



Commissioners' Update

Presented by

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Buncombe County Emergency Services



Logistics

- City of Asheville purchased water from Ingles, and it was delivered to Skyland FD/City Station 4.
 - Emergency Services facilitated a forklift and operator to help unload pallets.
- Asheville Fire Marshals and City Parks and Rec provided home water delivery for service area with assistance from Emergency Management staff who delivered pallets of water to Skyland, Enka, Swannanoa, Reynolds, and Fairview Fire Departments.
- Emergency Management Staff assisted City of Asheville with logistics for home water delivery operation.
- Emergency Services obtained additional drinking water from “*Hearts With Hands.*”



Outreach to Vulnerable Populations

- Emergency Services worked with HHS staff to poll Long Term Care Facilities in the water outage areas to determine if they had any unmet needs.
- Collaborated with City of Asheville on potential needs for 4 facilities.
- City contacted each facility to offer water and none was needed.
- Public engagement team connected residents to water through markets.



Water Distribution Points

- Communications and Public Engagement provided continuous messaging to make public aware of distribution sites.
- Water distribution points were set up to provide non-potable and drinking water at three fire departments.
 - Non-Potable was most requested for distribution
- Logistics provided by Buncombe County Emergency Services. Staffed by fire department, Buncombe County HHS and Red Cross. Number of households served by date:

	1/1/23	1/2/23	1/3/23	Totals
Enka-Candler Fire Station 2	20+ households	80+ households	20+ (as of 3pm) households	120+ households
West Buncombe	50+ households	30+ households	60+ (as of 3pm) households	140+ households
Woodfin	4 households	0 households	Closed due to lack of demand	4 households



Buncombe County Schools

- 12 schools in Enka and Erwin Districts under Boil Water Advisory
 - Providing 2 bottles of drinking water per student requires 16,000 bottles per day, Environmental Health providing guidance for safe food preparation
- Emergency Services assisted Buncombe County Schools in obtaining water to operate within Boil Water Advisory through Thursday and have a plan to acquire additional if needed.
- We will continue to support schools as needed while Boil Water Advisory is in effect.

