



# Justice Innovations & Jail Population Management

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*Presented by*

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Justice Services Department

November 7, 2023



# Outline

- Background
  - Safety and Justice Challenge History and Budget
- Jail Population Data
- Strategy with Initiatives Overview
  - **Enhancing Pretrial Release Strategies\***
  - **Increasing Efficiencies in Case Processing**
  - Advancing Racial Equity
  - Increasing Community Engagement
  - Advancing Community Safety and Violence Prevention





Supported by the John D. and Catherine T. MacArthur Foundation

# Background and Update



2016 : \$50,000 Innovation grant

2018 : \$1.75M Implementation award

2021 : \$1.75M Renewal award

2023 : \$1.1M Sustainability award

- The Safety + Justice Challenge provides support to jurisdictions across the country to address drivers of local jail populations.
- The Challenge Network represents 52 cities and counties, across 30 states.
- There are 57 that have receiving funding.



<b>I. Personnel</b>	
Assistant District Attorney - Court Processing	\$104,501
Assistant Public Defender - Court Processing	\$213,833
Grant Manager	\$67,613
Equity and Inclusion Specialist	\$189,154
<b>II. Professional Services</b>	
<b>COURT PROCESSING</b>	
Court Navigator	\$140,000
Court Reminder System	\$3,000
<b>RACIAL EQUITY</b>	
Racial Equity Workgroup Support	\$40,000
<b>COMMUNITY ENGAGEMENT</b>	
Community Engagement Stipends	\$31,000
Community Engagement Support	\$30,000
Driver's License Restoration	\$170,566
Diversion Services	\$46,500
<b>V. Travel (e.g., airfare, hotel accommodations, food and incidentals)</b>	
Travel	\$8,100
Per diem	\$4,000
<b>VI. Meeting Expenses (e.g., meeting space, food and supplies)</b>	
Office Supplies	\$2,000
Food for Stakeholder Meetings and Workgroups	\$3,000
<b>VII. Indirect Costs (not-to-exceed 15%)</b>	
Reserve - to be allocated	\$46,733
<b>Total</b>	
	\$1,100,000

# Safety and Justice Challenge Sustainability Grant Budget

04/01/23-03/30/25

# Strategies

**Reduction in recidivism shown in first two strategies**

## Enhancing Pretrial Release Strategies\*

- Increase pre-arrest and jail diversion strategies
  - **Community Diversion and Community Re-entry Team**

## Increasing Efficiencies in Case Processing

- **Continue Jail Review Team**
- Increase use of court notification system
- Increase early access to defense counsel

## Advancing Racial Equity

- Hire Racial Equity Consultant
- Use Racial Equity Tool
- Ongoing education and training
- Partner with community to identify root causes driving increasing racial inequities and co-design solutions

## Increasing Community Engagement

- Increase understanding of justice system
- Partner with community to identify root causes and develop interventions to address drivers of incarceration, including FTAs and violence
- Support establishment of Drivers' License Restoration Initiative

## Advancing Community Safety and Violence Prevention

- Partner with community organizations to address community safety
- Develop Strategic Plan with justice stakeholders

# Buncombe County Detention Facility Population Report

As of **10/30/2023 12:20 am** there were **430** people in custody. Of those, **415** (**97%**) are considered to be the local jail population. **15** are contract. **55** are in custody on their current booking due only to an arrest for failure to appear.

The last report was provided on **10/15/2023** when the local snapshot count was **405**. The population snapshot change since the last report is **2.5%**.

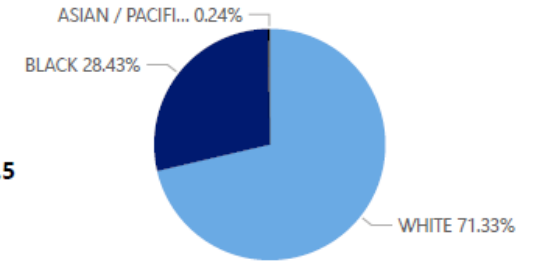
**402** beds are currently occupied in the jail's housing units, putting the jail at **85.7%** of operational capacity.

## 38

Number of Bookings Over the Weekend

Average number of bookings per weekend this year: **35.5**

### Active Local Bookings by Race



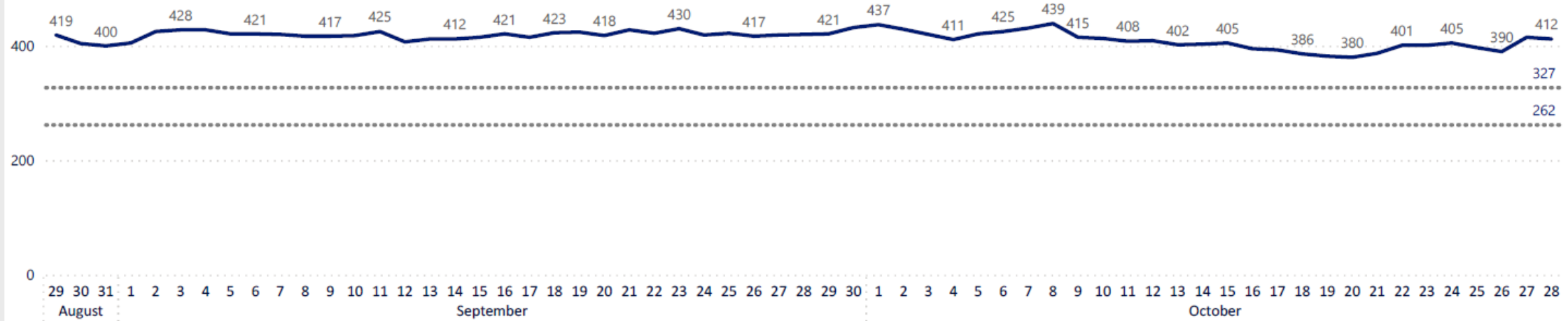
### Local Jail Population by Sex

Sex	Contract	Local	Total
Male	12	344	<b>356</b>
Female	3	71	<b>74</b>
<b>Total</b>	<b>15</b>	<b>415</b>	<b>430</b>

### Pretrial Services EM Caseload

Supervision Level	People on EM Supervision
EM	23
EM (Wait List)	11
<b>Total</b>	<b>34</b>

### Local Daily Population by Day - Previous 60 Days



### YOY Change

The average local daily population between **08/29/2023** and **10/28/2023** was **414**. Last year during that same time period it was **441**, a change of **-6.2%**.

# Enhancing Pretrial Release Strategies

## Community Diversion and Community Re-entry

Wrap Around Services  
and Addressing Social  
Determinants of  
Health  
Work!



# Community Diversion & Community Re-entry Services

## Grant Funded by NC Health and Human Services through BCSO (FY22-23)

- Individuals assigned to Pretrial Services and Probation
- Outcomes focused on providing/meeting basic needs Opioid Use Disorders and Chronic Medical Conditions
- Added 1 grand funded position to Justice Resource Center

## 2 Post Release Teams

- Two Funder Sources
- Across two divisions in Justice Services
  - 1 Program Manager
  - 2 Case Managers
  - 2 Peer Supports

## Grant Funded by Dogwood Health Trust (FY21-FY23) and Opioid Settlement Funds (FY24)

- Specifically works with those being released from detention with substance Use Disorders & Severe and Persistent Mental Illness
- Connect to community resources and housing
- Added 4 contracted staff to Justice Resource Center
  - 1 Program Manager
  - 1 Case Manager
  - 2 Peer support/Community Health Worker





# Programmatic Goals

- To help participants improve their health, safety and well-being by connecting them to community resources to reduce and divert bookings into the jail.
- Reduce barriers to compliance and increase access to care resource
- Individuals recently released from custody, pending charges, at risk of re-incarceration based on housing, mental illness, substance use and difficulties accessing support services.
- Services provided- connection to treatment, referrals to MAHEC for MAT, basic needs i.e. cell phone, sober living, bus tickets, hygiene supplies, basic clothing



# Participant Demographics

## Community Diversion

- Majority of participants were:
  - White: 85%
  - Male: 70%
  - Aged 30 through 50: 62%
- Over 1/3 were unhoused
- 71% were on probation or pretrial supervision

## Community Re-entry

- Majority of participants were:
  - White: 78%
  - Male: 69%
  - Aged 30 through 50: 63%
- Over 1/2 were unhoused



# Community Diversion Program Findings



# Jail Bookings Pre and Post Enrollment

## 3 Months & 6 Months

- 207 people included in analysis
- 170 has experienced at least one booking since December 2020

Bookings 3 Months Before Enrollment	Bookings 3 Months After Enrollment	Bookings 6 Months Before Enrollment	Bookings 6 Months After Enrollment
103	63	191	149

- 3 Months: Participants experienced a booking reduction of 39% pre and post enrollment
- 6 Months: Participants experienced a booking reduction of 22% pre and post enrollment



# Community Diversion Jail Bookings Pre and Post Enrollment

	Number of Participants	Bookings 3 Months Before Enrollment	Bookings 3 Months After Enrollment	3 Month Reduction	Bookings 6 Months Before Enrollment	Bookings 6 Months After Enrollment	6 Month Reduction
Male	146	77	43	<b>-44%</b>	138	102	<b>-26%</b>
Aged 40-49	58	25	14	<b>-44%</b>	54	34	<b>-37%</b>
Black	25	19	10	<b>-47%</b>	33	25	<b>-27%</b>
Unsheltered	75	51	28	<b>-45%</b>	85	64	<b>-25%</b>
Pretrial Supervision	54	59	26	<b>-56%</b>	93	63	<b>-30%</b>



# Community Diversion Jail Bookings Pre and Post Enrollment By Intervention

	Number of Participants	Bookings 3 Months Before Enrollment	Bookings 3 Months After Enrollment	3 Month Reduction	Bookings 6 Months Before Enrollment	Bookings 6 Months After Enrollment	6 Month Reduction
Cell Phone	38	18	13	<b>-27%</b>	47	36	<b>-23%</b>
Multiple Interventions	130	78	41	<b>-47%</b>	130	90	<b>-31%</b>
Cell Phone + Transitional Housing	21	12	5	<b>-58%</b>	18	11	<b>-39%</b>
Other Combination	109	66	36	<b>-45%</b>	112	79	<b>-29%</b>





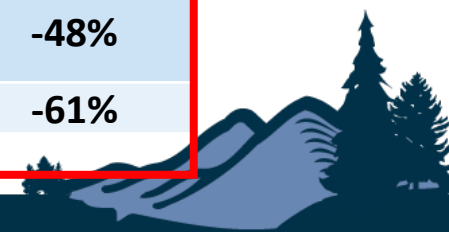
# Community Re-entry Findings



# Community Re-entry

## Pre and Post Enrollment Bookings By Race and Ethnicity

	3 Months			6 Months		
	Bookings Before	Bookings After	Percent Change	Bookings Before	Bookings After	Percent Change
<b>Race</b>						
Asian	2	0	-100%	-	-	-
Black/African American	38	14	-63%	61	35	-42%
Caucasian	147	60	-59%	210	102	-51%
Multiracial	2	0	-100%	3	3	0%
Native Am./ Alaskan Native	1	1	0%	2	0	-100%
Unknown	0	0	0%	-	-	-
<b>Ethnicity</b>						
Hispanic or Latino	2	1	-50%	2	1	-50%
Non-Hispanic or Latino	178	73	-59%	259	134	-48%
Unknown	10	1	-90%	13	5	-61%





# Pre and Post Enrollment Bookings By Gender, Age and Housing Status

	3 Months			6 Months		
	Bookings Before	Bookings After	Percent Change	Bookings Before	Bookings After	Percent Change
<b>Gender</b>						
Female	54	17	-69%	81	42	-48%
Male	132	57	-57%	190	96	-49%
Prefer to self-describe	2	1	-50%	3	2	-33%
Unknown	2	0	-100%	2	0	-100%
<b>Age Group</b>						
18 – 24	19	5	-73%	26	10	-61%
25 – 29	24	21	-12%	40	37	-7%
30 – 39	66	28	-57%	97	54	-44%
40 – 49	55	14	-74%	70	25	-64%
50 – 59	21	7	-66%	38	14	-63%
60 and Over	5	0	-100%	5	0	-100%
<b>Housing Status</b>						
Sheltered	80	31	-61%	115	54	-53%
Unsheltered	110	44	-60%	161	86	-46%



# Summary

Overall, participants experienced a reduction in bookings pre and post enrollment at 3- and 6-month periods.

## Community Diversion

- Greatest reductions were experienced by:
  - Black
  - Male
  - Ages of 40-49
  - Unsheltered
  - Pretrial supervision
  - Received multiple interventions

## Community Re-entry

- Greatest reductions were experienced by:
  - Female participants
  - Blacks experienced a greater reduction in bookings than white participants during the three-month period, but that reversed in the six-month period.
  - Females experienced a greater reduction of bookings than male, but that difference narrowed in the 6-month period.

# Case Processing and Community Engagement

Jail Review Team  
Community Awareness Campaign  
Court Navigator  
Court Notification Enrollment



# Jail Review Team

Weekly staffing of court partners to review in-custody cases for disposition or bond review

Every Wednesday, a random selection of 20-25 bookings is pulled from the bond report contains charge information on bookings that meet specified criteria based on the most serious active pretrial charge and then number of days in custody.

January 3, 2023 through September 5, 2023.  
During that time, the JRT reviewed 759 bookings.

Major takeaways from this analysis include:

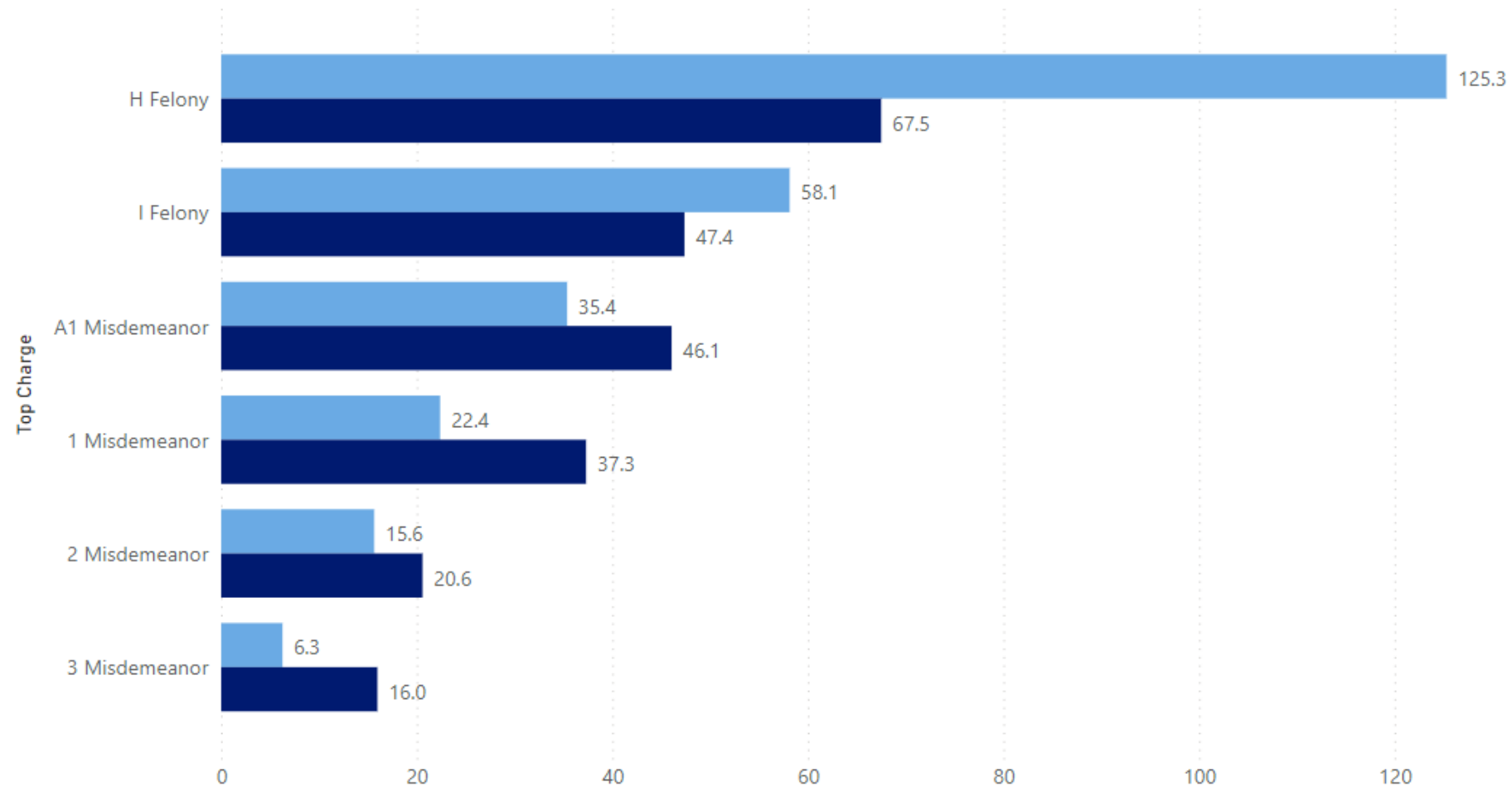
- Reducing length of stay for those whose cases they review
- Reducing length of stay is not the same across race, gender, or top charge
- Greatest reductions seen by white, male, and charged with a low-level felony (excluding VRA charges)
- Not having an impact on racial disparities within the jail population (one reason for this is the parameters selected for the cases reviewed)



# Jail Review Team: Length of Stay Findings

Chart 2: Average Length of Days in Custody by Top Charge

JRT Reviewed? ● No ● Yes



# Community Awareness Failure to Appear (FTA) Campaign

## Focused messaging

- Court Navigator presence in lobby
- Automated court reminder system
- Collateral consequences of FTAs

## Platforms

- Billboards, Social Media, Radio/TV



# Court Navigator

- Serves as a first point of contact in the Buncombe County courthouse lobby, providing immediate assistance and customer service to courthouse visitors
- Helps to address a variety of challenges that residents can face when interfacing with a complex criminal justice system



# How are we doing?

- Initial goal was to serve **200** unique individuals within 6 months of program launch
- During a period of 4 months (April – October) our Court Navigator served **2592** individuals

**98% = Courthouse wayfinding assistance**

**81% = Info/referral to community resources**

**50% = info/registration assistance re: court reminder system**

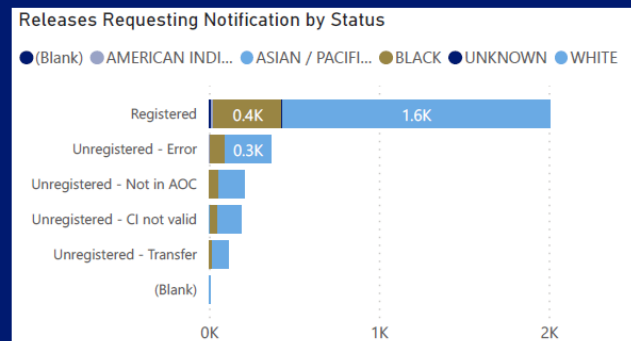
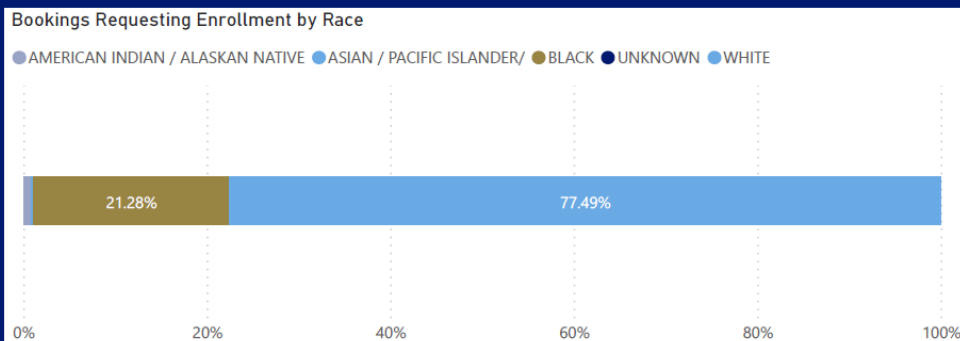
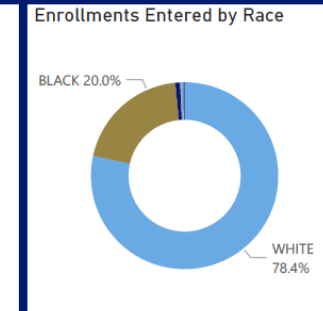
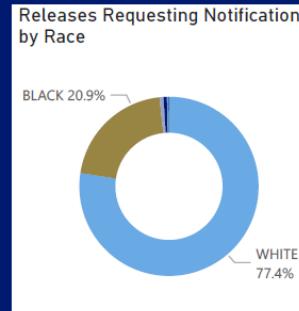
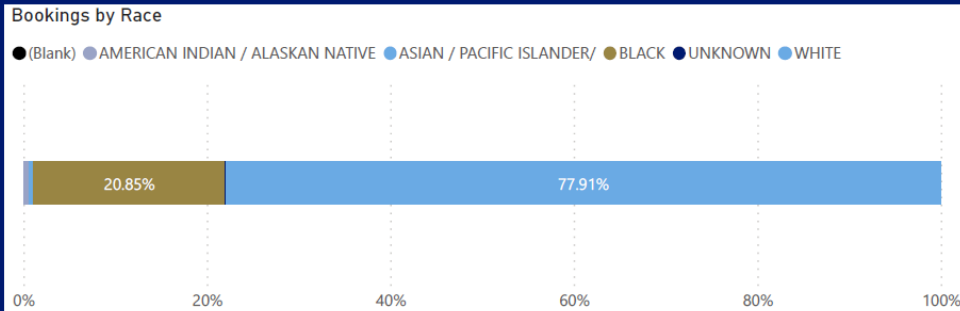




# Court Notification Enrollment

## Buncombe County Court Notification Enrollments by Race: 12/21/2022 through 10/31/2023

Bookings Into Detention Facility	Bookings Requesting Enrollment	Percent of Bookings Requesting Enrollment	Bookings Released Requesting Enrollment	Number of Enrollments Registered/Subscribed
6,972	3,519	50.5%	2,895	2,009



- Increased number of Failure to Appear rates
- Under utilized State notification system
- Developed a program and process to notify individuals of their court dates



# Advancing Racial Equity

Driver's License Restoration Program & Debt Relief  
Pilot Project

Culturally Align Counseling

Education and Training



# Driver's License Restoration Program & Debt Relief Pilot Project

In partnership with *Pisgah Legal Services*



Assists participants who meet established income/eligibility guidelines by compiling relevant information and formally assisting participants throughout the driver's license restoration process.

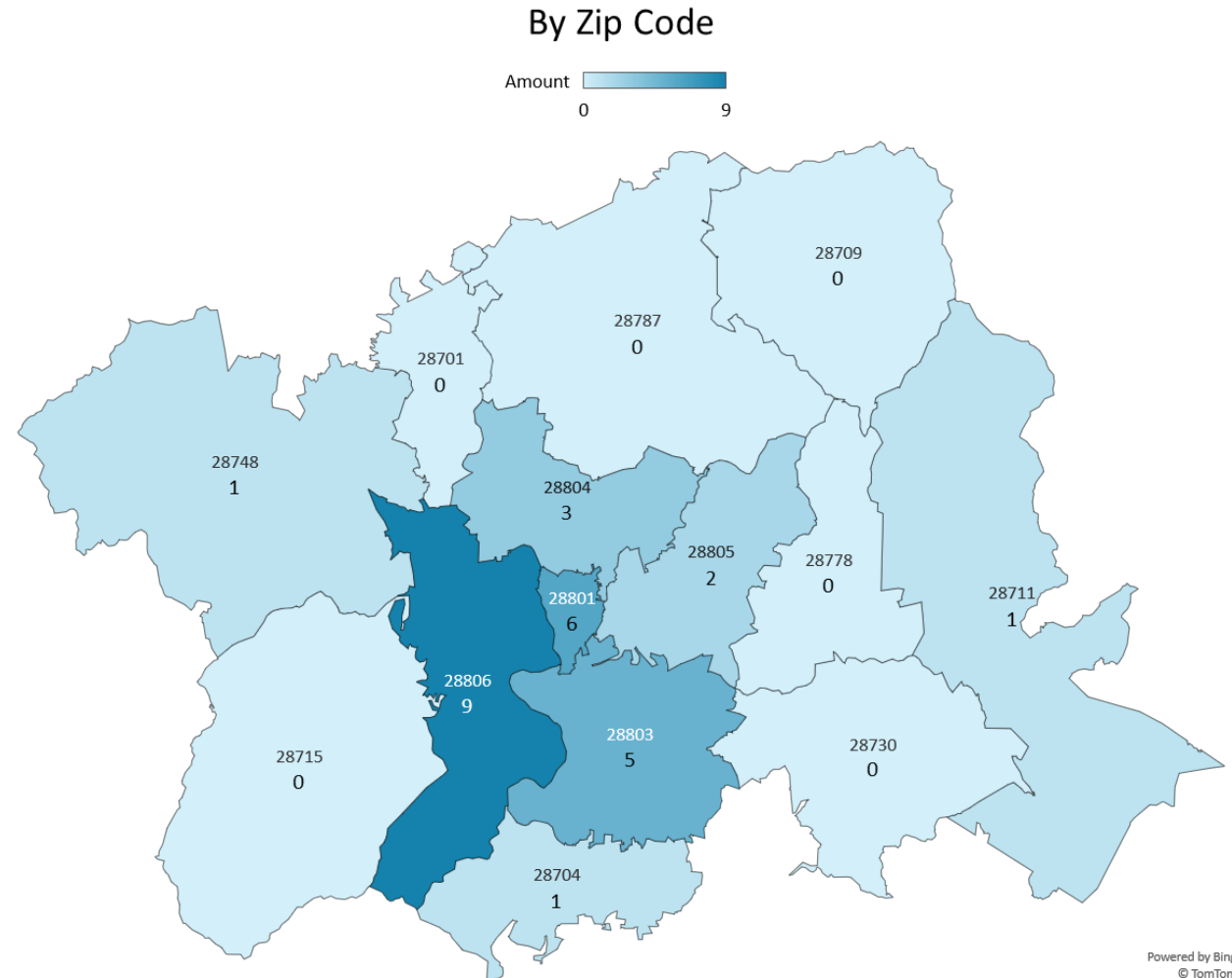
Driver's license restoration can help improve an individual's eligibility for employment, higher wages, childcare stability, access to healthcare, and can help avoid further involvement in the criminal justice system.

The funds are used to pay remaining Department of Motor Vehicle fines or fees allowing for formal restoration.



# Client Demographics

- Utilized contract funds to assist in the process of Driver's License restoration for 30 individuals
- 61.3% (19) identified as White while 32.3% (10) identified as Black or African American
- Females accounted for 50.0% (15) while 50.0% (15) were male
- Age groups most represented are 31- to 40-year-olds (43.3%) and 22-to-30-year-olds (23.3%)
- Average cost per individual: \$431.86



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# Outcomes

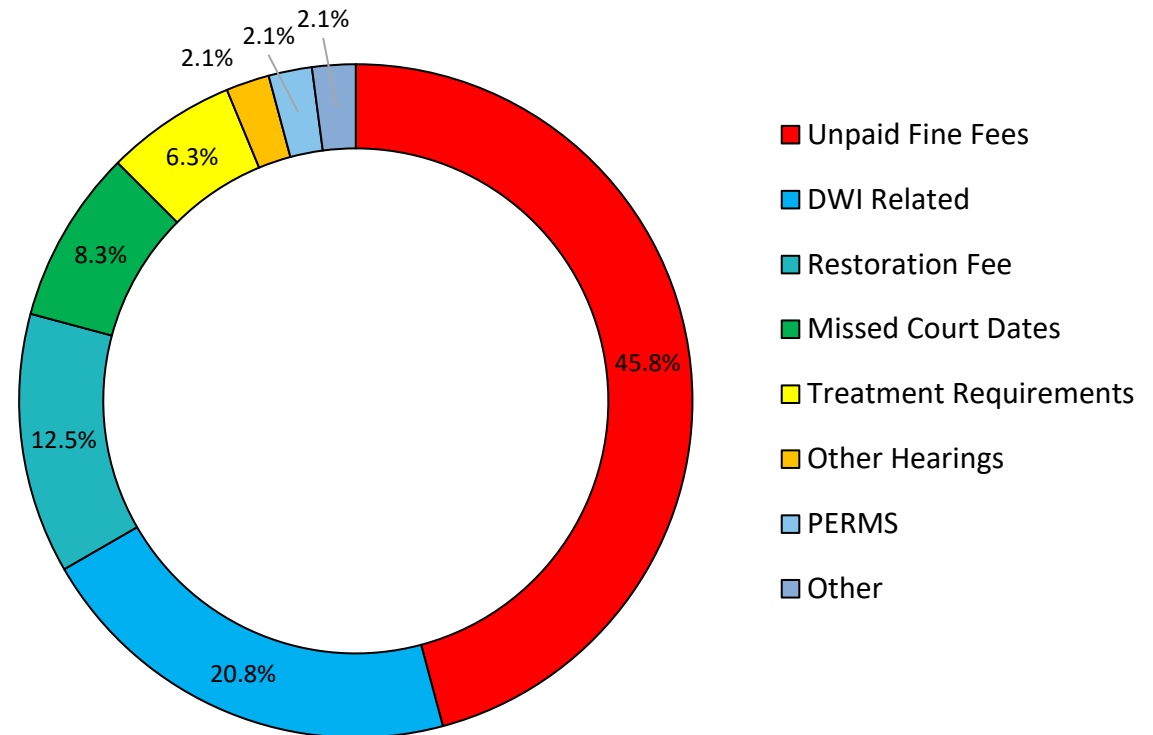
## The nature of the charges / suspension

- Unpaid fines / fees (45.8%)
- DWI Related (20.8%)
- Restoration Fees (12.5%)

## Successful outcomes

- **32.3%** obtainment of new driver's license or the eligibility to reapply for driver's license
- **67.7%** of the results still pending at the time of data submission

Nature of Charges/Suspensions\*



\*client may have more than one charge



# Culturally Align Counseling

## From the Ashes – Substance Use Disorder Counseling Services

**Reporting Period:** 03/01/22 – 10/31/22

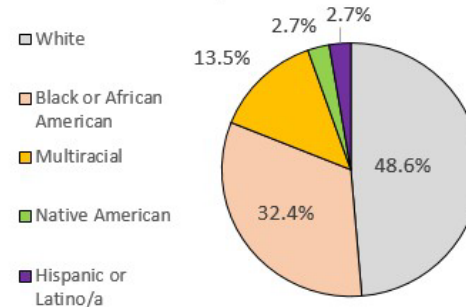
**Total SJC Funding:** \$15,370.40

### Reporting Highlights:

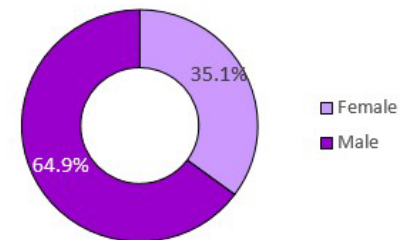
- 37 individuals were assisted during reporting period
- 54.1% successfully completed the program and 24.3% were currently active in the program at time of reporting.

### Participant Demographics:

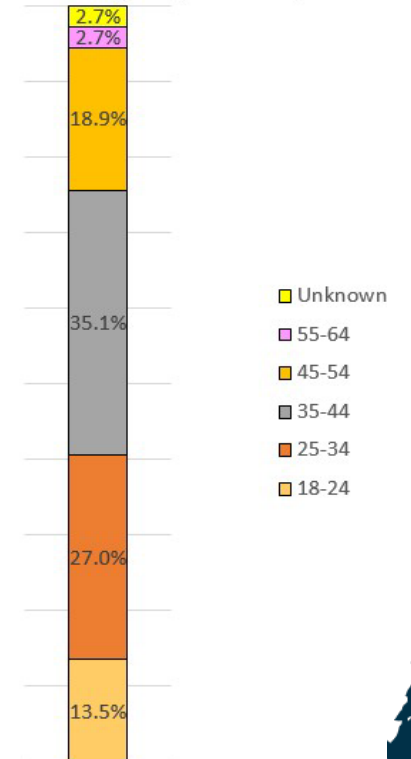
#### By Race



#### By Gender



#### By Age Group



- Provide culturally competent material across all programs offered by Justice Services.
- Partnered with From the Ashes to provide substance use disorder counseling services to clients of the programs offered via the department.



# Trauma-Informed Training Development and Implementation

The Racial Equity Workgroup planned and hosted a trauma-informed training entitled, *Enhancing Public Experiences in the Courthouse* on February 7, 2023 including 6 judges.

The training was provided by **Circuit Court Judge Susan B. Carbon**, who is a nationally recognized expert on domestic violence and a former Director of the Office on Violence Against Women at the U.S. Department of Justice.

**The purpose of the training was to further Buncombe County's efforts to create a trauma-informed culture that enhances physical and emotional safety in the courthouse.**

COMING FEBRUARY 7, 2023

## ENHANCING PUBLIC EXPERIENCES IN THE COURTHOUSE

07 FEB, 2023

COURT STAFF 8:00 - 9:00  
JUDGES 12:30 - 2:30  
ATTORNEYS 2:30 - 4:30  
LAW ENFORCEMENT 2:30-4:30

**HON. SUSAN B. CARBON**  
SPEAKER, 9TH CIRCUIT COURT  
FAMILY DIVISION, MANCHESTER, NH

**BUNCOMBE COUNTY COURTHOUSE**  
Inviting all judges, public defenders, district attorneys, private attorneys, law enforcement officers, court staff, and other interested parties to **save the date** for an exciting opportunity to continue learning about trauma and equity informed court rooms. CLE credit approval is pending, and participants can earn up to 2 hours of general credit.

WE WANT YOUR OPINION [QR CODE]

SCAN HERE TO REGISTER [QR CODE]



# Advancing Community Safety and Violence Prevention





# Community Based Public Health Response to Violence



- 8 Community Based Organizations completed 60 hours of training conducted by **CHASM (Community Healing Through Activism and Strategic Mobilization)**
- Community Health Workers graduated with a certification and formally established the **Peace Team (Providing Education & Advocacy Thru Community Engagement)**
- Met with over 500 community members
- Partnership with Land of Sky Go Places program to add workforce alternative sentencing program to Justice Resource Center



# Learning and Building Community

## May 2023 Mother's Day

Event More Than 300 people from Buncombe County and surrounding areas gathered at Pack Square to support Mother's who have lost their children due to Gun Violence.



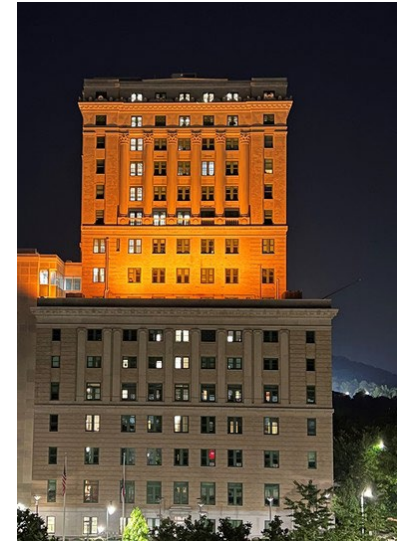
## February 2023

Community Safety and Violence Prevention Conference  
St. Louis Missouri



# Next Steps

- Implementation of Youth Empowerment Solutions
- Publish Community Safety and Violence Prevention Plan
- Continue Technical Assistance with CHASM to help with implementation of CPrV to maximize positive impact in community.
- CPrV Certification Training in 2023 to train more CHWVPP and System Advocates
  - to include Community Paramedics and other Community Based Organizations.



**NEXT STEPS  
&  
THANK YOU!**

