

Update 11-28-2006

WESTERN HIGHLANDS NETWORK - PUBLIC NOTICE

Buncombe, Henderson, Madison, Mitchell, Polk, Rutherford, Transylvania and Yancey Counties

New Vistas/Mountain Laurel no longer provide services; however, the following providers are able to assist consumers with their needs:

Buncombe County:

Parkway Behavioral Health	(828) 225-2791		
Mental Health Association	(828) 777-2968	Universal Mental Health	(828) 225-4980
CNC/Access	(828) 258-8881	Access Family Services	(828) 350-8506
Compass Adult Care	(828) 350-8506	NC Mentor	(828) 253-8177
Horizon Recovery	(828) 254-2820	Family Preservation Services	(828) 251-1672
Families Together	(828) 258-0031	Mountain Area Com. Ser.	(828) 252-2713
Skill Creations	(828) 254-1816	Advantage Home & Com.	(828) 252-3142
Caring For Children	(828) 298-0186	Eliada Home for Children	(828) 254-5356
Carolina Habilitation Services	(828) 299-4388	Easter Seals/UCP	(828) 350-1111
Liberty Corner Enterprises	(828) 254-9917	Onas' Place	(828) 299-0629
Footprints Carolina	(828) 681-0999	RHA	(828) 253-5013

Buncombe consumers on Clozaril or receiving medication injections:

The new site to receive these medications is:

Western NC Community Health Services
10 Ridgelawn Road
Asheville, NC 28806
828-285-0622.

Directions are as follows:

Going West – Take I-240 West to Exit 2, which is marked “West Asheville”. At the end of the ramp, turn left onto Haywood Rd. Stay on Haywood Rd. for approximately 1/3 mile. The clinic is located at the intersection of Haywood, Beverly, and Ridgelawn Roads. (This intersection makes a big curve to the left.) The front lawn has a sign saying “WNC Community Health Services” in green letters.

Going East - Take I-240 East to Exit 2, which is marked “West Asheville”. At the end of the ramp turn left onto Hanover St. Stay on Hanover St. until you come to a traffic light at the intersection with Haywood Rd. Turn right onto Haywood Rd. Stay on Haywood Rd. for approximately 1/3 mile. The clinic is located at the intersection of Haywood, Beverly, and Ridgelawn Roads. (This intersection makes a big curve to the left.) The front lawn has a sign saying “WNC Community Health Services” in green letters.

During business hours, emergency services may be obtained via:

Parkway Behavioral Health
356 Biltmore Ave
Asheville, NC 28801
828-258-3500, ext. 2268 or 828-225-2791.

Henderson County:

Family Preservation Services	(828) 697-4187	Advantage Home & Com.	(828) 696-2779
Horizon Recovery	(828) 692-8221	Appalachian Counseling	(828) 692-7300
Families Together	(828) 698-7832	Families First	(828) 698-8588

During business hours, emergency services may be obtained via:

Parkway Behavioral Health
132-B 3rd Ave East
Hendersonville, NC
828-692-8221

Madison County:

Alpha Omega	(828) 649-2367	Universal Mental Health	(828) 678-3503
Footprints Carolina	(828) 765-9373	CNC/Access	(828) 678-9116

During business hours, emergency services may be obtained via:

Alpha Omega
493 Medical Park Dr.
Marshall, NC
828-649-2367

Mitchell County:

Alpha Omega	(828) 765-8808	Universal Mental Health	(828) 678-3503
Footprints Carolina	(828) 765-9373	CNC/Access	(828) 678-9116
Home Care Management	(828) 264-1021	Advantage	(828) 682-4800

During business hours, emergency services may be obtained via:

Alpha Omega
129 Sky View Circle
Spruce Pine, NC
828-675-0037

Polk County:

Parkway Behavioral Health	(828) 859-6661	Families First	(828) 698-8588
Family Preservation Services	(828) 859-6661	Leaps and Bounds	(828) 247-4856

During business hours, emergency services may be obtained via:

Parkway Behavioral Health
330 Carolina Dr.
Tryon, NC
828-859-6661

Rutherford County:

Parkway Behavioral Health	(828) 287-6110 or (828) 429-4499		
Home Care Management	(828) 247-1700	Universal Mental Health	(828) 245-8886
RHA Health Service	(828) 287-9913	Mental Health Association	(828) 288-8668
CNC/Access	(828) 254-2051	Leaps and Bounds	(828) 247-4856
Family Preservation Services	(828) 287-6110	Families First	(828) 698-8588

During business hours, emergency services may be obtained via:

Parkway Behavioral Health
271 Callahan-Koon Rd.
Spindale, NC
828-287-6110 (temporary)

Transylvania County:

Appalachian Counseling	(828) 883-9676	Families First	(828) 698-8588
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Families Together (828) 884-2027 Parkway Behavioral (828) 884-2027

During business hours, emergency services may be obtained via:

Parkway Behavioral Health
86 Hospital Dr., Suite B
Brevard, NC
828-884-2027

Yancey County:

Alpha Omega	(828) 682-2111	Universal Mental Health	(828) 678-3503
Footprints Carolina	(828) 765-9373	CNC/Access	(828) 678-9116
Families Together	(828) 258-0031	Advantage	(828) 682-4800

During business hours, emergency services may be obtained via:

Alpha Omega
72 Blue Ridge Lane
Burnsville, NC
828-682-2111

(for a complete provider list, see the Western Highlands website - www.westernhighlands.org)

New consumers or consumers returning after being out of services may contact Western Highlands Access at 828-225-2800, or 1-800-951-3792

Emergency Services:

After hours and weekends Western Highlands Emergency Services can be accessed by calling 211 where available or 1-800-951-3792.

Medical Records:

New Vistas' medical record information will be maintained locally through December 15, 2006. Information about medical records can be obtained by contacting one of the following:

Buncombe: Staff will be available to copy records 9 AM to 5 PM (except 12 to 1), Monday through Friday. Call 828-233-2522 and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Children's records are available at 257 Biltmore Ave., Asheville; adult records are at 356 Biltmore Ave, Asheville. Beginning November 20, 2006, both child and adult records will be at 356 Biltmore Ave.

Henderson: Staff will be available to copy records 9 AM to 5 PM (except 12 noon to 1 PM), Monday through Friday. Call 828-233-2522 and leave a message with your phone number and details about the day/time the records are needed and the client's name(s). Child records are at 540 Justice Street, Hendersonville; adult records are at 800 Fleming Street, Hendersonville.

Madison: Staff will be available to copy records 9 AM to 4 PM (except 12 noon to 1 PM), Monday, Tuesday and Friday. Call 828-682-2111 ext. 134 and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 72 Blue Ridge Lane, Burnsville.

Mitchell: Staff will be available to copy records 9 AM to 4 PM (except 12 noon to 1 PM), Monday, Tuesday and Friday. Call 828-682-2111 ext. 134, and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 72 Blue Ridge Lane, Burnsville.

Polk: Staff will be available to copy records 9 AM to 5 PM (except 12 noon to 1 PM), Monday through Friday. Call 828-233-2522 and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 330 Carolina Dr., Tryon.

Rutherford: Staff will be available to copy records 9 AM to 5 PM (except 12 noon to 1 PM), Monday through Friday. Call 828-287-6110 and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 271 Callahan-Koon Rd., Spindale.

Transylvania: Staff will be available to copy records 9 AM to 5 PM (except 12 noon to 1 PM), Monday through Friday. Call 828-233-2522 and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 86 Hospital Dr., Suite B, Brevard.

Yancey: Staff will be available to copy records 9 AM to 4 PM (except 12 noon to 1 PM), Monday, Tuesday and Friday. Call 828-682-2111 ext. 134, and leave a message with details about the day/time the records are needed and the client's name(s). Please also include your phone number. Records will be available at 72 Blue Ridge Lane, Burnsville.

Questions or problems accessing services:

Contact Western Highlands at 828-225-2800 or 1-800-951-3792