



Buncombe County Board of Commissioners

Request for Board Action

Meeting Date: 1/19/2021

New Business

Department: Emergency Services

Presenter(s): Brooke Hazlett, 911 Division Manager

Contact(s): Taylor Jones, Emergency Services Director

Subject: Intergovernmental Agreement / 911 Consolidation – Town of Black Mountain and Town of Montreat

Brief Summary:

In 2019, the Town of Black Mountain approached Buncombe County regarding consolidation of 911 services. Currently, Black Mountain Police Department handles their own call taking and dispatch services as well as services for Montreat Police Department. Buncombe County 911 handles these services for Black Mountain Fire Department.

In 2020, the North Carolina 911 Board requested that Buncombe County present a full consolidation plan by the end of the fiscal year. As an initial step towards full consolidation, Buncombe County has developed Intergovernmental Agreements for both Black Mountain and Montreat to provide all call taking and dispatch services. This action also includes absorbing one staff person from the Town of Black Mountain within a vacant county dispatcher position. As a part of this consolidation, it is requested that the Board of Commissioners approve a waiver of the 12 month probationary period for property interest in job for this employee.

On January 11th and January 14th, 2021, Black Mountain Board of Alderman and Montreat Board of Commissioners voted to approve their Intergovernmental Agreement, respectively. The annual cost for Black Mountain and Montreat are \$161,731.08 and \$9,974.46, respectively.

Recommended Motion & Requested Action:

1. Approval of the Intergovernmental Agreement regarding 911 services between Buncombe County and the Town of Black Mountain.
2. Approve waiver of 12 month probationary period for property interest in job for 1 former Black Mountain employee
3. Approval of the Intergovernmental Agreement regarding 911 services between Buncombe County and the Town of Montreat.

County Manager's comments and Recommendation: County Manager recommends approval.