

- Inquiries Received= 1989
- Inquiries Approved = 1263
- Inquiries Denied = 726





### **Denial Analysis**

Total Denials	726
Enrolled in other Tax Deferment Program	36%
Failure to provide info/interview	26%
Over income	19%
Applicant withdrew	4%
Only owns personal property	2%
Owned for <5 years	2%
Other	11%



# Homeowner Grant Program

Data from January 24, 2022

Organization	Total Approved	Allocated Funds	Municipality Spending	Total County Portion	Combined Total Paid Out
Asheville	453	\$150,000	\$90,600	\$135,900	\$226,500
Woodfin	52	\$15 <i>,</i> 000	\$10,400	\$15,600	\$26,000
Buncombe County	758	\$450,000	N/A	\$227,400	\$378,900
Totals	1263	\$615,000	\$101,000	\$378,900	\$479,900





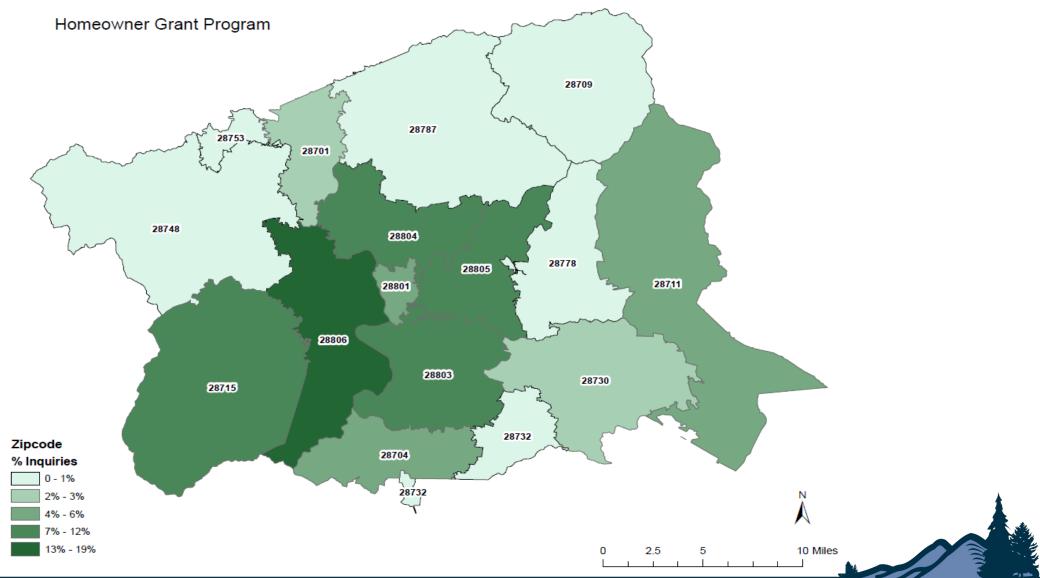
## Inquiries by Race

	Inquiries rec'd by race	<b>County Population</b>
Black	7%	6%
White	62%	80%
Prefer not to report/blank	29%	
Hisp/Latino	0.45%	8%
More than 2 races	0.30%	
Other	1%	6%
	100%	100%





### Inquiries by Zip Code





#### Successes

- Start up of a new county program
- Was able to meet all deadlines established
- Provided assistance 1263 families/individuals this year
- County communications did an excellent job with outreach as evidenced by the number of inquiries received
  - ➢ Flyer went out with tax bills
  - Used county web site for outreach and applications
- IT did an outstanding job getting us up and running with a short turnaround





#### Recommendations/Options for Program in FY 23

- Consider a liquid resource limit, such as \$10,000
  - Liquid resources would be cash on hand, checking and savings accounts, anything that be converted to cash within 5 days
- Begin accepting applications earlier, close earlier?
  >\$291,321 paid for property tax \$188,579 paid to insurance, mortgage
- Make minor tweaks to policy to address issues that came up this year
  Address multiple owners, multiple incomes, multiple properties
  How to deal with mobile homes and property that is not owned by homeowner



