

RESOLUTION NO. _____

**RESOLUTION ADOPTING POLICY GUIDELINES FOR THE
REASONABLE MODIFICATION/ACCOMMODATION OF
MOUNTAIN MOBILITY POLICIES, PROCEDURES, AND PRACTICES**

- WHEREAS, the U.S. Department of Transportation revised its rules under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, as amended, to require transportation providers to make reasonable modifications/accommodations to policies, practices, and procedures to ensure nondiscrimination and full accessibility to transportation programs and services; and
- WHEREAS, by July 13, 2015, public transportation providers are required to adopt appropriate guidelines for reasonable modification requests and provide for the prompt and equitable resolution of complaints (*49 CFR Part 37; 49 CFR Part 37*); and
- WHEREAS, as a recipient of federal and state funds for Mountain Mobility, Buncombe County's Community Transportation System, the County is required to adopt policy guidelines to ensure compliance with federal law and regulations; and
- WHEREAS, staff recommend the Board of Commissioners adopt the Guidelines for Making Requests and Complaint Resolution Process for the Reasonable Modification/Accommodation of Mountain Mobility Policies, Procedures, and Practices, effective July 1, 2015; and
- WHEREAS, the Board of Commissioners feels it is in the best interests of the citizens of Buncombe County to adopt the attached policy guidelines to ensure individuals with disabilities have full access to all programs and services provided by Mountain Mobility.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners for the County of Buncombe as follows:

1. That the Board of Commissioners hereby approves and adopts the Guidelines for Making Requests and Complaint Resolution Process for the Reasonable Modification/Accommodation of Mountain Mobility Policies, Procedures, and Practices included as Exhibit A.
2. That this Resolution is effective upon its adoption.

Adopted this 16th day of June, 2015.

ATTEST:

BOARD OF COMMISSIONERS
FOR THE COUNTY OF BUNCOMBE

Kathy Hughes, Clerk to the Board

By: _____
David Gantt, Chairman

APPROVED AS TO FORM:

County Attorney