

Tax Collection

Agreement with the City of Asheville 1/2/2019





- Background:
 - City of Asheville expressed concerns regarding impact of recent revaluation on fees for County Tax Collection services.
 - City and County staff collaborated on a plan for "right-sizing" the collection fees.
 - At the June 19, 2018 Board of Commissioners Meeting, the Board approved a one year modification agreement (\$795,000).
 - City and County staff continued to work towards a long term agreement.

• Request:

• Board of Commissioner authorization of the County Manager to approve the three year tax collection agreement and associated tax collection fees.

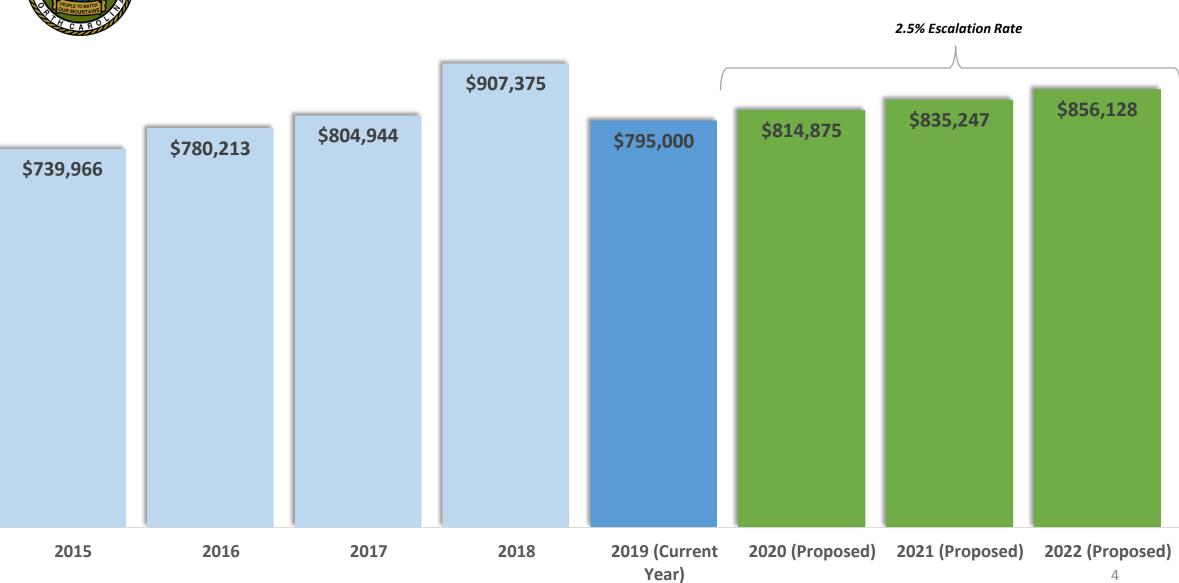


Key Elements

- Term: 3 years effective July 1, 2019
- Rate: Flat rate with 2.5% annual escalation rate (inflation)
- Additional Billing:
 - Includes County collections on "Gap Billing" as defined in NCGS 105-330.3.
 - Includes billing structure for "Special Assessments" including onetime and per bill costs.



Collection Fee Trend





Services Provided to the City

- 42,060 Regular property tax bills in fiscal year 2018
- 99.94% Collection rate by June 30, 2018
- Payment plans offered and managed to better serve all citizens
- Education efforts by Assessment and Collections of relief opportunities for citizens



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