

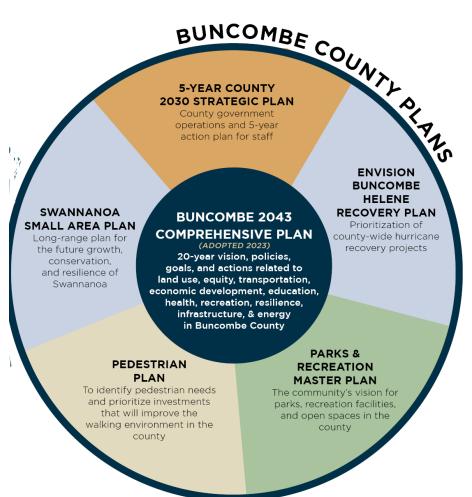
Community Ownership in Storm Recovery

Lillian M. Govus, APR

CAPE



Buncombe County Plans



2025 Plans

- Five-year strategic plan
- Long-term recovery plan
- Parks & Rec master plan
- Pedestrian plan
- Swannanoa Small Area plan



One Buncombe Engagement Strategy



Grassroots engagement



Strong community trust

Build on trust amplified in Helene Recovery Series



Check in and pivot if necessary

Review data throughout the process, not just at the end







Layer on social media, digital strategies

Inside-out

Ensure employees are the first to know about opportunities







So what is our community engagement strategy?

- ✓ Trauma-informed.
 - ✓ Collaboration that addresses traumas and offers opportunities for healing can generate viable and sustainable community
- ✓ Meet the community where they are.
 - ✓ Community events. Engagement markets. Existing meetings.
- ✓ Reduce the burden.
 - ✓ Our current online survey has only four questions. That's on purpose.
- ✓ Use existing input from the community.
 - ✓ 2024 Strategic Plan. Comprehensive plan. Community survey.



Be intentional about community meetings



- County commissioner district town halls –
 May, June, July
- Swannanoa Small Area Plan Design
 Charette December
- Add on recovery/County services, similar to Helene Recovery Series
- Support the local economy.



Invite us to your meeting!

PIO@buncombecounty.org



How do we know it's workina?

Envision Buncombe Survey

View Live Site

VIEWS

Project

4,141

PARTICIPANTS

1,105

① Details

RESPONSES

14,091

COMMENTS

581

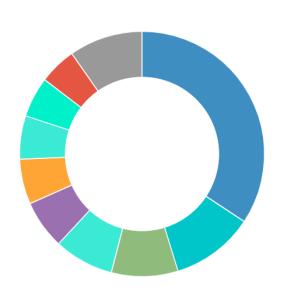
SUBSCRIBERS

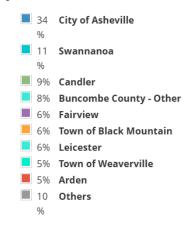
227

SOCIAL VIEWS

()

Please select the option that best describes where you live.





 April Helene update email campaign open rates 2,000 subscribers - 62%

 1,022 folks navigated to Envision Buncombe using the Spanish URL

977 respondents

Questions?

