



# MOUNTAIN MOBILITY TITLE VI PLAN

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*Presented by*

William High

Planning Development Department  
Community Development Division

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# TITLE VI PLAN PURPOSE

- Ensure decisions are made in accordance with nondiscrimination guidelines
- Ensure no person is excluded from participation in, denied benefits of, or otherwise subjected to discrimination under any Mountain Mobility transportation services and activities on the basis of race, color, national origin, sex, age, religion, or disability



# TITLE VI PLAN IMPLEMENTATION

- Provide a Title VI Coordinator
- Circulate a Title VI Policy Statement of commitment to Title VI
- Include nondiscrimination clauses in Mountain Mobility contracts
- Process, investigate, and log all complaints of discrimination by Mountain Mobility
- Collect Mountain Mobility customer statistical data
- Mountain Mobility staff participation in regular Title VI training
- Document Title VI nondiscrimination-related activities



# TITLE VI PLAN KEY COMPONENTS

- Description of Programs and Services
- Title VI Coordinator
- Contract Administration
- External Discrimination Complaints
- Service Area Population Characteristics
- Public Involvement
- Staff Training
- Record Keeping and Reports



# REQUESTED BOARD ACTION

- Adopt the Resolution Amending the Title VI Plan for Mountain Mobility, which further authorize action by the Chairperson, to remain compliant with NCDOT requirements and federal regulations.

