



## Buncombe County Board of Commissioners

### Request for Board Action

**Meeting Date: 05/21/2024**

#### Good News

**Department:** Public Safety Communications

**Presenter(s):** Derrick Ruble, Director

**Contact (s):** Alex McKnight, Business Manager

**Subject:** Victoria Espinoza Recognized as 2024 North Carolina APCO  
Telecommunicator of the Year

#### Brief Summary:

Victoria Espinoza, a valued member of our team at Buncombe County Public Safety Communications, has been honored as the 2024 North Carolina APCO Telecommunicator of the Year. This prestigious award recognizes Victoria's exceptional dedication and outstanding performance in handling emergency calls, which have significantly contributed to the safety and well-being of our community.

Victoria's recognition as the 2024 North Carolina APCO Telecommunicator of the Year underscores her exemplary leadership, professionalism, and unwavering commitment to public safety. By acknowledging her achievement, we not only honor Victoria's hard work and dedication but also inspire other members of our team to strive for excellence in their roles.

**Recommended Motion & Requested Action:** We respectfully request the Board's approval to publicly recognize Victoria Espinoza's achievement during the Commissioners Meeting on May 21<sup>st</sup>.