911 Call Center
Intergovernmental Agreement - Addendum #3

Presented by

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March 3, 2020
History

- **2003** – Original intergovernmental agreement was signed to establish a Consolidated Public Safety Communications Center by 2006
- **Addendum #1** – was signed in 2006 to extend the original timeline for one year
- **Addendum #2** – was signed in 2009 creating a joint agreement for operations of the Communications Center
  - Made the County responsible for the cost of purchasing and maintaining all equipment needed to receive and dispatch 911 calls with the exception of radios
Current 911 Funding Issues

• 2016 – The NC 911 Board made the County aware that our center was considered collocated and not consolidated
  • Expenses could no longer be reported as one center but had to be separated
• In FY19 the cost for the Asheville City Police Department to answer and dispatch 911 calls was $178K
  • 0% of these expenses were eligible for reimbursement through 911 funds
  • Buncombe County is required to cover the entire cost from the general fund
Secondary PSAP Funding Formula

• Rates are determined by:
  • How many 911 calls did Buncombe take?
  • What was the total of reported expenditures for Buncombe?
  • Expenditures are divided by total 911 calls
  • This establishes a per call rate for the year
  • How many 911 calls did APD take?
  • APD’s 911 calls times this per call rate
FY19 Example

- Buncombe’s 911 calls
  - 154,831
- Buncombe’s total expenditures
  - $564,930
- Expenditures/911 calls = rate of $3.65/per call
- APD’s 911 calls
  - 38,448
- APD’s estimated secondary funding - $140,335
- We spent $178K and could have been reimbursed for $140K
Addendum #3

• Allows Buncombe County to be reimbursed for money already paid for 911 equipment used by Asheville Police Department 911 Communications

• City of Asheville will become a secondary PSAP and the NC 911 Board will transfer secondary PSAP funds to the County to cover these costs

• Asheville City Council approved the Addendum on January 28, 2020

• Requested action– Approve Addendum #3 that establishes City of Asheville 911 Communications as a Secondary PSAP