically and culturally diverse population. In 2019, for the clients with children that we opened cases for, 57% identified as White, 20% identified as Black, 20% identified as Latinx, 2% identified as multi-ethnic, and 1% identified as Native American or Asian.

**Results***
What results do you hope to achieve with this project? Be specific about how much impact the project will have in line with Commissioner focus areas.

This project would align with multiple goals identified by the Commission:

Resident Well-Being – Pisgah Legal would provide legal services to Buncombe families with children to keep them safe and healthy by escaping domestic violence, avoiding homelessness, improving sub-standard housing conditions, and meeting other basic needs. Pisgah Legal’s work with young immigrants (aka Dreamers) to secure DACA status gives these young people an opportunity to go school, seek employment, and be engaged members of the Buncombe community without fearing deportation.

Educated & Capable Community – By reducing the number of Adverse Childhood Experiences (ACEs) occurrences for Buncombe youth, we will enable them to focus on their schoolwork and help them thrive into adulthood.
Vibrant Economy – Pisgah Legal Services secured an estimated $3,813,649 in quantifiable benefits for our Buncombe County clients with children in 2019. These benefits include helping immigrants parents get work permits to engage in the workforce, preserving home equity by avoiding a foreclosure, securing child support for a victim of domestic violence so they can live independent from abuse, and avoiding unnecessary costs such as unscrupulous charges from a debt collector.

**Evaluation**

How will you know you have succeeded? Explain the project evaluation process, including specific measures that will be tracked.

Pisgah Legal Services will measure success both by how many people we serve and how well we serve them. Pisgah Legal Services anticipates helping 3,000 children in 1,500 closed and pending Buncombe County cases during this grant.

Some cases, particularly foreclosure and immigration cases, take multiple years to resolve. To assess how well we did, Pisgah Legal Services will look at the outcomes in cases closed during the grant period. Pisgah Legal estimates that 1,100 cases will close during the grant period and we will average two legal outcomes per case.

Outcomes will include:
- Prevent or delay eviction.
- Improve housing conditions.
- Obtain or enforce civil protective order against domestic abuse.
- Obtain or maintain custody of children.
- Obtain or maintain child support.
- Obtain legal immigration status.

Often clients simply need legal advice to resolve their own problems. In cases where Pisgah Legal provides legal representation, we anticipate a 90% success rate of obtaining a positive outcome.

**Collaboration**

List any formal and/or supportive partners. Describe their roles in the project. How will they make it stronger?

Pisgah Legal Services has been serving Buncombe County since its inception in 1978. We use a holistic approach to help clients develop a plan to solve their underlying problems, not just deal with the immediate symptom. We frequently collaborate with organizations such as domestic violence protection agencies, consumer credit counseling agencies, housing programs, and health care providers.

We currently partner with the following organizations that serve the same population, among others: HHS, Homeward Bound, MAHEC, Mission Health, Eblen Charities, ABCCM, RHA Health Services, Helpmate, the Buncombe County Bar, and On Track Financial Education and Counseling.

Pisgah Legal handles many cases with staff, but we also refer cases to three hundred or more volunteer attorneys.

We serve on numerous community and local government task forces, as well as non-profit boards of directors. Our community economic development work promotes affordable housing and increased job opportunities.
Budget*
Download a copy of the budget form HERE. Complete the form, and upload it using the button below.

Explain how grant funds will be used, specifically what type of expenses will be covered by County funds. Describe other sources of revenue, including type of funding, source, restrictions and status.

PLS FY20-21 Bunc Co SPGrant_Budget_Form.xlsx
This project overlaps multiple programs for Pisgah Legal Services, so we estimated the cost based on the percentage of our cases last year that were for Buncombe County households with children, roughly 33%.

Pisgah Legal Services will use the funding from the Buncombe Strategic Partnership for Personnel costs. This includes portions of the salary, insurance, and other personnel-related costs of Pisgah Legal attorneys, support staff, and management. Personnel is Pisgah Legal’s largest programmatic expense and it enable us to provide free civil legal services to children and families in Buncombe County.

As roughly half of Pisgah Legal Services’ Buncombe County cases involve children, we estimated revenue for this project based on half of the revenue from the various sources being allocated to this project.

Federal and State funding includes Victim of Crime Act funding from the NC Governor’s Crime Commission (including the Buncombe Family Justice Center sub-grant), Asheville Community Development Block Grant funding, and domestic violence prevention funding from the North Carolina legislature.

Grant funding includes grants from dozens of foundations such as NC IOLTA, Z. Smith Reynolds Charitable Trust, Sisters of Mercy of North Carolina, Blue Cross and Blue Shield Foundation of North Carolina, and Community Foundation of Western North Carolina.

Other County Funding*
List all other Buncombe County funding that is provided to your organization. For each item, list the project being funded, amount of funding, source (grant, departmental contract, etc.) and whether funding is to be renewed for FY2021.

Expungement Services ($29,662/year): This funding is from Buncombe County for Pisgah Legal Services to provide expungement services to client referrals from the Justice Resource Center and have staff located at the Center part-time. The grant period is July 1, 2019 – June 30, 2020. We expect the grant to be renewed.

SOAR Services ($60,000/year): This is a grant through Buncombe County to provide legal services to identify and assist potentially disabled clients in obtaining and maintain benefits, including SSI and Medicaid using the SOAR model (SSI/SSDI Outreach Access and Recovery.) The grant period is July 1, 2019 – June 30, 2020. We expect the grant to be renewed.

Legal Assistance for Health and Human Services Clients (up to $100,000/year): This reimbursement-based funding is administered through Buncombe County Health and Human Services (HHS). They provide an hourly reimbursement for staff attorney time spent on cases referred to Pisgah Legal Services by the HHS. This is the first year that we have had to limit the scope of who is served through this funding to just HHS referrals. In previous years it could be used to provide services for any low-income county resident in need of legal services. The grant period is July 1, 2019 – June 30, 2020. We expect the grant to be renewed, though we are unsure of what level it will be renewed at as it is dependent on referrals from department staff.

Family Justice Center Services ($133,263/year): This is a subgrant from the North Carolina Governor’s Crime Commission Victims of Crime Act grant received by Buncombe County for the operation of the Buncombe Family Justice Center. It covers a full-time attorney and legal assistant based at the Family Justice Center. The grant period is October 1, 2019 – September 30, 2021.
**Sustainability**

How will the project continue to succeed after the funding of the grant? Explain your plan for making this an ongoing effort.

Pisgah Legal Services has developed a diverse funding base, including federal, state and local government sources, foundation and United Way grants, donations from individuals, faith and civic groups, corporate sponsorships, and contracts for services. Pisgah Legal also has strong staff and volunteer leadership that is essential to its sustainability. The local attorney community provides more leadership and support to Pisgah Legal than most other legal aid programs receive.

Pisgah Legal Services continues to ask the General Assembly to restore its previous funding for legal aid across the state. We have lost hundreds of thousands of dollars in state funding since the funding cuts after the recession. After such cuts, local funding from our counties has been crucial to continue our effective, anti-poverty services. We have grown our annual campaign by $100,000 or more for several years, but that increase is necessary just to retain staff.

**OPTIONAL INFORMATION**

**OPTIONAL INFORMATION – This information will not impact grant scoring but will be helpful to the committee.**

**Partial Funding**

If the project were to be offered a grant for partial funding, what factors would need to be considered?

If partial funding is received Pisgah Legal Services will continue to serve low-income children and families in Buncombe County, but will have to provide more clients with legal advice in cases that would normally qualify for legal representation. Also, we very likely will have to reduce the number of attorneys and staff providing services to Buncombe County families and allocate their time to other projects and/or counties.

**Resource Support**

Beyond this grant request, how can Buncombe County support your organization with this project and in strengthening your work?

With 41 years of being located in Buncombe County, Pisgah Legal has partners within most of the Buncombe County agencies. Through Pisgah Legal’s Community Economic Development Program we have had the opportunity to work closely with county staff to identify regulations and policies that will increase job opportunities and affordable housing in the community. We hope to continue working with the county to address systemic problems and improve the lives of low-income people in Buncombe County.

**Other**

Is there anything else that you want the committee to know?

PLS Brochure.pdf

From FY2015 – FY2019 Pisgah Legal Services received a $225,000 to $230,000 contract from the county to provide legal services to its low-income residents. In FY20 the HHS changed the grant to a reimbursement-
based grant that was just for referrals from their department. The contract was also reduced from $230,000 to $100,000.

We appreciated the $91,741 in funding from the Buncombe Strategic Partnership in FY20 to help us meet the basic needs of low-income Buncombe residents who are not referred to us by HHS. Funding from Buncombe County in FY21 continues to be crucial to continue our effective, anti-poverty services to low-income children and families.
File Attachment Summary

Applicant File Uploads

- PLS 501(c)(3).pdf
- PLS Board Roster January 2020.pdf
- PLS FY20-21_Bunc Co SPGrant_Budget_Form.xlsx
- PLS Brochure.pdf
Based on the information you recently submitted, we have classified your organization as one that is not a private foundation within the meaning of section 509(a) of the Internal Revenue Code because you are an organization described in section 170(b)(1)(A)(vi) & 509(a)(1).

Your exempt status under section 501(c)(3) of the Code is still in effect.

This classification is based on the assumption that your operations will continue as you have stated. If your sources of support, or your purposes, character, or method of operation change, please let us know so we can consider the effect of the change on your exempt status and foundation status.

Because this letter could help resolve any questions about your foundation status, you should keep it in your permanent records.

If you have any questions, please contact the person whose name and telephone number are shown above.

Sincerely yours,

[Signature]

District Director

Your classification as an organization which is not a private foundation has been changed from section 509(a)(2) to section 170(b)(1)(A)(vi) and 509(a)(1) because the support you have received is the type described in section 170(b)(1)(A)(vi).
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Buncombe County

PLS’ Board meets bi-monthly and serves without compensation.  
Last fiscal year, 100% of the Board of Directors of Pisgah Legal Services supported the organization through their own financial giving.
## Strategic Partnership Grants
### Proposed FY2021 Project Budget (July 1, 2020 - June 30, 2021)

<table>
<thead>
<tr>
<th>Organization Name:</th>
<th>Pisgah Legal Services</th>
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<tbody>
<tr>
<td>Project Name:</td>
<td>Legal Services for Children and Families in Buncombe County</td>
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<td>Grant Amount Requested:</td>
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### FY2021 Proposed Project Revenue

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<td>Other Buncombe County</td>
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<td>Annual Campaign Donations/Contributions</td>
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### FY2021 Proposed Project Expenses

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<td><strong>Total</strong></td>
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### Overall Organization Budget

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Call 828-253-0406

167 Locust St, Suite 206, Spencerville, NC 28777
828-247-0297
169 N. Main St, Burlington, NC 28819
828-210-3788
32 North Main St, Marshall, NC 28753
828-692-7622
440 S. Church St, Hendersonville, NC 28792
828-253-0406
221 S. Carson St, Brevard, NC 28712
828-253-0406
62 Charylton St, Asheville, NC 28801

WNC Offices

If you come for an interview, please bring all papers that relate to your receptionist when you call. If you are homeless or have a court date.

Call our office

How to Get Help From

Providing free legal assistance

Western North Carolina
Meet basic needs in
and advocacy to help

Connect with us on:

www.pisgahlegal.org

Asheville, NC 28802
P.O. Box 2276
Pisgah Legal Services

Toll Free: 800-489-6144
Fax: 828-253-8927
Phone: 828-253-0406

Through Tough Times
To Help People

LEGAL SERVICES
PISGAH

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