



Strategic Discussion

Presented by

Resident Well Being



BUNCOMBE COUNTY



Agenda

- Goal Review and Initiative Discussion
 - Expand and maintain cultural and recreational assets
 - Increase access to public transportation
 - Eliminate deaths due to substance use
 - Reduce jail population and enhance public safety
- Key Take Aways and Questions



Resident Well Being

Tier 1 Goals	Tier 2 Goals (Active)
Resident Well-Being	
<div>●</div> Increase access to public transportation, including public transit and paratransit services	<div>●</div> Continue to positively grow ridership by targeting specific, eligible participants and geographically proximate service areas. Planning & Transportation
<div>●</div> Expand and maintain cultural and recreational assets	<div>●</div> Increase the number of miles of municipal and county greenways across Buncombe County that connect to public destinations and activities. Recreation Services
<div>●</div> Eliminate deaths as a result of substance abuse	<div>●</div> Buncombe County Health & Human Services Department and community organization collaborations will work to decrease emergency department visits due to overdose HHS - Public Health
	<div>●</div> Buncombe County Health & Human Services and community organization collaborations will work to decrease substance abuse overdose deaths HHS - Public Health
	<div>●</div> Buncombe County Health & Human Services will reduce the number of children entering foster care related to parental substance use disorder HHS - Social Work
<div>●</div> Reduce jail population and enhance public safety	<div>●</div> Reduce the number of unserved processes in the warrant repository that meet the criteria to be recalled and disposed by the courts ID Bureau
	<div>●</div> Increase community safety and accountability for those who do harm Justice Services
	<div>●</div> Increase alternative pathways for people to move through the justice system Justice Services

- 11 goals and 22 initiatives aligned to Focus Area
- 73% of goals are active
- For reporting period Q1 FY2023 38% of active departmental goals are achieving targets



Goal Review

Goal: Expand and maintain cultural and recreational assets

Depts: Parks and Recreation

- Initiative 1: Increase the number of miles of municipal and county greenways across Buncombe County that connect to public destinations and activities.
- Initiative 2: Improve recreation outcomes for residents in underserved or underrepresented communities in Buncombe County through intentional programming and outreach.
- Initiative 3: Maintain high quality parks that are welcoming by providing amenity standards for all County-owned parks and facilities using an Equity matrix to prioritize investments.



Goal Status

Most Recent Quarterly Results



- Progress

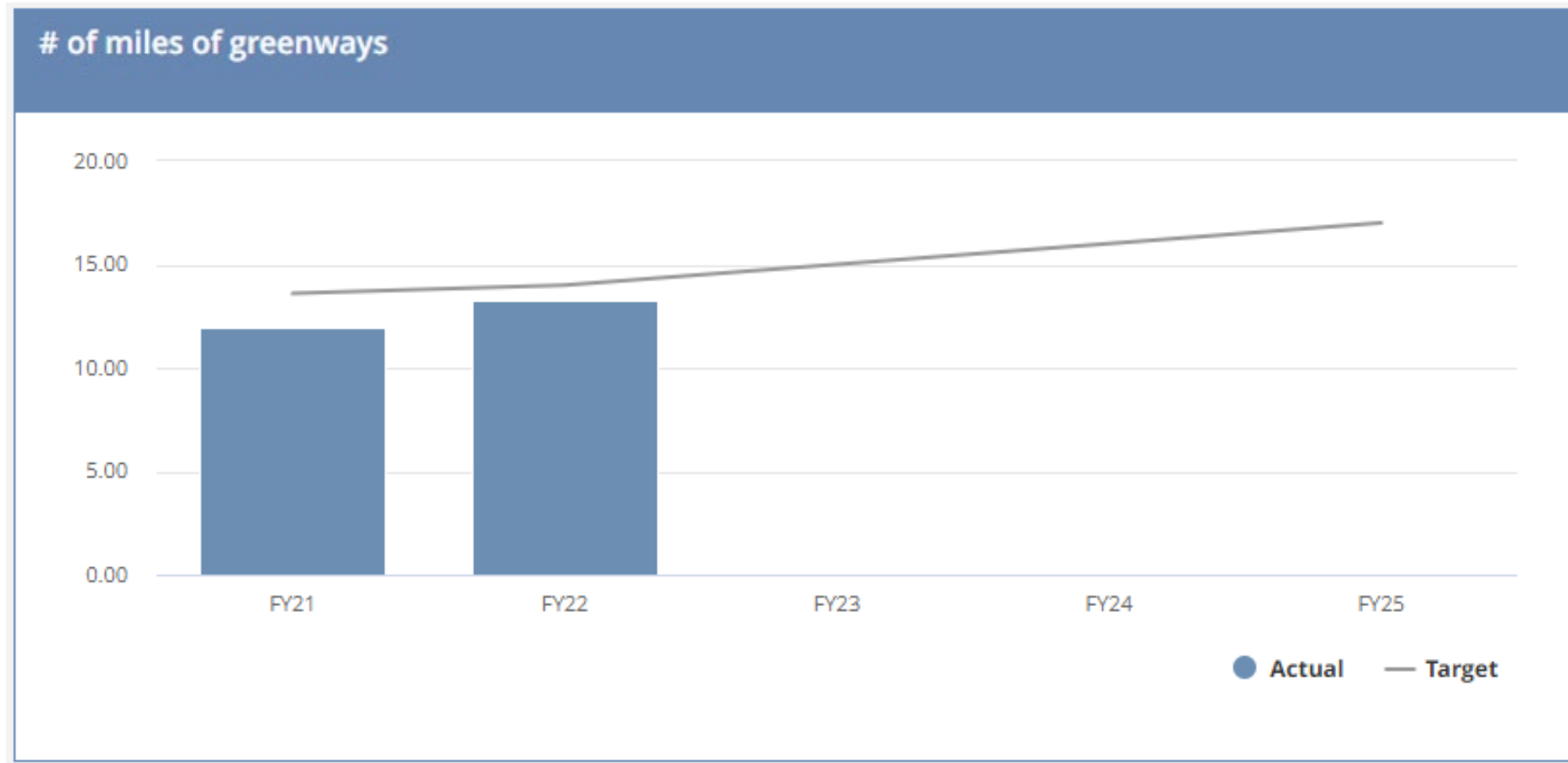
- Established new performance measures - Strategic Business Plan for Parks & Recreation
 - Enhanced alignment with Buncombe County's Strategic Plan FY 22-25 and Racial Equity Action Plan
- \$6.75 million in grants from TDA for Enka Recreation Destination
- \$5.89 million in grants from TDA for Woodfin Greenway and Blueway
- Silverline Park completed
- Initial inventory of assets and programs
- Outreach to Community Centers

- Challenges

- Staffing issues – 3 vacancies
- Creation of metrics for data collection
 - Redefine and gather baseline
- Rising costs for materials and construction



Community Indicator



Goal Review

Goal: Increase access to public transportation, and positively grow ridership

Depts: Planning

- Initiative 1: Target specific eligible participants and geographically proximate service areas for Mountain Mobility
- Initiative 2: Increase ridership through community outreach campaigns and marketing



Goal Status

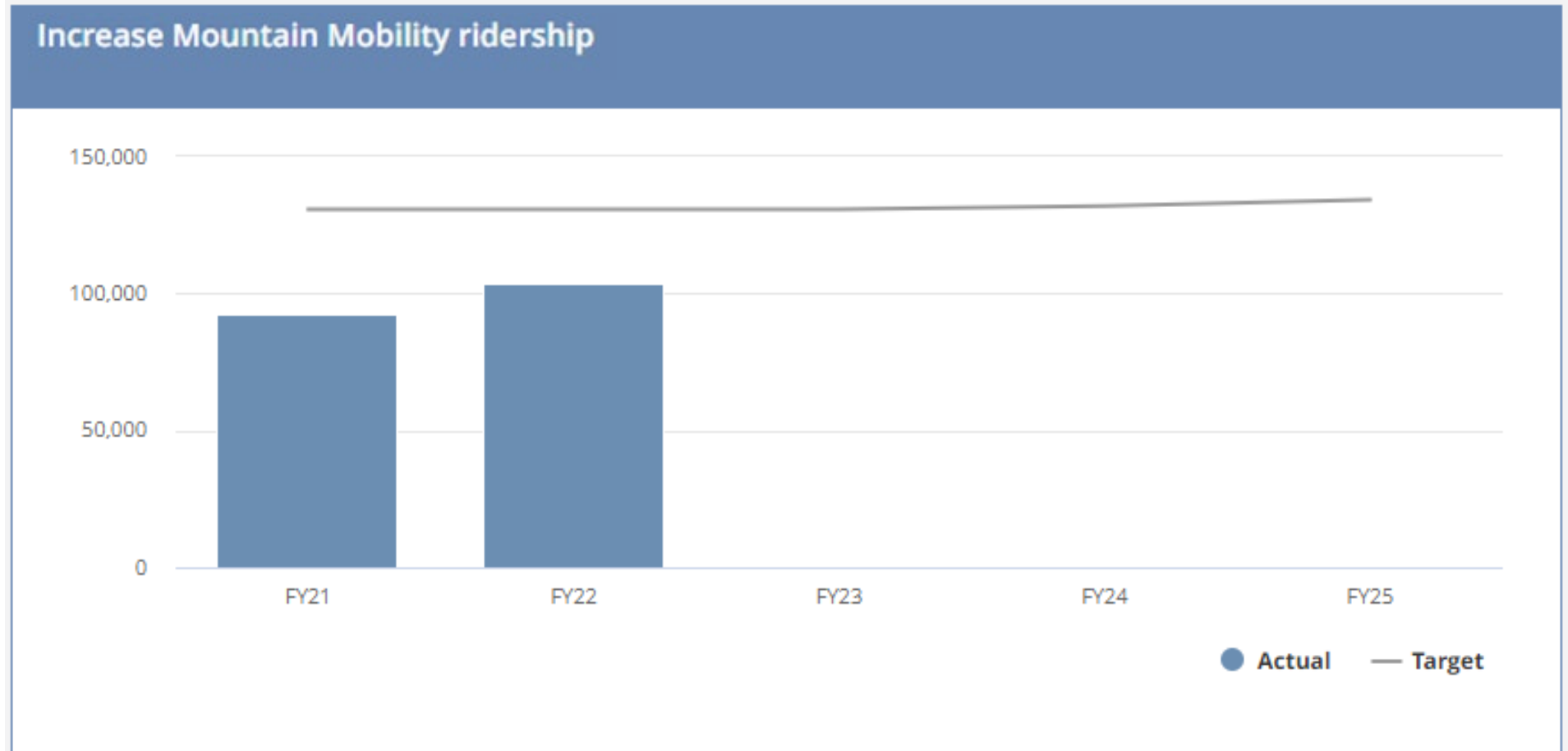
Most Recent Quarterly Results



- Progress
 - Ridership growth in FY 22
 - FY 22 ridership remains down from pre-pandemic (locally and nationally)
- Challenges
 - Loss of vehicle operators (locally and nationally)
 - Anticipating changing travel needs



Community Indicator



Pre-pandemic Ridership

FY18	131,689
FY19	145,386
FY20	130,672



Goal Review

Goal: Eliminate deaths due to substance use

Depts: Health and Human Services

- Initiative 1: Achieve a more comprehensive overdose response and treatment system with the Safer Together Program
- Initiative 2: Sobriety Treatment and Recovery Teams will provide intervention for families experiencing co-occurring child maltreatment and substance use
- Initiative 3: Residential Substance Use Services to house mothers experiencing substance use and their children



Goal Status

Most Recent Quarterly Results



Progress

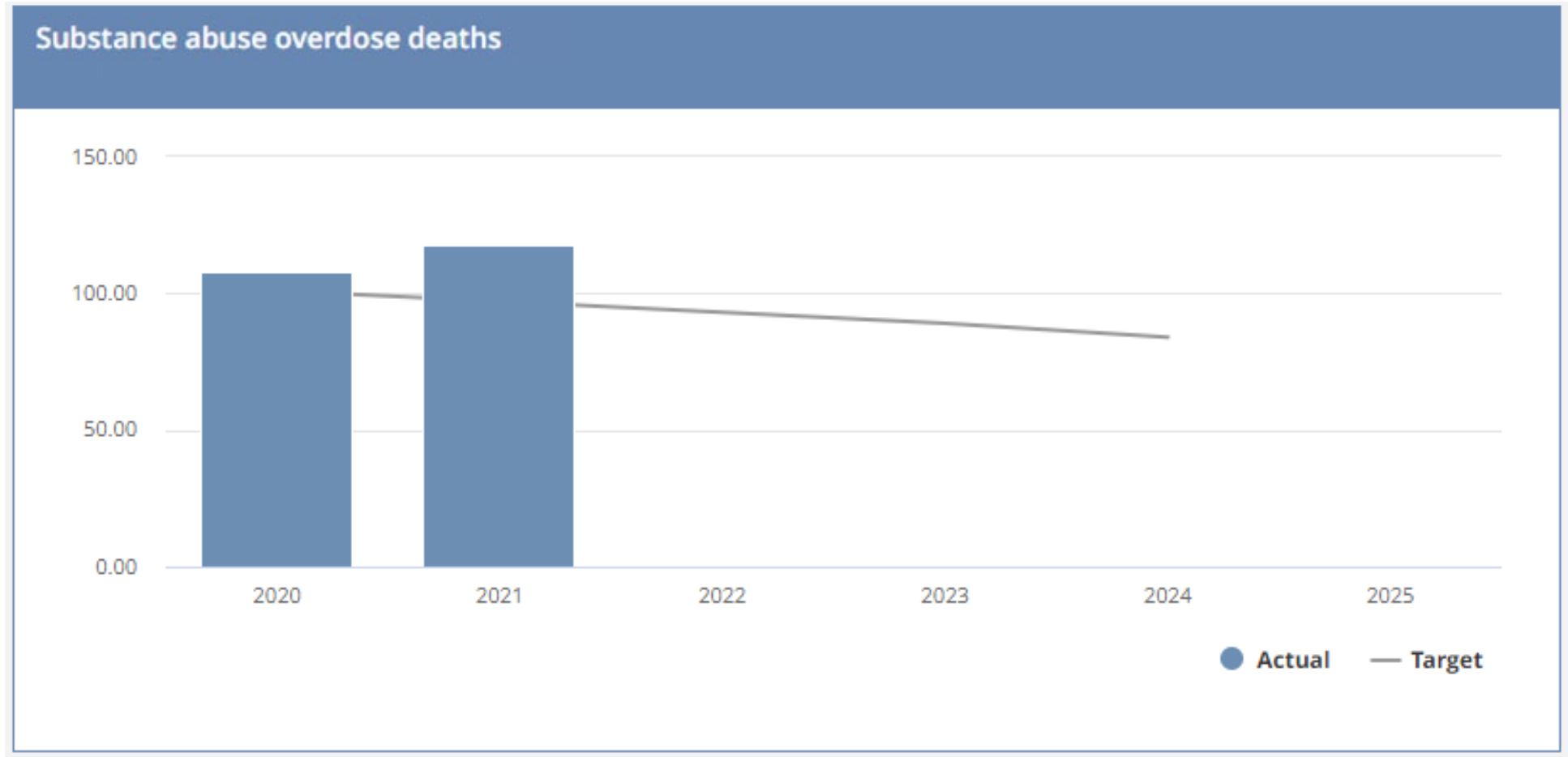
- Safer Together Grant Extended to 9/30/23
- Increase BIPOC Peer Support Specialists contracted in PORT
- Linkage to Care Supporting MAT access and assisting with SDoH
- Harm Reduction/Syringe Services offering Naloxone, linkage to care, safe use education, treatment and community-based referral support
- Increased outreach to BIPOC and non-English speaking communities for Substance Use prevention, education, linkage to care and Naloxone distribution; translation of Naloxone administration instructions in Spanish, Ukrainian and Russian through Harm Reduction/Syringe Services
- Increased access to assessments, screens and interventions for all CPS involved families

Challenges

- Fentanyl in substances other than opioids
- Drivers of substance use, including environmental stressors, social pressures, and trauma and adverse childhood experiences
- Staffing impacts on programs and available treatment (nation-wide workforce shortages)
- Supply costs



Community Indicator



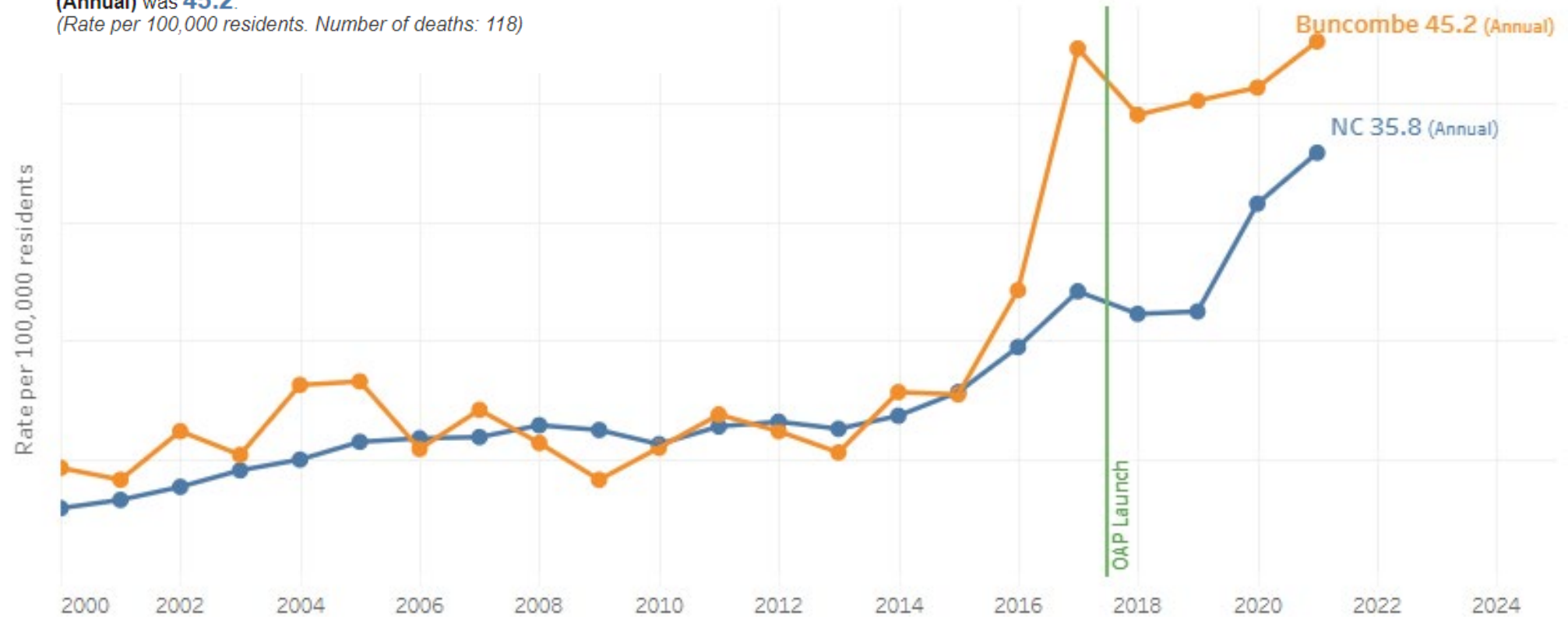
Community Indicator

Deaths in Buncombe

The rate of overdose deaths among residents of **Buncombe** in 2021

(Annual) was **45.2**.

(Rate per 100,000 residents. Number of deaths: 118)



Resources



BUNCOMBE COUNTY



Addressing Deaths Due to Substance Use

- 2 community paramedic teams in Emergency Services aimed at overdose response and peer support
- MAT program in the Detention Facility
- Strategic planning process for Opioid Settlement Funding
- Behavioral Health and Justice Collaborative
- Specific programs designed to keep families with co-occurring SUD and child maltreatment together - START and Transformation Village
- Expanding access to care via Behavioral Health Urgent Care (ARPA)
- Community Jail Re-entry Team, Diversion Programs and Treatment Courts



Goal Review

Goal: Reduce jail population and enhance public safety

Depts: ID Bureau, Justice Services

- Initiative 1: Reduce the number of unserved processes in the warrant repository that meet criteria to be recalled and disposed by the courts
- Initiative 2: Increase community safety and accountability for those who do harm
- Initiative 3: Increase alternative pathways for people to move through the justice system



Goal Status

Most Recent Quarterly Results

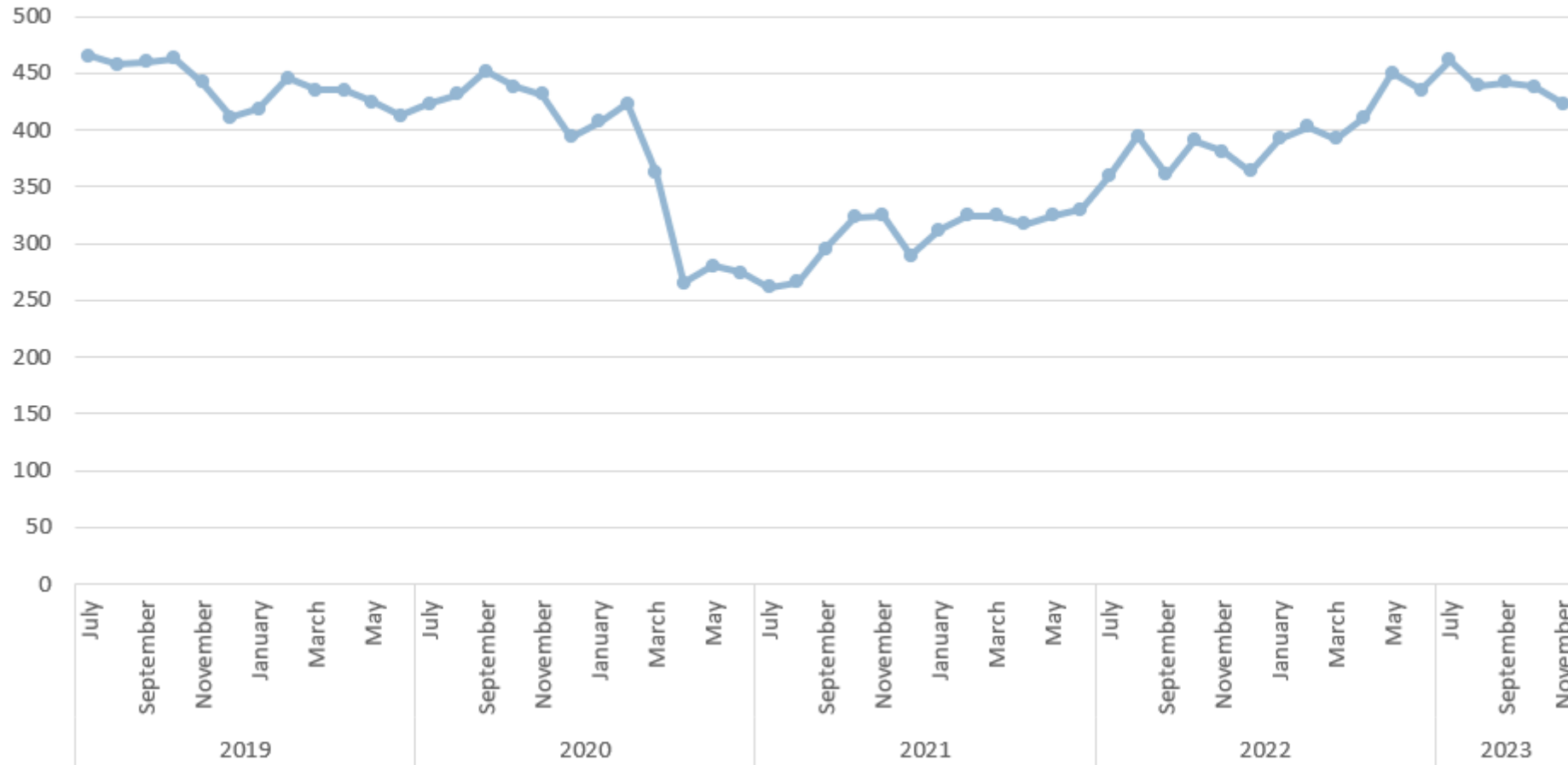


- Progress
 - Reduce number of unserved processes in warrant repository- On Target
 - Increase community safety and accountability for those who do harm- On Target
 - Increase alternative pathways for people to move through justice system- On Target
- Challenges
 - E-warrant/E-Courts implementation and impacts on local systems
 - Jail population returned to pre-pandemic levels, driven by failure to appears and length of stay



Jail Population Trend

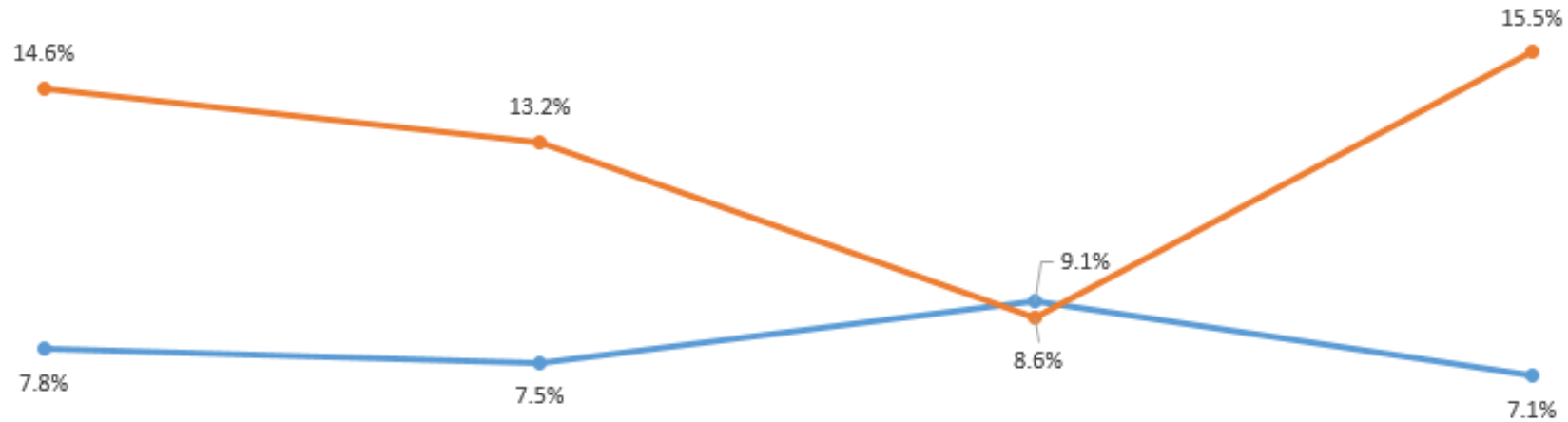
Average Daily Population by Month
Contract Population Excluded



Community Indicator

Percent of People Rebooked within 12 Months
Released with Pending Charges - by Fiscal Year of Release

Return for New Violent Charge Return for Fail To Appear Only



* 2022 rate based on July 2021 - November 2021 releases



Addressing Failure to Appears

- Court Navigator program
- Development and promotion of Court Notification System
- Population is a focus of the District Attorney and Public Defender Jail Review Team
- Client engagement to identify root causes and inform future services



Enhancing Public Safety

- 911 consolidation – law and fire dispatch for Buncombe County, Asheville, Black Mountain, Montreat, Weaverville, and Woodfin
- Peak Emergency Services trucks to address call response times
- ARPA investments, including
 - Advancing community safety - violence prevention and intervention
 - Community paramedic outreach team
 - Child trauma response and recovery project
 - Maintaining and adapting a continuation of victim services



Summary / Key Take Aways

Focus Area Progress:

- Established new departmental goals and equitable approach to prioritizing future investments in cultural and recreational assets
- Demand for transportation services slowly recovering - targeted efforts to expand ridership on key routes
- Expanded access to services for substance use and individuals impacted by justice system
- Focused investment and attention on reducing failure to appear
- Multiple strategies and investments underway to enhance public safety

Challenges:

- Changes in demand for services during pandemic
- Staffing and supply chain challenges
- Increased behavioral health needs in community, including high lethality and availability of fentanyl
- The County is not the sole entity impacting these goals



Questions?

