



Buncombe County Board of Commissioners

Request for Board Action

Meeting Date: 4/16/2024

County Manager's Report

Department: Communications & Public Engagement

Presenters: Rocio Quintero, Tammy Stewart, Aaron Vidaurri

Contact: Lillian Govus

Subject: Language Access Plan

Brief Summary: Buncombe County was one of nine local governments selected to partner with community-based organizations through the Building Integrated Communities Language Access Collaborative. Through a combination of virtual workshop exchanges, in-person summits, and technical assistance, Buncombe County worked with Poder Emma to build capacity to communicate with residents in community languages.

As part of the Collaborative, the team learned about promising practices from immigrant and language access leaders and practitioners, conducted an internal assessment and collected community data, designed a language access plan for the County, and is initiating implementation of recommendations from that plan.