



## Buncombe County Board of Commissioners

### Request for Board Action

Meeting Date: 5/5/2019

#### New Business

**Department:** Solid Waste

**Presenter(s):** Dane Pedersen

Chip Gingles (Waste Pro)

**Contact(s):** Dane Pedersen

**Subject:** Update on Residential Waste and Recycling Collections Contract

**Brief Summary:** The new Waste Pro contract began Jan 1, 2020. As part of the contract, new collection carts were provided to all subscribers. Distribution of the carts is complete and the new system has been functioning for one month. Since distribution has been completed, citizen complaints have declined significantly. Staff will continue to monitor citizen complaints.

The Elderly and Low-Income Discount Program began on Jan 1, 2020. Currently, the program has 10 subscribers. Staff has plans to work with Community Engagement to increase subscriptions.

**Recommended Motion & Requested Action:** None

**County Manager's comments and Recommendation:**