



RESIDENTIAL WASTE COLLECTION UPDATE

Presented by

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BACKGROUND

- ✓ December 31, 2019, Buncombe County's service contract with Waste Pro was set to expire.
- ✓ A nationwide request for bids was issued for waste disposal services earlier this year.
- ✓ Waste Pro was the only provider that met the County's needs and was awarded the contract in June.
- ✓ The new contract with the implementation of contractor provided roll-out carts was determined to provide subscribers the most value.



What's included in the \$19.21 monthly subscription?

- 1) 1 trash roll-out cart - **96, 64, and 48 gallon options available.**
- 2) 1 recycling roll-out cart - **96, 64, and 48 gallon options available.**
- 3) weekly trash collection
- 4) every-other-week recycling collection

DEADLINE TO ORDER CARTS HAS BEEN EXTENDED UNTIL OCTOBER 1st

www.wasteprousa.com/buncombe-county

828-585-5074



Why roll-out carts?

Cart systems are economical, environmentally friendly, and offer many benefits for subscribers and the community:

1. Carts keep trash secure, reduce odor, and help minimize pests.
2. Carts help keep our streets and neighborhoods clean.
3. Automated collection speeds up service by reducing handling time.
4. Customers can place recyclables directly into the recycling cart, eliminating the need to purchase blue bags.
5. Carts reduce plastic bag contamination in the recycling process improving the value of our recyclables.



What happens if I decide not to subscribe?

1) Drop-off location available at Transfer Station

Hours: Mon-Fri 8:00 am - 4:30 pm and Sat 8:00 am – 1:00 pm
190 Hominy Creek Road, Asheville NC 28806
828-250-6205

2) Drop-off location available at Landfill

Hours: Mon-Fri 8:00 am - 4:30 pm and Sat 8:00 am – 1:00pm
85 Panther Branch Road, Alexander NC 28701
828-250-5462

www.buncombecounty.org/solidwaste



FAQ's

Q. Is the \$19.21 in addition to my current fee?

A. No. This is the new basic service monthly fee, which includes weekly trash, and every-other-week recycling pick up.

Q. Why can't I use my own cart?

A. Containers must be compatible with the new collection fleet.

Q. Will I be charged if I don't make a selection?

A. No, if you do not make a selection you will receive two 96 gallon carts, one for trash and one for recycling. A change fee may apply to change sizes after cart delivery.

More FAQ's at www.buncombecounty.org

