

Agenda

Sept. 16, 2022

1. Approval of Agenda
2. Approval of the August Minutes
3. Public Comment
4. Solid Waste Survey Results- Dane Pedersen and Max Taintor - 45 minutes
5. Carbon Free Buildings Resolution - Commissioner Sloan - 30 minutes
6. State ARPA project in Barnardsville - Jennifer Harrison - 15 minutes
7. Project Updates - Jeremiah LeRoy - 10 minutes
8. Future Meetings - Sybil Tate - 5 minutes
9. Announcements



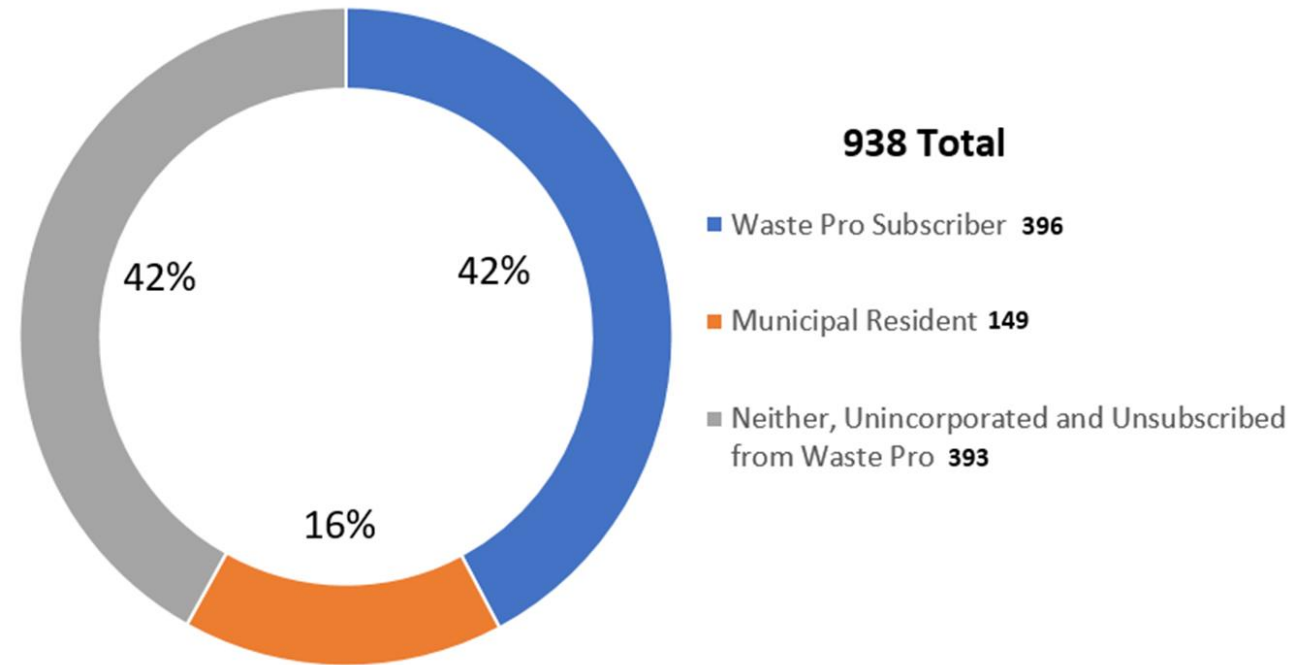
“Let’s Talk Trash”

2022 Solid Waste Survey Results



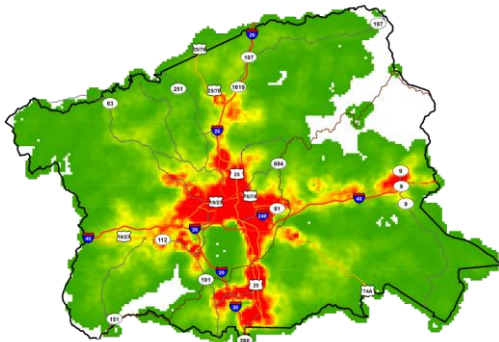
BACKGROUND & BASICS

- **Dates survey was live:** July 18 - August 12, 2022
- **Delivery platform:** Public Input and 1 day of survey collection on-site at the Transfer Station
- **Total respondents:** 938

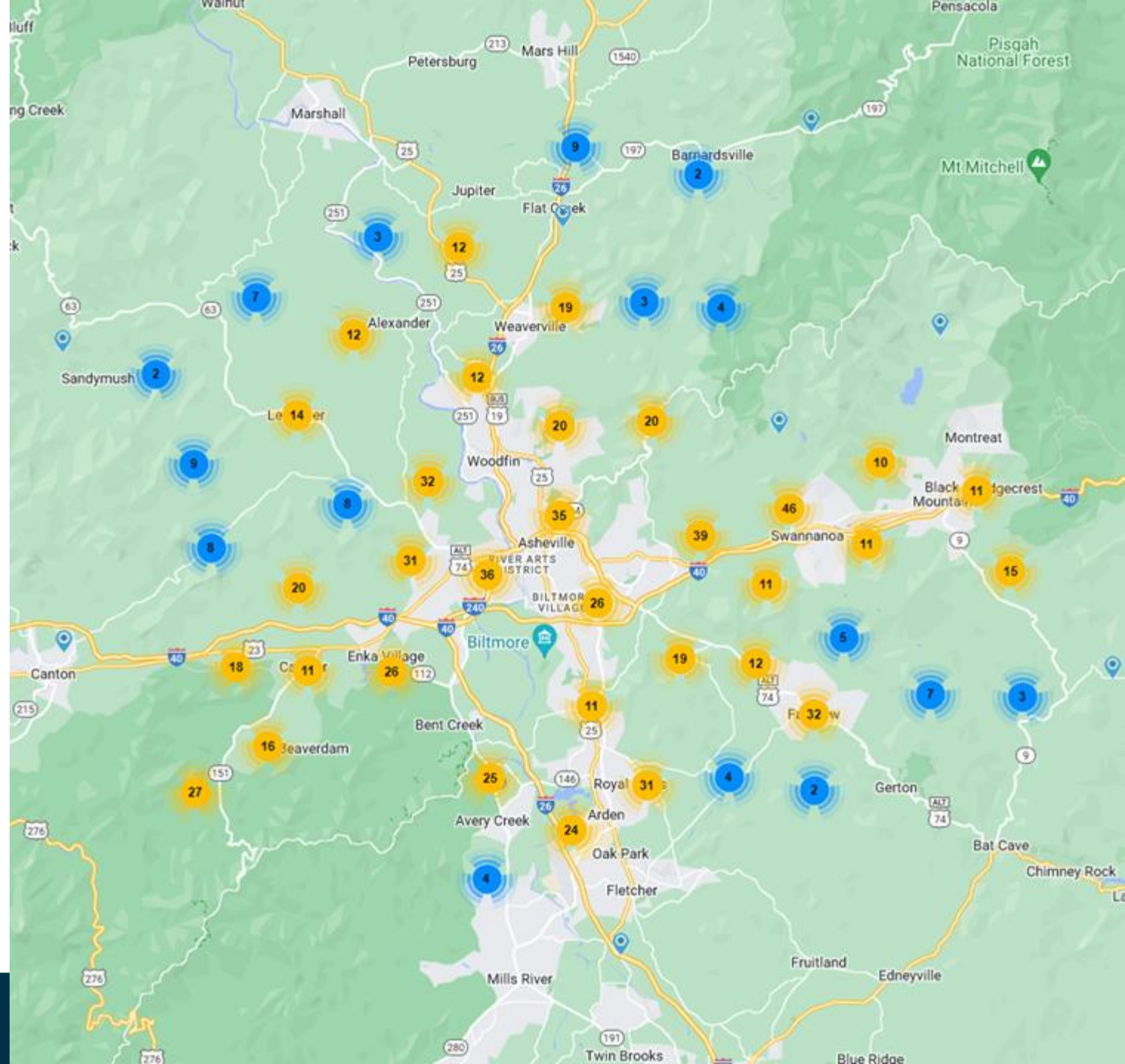


Survey Distribution

(by indicated address or zip code)



Population Density



SURVEY GOALS

Question #1: How can we reduce traffic at the transfer station?

Question #2: Should we consider convenience sites as an option to reduce traffic and improve customer service?



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- Traffic creates safety concerns and customer service issues.
- Are there items that we should consider as we determine whether to release an RFP, renegotiate, or renew our collection contract with Waste Pro?

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Question #2: Should we consider convenience sites as an option to reduce traffic and improve customer service?

- ~\$100K for a convenience center/customer service study has been included in the FY23 budget- deliverables would provide locations and costs
- Convenience sites *could* impact our RFP for collection services/renewal with Waste Pro, which is set to expire Dec 2024, so a decision is needed on whether to move forward with the study or not by **early 2023**.
- FYI - time to site & construct a convenience center is estimated at 3-5 years.



SURVEY RESULTS

Question #1: How can we reduce traffic at the transfer station?

1. The majority of individuals who use the Transfer Station live in the County. The primary reasons for visiting the Transfer Station were:

Non-Waste Pro Subscribers	★ Waste Pro Subscribers	Municipal Residents
<ul style="list-style-type: none">• Cost (43%)• Bad experience with Waste Pro (28%)	<ul style="list-style-type: none">• Waste Pro didn't collect on time (37%)• Bulky item pick up (36%)	<ul style="list-style-type: none">• Needed additional capacity (27%)• Bulky item pick up (23%)



Question #1: How can we reduce traffic?

1. How can we address cost concerns?
2. How can we increase use of Waste Pro's bulky item pick up service?
3. How can we address service issues?



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 - Solid Waste Collection fee collected via tax bill – no quarterly bill – **Include “All In” option in RFP/renewal**
 - Expand programs for serving low-income households – **Include in RFP/renewal**
 - Promotions for subscribing – **Include in RFP/renewal**
2. How can we increase use of Waste Pro’s bulky item pick up service?
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 - Expand programs for serving low-income households – **Include in RFP/renewal**
 - Promotions for subscribing – **Include in RFP/renewal**
 - More advertising of existing bulky pick-up program – **Immediate change**
 - More frequent bulky item pick-up – **Include in RFP/renewal**
 - Increase information for residents about move in/out – **Immediate change (BC website)**



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 - More frequent bulky item pick-up – **Include in RFP/renewal**
 - Increase information for residents about move in/out – **Immediate change (BC website)**
3. How can we address service issues?
 - Better collection system for service complaints – **Include in RFP/renewal**
 - Evaluate liquidated damages clause – **Include in RFP/renewal**



Survey Results

Question #2: Should we consider convenience sites as an option to reduce traffic and improve customer service?

If a convenience/recycling site was closer to you, but you had to pay an annual fee of \$150-200/year (or \$75-100/year for municipal), would you use it?

Non-Waste Pro Subscribers

- 32% (93) - Yes
- 68% (200)- No

Waste Pro Subscribers

- 33% (158) - Yes
- 67% (306)- No

Municipal Residents

- 33% (51)- Yes
- 67% (73)- No

881 respondents, 302 (34%) said they would use a convenience center, 579 (66%) said they would not use a convenience center



Question #2: Should we consider convenience sites?

Pros

- Reduce traffic at transfer station
- Improve customer service
- Reduce vehicle miles travelled/ GHG's
- Create more equitable access to services

Cons

- Majority of respondents said they would not use a convenience site
- Costs of construction, staffing and operating sites
- Could reduce subscribership, increasing cost to remaining subscribers
- Difficulty of site location



FOCUS GROUP DESIGN

Convenience Center Focus Groups needed in the 5 areas where disposal services are furthest away. Questions would potentially include:

1. Would you use a convenience site?
2. How would cost impact your use of the site?
3. Would you prefer to pay per bag, purchase a sticker annually, or via the tax bill annually?
4. What services would you like provided? Recycling, HHW, Bulky Items, Tires, etc.

Focus
Groups



Next Steps...

Date	Action Item
Early October 2022	Continue meeting with CAPE to discuss focus groups and public input plan
Early November	Focus Groups on Convenience Centers
November 18, 2022	Feedback on public input plan for Waste Pro Contract - (Env. Subcommittee mtg)
January 2023	Gather public input data
March 17, 2023	Present public input data - (Env Subcommittee mtg)
June 6, 2023	<i>Present public input data with the full BOC; BOC decision on whether to renew/negotiate or issue RFP - (BOC mtg)</i>
January 2024	Issue RFP (if not renewing with Waste Pro)
July 1, 2024	Begin negotiations with WP (if renewing contract for 2-year extension)
December 31, 2024	Expiration of current 5-year contract



Questions?



Carbon Free Buildings Resolution



State ARPA project in Barnardsville



Project Updates

- Floating Solar
- Solar on Schools
- Electrification/Battery Storage Study
- EV's and charging station project
- County Fire ARPA solar projects



Future Meetings/Agenda Items

Date	Action Item
October 21	<ol style="list-style-type: none">1. Waste Audit Outcomes2. Comprehensive Plan update3. Septic System Impacts to Water Quality
November 18	<ol style="list-style-type: none">1. Ag and Land Resources Water Quality programs2. Hickory Nut Gap presentation3. What are other counties doing to improve water quality?4. Feedback on public input plan for Waste Pro Contract
December 16	<ol style="list-style-type: none">1. Water Quality Goal Setting2. Adopt 2023 Meeting Schedule
January 20	<ol style="list-style-type: none">1. Food Policy Council presentation (<i>tentative</i>)

