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Telephone Numbers
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ABCCM (Asheville-Buncombe Community Christian Ministry) ..	(828) 259-5300
A-B Tech – Human Resource Development Department.....	(828) 254-1921
Asheville Area Chamber of Commerce .....	(828) 258-6101
Asheville-Buncombe Education Coalition .....	(828) 236-1228
Asheville-Buncombe Madison Career Pathways.....	(828) 254-1921
Asheville-Buncombe Youth Council.....	(828) 298-6118
Asheville City Schools.....	(828) 255-5352
Asheville City Schools Foundation .....	(828) 251-2888
Asheville High School .....	(828) 255-5289
Asheville High Business Alliance .....	(828) 255-5289
Asheville Institute .....	(828) 253-7066
Asheville Parks and Recreation Department .....	(828) 259-5800
Big Brothers/Big Sisters of WNC.....	(828) 253-1470
Blue Ridge Center.....	(828) 258-2597
Blue Ridge Center Child & Family Services.....	(828) 258-2597
Boy Scouts of America-Daniel Boone Council.....	(828) 254-6189
Buncombe Alternatives, Inc.....	(828) 250-4297
Buncombe County Department of Social Services.....	(828) 250-5500
Buncombe County Health Center .....	(828) 232-4424
Buncombe County Juvenile Crime Prevention Council.....	(828) 259-9717
Buncombe County Parks & Recreation .....	(828) 298-6118
Buncombe County Schools.....	(828) 255-5921
Buncombe County Schools – Special Services Department.....	(828) 255-5978
Buncombe County Schools Vocational Education .....	(828) 255-5930
Caring for Children, Inc.....	(828) 298-0186
Children First of Buncombe County, Inc.....	(828) 259-9717
Children’s Welfare League .....	(828) 252-5250
Community Foundation of WNC.....	(828) 254-4960
Earn & Learn – Juvenile Restitution Program.....	(828) 250-4297
Eliada Homes, Inc.....	(828) 259-5356
Employment Security Commission of NC .....	(828) 251-6200
Girl Scouts of WNC.....	(828) 252-4442
Goodwill Employment and Training Center.....	(828) 298-9023
Hillcrest Enrichment .....	(828) 252-6376
Job Club .....	(828) 250-4761
JobCorps .....	(828) 250-4768
JobLink Career Center – Youth Services.....	(828) 250-4761
Junior League of Asheville, Inc. ....	(828) 254-5608
Juvenile Crime Prevention Council .....	(828) 259-9717
Kids Careers.....	(828) 684-8622
Land-of-Sky Regional Council.....	(828) 251-6622

Literacy Council of Buncombe County .....	(828) 254-3442
The Mediation Center .....	(828) 251-6089
Mountain Area JobLink Career Center.....	(828) 250-4761
Mountain Area Youth Council (MAYC).....	(828) 250-4760
N.C. Cooperative Extension – 4-H .....	(828) 255-5522
One Youth at a Time.....	(828) 281-0208
Opportunity Corporation.....	(828) 252-2495
Our Next Generation, Inc., Youth Centers .....	(828) 258-0922
Outward Bound, North Carolina.....	(828) 299-3366
Project P.O.W.E.R. – AmeriCorps – Children First.....	(828) 259-9717
Question Why Youth Resource Center - .....	(828) 250-5045
Salvation Army Boys and Girls Club .....	(828) 255-0266
Save the Children Federation.....	(828) 277-1311
School Health Services .....	(828) 250-5056
Special Needs F.I.R.S.T., Inc.....	(828) 275-7579
STEAM: <i>Success Through Education and Motivation</i> .....	(828) 253-5600
Telamon Corporation.....	(828) 692-0593
Trinity Place – Caring for Children, Inc. ....	(828) 253-7233
UNCA .....	(828) 251-6496
United Way .....	(828) 255-0696
Vocational Rehabilitation – N.C. Div. Of Voc. Rehab.....	(828) 298-8986
Warren Wilson College - Service Learning.....	(828) 771-3774
WIA – Out of School Youth Program .....	(828) 250-4761
YMCA.....	(828) 253-4706
Youthbuild .....	(828) 258-0922
Youthful H.A.N.D.....	(828) 258-1222
YWCA .....	(828) 254-7206

**ABCCM - Asheville-Buncombe Community Christian Ministry**

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**Program Operator:** Asheville-Buncombe Community Christian Ministry

**Physical Address:** 30 Cumberland Avenue – Administrative Office  
24 Cumberland Avenue – Crisis Ministry  
155 Livingston Street – Medical Ministry  
207 Coxe Avenue & 141 Livingston Street – Shelter Ministry  
Asheville, N.C. 28801

**Telephone:** 828-259-5300 – Crisis Ministry  
828-259-5339 – Medical and Dental Ministry  
828-259-5333 – Shelter Ministry  
828-259-5330 – Jail/Prison Ministry

**Fax:** 828-259-5323 - Administration

**Type:** Nonprofit

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**Description:**

A cooperative ministry of over 200 churches in Buncombe County. Through this cooperative effort, churches and individuals minister to the economic and physical needs of our neighbors.

**Medical Ministry** provides access to health care for the uninsured of our community. Volunteers in the Doctors' Medical Clinic provide acute, episodic care for illnesses, while Dental Clinic volunteers work to relieve dental pain and prevent dental infection. In addition, chronic medical needs are identified and referred to other community volunteer resources.

**Crisis Ministry** provides emergency assistance for food, clothing, and household items and financial assistance for rent, utilities, fuel for heating, and prescriptions when income and resources are insufficient to meet the basic necessities of life. For food, client must have a recent printout from the Department of Social Services indicating that they do not currently receive food stamps. For utilities assistance, clients need final notice or cutoff notice. For rent, clients need eviction notice or letter of intent to evict.

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**Ages Served:** 18+ years

**Number Served per Year:** N/A

**Length of Program:** Ongoing

**Eligibility:** Crisis: Based on income and need; must be resident of the home and responsible for utility or rent/mortgage; resident of Buncombe County. Medical: no public/private insurance & 200% federal poverty guidelines.

**Funding Sources:** Donations and grants

**Cost:** No

## **A-B Tech - Human Resources Development Department**

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**Program Operator:** Asheville-Buncombe Technical Community College

**Physical Address:** 340 Victoria Road  
Asheville, NC 28803

**Telephone:** 828-254-1921, ext. 334

**Fax:** 828-281-9719

**Email:** kmanley@abtech.edu

**Type:** Community College

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### **Description:**

Classes for unemployed and underemployed individuals. Providing short-term job training as well as other services. Examples:

CareerView – Class components: steps to choosing a career; steps for career planning; ideal job visualization; community resources overview; online career exploration; online job search; goal setting/action planning; assessments on: values, skills/interests/abilities, personality, Multiple Intelligences.

How to Get the Job You Want – Class components: traditional and non-traditional job search techniques, personal presentation/self-image, informational interviewing, and practice for traditional job interviews, master applications, resume formats, business correspondence, and networking.

Service Occupations Training – Class components: Overview of various types of service industries and positions; communication skills; interpersonal relationship skills; teamwork; exceptional customer service attitude; job-seeking and job keeping skills; 2-week internship/job-shadowing experience.

Transitional Worker Training (TWT) – For unemployed individuals. Class components: Introduction to Windows, Word, the Internet, and Email; self-paced keyboarding lessons; assistance writing resumes and cover letters.

Computer Literacy for the Workplace and Employability Skills – Class components: Self-paced introduction to keyboarding; overview of Word and basic Internet operations for the job seeker; resume production; business correspondence; work ethic.

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**Ages Served:** 16 – 21 years

**Number Served Per Year:** Varies

**Length of Programs:** Ongoing

**Eligibility:** Open to all ages over 16. A minor permission form is required for 16-17 year olds, obtained through HRD office

**Funding Sources:** State HRD funds, WTW, WorkFirst, WIA for Adults & Dislocated Workers.

**Cost:** None\* (some classes require \$1.25 for insurance)

**A.C.C.E.S.S. (Assessment, Crisis Care Emergency Stabilization Services) Blue Ridge Center**

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**Program Operator:** Blue Ridge Center – Child & Family Services

**Physical Address:** 257 Biltmore Avenue  
Asheville, NC 28801

**Telephone:** 828-258-2597

**Fax:** 828-285-9679

**Website:** www.blueridge.org

**Email:** N/A

**Type:** Public

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**Description:**

Providing access to services for youth who are suicidal, homicidal, or who are in need of urgent mental health attention because of a sudden decline in ability to function. Youth are referred from the schools, courts, Juvenile Justice System, the Department of Social Services, private citizens or self-referrals. The ACCESS Services are divided into four areas:

- (1) Screening and Orientation. New clients learn about their rights, the cancellation policy, and expectations of family involvement and other information and an assessment appointment is scheduled.
  - (2) Crisis Services. In an average week, the Crisis Unit handles 10 walk-ins and emergency phone calls per day.
  - (3) After-hours emergency services are handled by the staff of Mission St. Joseph's Hospital Emergency Room in consultation with a BRC telephone worker. This service, combined with the Crisis Unit, provides 24-hour-a-day, 7 days a week availability for emergency situations.
  - (4) Specialty Counseling Services. Longer term counseling (more than 3 months) done by community specialty providers who are part of BRC referral system.
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**Ages Served:** 0 – 18 years

**Number Served per Year:** 1200

**Length of Program:** Ongoing

**Eligibility:** Youth living in Buncombe County with Medicaid, Health Choice or no insurance, State Employees Health Plan

**Funding Sources:** Medicaid, N.C. Health Choice, sliding scale fee, State Employees Health Plan

**Cost:** Yes, sliding scale

## **Adventure Programs - YMCA**

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**Program Operator:** Young Men's Christian Association of WNC (YMCA)

**Physical Address:** 201 Beaverdam Road  
Asheville, NC 28804

**Telephone:** 828-253-4706

**Fax:** 828-253-2033

**Website:** [www.ymcawnc.org](http://www.ymcawnc.org)

**Email:** [lsteel@ymcawnc.org](mailto:lsteel@ymcawnc.org)

**Type:** Nonprofit

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### **Description:**

The YMCA individually schedules corporate teams, schools, youth groups and church groups, as well as private parties for a full or half day of adventure programming. The purpose of adventure education is to challenge groups and individuals and help them learn by experiencing success.

Benefits include increased teamwork, self-awareness, confidence and problem-solving skills. The program offers a climbing wall, a 35-foot swing by choice, teambuilding initiatives and group games.

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**Ages Served:** All Ages  
**Number Served per Year:** Unknown  
**Length of Program:** Ongoing  
**Eligibility:** None  
**Funding Sources:** Membership  
**Cost:** Varies

## **America's Promise**

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**America's Promise:** America's Promise – The Alliance for Youth

Organizations called “Partners” make a commitment to fulfill one or more of the Five Promises. These include Banks of Promise, Churches of Promise, Schools of Promise through Communities in Schools, N.C. Mentoring Partnership, Governor's One to One Program, Governor's Special AmeriCorps Initiative – N.C. Commission on Volunteerism and Community Service.

### **Partners in**

**Buncombe County:** Asheville-Buncombe Education Coalition  
Big Brothers Big Sisters  
Children First  
Child Welfare League of America  
Volunteer Center of the United Way

**Website:** [www.americaspromise.org](http://www.americaspromise.org) also see [www.schoolsofpromise.org](http://www.schoolsofpromise.org)

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### **Description:**

America's Promise is a national nonprofit organization committed to mobilizing people from every sector of American life to **build the character and competence of our nation's youth by fulfilling the Five Promises**. “Working together we have the power to redeem our youth and to transform our nation in the process. Working together, we can reach across the racial, cultural, social and economic gaps that divide us. We can recover our sense of community ... We can revitalize the tradition of service to others...” General Colin L. Powell, Founding Chairman.

### **The Five Promises**

1. Ongoing relationships with caring adults in their lives – parents, mentors, tutors, or coaches;
2. Safe places with structured activities during non school hours;
3. Healthy start and future;
4. Marketable skills through effective education; and
5. Opportunities to give back through community service.

Bringing together private sectors, faith-based organizations, corporations, arts & culture, K-12 Education, not-for-profits, associations, federal agencies and higher education for a national crusade. Most Partners expand the scale and impact of their efforts by collaborating with other groups, such as direct youth service providers. All Partners agree to fulfill one or more of the Five Promises.

## **Asheville-Buncombe County Youth Council**

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**Program Operator:** Buncombe County Parks and Recreation Services

**Physical Address:** 72 Gashes Creek  
Asheville, NC 28805

**Telephone:** 828-298-6118

**Fax:** 828-298-0656

**Website:** parksalive.org

**Email:** heather.johnson@buncombecounty.org

**Type:** Public

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### **Description:**

The Asheville-Buncombe County Youth Council is an organization for youth and run by youth. Its purpose is to develop responsible leadership among young people, to promote involvement of youth in community affairs, and to give youth a voice and promote involvement in government. It is open to all high school students in Buncombe County and meets every Tuesday (except the first Tuesday of each month) at 7 p.m. at the Buncombe County Training and Development Room, 199 College Street. To become a member, simply attend two consecutive meetings.

Serving on the Youth Council develops many qualities and attributes that colleges are seeking in their applicants. Youth Council members volunteer for 2 – 3 community organizations per month such as Manna Food Bank, Lewis Rathbun House, and ABCCM (Asheville-Buncombe Community Christian Ministries). They raised money for the Disaster Relief Fund. They plan annual events, fundraisers and attend conferences and retreats. The Youth Council rewards its members for their volunteer work through annual, skiing and beach trips, a trip to Carowinds, pizza parties, and much more. It is open to all high school students in Buncombe County.

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**Ages Served:** 13-18 years

**Number Served per Year:** Approximately 200 per year, 35 in service projects

**Length of Program:** Ongoing

**Eligibility:** Buncombe County high school students and must attend two consecutive meetings and fill out an application

**Funding Sources:** Buncombe County, 2 – 3 fundraisers per year

**Cost:** No

## **Asheville-Buncombe Education Coalition**

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**Program Operator:** Asheville-Buncombe Education Coalition

**Physical Address:** 39 S. Market Street, P.O. Box 1265  
YMI Cultural Center Asheville, NC 28802

**Telephone:** 828-236-1228

**Fax:** 828-236-2066

**Website:** [www.abeducationcoalition.org](http://www.abeducationcoalition.org)

**Email:** [mwhite@abeducationcoalition.org](mailto:mwhite@abeducationcoalition.org)

**Type:** Nonprofit

Also see *America's Promise*

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### **Description:**

A community-wide collaboration to provide mentoring, tutoring, and support services that will eliminate achievement gaps and help all Asheville City and Buncombe County public school students graduate. This program employs many strategies for in-school youth:

**Educational Services:** Improve coordination of existing services, provide training, place students with agencies, define and implement standards of service, determine gaps and problem areas, and determine how they can be addressed.

**Family Involvement:** Mobilize families to support student success.

**Community Development:** Develop public outreach and communication materials. Develop relationships with key sectors (businesses, nonprofits, civic clubs, educators, member agencies) in the community.

**Fund Development/Fiscal Management:** Initiate development of funds as well as oversee organizational expenditures.

**Evaluation:** Measure effectiveness and determine changes in student performance.

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**Ages Served:** 10 – 18 years

**Number Served per Year:** 150 - 2001-2002 school year – 470 - 2002-2003 school year

**Length of Program:** Ongoing

**Eligibility:** In-school students. Referred by school. Level 1 and Level 2 Grades. Target focus is 5<sup>th</sup>, 8<sup>th</sup>, & 9<sup>th</sup> grade African-Americans for 2001-2002

**Funding Sources:** Foundations, individuals

**Cost:** No

## **Asheville-Buncombe-Madison Career Pathways Partnership**

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**Program Operator:** Asheville-Buncombe-Madison Career Pathways Partnership

**Physical Address:** 340 Victoria Road  
Asheville, NC 28801

**Telephone:** 828-254-1921 Ext. 439

**Fax:** 828-281-9712

**Website:** TBA

**Email:** mimcdonald@abtech.edu

**Type:** Nonprofit

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### **Description:**

Career Pathways is a revolutionary new model, designed specifically for our community's unique workforce development challenges, needs and goals. The Asheville Area Chamber of Commerce is leading this initiative, partnering with Asheville-Buncombe Community College, Asheville City Schools, Buncombe County Schools, and Madison County Schools.

The Asheville City-Buncombe-Madison Consortium goal is to ensure that every student completes a career pathway through a comprehensive collaborative Career Development Plan, preparing each student for a global knowledge/information age. Career Pathways is a strong vehicle for bringing real life applications to education, while simultaneously creating a constant flow of skilled workers for our participating employers. It is a planned course of study leading to a career major (pathway)—a broad field of study in an industry or broad occupational area that leads to a diploma and skill certificate. Career majors are intended to provide the frame-work for the integration of academic, technical, and employability skills and knowledge and school-based and work-based learning.

Career Pathway Programs offering work-based experience:

- **Summer Shadows** – by shadowing employees, students are able to observe life in the workplace and gain insight into the types of careers and fields which they might be suited for.
- **Spring Shadows** – visiting worksites of their choice of a half day.
- **Educators in Industry** – teachers gain firsthand knowledge about how today's industries operate and what businesses need from their employees and then build this information into school activities and lesson plans.

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**Ages Served:** N/A

**Number Served per Year:** N/A

**Length of Program:** N/A

**Eligibility:** N/A

**Funding Sources:** N/A

**Cost:** N/A

## Asheville City School System

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**Program Operator:** Asheville City School System

**Physical Address:** 85 Mountain Street  
Asheville, NC 28801

**Telephone:** 828-255-5304

**Telephone:** 828-255-5365

**Fax:** 828-255-5131

**Website:** [www.asheville.k12.nc.us](http://www.asheville.k12.nc.us)

**Email:** N/A

**Type:** Public

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### Description:

Provides free, public education to all children of the Asheville City Schools attendance district.

**Accelerated Learning Center:** 441 Haywood Road, Asheville, NC 28806, 828-255-5431. Provides an opportunity for its students to participate in after-school enrichment activities.

**Asheville City School Foundation:** P.O. Box 3196, Asheville, NC 28802, 828-251-2888. Fax: 828-255-5131. Website: [www.acsf.org](http://www.acsf.org). Email: [kathib@bigfoot.com](mailto:kathib@bigfoot.com). Asheville City Schools Foundation exists to support the students of the Asheville City Schools System. Its goal is to promote educational success for all Asheville City School students by engaging and mobilizing the entire community to support enriching and innovative educational activities. The Foundation is a partnership of business, industry, civic, educational and individual interests committed to maintaining confidence and enhancing community participation in elementary and secondary public education. Some of the services ACSF provides:

- Maintains *The Student Resource Catalog*, a databased listing of over 200 programs offering educational services to our students.
- Awards **Project Grants, Mini-Grants and Major Grants** to teachers and administrators to fund creative and innovative ideas.

**EAST:** 828-255-5159. The Elementary Achievement Support Team provides after-school support and study centers in Asheville housing developments.

**Exceptional Children and Special Services:** 828-255-5709. Provides educational services for identified students in their home school. Students who qualify for specialized services include those with special education needs, mental retardation, emotionally disturbed, autistic, speech, learning disability and other exceptionalities.

**Work Force Development:** 828-255-5155. Programs include: machine operators, drafting, cosmetology, graphic arts, home economics, food production management, fashion merchandising, business and marketing, etc.

## Asheville City Schools Foundation

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**Program Operator:** Asheville City Schools Foundation

**Physical Address:** 85 Mountain Street Asheville, NC 28801      **Mailing Address:** P.O. Box 3196 Asheville, NC 28802

**Telephone:** 828-251-2888 or 828-251-9466

**Fax:** 828-25505131

**Website:** www.acsf.org

**Email:** kathiballard@hotmail.com

**Type:** Nonprofit

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### **Description:**

Mission - The mission of ACS is to promote educational success for all Asheville City Schools students by engaging and mobilizing the entire community to support enriching educational and innovative activities. The Foundation is a partnership of business, industry, civic, educational and individual interests committed to maintaining confidence and enhancing community participation in elementary and secondary public education. The Asheville City School District – community, parents, and students – is served by the Foundation. A 32 member volunteer board of directors governs the Foundation.

- **Allocations Program** – Awards Mini, Project and Major Grants to teachers and administrators to fund creative and innovative ideas (\$258,800 from 1993-2002). At work this year \$67,840: 8 Mini Grants \$4,210; 6 Project Grants \$13,130 and 5 Major Grants \$50,500 New this Year: Micro-Grants – small amounts awarded by simple application to teachers throughout the year.
- **Tutor Coordination Program** – Recruits, screens, trains and coordinates volunteer academic tutors at the middle and high school levels. Education Coalition member. New this Year: Program expansion to include all grade levels.
- **Scholarship Program-Student Scholarships** – Awards or renews 36 scholarships totaling over \$58,000 each year to graduating seniors at AHS; **Teacher Scholarships** – awarded to system employees to pursue educational goals. New this year: Teacher Mentor/Support Program to provide additional support for new teachers and for experienced teachers seeking National Board Certification.
- **Adventure Day** – A 1 ½ day program experienced by all system fifth graders which encourages group dynamics through team-building exercises.
- **Manna Emergency Fund** – Provides food and supplies for students and families in urgent need.
- **The Show of Excellence** – A system-wide talent showcase held each spring.
- **The Student Resource Catalog** – A data-based listing of over 200 programs offering supplemental educational services to our students which is updated and published annually.
- **Administration** – Coordinates the establishment and maintenance of designated funds and scholarships; acts as a conduit for designated and in-kind contributions to individual schools.
- **Fund-raising** – Tee Up for Education; Synergy; School Checks; Celebration for City Schools; Grant Writing; Corporate and Individual Giving.

## **Asheville High Business Alliance**

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**Program Operator:** Asheville High School

**Physical Address:** 419 McDowell Street  
Asheville, NC 28803

**Telephone:** 828-255-5289

**Fax:** 828-255-5316

**Website:** TBA

**Email:** lana.Maxwell@asheville.k12.nc.us

**Type:** Public School

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### **Description:**

The Asheville High Business Alliance is made up of business and education professionals whose mission is to work in partnership with the Asheville High Community to better prepare students for the transition from school to productive adult life. Their innovative and collaborative practices are being documented so they can be replicated in other states. In September 2002, AHBA was the recipient of a Governor's Business Partnership Award for being an "outstanding sustained business and alliance partnership that has significantly improved student performance." The Alliance is comprised of five teams:

The **Career Development Team** plans activities that help students become productive community members. It also focuses on bringing Junior Achievement volunteers into the classroom to help teach economics and success skills to students.

The **Communications Team** works to make the activities of the AHBA known to the community and recruit new members.

The **Professional Development Team's** goals are to create a culture where every faculty member has the knowledge and resources to help students understand the "real world." This group helps identify a "talent bank" of business professionals who are willing to assist teachers.

The **Technology Team** assists the school with its plan for implementing technology needs. This team provides technical expertise in curriculum development. It also fosters opportunities for collaboration between civic, business, and school communities. The technology team brokers hands-on experience in information technology, network administration and web design.

The **Academy of Travel, Tourism, and Hospitality** is Asheville High's first academy. The academy works to give an overview of tourism in the area. This academy will bring a new workforce to the Asheville area.

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<b>Ages Served:</b>	14-18
<b>Number Served per Year:</b>	1250 students
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	N/A
<b>Funding Sources:</b>	N/A
<b>Cost:</b>	N/A

## **Asheville High School Career Academies**

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**Program Operator:** Asheville High School

**Physical Address:** 419 McDowell Street  
Asheville, NC 28803

**Telephone:** 828-255-5352

**Fax:** 255-5316

**Website:** [www.asheville.k12.nc.us/ahsweb/](http://www.asheville.k12.nc.us/ahsweb/)

**Email:** N/A

**Type:** Public School

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### **Description:**

Asheville City Schools is beginning a Travel, Tourism, and Hospitality Career Academy as of Fall 2002. Two other academies are in the planning stages: Medical and Information Technology. These are schools within schools and the curriculum for them comes from the National Academy foundation in California. There is a one-time joining fee for the school of \$5,000.

Career Academies address problems associated with high schools such as dropout rates, attendance, academic and workforce development course completion, and pursuit of further education. The model is designed to create a more personalized and supportive teaching/learning environment and integration of academic and career-related courses with work-based learning experiences including a paid summer internship.

There are three common design elements. 1) The “School-within-a-School” approach is a small learning community in which high school students stay with a core group of teachers over the three or four years. 2) The offering of a combination of academic and workforce development education curricula and a career theme to integrate the two curricula, e.g., Health Science Career Cluster or an Information Technology Career Cluster. This strategy provides students with more authentic work-based experiences associated with their chosen career cluster, e.g. internships, and apprenticeships. 3) Local employers’ partnerships are yet another core element.

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<b>Ages Served:</b>	0 – 21 years
<b>Number Served per Year:</b>	N/A - Program began Fall 2002
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Depends on the activity
<b>Funding Sources:</b>	City funds, fees, & charges
<b>Cost:</b>	Depends on the curriculum

## **Asheville Parks and Recreation Department**

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**Program Operator:** Asheville Parks and Recreation Division

**Physical Address:** P.O. Box 7148  
Asheville, NC 28802

**Telephone:** 828-259-5800

**Fax:** 828-259-5606

**Website:** ashevilleparks.org

**Email:** internet/parks@mail.ci.asheville.nc.us

**Type:** Public

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### **Description:**

The Asheville Parks and Recreation Department runs two licensed after-school programs, two summer camps, seven supervised summer playgrounds, and eleven recreation centers of which nine have programs specifically targeted for youth and youth development. Recreation programs are widely recognized as helping develop a better and more physically fit work force. Recreation helps stimulate economic development, smart growth, tourism, reduces health care costs, improves employee performance, and physical fitness as well as other numerous benefits.

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**Ages Served:** 0 – 21 years

**Number Served per Year:** 1,000

**Length of Program:** Ongoing

**Eligibility:** Depends on the activity

**Funding Sources:** City funds, fees, & charges

**Cost:** Depends on the activity

## **Big Brothers/Big Sisters of WNC**

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**Program Operator:** Big Brothers/Big Sisters of WNC

**Physical Address:** 50 S. French Broad  
Asheville, NC 28801

**Telephone:** 828-253-1470

**Fax:** 828-253-5403

**Website:** www.bbbsa.org

**Email:** bbbswnc@bellsouth.net

**Type:** Non-profit

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### **Description:**

Big Brothers/Big Sisters offers children of single parent families (with exceptions) the opportunity to develop self-esteem and to achieve personal growth through the caring and guidance of adult volunteers who serve as one-to-one mentors and role models.

This is a positive, broad-based program “that focuses less on specific problems after they occur, and more on meeting youth’s basic developmental needs.”

In the first nationwide impact study of a mentoring organization by Public/Private Ventures, a national research organization, it was found that the Little Brothers and Little Sisters were:

- 46% less likely to begin using illegal drugs
- 27% less likely to begin using alcohol
- 53% less likely to skip school
- more confidence of their performance in schoolwork
- less likely to hit someone, and
- getting along better with their families

The powerful force that influenced the children’s behavior was the rigorous standards and trained personnel used to make matches that are not only safe and suited to the child’s needs but harmonious and built to last.

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**Ages Served:** 6 – 15 years

**Number Served:** 550

**Length of Program:** Ongoing

**Eligibility:** Enrolled in school, single parent family and demonstrated need

**Funding Sources:** United Way/Grants/Fundraising

**Cost:** No

## **Buncombe County Juvenile Crime Prevention Council (JCPC)**

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**Program Operator:** Children First  
50 Doctors Drive, Suite 202  
Asheville, NC 28801

**Telephone:** 828-259-9717

**Fax:** 828-281-3308

**Website:** [www.childrenfirstbc.org/jcpc](http://www.childrenfirstbc.org/jcpc)

**Email:** N/A

**Type:** N/A

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### **Description:**

The Buncombe County Juvenile Crime Prevention Council is one of 100 state-mandated county based groups whose purpose is to encourage counties to use a more collaborative, comprehensive approach to addressing prevention and intervention for juveniles. The councils are a result of an intensive study on ways to overhaul the state's juvenile justice system and began with the General Assembly's Juvenile Justice Reform Act of 1998.

Communities That Care (CTC), a national research-based prevention/intervention model, is the framework being used by JCPC. Each year, the JCPC will conduct a planning process that includes a review of the needs of Buncombe County juveniles who are at risk of delinquency or who have been adjudicated undisciplined or delinquent and will review the resources available to address those needs. The JCPC then performs an assessment on community risk factors for youth, for families and for the community, and then determines the services needed to address those problem areas. A request for proposal process is developed, advertised, and an allocation process results in a written plan for the expenditure. The plan is presented to the Board of County Commissioners for their approval. The JCPC then monitors and evaluates the performance of programs for juveniles and the services they provide. In addition, the JCPC works to increase public awareness of the causes of delinquency and of strategies to reduce identified problems.

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**Ages Served:** 0-18  
**Number Served per Year:** NA  
**Length of Program:** N/A  
**Eligibility:** N/A  
**Funding Sources:** State funded  
**Cost:** N/A

## **Buncombe County Parks and Recreation Services**

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**Program Operator:** Buncombe County Parks and Recreation Services

**Physical Address:** 72 Gashes Creek Road  
Asheville, NC 28805

**Telephone:** 828-298-6118

**Fax:** 828-298-0656

**Website:** parksalive.org

**Email:** parksalive@buncombecounty.org

**Type:** Public

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### **Description:**

Buncombe County Parks and Recreation Services offers a wide variety of youth programs. Youth Council is an organization that develops responsible leadership among young people, and promotes the involvement of youth in community affairs. We offer soccer, football, baseball, basketball, softball, cheerleading, and golf for youth, as well as lessons in swimming, lifeguard training, tennis, dance, gymnastics, and martial arts. We have many annual events geared towards youth, such as *The Kids Dog Show*, *A Star is Born Youth Talent Show*, *Halloween Haunted Maze*, *Farm Fun Day*, *Spring Out*, *Peeper Creep*, and many others.

Buncombe County Parks and Recreation operates the WNC Nature Center, which is forty acres of animals native to Southern Appalachia. The new Buncombe County Sports Park offers seven soccer fields and a new playground. We oversee six outdoor pools throughout Buncombe County. Skyland Recreation Center has an indoor pool that is open throughout the year. Aston Tennis Park features twelve fast-dry clay courts. Lake Julian Park offers fishing, paddle boating, and kayaking. We have seven river parks and three parks. Eight of our facilities and parks have playgrounds.

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**Ages Served:** 0-18  
**Number Served per Year:** NA  
**Length of Program:** N/A  
**Eligibility:** N/A  
**Funding Sources:** State funded  
**Cost:** N/A

## **Buncombe County Public Schools**

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**Program Operator:** Buncombe County Public Schools

**Physical Address:** 176 Bingham Road  
Asheville, NC 28806

**Telephone:** 828-255-5921

**Fax:** 828-255-5923

**Website:** [www.buncombe.k12.nc.us/public](http://www.buncombe.k12.nc.us/public)

**Email:**

**Type:** Public

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### **Description:**

The mission of Buncombe County Schools System is to meet students' educational needs within an environment of integrity, caring, and trust. It provides public education to Buncombe County children and youth whose parents or custodians reside in the Buncombe County Public School Districts. There are 41 schools/programs: 23 elementary schools, 1 intermediate school, 7 middle schools, 6 high schools, 4 special schools/programs – 1 for students with mental and physical handicaps, 1 for specialized academic and vocational needs, and 2 for students who need an alternative school setting.

Buncombe County high school students are required to follow a course of study leading to high school graduation. Beginning in the eighth grade, all students have a four-year educational plan. A wide variety of courses are offered which include advanced placement courses. For students scoring at Levels I and II on state required tests, opportunities are provided for additional assistance in reading and math. Buncombe County, in collaboration with Asheville City Schools, Madison County Schools, and Asheville-Buncombe Technical Community College has been involved in helping students make the transition from school to work and has designed a Career Development Handbook. The efforts made by the Buncombe County High Schools have led to emphasis placed on the preparation of students for the 21<sup>st</sup> century.

### **Special Programs in the Buncombe County Schools System:**

**Afterschool Programs:** 828-255-5924. Offers after school care in elementary schools (administered by the County of Buncombe).

**Character Education:** 828-255-5960. Integrates the core character traits of Responsibility, Respect, Citizenship, Caring, Honesty, Courage, Fairness and Self-Discipline into school life.

**Braille/Textbook Division:** 828-225-7353. Transcribes supplemental material for blind students.

**Buncombe Community School East:** 235 Old US 70, Swannanoa, NC 28778, 828-686-7734. Serves at-risk youth from both Asheville and Buncombe School Systems who are in grades 9 – 12.

**Buncombe Community School West:** 128 Sand Hill School Road, Asheville, NC 28806, 828-670-5040. Serves at-risk youth from both Asheville and Buncombe School Systems who are in grades K – 8.

**Buncombe County Schools Foundation:** 828-255-5969. Secures and channels resources through partnerships with local corporations, businesses, individuals, foundations and other organizations to support special programs of the Buncombe County Schools.

**Career Education Center:** 828-251-0499. Provides specialized vocational education classes for Buncombe County high school students. Vocational offerings include cosmetology, computer technology, networking technology, welding, masonry and graphic arts. Eligibility: High school junior or senior from the six high schools in the Buncombe County School System.

**Child Find:** 828-255-5974, 828-255-5980, fax 828-255-5944. Identifies all Buncombe County children, birth to age 21, who are disabled and have special educational needs. For non-school age, provides information and makes referrals to other community programs. School age children are referred for appropriate special educational services. Eligibility: Ages birth – 21; Buncombe County students.

**Limited English Proficiency (LEP):** Provides support services through classroom teachers and an ESL (English as a Second Language) coordinator and specialists, to students who have difficulty with the English language.

**M.E.R.L.I.N. Mentoring:** 235 Old U.S. 70, Swannanoa, NC 28778, 828-686-8201. The M.E.R.L.I.N. Program is a one-on-one or group mentoring program, serving BCS students who are at-risk youth in grades 9-12.

**Progressive Education Program (PEP):** Program is based at T.C. Roberson High School, 250 Overlook Road, Asheville, NC 28803, 828-654-1780 and classes are housed at T.C. Roberson High, Valley Springs Middle, and W.W. Estes Elementary. Serves students in both Asheville City and Buncombe County School Systems with moderate/severe/profound cognitive disabilities, multiple disabilities, and students with severe autism.

**Special Services Division:** 828-255-5974. Provides evaluation services to referred school-age children. Coordinates special education programs which provide instruction appropriate to individual needs of identified educationally disabled and academically gifted students in the least restrictive environment. *See Occupational Course of Study.*

**Student Services Division:** 828-232-4414. Coordinates student services including counseling, drop-out prevention, social work, school nurses, student records, attendance, and mediation programs.

**Vocational Education:** *See Vocational Education, Buncombe County Schools.*

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<b>Ages Served:</b>	5 – 21 years
<b>Number Served per Year:</b>	Approximately 25,000
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Buncombe County resident
<b>Funding Sources:</b>	Local, State, and Federal
<b>Cost:</b>	None

## **Buncombe County Schools Vocational Education**

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**Program Operator:** Director of Vocational Education  
Buncombe County Schools  
175 Bingham Road  
Asheville, NC 28806

**Phone:** 828-255-5930  
**Fax:** 828-255-5941  
**Email:** [leland.blankenship@bcsemail.org](mailto:leland.blankenship@bcsemail.org)  
**Type:** Public School

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### **Description:**

Buncombe County Schools offers Vocational Education programs at seven middle schools, six comprehensive high schools, one alternative high school and one career education center. Program and course offerings vary at each site.

### **Middle Grade Programs**

- Exploring Career Decisions
- Exploring Biotechnology
- Exploring Business and Marketing
- Exploring Life Skills
- Exploring Technology Systems
- Keyboarding
- Business Computer Technology

### **High School Programs**

- Agricultural Education
- Business Education
- Health Occupations Education
- Family and Consumer Sciences Education
- Marketing Education
- Technology Education
- Trade and Industrial Education

Work-based learning is an additional option for students enrolled in Vocational Education that has proven benefits for students and future employers. Work-based learning includes activities such as job-shadowing, cooperative education, internships and apprenticeships.

Students can qualify for articulated credit at the community college for a large number of high school Vocational Education courses through a regional articulation agreement (RAVE) and the North Carolina statewide articulation agreement.

The unduplicated count of students enrolled in Vocational Education courses in Buncombe County Schools during the 2001-2002 school year was 9,246. Many of these students enrolled in more than one course during the school year.

## **Child Assertive Community Treatment Team - Blue Ridge Center**

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**Program Operator:** Blue Ridge Center – Child and Family Services

**Physical Address:** 257 Biltmore Avenue  
Asheville, NC 28801

**Telephone:** 828-258-2597 or 828-258-9603, ext. 4308

**Fax:** 828-285-9679

**Website:** [www.blueridge.org](http://www.blueridge.org)

**Email:** N/A

**Type:** Public

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### **Description:**

The purpose of C-ACTT is to render intensive, outpatient support to youth who have severe psychiatric disorders. The team, made up of approximately 6 mental health professionals, uses a wraparound philosophy. This means, that in addition to working with children individually, the team works extensively with the family and other significant persons in the child's environment. All of these children have a crisis plan and staff is available to them 24/7.

Requirements of the C-ACTT Team are:

- Staff to child ratio of no more than 1 to 10
- Full-time registered nurse on the team
- An amount of psychiatric time assigned to the team
- At least 4 face-to-face contacts with client/family per month
- All outpatient services are delivered by the C-ACTT team; other outpatient services may be billed separately

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**Ages Served:** 5-18 years

**Number Served per Year:** 60 (Projected)

**Length of Program:** Ongoing, new program, just started 3-1-02

**Eligibility:** Child must have intensive psychiatric needs—family willing to receive bundled services from a team. Medicaid or Comprehensive Treatment Service Program (CTSP) eligible

**Funding Sources:** Child Mental Health start-up grant until 6-30-02. Medicaid & CTSP funds

**Cost:** No

## **Children First of Buncombe County, Inc.**

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**Program Operator:** Children First of Buncombe County, Inc.

**Physical Address:** 50 Doctors Drive, Suite 202  
Asheville, NC 28801

**Telephone:** 828-259-9717

**Fax:** 828-281-3308

**Website:** [www.childrenfirstbc.org](http://www.childrenfirstbc.org)

**Email:** [info@childrenfirstbc.org](mailto:info@childrenfirstbc.org)

**Type:** Nonprofit

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### **Description:**

Children First works to raise awareness, bring people together to address children's issues and create initiatives that help to improve the lives of children, youth and their families in Buncombe County. Some of their initiatives include the Child Watch Tour, Interfaith Sabbath Service, Youth on Boards, Child Care Appreciation Awards and Youth Development Programs. Along with the United Way, Children First leads the Mental Health Consortium to bring mental health services to children and families in our community. Every two years focus groups are formed to determine pertinent issues in Buncombe County and North Carolina related to children, which then determines local and State Advocacy Agendas, legislative events, publications and forums.

Children First also administers three direct service programs; the Emma Family Resource Center, the Family Room at Isaac Dickson and Project POWER/AmeriCorps. The Emma Family Resource Center is a community-based program that provides resources and services to the Emma Community in West Asheville. The Family Room at Isaac Dickson Elementary serves as a liaison between parents and the school empowering parents to be advocates for their children. Project POWER/AmeriCorps works with children and youth in schools, after school and in summer programs on conflict resolution, service learning and literacy.

---

**Ages Served:** All Ages

**Number Served per Year:** N/A

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** United Way, private grants, foundations

**Cost:** No

## **Children's Welfare League of America**

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**Program Operator:** Children's Welfare League  
**Physical Address:** P.O. Box 18441  
Asheville, NC 28814  
**Telephone:** 828-252-5250  
**Fax:** N/A  
**Website:** www.cwla.org    www.nassembly.org.  
**Email:** N/A  
**Type:** N/A

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### **Description:**

The Child Welfare League of America is the nation's oldest and largest membership-based child welfare organization. Its commitment is to engage people everywhere in promoting the well-being of children, youth, and their families, protecting every child from harm, and to the following goals:

- To develop and disseminate practice standards as benchmarks for high-quality services that protect children and youths and strengthen families and neighborhoods;
- To promote high-quality services through training, consultation, conferences, publications, and other membership services;
- To formulate and promote public policies at every level that contribute to the well-being of children, youths, families and neighborhoods;
- To ensure that all child welfare services are provided in a manner that demonstrates respect for the cultural and ethnic diversity of our nation;
- To promote open exchange of data, resources, and ideas within and across systems that serve children, youth, and families and to be a conduit for that information;
- To serve children, youth, and families by continually strengthening our member agencies

**Internships** offered to college students and graduates. CWLA has relationships with many schools of social work.

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**Ages Served:** 14 – 19 years  
**Number Served per Year:** 125  
**Length of Program:** Ongoing  
**Eligibility:** Attendance, passing grades, recommendation of school counselor  
**Funding Sources:** Private/fund raising  
**Cost:** No

## **Community Foundation of Western N.C. Inc.**

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**Program Operator:** Community Foundation of Western North Carolina, Inc.

**Physical Address:** 1 W. Pack Square, Suite 1600, the BB&T Building  
Asheville, NC 28801

**Mailing Address:** P.O. Box 1888, Asheville, NC 28801

**Telephone:** 828-254-4960

**Fax:** 828-251-2258

**Website:** [www.cfwnc.org](http://www.cfwnc.org)

**Email:** N/A

**Type:** Nonprofit

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### **Description:**

The Community Foundation of Western North Carolina serves 18 mountain counties and professionally manages 625 charitable funds totaling more than \$85 million. These funds range in size from \$5,000 to \$9 million, and each supports a different charitable purpose as specified by the donor who created it.

The Foundation provides a broad range of philanthropic services to individuals, businesses, and organizations including: professional investment management, charitable planning assistance, efficient and expert administration, supportive endowment building services and development of community grant making.

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**Ages Served:** All ages

**Number Served per Year:** N/A

**Length of Program:** N/A

**Eligibility:** Interested grant recipients need to be tax-exempt 501(c) (3) Organizations in western 18 counties of North Carolina. Deadlines: February 15 and August 15. Scholarships are Available to students across the 18-county mountain region. For applications and more information, visit [www.cfwnc.org](http://www.cfwnc.org).

**Funding Sources:** N/A

**Cost:** N/A

## **Cornerstone – Caring for Children, Inc.**

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**Program Operator:** Caring for Children, Inc.

**Physical Address:** 40 Blue Ridge Avenue  
Asheville, NC 28806

**Telephone:** 828-258-2785

**Fax:** 828-298-2478

**Website:** N/A

**Email:** N/A

**Type:** Nonprofit

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### **Description:**

Cornerstone is an independent living program for females in need of self-help skills. It provides an alternative living setting for children and youth who are in need because of family conflict, abuse, neglect, delinquency, or emotional difficulties.

The focus is on four skill areas: household management, financial management, educational/vocational management, and personal/social management. The main goals for each participant are education, employment, development of independent living skills, goal setting, and to accept responsibility in the house community (i.e., chores, respect and support of the other members in the group home).

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**Ages Served:** 16 – 21 years  
**Number Served per Year:** 10  
**Length of Program:** Ongoing  
**Eligibility:** Female resident of WNC and appropriate for independent living  
**Funding Sources:** United Way, federal grant, private donations, etc.  
**Cost:** Yes, sliding scale

## **Daniel Boone Council of Boy Scouts of America**

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**Program Operator:** Daniel Boone Council of Boy Scouts of America

**Physical Address:** 64 W. T. Weaver Boulevard  
P.O. Box 7626  
Asheville, NC 28802-7626

**Telephone:** 828-254-6189

**Fax:** 828-252-4818

**Website:** [www.danielboonecouncil.org](http://www.danielboonecouncil.org)

**Email:** [DBCBSA@danielboonecouncil.org](mailto:DBCBSA@danielboonecouncil.org)

**Type:** Nonprofit

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### **Description:**

The mission of BSA is to instill values in young people to help them make ethical choices during their lifetime. The Boy Scouts of America has programs, which involve children from 6 – 20 in a variety of experiential activities that guide them toward a better self-esteem, an increased sense of responsibility for themselves and their community and the acquiring of numerous valuable life skills.

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**Ages Served:** 7 – 21 years  
**Number Served per Year:** 7,628 in Western North Carolina  
**Length of Program:** Ongoing  
**Eligibility:** Acceptance of BSA standards  
**Funding Sources:** “Friends of Scouting” product sales, United Way, special events  
**Cost:** \$8.20 annually

## **Earn & Learn Juvenile Restitution/Community Service Program**

**Program Operator:** Buncombe Alternatives Inc.  
**Physical Address:** Buncombe County Court House  
60 Court Plaza  
Asheville, NC 28801-3546  
**Telephone:** 828-250-4297  
**Fax:** 828-258-6423  
**Website:** N/A  
**Email:** ealp@buncombe.main.nc.us  
**Type:** Public

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### **Description:**

The purpose of this program is to hold youthful offenders accountable for their actions, to ensure victims of juvenile crime receive restitution, to decrease property crimes committed by juveniles in Buncombe County, and to provide the juvenile court with an effective disposition tool that lessens the need for juvenile incarceration.

Youth who have been ordered to pay back restitution or comply with community service are referred to this program, which pays \$4.00 per hour for work performed. Upon completion of the program, payment is made to the Clerk of Court's office and the money is mailed to the victims. The maximum amount earned for the first time offender is \$300.00. A Program Coordinator provides information about the program, along with rules and regulations to the family. Then job skills training is provided to educate the youth on healthy work relations and expectations while working at the assigned worksite. One-on-one supervision is provided by State and Local Law Enforcement agencies along with nonprofit organizations.

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**Ages Served:** 12 – 17 years  
**Number Served per Year:** 120  
**Length of Program:** Ongoing  
**Eligibility:** Referred by the court  
**Funding Sources:** Buncombe County Juvenile Court  
**Cost:** No

## **Eliada Homes, Inc.**

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**Program Operator:** Eliada Homes, Inc.

**Physical Address:** 2 Compton Drive  
Asheville, NC 28806

**Telephone:** 828-254-5356

**Fax:** 828-259-5384

**Website:** www.eliada.org

**Email:** N/A

**Type:** Nonprofit

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### **Description:**

Provides support services to families in crisis. Licensed as child care, foster care and day care by State of North Carolina. Programs include: Family Foster Care, Alternatives for Families, Child Development Center, and Residential Services.

### **Alternatives for Families (828) 259-5380**

Provides emergency shelter for entire families at risk and tries to keep families together. Provides counseling services, case management, work experience and housing for families at risk who are still in the community. Eligibility: Homeless families with children, regardless of income.

### **Crisis Stabilization**

Families Together At Eliada **(828) 254-5356** Offers intervention services that focus on the immediate needs of the referred family member who, because of placement challenges, does not have immediate access to traditional services. Typical referrals derive from therapeutic facilities that desire a more seamless continuum of support for their clients during pre/post admission. Fees: Vary with treatment

### **Day Treatment (828) 232-2470**

Comprehensive day treatment and alternative education services that enable clients to remain in the home. Eligibility: Male or female ages 12-17; mental health documentation. Fees: Medicare, Medicaid.

### **Early Intervention Services**

Families Together At Eliada **(828) 254-5356**. Comprehensive intensive supervision and support designed to identify children at-risk for developing more intense mental health issues. Program works to provide parent education and parent support services in an effort to prevent further development and community issues. Fees: Vary with treatment

## **Eliada Homes, Inc. (continued)**

### **Ecological Mapping**

Families Together At Eliada. (828) 254-5356 utilizes various assessment tools to gather information from all facets of the child/family's life domains, thereby assisting referring agencies and the family in the development of a permanent plan. Fees: Vary with treatment.

### **Families Together At Eliada. (828) 254-5356**

Provides Family Systems Services in-home to at-risk children and families in Buncombe and surrounding counties. Eligibility: Mental health documentation. Fees: Medicaid, Medicare.

### **Family Foster Care (828) 259-5380**

Provides foster home placement, intake, case management, and follow-up for all ages. Licensed foster care where foster parents are provided additional services. Emergency placements accepted if space permits. Accepts inquiries on how to license foster parents. Eligibility: Birth – 18 years.

### **Foster Care/Adoption & Intervention**

Families Together at Eliada. (828) 254-5356 Comprehensive services that focus on the unique needs of the foster care and/or adoptive care children and families. Program provides education, crisis intervention, and wrap-around resources with an emphasis on assisting the family members toward understanding the impact of abandonment and/or loss. Fees: Varies.

### **High-Risk Intervention (HRI)**

Families Together At Eliada. (828) 254-5356 Unique, comprehensive intervention provided to children and families, demonstrating emotional and behavioral disorders. Services include individual, family, and community psycho-education. The referral base includes youth, who due to negative environmental factors are at risk for developing more intense mental health issues. These include personal and/or family trauma, school dysfunction, negative peer relationships, substance abuse, and esteem issues. Eligibility: Any referred family member. Fees: Vary with treatment.

### **In-Home Prevention (828) 259-5380**

Works with families for preservation. Offers financial assistance with eviction notices, utilities, first month's rent, and Outlet Barn vouchers.

### **Residential Services-Emergency Cottage (828) 232-2470**

Serves clients who have successfully completed or are not in need of a treatment program. Staff aids clients and their families with successful reintegration into a permanent placement and into public school. Clients attend on-campus school. Eligibility: 12-17 year old females in need of a therapeutic residential group

## **Eliada Homes, Inc. (continued)**

placement. Intake Procedure: Referral must be from DSS or area mental health agency.

**Residential Services – Preparation for Adult Living (828) 232-2470.** Provides clients with opportunities to learn the skills needed to live independently. Clients attend local high school or community college and work in the community. Eligibility: 15-19 year old females who have the desire to work on personal issues and to work toward independence. Intake Procedure: Call to make inquiry or for fee information; referrals must be from DSS or area mental health agency.

### **Residential Services-Treatment Program (828) 232-2470.**

Serves high risk clients with emotional and behavioral problems in need of intensive residential treatment. High staff to client ratio ensures structure and safety of clients. Program accredited by the N.C. Division of Mental Health. Clients attend on-campus school. Priority is given to HRI clients. Eligibility: 12-17 year old females in need of residential treatment. Intake Procedure: Referral must be from Department of Social Services or area mental health agency.

### **Transitional Services**

Families Together at Eliada. **(828) 254-5356** Designed to transition individuals to or from residential and institutional care. It has long been recognized that a continuum of services is necessary for those who receive institutional care. Generational family patterns typically remain constant before, during and after placement. Advocates will therefore work to facilitate a permanent plan that addresses this continuum. Fees: vary with treatment.

### **Wrap-Around Coordination**

Families Together At Eliada. **(828) 254-5356** Brokerage services that coordinate comprehensive, needs-driven, proactive programs that work to “wrap” services around children and families. Program normalizes family dysfunction, and works to involve the family, the interdisciplinary professionals, and the stake holders in an effort to meet the needs of the referred child and family. Fees: Vary with treatment.

## **Employment Security Commission of North Carolina**

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**Program Operator:** Employment Security Commission of N.C.

**Physical Address:** 48 Grove Street  
Asheville, NC 28801

**Telephone:** 828-251-6200 Jobs Line: 828-251-6030

**Fax:** 828-251-6005

**Website:** www.ncesc.com

**Email:** N/A

**Type:** Public

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### **Description:**

The mission of the Employment Security Commission is to promote and sustain the economic well being of North Carolinians in the world marketplace by providing high quality and accessible workforce-related services. The Commission provides employment services, unemployment insurance, and labor market information to the State's workers, employers, and the public including youth.

The Employment Service Division seeks to fill job openings with occupationally qualified workers, and to locate for the worker a job suited to his or her skills, knowledge and abilities. The Employment Service also provides technical assistance to employers on a variety of issues related to day-to-day personnel matters.

Individual services are provided including Job Placement Services and a listing of N.C. job openings. A career counselor is available who provides one-on-one assistance with assessments, resume work, career planning, support, transitional planning and networking. Access to personal computers is available in the Career Resource Center. For professionals looking for work, a job networking job club called "EPICS" is also available. In the Career Resource Center, job seekers have access to computers with Internet access, fax machines, job data bases, and other career-related information. At the ESC website (www.ncesc.com) information is provided about jobs via the NC Job Bank, Labor Market Information about salaries and trends, and also, personalized career assessments.

The ESC also visits high schools upon request to provide career/labor market information and answer questions about the labor market. Additionally, the ESC staff conduct fraud investigations, tax audits, and write policy and procedure manuals.

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**Ages Served:** 16 and over  
**Number Served per Year:** N/A  
**Length of Program:** Ongoing  
**Eligibility:** U.S. Citizen  
**Funding Sources:** Federal and State  
**Cost:** No

## **Family Based Services – Blue Ridge Center**

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**Program Operator:** Blue Ridge Center – Child & Family Services

**Physical Address:** 257 Biltmore Avenue  
Asheville, NC 28801

**Telephone:** 828-258-2597

**Fax:** 828-285-9679

**Website:** [www.blueridge.org](http://www.blueridge.org)

**Email:**

**Type:** Public

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### **Description:**

A focus of this program is to prevent unnecessary placement of children out-of-home by helping families develop the skills, competencies, and resources they need in order to create long-term changes. Family-Based Services also provides help with family reunification when children are being reintegrated back into the family after placement in foster care, a group home, or psychiatric hospital. In either case, parents are supported in their efforts to care for their children by being encouraged to believe families can grow and change and by using crisis as an opportunity for change.

The Family-Based Services Program provides services to families, primarily in their homes, schools, and in the community. The program philosophy recognizes that children have the right to live with their families and that families are the fundamental resources for the nurturing of children.

Referrals accepted from D.S.S., Juvenile Court, schools and other Blue Ridge Center programs. The therapists work flexible hours and schedule their appointments at the family's convenience.

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**Ages Served:** 0-17 years

**Number Served per Year:** 500

**Length of Program:** Ongoing

**Eligibility:** Medicaid and Health Choice plus special populations  
funded by grants

**Funding Sources:** Family preservation grants from Dept. Social Services

**Cost:** Yes. Bill Medicaid and/or Health Choice

## **Foster Grandparent Program**

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**Program Operator:** Land-of-Sky Regional Council

**Physical Address:** 25 Heritage Drive  
Asheville, NC 28806

**Telephone:** 828-251-6622

**Fax:** 828-251-6353

**Website:** [www.landofsky.org/aaa](http://www.landofsky.org/aaa)

**Email:** [Leeanne@landofsky.org](mailto:Leeanne@landofsky.org)

**Type:** Public

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### **Description:**

This program provides one-on-one mentoring. Its purpose is to enrich the lives of children and senior adults by building intergenerational relationships. Care plans are required for each child that details why they were chosen, what activities will be engaged in, what improvements are hoped for as a result of this relationship, and what specific methods will be used to determine whether improvement has taken place.

Senior adults, 60 or over, participate in forty hours of orientation training and then receive a stipend, accidental insurance, meals, and mileage reimbursement in exchange for 20 hours per week of service. They are evaluated annually on their ability to work with their assigned child and the volunteer station staff.

There are at least 29 volunteer stations located in the counties of Buncombe, Henderson, Madison and Transylvania including the Y.W.C.A., Eliada Homes, and many local schools.

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**Ages Served:** 0 – 21 years

**Number Served per Year:** 300 in the four county area

**Length of Program:** Ongoing

**Eligibility:** Children must be at-risk, dropouts, or have special needs, and involved with nonprofit/governmental agencies.

**Funding Sources:** Federally funded through the Corporation for Community and National Service

**Cost:** No

## Girl Scouts of Western North Carolina Pisgah

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**Program Operator:** Girl Scouts of Western North Carolina Pisgah

**Physical Address:** P.O. Box 8249  
Asheville, NC 28814

**Telephone:** 828-252-4442

**Fax:** 828-255-8306

**Website:** [www.girlscoutswnc.org](http://www.girlscoutswnc.org)

**Email:** [jhallmark@girlscoutswnc.org](mailto:jhallmark@girlscoutswnc.org)

**Type:** Nonprofit

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### Description:

Girl Scouts of the USA is committed to helping today's girls become tomorrow's leaders. The Girl Scout program is girl-driven, reflecting the ever-changing needs and interests of participating girls. It provides girls with a wide variety of opportunities that encourage increased skill building and responsibility as well as promoting the development of strong leadership and decision-making skills. Some topics that today's Girl Scouts are exploring include Global Awareness, The Arts, Environmental Education, Financial Literacy, Leadership, Math, Science, and Technology, Health, Fitness and Sports, etc.

Activities of the Girl Scout Program are designed to meet the developmental, educational, emotional, social needs and interests of girls. They are tailored to encourage pluralism and promote racial/ethnic pride and respect, as well as encouraging cross-cultural understanding. These activities include enrichment/skill building programs, mentoring, summer programs, and after school programs to mention but a few.

---

**Ages Served:** 5 – 18 years

**Number Served per Year:** 3,900 in Western North Carolina

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** N/A

**Cost:** No

## Goodwill Employment and Training Center

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**Program Operator:** Goodwill Industries of Northwest N.C., Inc.

**Physical Address:** 1616 Patton Avenue  
Asheville, NC 28806

**Telephone:** 828-298-9023

**Fax:** 828-298-8365

**Website:** [www.goodwillnwc.org](http://www.goodwillnwc.org)

**Email:** [ncs1024@mindspring.com](mailto:ncs1024@mindspring.com)

**Type:** N/A

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### Description:

The mission of Goodwill Industries of Northwest N.C., Inc. is to serve the community by providing innovative education and workplace training to individuals seeking personal development and economic opportunity. Programs offered include Career Planning, Career Preparation, Career Training, Community Employment Services, Post-Employment Services, Employee Intervention Program Services, Adult Developmental Day Services. Satellite services are provided by the CareerConnections Center in Davidson County. Goodwill partners with Asheville-Buncombe Technical Community College to offer additional specialized training options.

Individual vocational assessment includes situational work assessments. Assistance in preparing to enter the workforce includes job sampling, job shadowing, and job coaching and job placement. Other opportunities for additional classroom training include Basic Computer Skills, Customer Service Skills, GED, Pre CNA and CNA, Floor Care and Commercial Cleaning, Communication Skills, and Customer Service Skills.

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**Ages Served:** 16 – 20 years  
**Number Served per Year:** 14  
**Length of Program:** Ongoing  
**Eligibility:** Referrals made through N.C. Div. Vocational Rehabilitation  
**Funding Sources:** Grants, retail operation, outcome-based V.R. funding  
**Cost:** No

## **Hillcrest Enrichment**

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**Program Operator:** Asheville Housing Authority

**Physical Address:** P.O. Box 1898  
Asheville, NC 28802

**Telephone:** 828-252-6376

**Fax:** 828-281-3067

**Website:** N/A

**Email:** Hillcrest@worldnet.att.net

**Type:** Public/government

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### **Description:**

The Hillcrest Enrichment Program is an educational, recreational, motivational and cultural studies program. It was founded in 1977 as a crime prevention program in a high risk crime area. The main focus is to provide opportunities for youth and families to participate in activities which foster high self-esteem, family pride, good citizenship, community pride and academic achievement.

The Hillcrest Enrichment Program also offers a tutoring program for high school students.

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**Ages Served:** 6 – 18 years

**Number Served per Year:** 250

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** Unknown

**Cost:** No

## **Invention Convention Program**

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**Program Operator:** Kid's Career Studies

**Physical Address:** 2 Pine Grove Court  
Arden, NC 28704

**Telephone:** 828-684-8662

**Fax:** N/A

**Website:** N/A

**Email:** ANCpastor@juno.com

**Type:** Nonprofit

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### **Description:**

The mission of Invention Convention Program is

- to open the minds of students to thinking outside the norm in finding creative solutions that develop into inventions and marketable products;
- to keep students in school by making education practical, prosperous, fun, and connected to everyday life;
- to have students experience economic education through an active learning model that also helps develop and enhance our economic community;
- to make students aware of the endless career opportunities available to them including entrepreneurship, if they study and apply their skills and training.

The curriculum consists of 40 in-class hours spread out over a six week period and includes daily grades, judging of inventions, journaling, etc. A practical process of conflict resolution is applied by having students survey their friends and family to define a problem and then to develop a marketable solution for it. Market analysis experience is gained by analyzing the market potential for the product, development of an advertising program and a prototype of the product for presentation. Lessons in cooperation are learned throughout the business marketing process. All participating students will receive a shirt with the Invention Convention logo in their school colors. At least 10% of the students will receive trophies and plaques. The lead teacher for each program receives a laptop computer. The program cost is kept to a minimum through the use of volunteers. This program is presently serving over 1,000 students.

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**Ages Served:** 12 – 15 years

**Number Served Per Year:** 1,000+

**Length of Program:** Ongoing

**Eligibility:** Enrolled in the school

**Funding Sources:** Grants, corporate sponsors

**Cost:** \$40 per student

## Job Club

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**Program Operator:** Mountain Area JobLink Career Center

**Physical Address:** 40 Coxe Avenue, Suite G-040  
Asheville, NC 28801

**Telephone:** 828-250-4761

**Fax:** 828-232-4416

**Website:** [www.mountainjoblink.org](http://www.mountainjoblink.org)

**Email:** N/A

**Type:** Public

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### Description:

The Job Club is an ongoing training service provided to help with important employment skills. Instructors guide job searches with prepared materials to help with employment goals.

Services available through Job Club:

- Structured job search
  - Beginning keyboarding tutorials
  - GED and Adult Basic Skills Class
  - PACEware Employability Skills Lab
    - Introductory Lesson
    - Pre-employment Skills Modules on values, interests, skills, conducting a job search, labor market information, preparing a resume, filling out an application and interviewing
    - Work Maturity Skills Modules on the importance of punctuality, regular attendance, a positive attitude and behavior, appropriate appearances, good interpersonal relations and completing tasks effectively
- 

**Ages Served:** 16+

**Number Served per Year:** Approximately 900

**Length of Program:** 2 – 3 weeks

**Eligibility:** None. Open to general public.

**Funding Sources:** U.S. DOL, D.S.S., ABTCC/HRD, WIA

**Cost:** No

## Job Readiness Training

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**Program Operator:** Buncombe County Schools

**Physical Address:** Clyde A. Erwin High School  
60 Lee's Creek Road  
Asheville, NC 28806

**Telephone:** 828-232-4251

**Fax:** 828-251-2893

**Website:** N/A

**Email:** Barbara.burnett@bcsemail.org

**Type:** Public School

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### Description:

An award-winning course of study aimed at providing help to low income, low achieving students through academic support, one-on-one counseling with a caring adult, and an inviting environment with the objective of graduation and going on to higher education or employment.

Computer software assesses the students' competency levels and provides progress measurements. Tutorials are provided on a wide array of subjects aimed at raising basic skills to 9<sup>th</sup> grade levels or above. These computer programs help students with reading, math, physics, language, etc. as well as teaching job skills like interviewing techniques and resume writing. Students are referred to the program by a guidance counselor, and are required to sign a contract, along with their parents, stating their willingness to participate. Students can be in the program for the length of their time at school. It requires 1½ hours each school day and includes computer work, group activities, homework tutoring, one-on-one counseling, and support for those students who begin work in their Junior or Senior year. Follow-up services are provided for 12 months after graduation.

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**Ages Served:** 14 - 18

**Number Served per Year:** 40

**Length of Program:** Ongoing

**Eligibility:** Food Stamp recipients, Special Ed. or D.S.S. Foster Child

**Funding Sources:** WIA - USDOL

**Cost:** No Cost

## Junior Achievement

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**Program Operator:** Junior Achievement of Western North Carolina

**Physical Address:** P.O. Box 2716  
Asheville, NC 28802-2716  
**Telephone:** 828-252-5842  
**Fax:** 828-252-1289  
**Website:** www.jacarolinas.org  
**Type:** Nonprofit

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### Description:

Junior Achievement educates and inspires young people to value free enterprise by partnering with business volunteers to teach kindergarten through high school in the actual classroom. Their mission is to ensure that every child in America has a fundamental understanding of the free enterprise system. Founded nationally in 1919, JA is one of the largest business education partnerships in the world. Volunteers are trained by JA before entering the classroom and make approximately five to ten visits per program.

JA's Elementary School Programs are the foundation of its K-12 curricula. Seven sequential themes are taught, each with hands-on activities, and capstone experiences that work to change kids' lives by helping them understand business and economics.

1) Ourselves® explains personal economics through a collection of short stories read aloud by the volunteer related to buying, choices, consumerism, entrepreneurs, etc. 2) Our Families® emphasizes the roles people play in the local economy as well as how they work together to make the place they live a good place. 3) Our Community® explores the interdependent roles of workers in a community and how communities work. 4) Our City® studies careers, the skills people need to work in those careers, and how businesses contribute to a city. 5) Our Region® introduces the relationship between the natural, human, and capital resources found in different regions and explores regional businesses that produce goods and services for consumers. 6) Our Nation® examines how businesses operate in the U.S. and explores various economic issues that impact those businesses. 7) Our World® focuses on imports and exports, the role of foreign exchange, and how countries are interdependent. The middle school and high school programs continue to develop workforce readiness concepts (resume writing, interview skills, career searches, etc.) and basic economic principles.

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**Ages Served:** 5-18  
**Number Served per Year:** Roughly 6,000  
**Length of Program:** 5-10 classroom visits  
**Eligibility:** Community members are eligible after they complete the JA training  
**Funding Sources:** Individual donors, grants, corporate donations  
**Cost:** No cost for volunteer

## **Junior League of Asheville, Inc.**

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**Program Operator:** Junior League of Asheville, Inc.

**Physical Address:** 29 ½ Biltmore Avenue **Mailing Address:** P.O. Box 7315  
Asheville, NC 28802 Asheville, NC 28802

**Telephone:** 828-254-5608

**Fax:** 828-254-5355

**Website:** [www.juniorleagueasheville.org](http://www.juniorleagueasheville.org)

**Email:** N/A

**Type:** Nonprofit

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### **Description:**

An organization of women committed to promoting volunteerism and to improving the community through effective action and leadership of trained volunteers. The Junior League of Asheville is exclusively educational and charitable. Reaches out to women of all races, religions, and national origins.

The Junior League provides community assistance funds to nonprofit organizations related to the focus areas of (1) education, (2) children's issues, (3) women's issues, and/or (4) school readiness. For instance, this year, money for school clothes was given to children whose parents are HIV positive. In addition to giving funds, they provide mentors and tutors to the YMCA and collaborate with Children First to sponsor the Child Watch program each year. They also provide volunteers for certain projects. The projects must address a documented need of the community and fall within the Junior League's Impact Area of School Readiness or within one of its focus areas. The projects should have a significant and/or long-term impact. Community groups wishing to present projects for consideration should give notification of intent to apply by May 1 and the completed application is due June 1 of each year.

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**Ages Served:** 0-18 years

**Number Served per Year:** Varies

**Length of Program:** Ongoing

**Eligibility:** N/A

**Funding Sources:** Membership dues, Next-to-New Shop, Holiday Market, and Annual Giving Campaign

**Cost:** No

## **Juvenile Justice and Delinquency Prevention Department**

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**Program Operator:** Juvenile Justice and Delinquency Prevention Department

**Physical Address:** Buncombe County Courthouse, Suite 801  
Asheville, NC 28801-3579

**Telephone:** 828-232-2564

**Fax:** 828-232-2562

**Website:** [www.juvjus.state.nc.us](http://www.juvjus.state.nc.us)

**Email:**

**Type:** Public

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### **Description:**

All 100 North Carolina counties have a Department of Juvenile Justice and Delinquency Prevention (DJJDP). Their mission is to protect the citizens of N.C. from juvenile crime and utilizes four approaches to accomplish the mission: 1) Builds innovative prevention programs for all youth. 2) Provides services to develop juvenile delinquents into law-abiding citizens. 3) Partners with Juvenile Crime Prevention Councils in each county to galvanize community leaders, locally and statewide, to reduce and prevent juvenile crime. 4) Provides both secure and alternative detention options for delinquent/undisciplined youth committed to the State's care. The new Juvenile Delinquency Risk Assessment website is also available to help assess the risk of juvenile delinquency in each community and can be accessed through [www.unc.edu/ncjcp/](http://www.unc.edu/ncjcp/) as well as through [www.juvjus.state.nc.us](http://www.juvjus.state.nc.us).

Buncombe County's juvenile justice agency is responsible for a broad range of programs designed to reduce crime and delinquency. It has responsibility for state-operated youth development centers and juvenile detention centers as well as programs funded by the Department but operated by other service providers. The DJJDP is divided into two divisions—the Intervention/Prevention Division and the Youth Development Division. Included in the Intervention/Prevention programs (court services) are the Support Our Students (S.O.S.) program, the Governor's One on One program, the Multipurpose Group Home, the Eckerd Wilderness Camp and Teen court. Included in the Youth Development Division are Youth Development Centers such as the Swannanoa Valley Youth Development Center, Camp Woodson, and other Detention Centers. *Also see Buncombe County Juvenile Crime Prevention Council (JCPC).*

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**Ages Served:** 6-18

**Number Served per Year:** Varies

**Length of Program:** Ongoing

**Eligibility:** Must receive a complaint from law enforcement, parent/guardian, school, private citizen, etc.

**Funding Sources:** State agency

**Cost:** No

## **Life Skills – The Mediation Center**

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**Program Operator:** The Mediation Center

**Physical Address:** 189 College Street  
Asheville, NC 28801

**Telephone:** 828-251-6089 or 258-5805

**Fax:** 828-232-5140

**Website:** www.main.nc.us

**Email:** tmc@buncombe.main.nc.us

**Type:** Nonprofit

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### **Description:**

Life Skills is designed to increase juveniles and parents/guardians' ability to effectively communicate with each other. Anticipated outcomes include increased perception of competency and a greater sense of high hopes and positive expectations for the future, either in the youth or in the entire family. This enables families to better address family management and parent problems, as well as family conflict and disruption--three priority risk factors identified by Buncombe County Juvenile Crime Prevention Council. Life Skills also includes the fourth identified risk factor—community drug and alcohol use—in its curriculum. Youth and parent/guardians take part in training sessions together and separately to discuss, learn and practice constructive conflict resolution styles. Through skills building and role play, families increase their ability to solve problems, respond to emotions, resolve conflict, create appropriate boundaries and address inappropriate behaviors. Families are able to increase their levels of self-sufficiency in dealing with family issues. This training is offered four times yearly to 60 families. Referrals of at-risk youth are made by Juvenile Court Judges, Court Counselors, Department of Social Services, Schools, Law Enforcement, Teen Court, self-referrals, and community agencies. Referred youth and parent/ guardians undergo an intake process that screens for a family history of violence, or severe learning disabilities. This program serves both students and dropouts.

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**Ages Served:** 9 – 17 years

**Number Served per Year:** 60

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** DJJDP, United Way, Donations

**Cost:** None

## **Life Works Program, The**

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**Program Operator:** The Opportunity Corporation of Madison-Buncombe Counties

<b>Physical Address:</b>	<u>Buncombe County:</u> 25 Gaston Street Asheville, NC 28801	<u>Madison County:</u> P.O. Box 472 Marshall, NC 28753
<b>Telephone:</b>	828-252-2495 877-989-2495 (toll free)	828-649-3231 (Madison County)
<b>Fax:</b>	828-254-4395	828-649-3129 (Madison County)
<b>Website:</b>	www.oppcorp.org	
<b>Email:</b>		
<b>Type:</b>	Public	

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### **Description:**

The Life Works Program mission is to support individuals and families who live in Madison and Buncombe Counties to develop the skills needed to rise above the poverty level (as defined by federal income guidelines). Customers are given self-sufficiency support through intensive case management, classes, and education. Over a maximum of three years, they are helped to: secure and retain employment, attain education and/or vocational training, make better use of available income, obtain and maintain standard housing, and to build their self-esteem and a strong work ethic.

The first step is to apply, then meet with a Life Coach to determine eligibility and assess family strengths and weaknesses. If accepted into the program, participants begin by taking classes promoting self-esteem, motivation, skill acquisition, and personal growth. Customers learn basic skills to manage monthly income, to practice good parenting techniques, to balance food budgets and acquire food nutrition knowledge, food preparation and handling skills. Customers are encouraged to learn about the positive results that come from individual action, commitment, planning and sacrifice. Goal setting is emphasized as well as the need to adopt a positive attitude and adjust behavior. Upon completion of classes, a Life Coach meets with customers bi-monthly, to develop a plan for meeting goals. The Life Coach offers guidance and support. A Resource Room is provided for families offering information on budgeting, study skills, job searching, how to gain access to other community programs, etc. A computer with Internet access is available for schoolwork, employment, or education applications.

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<b>Ages Served:</b>	Youth 13-18, adults 18 and over
<b>Number Served per Year:</b>	50 – 75
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Federal poverty level income based on family size
<b>Funding Sources:</b>	Federal – U.S. Dept. of Health & Human Services, grants
<b>Cost:</b>	Varies

## **LINKS – Buncombe County Department of Social Services**

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**Program Operator:** Buncombe County Department of Social Services (DSS)

**Physical Address:** 40 Coxe Avenue  
Asheville, NC 28801

**Telephone:** 828-250-5500 or 828-250-5615

**Fax:** 828-255-8548

**Website:** [www.bcsocialservices.org](http://www.bcsocialservices.org)

**Email:** N/A

**Type:** Public

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### **Description:**

The purpose of LINKS is to help youth successfully transition to self-sufficiency by reducing barriers to achieving that goal. Funds can be applied to barriers such as the need for auto repair, insurance, computers, educational/vocational assistance, uniforms, furniture, utility costs, and a variety of other needs. These funds may also be used to provide financial incentives to discharged youth to encourage contact with the agency at regular intervals after discharge. Scholarship Funds may be used for vocation/educational expenses or for conferences. Transitional Housing Funds are available to young adults who aged out of foster care at 18, but are not yet 21. Extremely High Risk Funds are available to youths aged 13 – 20 who, because of life circumstances, behaviors, or lack of needed resources are evaluated to be at high risk of negative outcomes until appropriate intervention is initiated. Such Outreach Services may be offered to former foster youth who are at risk of self-destructive or criminal behaviors.

In order to use LINKS Special Funds, a youth must help identify the goals and barriers to be addressed and share responsibility in working toward resolution of the issues.

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**Ages Served:** 16 -21 years  
**Number Served per Year:** 90  
**Length of Program:** Ongoing  
**Eligibility:** Current or former foster youth  
**Funding Sources:** Federal and State LINKS funding  
**Cost:** None

## **Literacy Council of Buncombe County**

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**Program Operator:** Literacy Council of Buncombe County

**Physical Address:** 86 Victoria Road, Building B  
Asheville, NC 28801

**Telephone:** 828-254-3442

**Fax:** 828-254-1742

**Website:** N/A

**Email:** literacy@buncombe.main.nc.us

**Type:** Nonprofit

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### **Description:**

The mission of the Literacy Council of Buncombe County is to work to increase adult literacy in Buncombe County. To accomplish their mission, the Council selects and purchases instructional materials for students and tutors to use. The Council provides ten-hour training sessions quarterly for volunteer tutors who then work one-on-one and/or in small groups with adult students. During this fiscal year, the staff recruited, trained and successfully placed 232 volunteers.

In 2002, the project served 349 English as a Second Language (ESL) adult students and 76 adult basic education students. This number was up by 33% from the previous year.

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**Ages Served:** 18 years of age and older

**Number Served per Year:** 450+ students and 175+ volunteers

**Length of Program:** Ongoing

**Eligibility:** Students interested in improving their reading, writing and math skills. Volunteer tutors who complete a ten-hour training program.

**Funding Sources:** Local and state grants and community donations

**Cost:** None

## Mountain Area JobLink Career Center

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**Program Operator:** Mountain Area JobLink Career Center

**Physical Address:** 40 Coxe Avenue  
P.O. Box 729  
Asheville, NC 28802

**Telephone:** 828-250-4761

**Fax:** 828-232-4416

**Website:** [www.mountainjoblink.org](http://www.mountainjoblink.org)

**Email:** [ellen.westbrook@ncmail.net](mailto:ellen.westbrook@ncmail.net)

**Type:** Public

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### Description:

The Mountain Area JobLink Career Center provides job seekers and employers access to a variety of employment and training services. Career counseling and interest assessment is available for those who want to identify careers they would like to pursue. If training is needed for these careers, JobLink staff can provide resource information on training providers and financial assistance. Financial assistance for training is available through the Workforce Investment Act for those who qualify.

Job seekers can strengthen their job seeking skills through our weekly workshops on Interviewing Skills, Creative Job Search, Resume Writing and Internet Job Search. There is also Job Club, a program that provides user-friendly computer-based instruction on job seeking and job keeping skills. Job Club staff members work with job seekers individually to provide support and assistance in identifying job leads. (See Job Club, p.38.)

Job placement services include referrals to local jobs, job search assistance and enrollment in On-the-Job Training programs for those eligible. In addition there is a Job Book where weekly listings are posted from a number of local employers. Internet job search is also an important part of identifying job leads. In our computer resource room there are PC's available that can be used for job search purposes.

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<b>Ages Served:</b>	18 and above
<b>Number Served per Year:</b>	16,300
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	No eligibility requirements
<b>Funding Sources:</b>	WIA
<b>Cost:</b>	None

## **Mountain Area Youth Council (MAYC)**

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**Program Operator:** Mountain Area Youth Council

**Physical Address:** 40 Coxe Avenue, P.O. Box 729  
Asheville, NC 28802

**Telephone:** 828-250-4760

**Fax:** 828-255-5833

**Website:** mountainjoblink.org

**Email:** N/A

**Type:** Public

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### **Description:**

The Mountain Area Youth Council was formed in 2000 as a mandate of the Workforce Investment Act (WIA). It is committed to moving away from one-time, short-term interventions and creating a revitalized, coordinated, youth services system that supports at-risk youth, 14-21 years old, in becoming employed, responsible, and self-sufficient citizens. Since its creation, the Youth Council has:

- Created a broad vision that governs decision-making about programs and activities;
- Developed a consensus-based governance structure with a 23 member Board guided by the 29 member Workforce Development Board;
- Funded youth programs at Buncombe County JobLink Career Center, Buncombe County Schools, A-B Tech Community College, Hendersonville High School, Transylvania County's Communities-In-Schools;
- Begun identification and assessment of available community resources;
- Begun research aimed at new, innovative and challenging programs for at-risk youths.

The Council is made up of representatives from non-profit agencies, local businesses, schools, colleges, parents of youth, and youth. Their focus and decision-making is based on WIA's 10 Elements:

1. Summer employment linked to academic and occupational learning
  2. Paid and unpaid work experience
  3. Occupational Skill training
  4. Tutoring, study skills training leading to completion of secondary school including dropout prevention strategies
  5. Alternative secondary school services
  6. Supportive services
  7. Adult mentoring
  8. Follow-up services
  9. Comprehensive guidance and counseling
  10. Leadership development opportunities
-

## **N.C. 4-H Youth Development**

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**Program Operator:** N.C. Cooperative Extension Service  
**Physical Address:** 94 Coxe Avenue  
Asheville, NC 28801  
**Telephone:** 828-255-5522 (NC Cooperative Extension-Buncombe County Ctr.)  
828-686-3196 (Swannanoa 4-H Education Center)  
**Fax:** 828-255-5202  
**Website:** [www.ces.ncsu.edu/buncombe](http://www.ces.ncsu.edu/buncombe)  
[www.ces.ncsu.edu/depts/fourh](http://www.ces.ncsu.edu/depts/fourh)  
[www.swan4h.org](http://www.swan4h.org)  
**Email:** [Kenneth\\_Reeves@ncsu.edu](mailto:Kenneth_Reeves@ncsu.edu)  
**Type:** Public/Government

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### **Description:**

The goal of 4-H is to assist youth in becoming competent, coping, and contributing members of a global society, developing essential life skills through planned “learn by doing” experiences. The program promotes leadership and volunteerism in youths and provides internal and external partnerships for programming and funding. There are fifteen 4-H clubs in Buncombe County. 4-H is also part of the after-school community and offers programs as requested.

**Self-Discovery Camps.** There are six experiential learning camps in North Carolina, one of which is in Swannanoa. These camps offer rock climbing, dance, martial arts, ceramics, drama, archery, canoeing, woodworking, and more. Day workshops are available to teachers who can bring their classes to the camp and direct their own learning.

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**Ages Served:** 5 – 18 years  
**Number Served per Year:** Varies  
**Length of Program:** Ongoing  
**Eligibility:** Buncombe County resident  
**Funding Sources:** N/A  
**Cost:** No cost for 4-H club membership. Camp costs vary with length of program or activity

## **Occupational Course of Study – Buncombe County Schools**

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**Program Operator:** Buncombe County Schools – Special Services Department

**Physical Address:** 175 Bingham Road  
Asheville, NC 28806

**Telephone:** 828-255-5978

**Fax:** 828-255-5944

**Website:** N/A

**Email:** Sheila.carter@bcsemail.org

**Type:** Public

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### **Description:**

The Occupational Course of Study is a new pathway to a N.C. diploma for selected students with disabilities and begins with the class of 2004. This pathway prepares students to become competent, responsible and dependable employees through actual work experiences at local businesses and coaching from Special Ed teachers and job coaches. Work evaluation forms are based on the results of an earlier “work qualities needed” survey of area businesses. Transportation to work sites is provided during school hours.

A student begins with 300 in-school hours comprised of specialized coursework, along with courses in Life Skills Science, Vocational Education, and Occupational preparation. During this time, a student is evaluated daily on the work qualities of 1) Attitude & Cooperation; 2) Quality of Work; 3) Productivity Level/On-task; and 4) Team Work & Communication. Then, (after completing the in-school hours) a student is placed with an employer, and a weekly evaluation form is kept as the student completes 240 Internship hours or Community-based training hours and later, (Senior year), 360 hours of paid employment. The evaluation forms become a permanent part of the student’s portfolio. Student’s progress is continually assessed not only during in-school hours but also during the internship and work experience time. During those times, employers fill out and score weekly evaluation forms. If students do not make passing scores on these evaluation forms, a Plan of Action for improvement is made with a job coach and then progress toward the goal is talked about and monitored.

Students are required to make passing grades in all classes, complete 900 hours of successful work training, and have good work evaluations. At the end of the 10<sup>th</sup> grade, students are required to give a presentation before a review committee to document their “readiness” for internship and paid employment. At the end of the 12<sup>th</sup> grade, they are required to give a presentation before a review committee documenting employment results and showing their completed career portfolio. This portfolio can then be taken with them to show to future employers.

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<b>Ages Served:</b>	13 – 21 years
<b>Number Served per Year:</b>	700
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Must be identified as a student with a disability
<b>Funding Sources:</b>	State
<b>Cost:</b>	No

## One Youth At A Time

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**Program Operator:** One Youth At A Time, Inc.

**Physical Address:** P.O. Box 446  
Asheville, NC 28802

**Telephone:** 828-281-0208

**Fax:** 828-281-0208

**Website:** N/A

**Email:** N/A

**Type:** Nonprofit

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### Description:

Established in January 1995, One Youth At A Time was developed to address the complex and varied needs of at-risk youth and those from the community returning to court and being assigned to correctional institutions. The mission is to work with at-risk and delinquent youth, providing them with programs developed to increase academic successes, self-discipline, and self-esteem.

The goal is to reduce the number of youth and young adults who have dropped out of school, returning to the courts repeatedly, and ultimately entering the correctional system.

One Youth At A Time program initiatives have been developed to offer alternatives to disenfranchised teens and youth:

- Spiritual Martial Arts
- Job Training and Preparedness Program
- After School programs
- Tutoring & Mentoring programs
- Mentoring Program for pregnant students and those with infants
- Computer Technology classes for dropouts

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**Ages Served:** 8 – 18 years

**Number Served per Year:** 125 in Buncombe County, 25 in Henderson County

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** Fundraising, foundations, city and county government

**Cost:** No

## **Our Next Generation, Inc. Youth Centers**

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**Program Operator:** Our Next Generation Youth Centers

**Physical Address:** Gene Rainey, President  
19 Reynolds Place  
Asheville, NC 28804

**Telephone:** 828-252-9200

**Fax:** 828-252-9200

**Website:** N/A

**Email:** generainey@aol.com

**Type:** Nonprofit

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### **Description:**

The purpose of Our Next Generation Youth Centers proposal is to provide:

- a place where youth can strengthen self respect and social responsibility,
- employment and management opportunities,
- adult counsel and guidance in coping with problems,
- a safe, inviting place between school hours and parents' return home, and
- an attractive facility to foster community spirit among adults and children.

A Youth Center is better than a youth crisis. These nonprofit family and youth centers will operate an expected 70 to 90 hours each week in a healthy atmosphere where drugs or alcohol will not be tolerated. Each one will have an in-house movie theatre, a day care center, and good music to draw youth. Once built, all the centers will be self-supporting and cost to attend. They will be run by youths and adults from the community where they are located. The plan is for 20 centers to be built over the next 15 years, 5 in Buncombe County and one each in 15 WNC counties.

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**Ages Served:** 18 – 24 years

**Number Served per Year:** 20

**Length of Program:** Ongoing

**Eligibility:** Men or women who are school dropouts

**Funding Sources:** U.S. Department of Juvenile Justice

**Cost:** Presently unknown

## Outward Bound, North Carolina

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**Program Operator:** North Carolina Outward Bound School

**Physical Address:** 2582 Riceville Road  
Asheville, NC 28805

**Telephone:** 828-299-3366 1-800-841-0186

**Fax:** 828-299-3928

**Website:** [www.ncoutwardbound.com](http://www.ncoutwardbound.com)

**Email:** [adventure2002@ncobs.org](mailto:adventure2002@ncobs.org)

**Type:** Nonprofit

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### Description:

The goal is to provide students challenging adventures that emphasize self-reliance, fitness, craftsmanship, compassion and leadership in a wilderness setting. Outward Bound was founded in Great Britain during WWII in response to the question: Why were older, more seasoned sailors surviving at a much higher rate than the younger and presumably more fit sailors? German U-boats were sinking British merchant ships and many young sailors were dying as they waited to be rescued from the rough and frigid waters. The problem was identified as a lack of confidence. Younger sailors had not yet developed an understanding of their own physical, emotional and psychological resources, whereas the older men were able to draw on their life experiences and inner resources to survive the hardships presented to them. To address this problem, Kurt Hahn, a progressive educator, opened the first OB school and began providing students with a series of progressively challenging opportunities for success and discovered they had an innate yearning to uncover latent physical, spiritual and moral strengths—the strengths central to survival in a complex modern society.

N. C. Outward Bound was founded in 1967 and has remained true to their goal and guiding philosophies called the Four Pillars (craftsmanship, fitness, self-reliance and compassion.) Learning by doing is at the core of all OB courses. Instructors begin by leading activities and teaching students what they need to know, then turn the responsibility over to the student. The student may captain a boat, or navigate a group through difficult terrain. These are all opportunities to realize the success of their own decisions and learn from mistakes. Other opportunities include working in small groups, environmental stewardship, a solo experience, service. Some of the skills students learn include safety skills, environmental stewardship and Leave No Trace techniques; basic first aid, rescue preparedness, care and use of equipment, etc. As successes are met and accomplishments rewarded, students uncover great mental, physical and spiritual strength that helps develop these qualities: self-confidence; leadership; self-reliance; ability to work as part of a team; and compassion.

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<b>Ages Served:</b>	14+ and up
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Varies depending on program
<b>Funding Sources:</b>	Tuition fees, foundations, corporations, parents and alumni
<b>Cost:</b>	Financial aid is available to students according to need

## **Partners in Education – Asheville Area Chamber of Commerce**

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**Program Operator:** Asheville Area Chamber of Commerce

**Physical Address:** 151 Haywood Street,  
P.O. Box 1010  
Asheville, NC 28801

**Telephone:** 828-258-6126

**Fax:** 828-251-0926

**Website:** [www.ashevillechamber.org](http://www.ashevillechamber.org)

**Email:** [lcopeland@ashevillechamber.org](mailto:lcopeland@ashevillechamber.org)

**Type:** Nonprofit

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### **Description:**

The Partners In Education Program of the Asheville Area Chamber of Commerce works with its partners, Asheville City Schools, Buncombe County Schools, Madison County Schools, and Asheville-Buncombe Technical Community College, to develop business education initiatives in the greater Asheville area. New strategies address our workforce challenges and lessons learned from other communities such as the importance of “growing your own talent” and the importance of businesses leadership in these programs.

### **Strategies:**

1. **Communication:** Develop and implement a comprehensive communications plan that supports the mission of Partners In Education with special emphasis on parents and the business community. Develop an Ambassadors of Partners In Education program which includes training and logistical planning for providing presentations to community organizations to help citizens learn how schools work today—creating “school smart” citizens.
2. **Standards & Evaluation:** Design and implement an evaluation system for assessing and improving partnerships based on Partners In Education standards of service.
3. **Organization:** Evaluate and recommend organizational structures of Partners In Education to utilize the most effective allocation of resources to support program goals.
4. **Training and Development:** Develop and implement a training plan for program participants, which focuses on partner development, internships and apprenticeships.
5. **School-Business Partnership Development Program:** Create partnerships that enhance the mission of the schools and/or other educational programs.

### **Partners in Education (continued)**

6. School-Business Partnership Recognition: Design a Partners Salute (School-Business Partnership) recognition program that supports the goals of Partners In Education.
7. Recruitment Incentive Packages for Educators: Develop business partnerships to assist Asheville City Schools, Buncombe County Schools, and Madison County Schools with teacher recruitment incentives to attract candidates to the three systems.
8. Mentoring: Mobilize business and industry CEOs and leaders to take an active role as mentors for students in the three school systems, in collaboration with the goals and objectives of the Education Coalition.

### **Workforce Development Programs**

1. Partnership Development Committee: Establishes creative business partnerships.
  2. Youth Apprenticeship Sub-Committee: Assists businesses with establishing state-certified youth apprenticeship opportunities.
  3. Partnership Recognition Committee: Hosts a “Partners Salute” event to recognize outstanding business education partners.
  4. Teacher Incentives Program for Recruitment & Retention: With the help of Chamber members and NC State Treasurer, we are providing incentives to recruit and retain quality teachers.
  5. Mentoring: Partners are working closely with the community’s Education Coalition to solicit mentors for at-risk students in the three public school systems.
  6. Workforce Summit: Partners will host a business education forum to inform and catalyze business, workforce, and other leaders in the community on workforce issues.
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## **Project P.O.W.E.R. – AmeriCorps**

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**Program Operator:** Children First  
**Physical Address:** 50 Doctor's Drive, Suite 202  
Asheville, NC 28801  
**Telephone:** 828-259-9717  
**Fax:** 828-281-3308  
**Website:** [www.childrenfirstbc.org](http://www.childrenfirstbc.org)  
**Email:** [anniej@childrenfirstbc.org](mailto:anniej@childrenfirstbc.org)  
**Type:** Nonprofit

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### **Description:**

AmeriCorps' Project P.O.W.E.R. (Putting Opportunities Within Everyone's Reach) works in cooperation with the two local school systems and several partner agencies in Buncombe County to increase literacy, teach non-violent conflict resolution and to create an ethic of service among school-age youth. Project POWER team members provide the direct services of one-on-one tutoring, one-on-one mentoring, teaching conflict resolution and engaging youth in service-learning projects. They tutor in schools from 8 a.m. – 12 noon Tuesday through Thursday, assist in after-school programs Monday through Friday from 2 p.m. – 6 p.m. and work with programs full-time during the summer months. There are up to 20 full-time team members who make a year-long commitment to this program beginning each September. In exchange for their service commitment team members receive a monthly stipend, health insurance, an educational or personal stipend at the completion of their service, training and an excellent opportunity for personal growth. The basic qualifications for being a Project POWER team member are: 18 years old and above, a high school diploma or GED, and making a full-time one year commitment. This project is funded through the Corporation for National Service, which pays 75% of the cost and the community matches 25%.

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**Ages Served:** 5 – 18 years  
**Number Served per Year:** 1,000  
**Length of Program:** Ongoing  
**Eligibility:** Members must be 18 years or older, high school diploma or GED and make a one-year commitment  
**Funding Sources:** Grant from Corporation for National Community Service and match from local youth-serving non-profits  
**Cost:** No

## **Project Youth Outreach - YMCA**

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**Program Operator:** Y.M.C.A. of Western North Carolina

**Physical Address:** 201 Beaverdam Road  
Asheville, NC 28804

**Telephone:** 828-253-4706

**Fax:** 828-253-2033

**Website:** [www.ymcawnc.org](http://www.ymcawnc.org)

**Email:** [lstele@ymcawnc.org](mailto:lstele@ymcawnc.org)

**Type:** Nonprofit

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### **Description:**

The purpose of Project Youth Outreach is to keep youth in school and away from drugs, alcohol, and violence. As with all YMCA programs, the character traits that are stressed are: Honesty, Respect, Responsibility, and Caring. This program serves Buncombe County and Asheville City residents aged 7-17 years old who have been identified as at-risk and referred by social services, mental health agencies, juvenile justice, school counselors and family members. Groups operate on Monday/Wednesday or Tuesday/Thursday after school during the year and all day in the summer.

Qualified staff plan activities such as outdoor adventure, service learning, arts and crafts, educational lessons and field trips, swimming and more. Staff and volunteers work daily during the school year to help participants with homework. Each month, youth can earn a special event day that might include horseback riding, bowling or skating.

---

**Ages Served:** 7 – 17  
**Number Served per Year:** Unknown  
**Length of Program:** Ongoing  
**Eligibility:** N/A  
**Funding Sources:** N/A  
**Cost:** Free to participants

## **Psychological and Forensic Services – Blue Ridge Center**

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**Program Operator:** Blue Ridge Center – Child & Family Services

**Physical Address:** 257 Biltmore Avenue  
Asheville, NC 28801

**Telephone:** 828-258-2597

**Fax:** 828-285-9679

**Website:** [www.blueridge.org](http://www.blueridge.org)

**Email:** N/A

**Type:** Public

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### **Description:**

This program is a unique assessment and consultative service designed to be a self-supporting program, and serves Medicaid, Health Choice and private pay clients. Many evaluation cases are court ordered.

The program has a subspecialty in the assessment and treatment of sexualized children, sexually aggressive adolescents, and the developmentally disabled.

The program offers highly specialized evaluations that include:

Parental Capacity Evaluations, Competency and Guardianship Evaluations, Behavior Modification Evaluations, Sexualized Child Evaluations, Psychodiagnostic Evaluations, Sex Offender Specific Evaluations, Multidisciplinary Evaluations, Interdisciplinary Evaluations, and Capacity to Stand Trial Evaluations.

Service delivery covers a broad spectrum of developmental and psychological issues and the staff members are available to assist treatment teams with ideas for intervention and consultation.

---

**Ages Served:** 5 – Adult  
**Number Served per Year:** 600  
**Length of Program:** Ongoing  
**Eligibility:** Medicaid  
**Funding Sources:** Medicaid/Health Choice/Private Pay  
**Cost:** Yes, billed to Medicaid

## **Question Why (?) Youth Resource Center**

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**Organization:** Buncombe County Health Center and  
N.C. Tobacco Prevention and Control Branch

**Physical Address:** 70 Woodfin Place, Suite 403  
Asheville, NC 28801

**Telephone:** 828-232-4424

**Fax:** N/A

**Website:** [www.stepupnc.com](http://www.stepupnc.com) or [www.tffl.org](http://www.tffl.org)

**Email:** [jeanne.dairaghi@buncombecounty.org](mailto:jeanne.dairaghi@buncombecounty.org)

**Type:** Public

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### **Description:**

The mission of Question Why is to empower Western North Carolina youth as leaders in building tobacco free **schools**, smoke free communities, and promoting healthy lifestyles. The objectives of this program are to strengthen youth involvement and leadership in tobacco use prevention and policy changes; to conduct youth led, adult assisted, tobacco use prevention education activities that impact the community; and to support youth led, adult assisted activities that help reduce exposure to Environmental Tobacco Smoke (ETS).

---

**Ages Served:** 14 – 18 years

**Number Served per Year:** N/A

**Length of Program:** N/A

**Eligibility:** No

**Funding Sources:** Robert Wood Johnson with additional support from N.C.  
Tobacco Prevention and Control Board

**Cost:** No

## Salvation Army Boys and Girls Club

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**Program Operator:** The Salvation Army Boys and Girls Club

**Physical Address:** 750 Haywood Road  
Asheville, NC 28806

**Telephone:** 828-255-0266

**Fax:** 828-258-2113

**Website:** N/A

**Email:** N/A

**Type:** Nonprofit

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### Description:

Provides educational, social, recreational, cultural, and athletic activities for youth and senior adults. Provides after-school child care for elementary school age children.

**Athletic Program** which stresses team-work, sportsmanship and challenging the whole person. Basketball, Co-ed Flag Football, Girl's Volleyball, Jr NBA and Jr. WNBA Basketball League (7-12), and other traditional sports are included. There is a nominal fee and scholarships are available.

**Counselor in Training Program** is a leadership development program for teens. Mature and responsible teens work as assistants to the adult Day Care Counselor. They must be willing to sign commitment to a strict code of conduct while serving in the program and the application must be signed by a parent.

**Teen Program** for ages 13-18, from Monday through Saturday for a \$20 annual membership. Program includes basketball, plays, field trips, community service projects, Bible studies, etc.

---

**Ages Served:** 6-18 years

**Number Served per Year:** 354

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** United Way, grants, fund raisers

**Cost:** Membership fee: \$20 per year

## **Save the Children Federation – After School Program/Tutoring**

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**Program Operator:** Save the Children Federation – Southeast Area Office

**Physical Address:** 1070 Tunnel Road, Building. 2, Suite 60  
Asheville, NC 28805

**Telephone:** 828-299-1166 Ext. 302

**Fax:** 828-299-0506

**Website:** [www.savethechildren.org](http://www.savethechildren.org)

**Email:** [acody@savechildren.org](mailto:acody@savechildren.org)

**Type:** Nonprofit

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### **Description:**

Through Save the Children the following services and programs are provided to Buncombe County's children in need:

**Summer Internships** include computer training, workplace experience, science and math exploration, and organized recreation. Also included are tutoring and nutritious snacks. Youth also gain valuable leadership skills and are given opportunities to assist with special events like Youth Day of Peace and community service efforts.

---

**Ages Served:** 14 – 18 years  
**Number Served per Year:** 5 - 10  
**Length of Program:** Summers (May-August)  
**Eligibility:** Youth on free/reduced lunch program  
**Funding Sources:** Federal Grants from Corporation for National and Community Service, Gifts In Kind, Private Donations  
**Cost:** No

## School Health Services

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**Program Operator:** Buncombe County Health Center

**Physical Address:** Asheville High School  
Asheville Middle School  
Erwin Middle School

**Telephone:** Asheville High School Student Health Center: 828-251-4957  
Asheville Middle School Student Health Center: 828-255-5435  
Erwin Middle School Student Health Center: 828-232-4402

**Fax:** AHS SHC 828-251-4957  
AMS SHC 828-255-5440  
EMS SHC 828-232-4406

**Website:** [www.bchealthcenter.org](http://www.bchealthcenter.org) (go to School Health Program)  
**Email:** nelle.gregory@buncombecounty.org  
**Type:** Public

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### Description:

Student Health Centers are located at Asheville High School, Asheville Middle School, and Erwin Middle School. Services are available to students with parental consent. The Student Health Centers offer care for illnesses and injuries, mental health counseling, nutrition counseling, information on staying healthy, laboratory test and medications as needed.

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**Ages Served:** 11 – 19 years  
**Number Served per Year:** 10,000  
**Length of Program:** Ongoing  
**Eligibility:** Parental Consent  
**Funding Sources:** Grants, Mission St. Joseph’s Hospital, BCHC and other community support  
**Cost:** Billing insurance, Medicaid and parents (on a sliding scale)

## **School Mediation and Conflict Resolution – The Mediation Center**

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**Program Operator:** The Mediation Center

**Physical Address:** 189 College Street  
Asheville, NC 28801

**Telephone:** 828-251-6089

**Fax:** 828-232-5140

**Website:** tmc@buncomb.main.nc.us

**Email:**

**Type:** Nonprofit

---

**Description:** The purpose of The Mediation Center's Youth Programs is to promote collaboration, communication, and peaceful conflict resolution skills in the schools. Teachers are trained to teach a conflict resolution curriculum. Counselors set up and run peer mediation programs. Mediation is provided when requested by the school. Other services offered are:

- Writing of curricular materials in negotiation skills and training teachers to teach the curriculum for grade levels K through 12.
- Helping schools integrate mediation into discipline policies and culture of school including marketing of programs.
- Co-training with internal school staff to train student mediators.
- Providing refresher training and on-going support to both faculty and students.
- Handling truancy, teen court, and large group mediations that originate in the schools.
- Providing specialized peer mediation programs and training for groups of youth; e.g. the Juvenile Evaluation Center
- Mediation of disputes between families of special education students and schools, including designation of disability, effectiveness of education, classification of a student, or individual education plan (IEP) details.

---

**Ages Served:** 6 – 18 years

**Number Served per Year:** Varies

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** School budgets, United Way

**Cost:** Varies according to need

## **S.O.S. (Support Our Students) - YWCA**

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**Program Operator:** Young Women's Christian Association of Asheville (YWCA)

**Physical Address:** 185 S. French Broad Avenue  
Asheville, NC 28801

**Telephone:** 828-254-7206

**Fax:** 828-258-8731

**Website:** [www.main.nc.us-ywca](http://www.main.nc.us-ywca)

**Email:** [laweems@hotmail.com](mailto:laweems@hotmail.com)

**Type:** Nonprofit

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### **Description:**

The goal of S.O.S. is to offer students a chance to get ahead in their lives and a safe place to spend their after school hours. It provides an after-school tutoring program for middle school students aimed at helping them complete their homework, work on reading and math skills, improve grades, learn social and behavioral skills, and provide community service. Other activities include art, service learning projects, health programs, and sports. These activities are aimed at breaking down stereotypes, gender bias, racial bias and social problems. Students are offered job knowledge and education information through university visits and other tours.

Gender specific activities are set up twice per month and offer a space for those groups to discuss gender-specific problems, see movies, documentaries, and books that generate thoughts and conversations. Afterwards, dinner is always served. The program began in 1994 as part of the Crime Control Prevention Act which turned around the lives of dozens of children who were battling barriers other students might not face. One site is located downtown at the First Presbyterian Church and another is at North Buncombe Middle School. Each site has between 20 – 30 students working on homework and planning weekly or monthly outings through their Student Board of Directors.

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**Ages Served:** 11-16

**Number Served per Year:** 100

**Length of Program:** Ongoing

**Eligibility:** None

**Funding Sources:** N.C. State - Support Our Student Program

**Cost:** Yes. Summer only costs \$100 per week

## Special Needs F.I.R.S.T., Inc.

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**Program Operator:** Special Needs F.I.R.S.T., Inc.

**Physical Address:** 121 Shiloh Road  
Asheville, NC 28803

**Mailing Address:** P.O. Box 802  
Asheville, NC 28802

**Telephone:** 828-275-7579 or 828-215-7639

**Fax:** 828-277-5813

**Website:** N/A

**Email:** Specialneeds1st@aol.com

**Type:** Nonprofit

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### Description:

Special Needs F.I.R.S.T., Inc., is a central information clearinghouse, resource center, and source of support to families of children with disabilities. Its goal is to help families with special needs find the services available to help them function optimally as a family. Those served include the gamut of disabilities from moderate to severe, and from learning difficulties to physical impairments. The mission is to:

- 1) actively seek out families from the earliest days of a child's life to address the components of their disability.
- 2) provide unique support for families of children with disabilities by focusing on the functioning of the whole family unit;
- 3) provide information and guidance to parents as they seek appropriate assistance from a wide array of public and private services and resources;
- 4) support parents in developing responsible participation and consumption of those services;
- 5) aid families in becoming effective self-advocates through training and consistent follow-up.

A great majority of families are not prepared to deal with the vast sources of information about disabilities while providing for the multitude of needs presented by their child. Many services are available through public and private agencies but, to date, only this one is dedicated to finding the families, assisting parents in finding help for their families' specific needs, and walking them through that process. In partnership with Asheville Parks and Recreation.

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**Ages Served:** 0 - 21+ years

**Length of Program:** Ongoing

**Eligibility:** Buncombe County resident

**Funding Sources:** In-kind donations, grants

**Cost:** No

## **STEAM: Success Through Education and Motivation®**

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**Program Operator:** STEAM – Asheville, Inc.

**Physical Address:** 9 Pack Square, Suite 100  
Asheville, NC 28801

**Telephone:** 828-253-5600

**Fax:** 828-253-5100

**Website:** [www.steamteam.org](http://www.steamteam.org)

**Email:** [ctunstall@steamteam.org](mailto:ctunstall@steamteam.org)

**Type:** Nonprofit

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### **Description:**

STEAM is a holistic, year-round educational outreach program aimed at motivating youth to excel in school and in life. STEAM has proven itself to be a leader among youth agencies by its successful track record of keeping students in school, graduating from high school and enrolling into college.

STEAM's downtown program is operated out of a 4,400 square foot educational youth facility with highly trained staff, AmeriCorps Leaders and volunteers. The program is offered during the school year Monday through Friday from 3:30 p.m. to 6:00 p.m. STEAM focused activities include: self-expression, tutoring and homework assistance, goal setting and incentive based learning, anger management and conflict resolution training, teambuilding skills, community service projects, personal fitness, computer training, self expression, entrepreneurial business skills, college prep plus other services. For more information, please visit our web site at: [www.steamteam.org](http://www.steamteam.org).

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**Ages Served:** 13 – 18+ years

**Number Served per Year:** 60+

**Length of Program:** Ongoing

**Eligibility:** Any student between the ages of 13-18

**Funding Sources:** Grants, businesses and individuals

**Cost:** Free to students

## **STEAM Virtual Interactive Learning Community and Life Skills Training Curriculum**

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**Program Operator:** STEAM – Asheville, Inc. (WNC & National Program)

**Physical Address:** 9 Pack Square, Suite 100  
Asheville, NC 28801

**Telephone:** 828-253-5600

**Fax:** 828-253-5100

**Website:** [www.steamteam.org](http://www.steamteam.org)

**Email:** [ctunstall@steamteam.org](mailto:ctunstall@steamteam.org)

**Type:** Nonprofit

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### **Description:**

Based on the successful downtown STEAM program, a replication program was designed to serve students in Buncombe County who cannot attend our downtown program because of transportation limitations.

Through STEAM's national model, other schools and non-profits can have access to a 30-week Life Skills Training Curriculum that is offered 2 days per week, 1 ½ hours each session with 114 personal growth exercises focusing on: self-expression, entrepreneurial training, teambuilding, conflict resolution and anger management, student-as-teacher, speaker's bureau, goal setting and incentive learning plus much more. In addition, students have access to STEAM's Virtual Interactive Web Learning Community and theatre satellite broadcasts. This level of programming can either be a stand-alone program or one used to complement other existing programs. Mandatory training is required for all site directors along with a signed licensing agreement. For more information, please visit our national program web site at: [www.steamsters.org](http://www.steamsters.org) and click on the "preview" icon at the bottom left corner of the homepage.

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**Ages Served:** 13 – 18+ years

**Number Served per Year:** Capacity to serve thousands of students

**Length of Program:** Ongoing

**Eligibility:** Any student between the ages of 13-18

**Funding Sources:** Schools and/or non-profits secure funding to offer program

**Cost:** \$250 per year/per student with a minimum of 20 students per site

## **Substance Abuse Services – Blue Ridge Center**

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**Program Operator:** Blue Ridge Center – Child & Family Services

**Physical Address:** 257 Biltmore Avenue  
Asheville, NC 28801

**Telephone:** 828-258-2597 or 828-258-9603

**Fax:** 828-285-9679

**Website:** [www.blueridge.org](http://www.blueridge.org)

**Email:** N/A

**Type:** Public

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### **Description:**

The Blue Ridge Center provides a variety of substance abuse services to children, youth, and families through several direct service units and specialized grant initiatives. These services include substance abuse screening, assessment, evaluation, outpatient treatment, case management and referral, and are available to any county resident under the age of 18 through the Crisis Unit within Child and Family Services. The Blue Ridge Center offers many programs to support youth and family. These include:

- Family-Based Services Unit which provides a home-based intervention program,
- Restoring Families Program, which is designed to assist in the reunification of children who have been removed from their home due to parental substance abuse.
- Psychology and Forensic Program offers assessment, individual, and group therapy to adjudicated adolescent substance abusers.
- The Youthful Offender Program which serves youth 16 years and up who are referred by probation due to an identified substance abuse problem.
- Mountain Area Perinatal Substance Abuse Program (MAPSAP), a joint initiative with MAHEC, provides outreach, assessment, counseling, case management and advocacy services to pregnant and postpartum adolescents with substance abuse disorders.
- The Youthful Hands Program is a joint grant with the Asheville Housing Authority to provide primary substance abuse prevention services to youth on-site at housing developments. (See Youthful H.A.N.D., p. 80.)
- The N.C. Governor’s Next Step for Youth, a joint initiative with the Mountain Center for Substance Abuse Prevention uses two science-based prevention programs.

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**Ages Served:** Youth and Adults

**Number Served per Year:** N/A

**Length of Program:** As needed

**Eligibility:** N/A

**Funding Sources:** Federal, State, private grants; 3<sup>rd</sup> party payors

**Cost:** Varies

## **Trinity Place – Caring for Children, Inc.**

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**Program Operator:** Caring for Children, Inc.

**Physical Address:** 12 Ravenscroft Drive  
Asheville, NC 28801

**Telephone:** 828-253-7233

**Fax:** N/A

**Website:** N/A

**Email:** N/A

**Type:** Nonprofit

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### **Description:**

The purpose is to provide a safe place for homeless and runaway youth. The shelter offers individual, group, and family therapy to promote reunification with family and to help youths to develop problem-solving skills.

During the youth's stay, the staff works with the family unit to resolve problems, create a behavior contract, deal with school issues, provide information on therapy and out-of-home placements, etc. Youth are provided transportation to and from school while in the program. Reports are made to D.S.S. when necessary—if abuse or neglect is suspected. Youth are encouraged to talk about their problems, to deal with their anger, and to focus on goals that are productive. Trinity Place also provides an in-home preservation person who goes to the family's home, once the youth has been returned home, to give support. Another provision is a 3 – 5 day respite care program to give families a break and to help prevent the youth from running away.

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**Ages Served:** 10 – 17 years

**Number Served per Year:** 200+

**Length of Program:** Ongoing (average stay is 3-5 days)

**Eligibility:** Aged between 10 – 17. Runaways and homeless are the targeted groups

**Funding Sources:** Federal grant, JCPC funding, etc.

**Cost:** No

## **UNCA - Asheville to Asheville**

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**Program Operator:** University of North Carolina-Asheville, Office of Outreach

**Physical Address:** CPO #1950, One University Heights  
Asheville, NC 28804

**Telephone:** 828-251-6496

**Fax:** 828-251-6999

**Webster:** [www.unca.edu/ustep1](http://www.unca.edu/ustep1)

**Email:** N/A

**Type:** Public

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### **Description:**

Asheville to Asheville is a mentoring program where UNCA students (junior and senior Teach Fellows primarily) mentor Asheville High juniors and seniors who have participated in our programs since middle school. Mentors assist mentees in preparing for the SAT and applying for colleges, writing letters, essays, etc.

---

**Ages Served:** 16 – 18 years

**Number Served per Year:** 15

**Length of Program:** Ongoing

**Eligibility:** Students must have participated in a UNCA tutoring program in middle school

**Funding Sources:** Matching Incentive funds, state grant

Tutors are paid \$7.00 per hour

**Cost:** No Cost

## **UNCA - AVID (Advancement Via Individual Outreach)**

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**Program Operator:** University of North Carolina-Asheville, Office of Outreach

**Physical Address:** CPO #1950, One University Heights  
Asheville, NC 28804

**Telephone:** 828-251-6496

**Fax:** 828-251-6999

**Webster:** [www.unca.edu/ustep1](http://www.unca.edu/ustep1)

**Email:** N/A

**Type:** Public

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### **Description:**

The AVID program provides paid tutors for Asheville Middle School and Asheville High School. It is a program targeting youth in grades 6 – 12 who are under performing (low test scores) and who would be the first in their families to attend college. Intensive, in-school tutoring is provided two days per week during the AVID class.

2002 will be UNCA's third year sponsoring and hosting the AVID Summer Bridge program for rising 8 – 10 grade students. The goal is for all AVID graduates to attend post-secondary schools, preferably a 4-year college or university.

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**Ages Served:** 11 – 18 years  
**Number Served per Year:** 90 - 100  
**Length of Program:** Ongoing  
**Eligibility:** Recommended by teachers and accepted into the AVID program after an interview process  
**Funding Sources:** Asheville City Schools and grant money  
Tutors paid \$7.00 per hour  
**Cost:** No. Not to participants

## **UNCA – Partners in Learning**

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**Program Operator:** University of North Carolina-Asheville, Office of Outreach

**Physical Address:** CPO #1950, One University Heights  
Asheville, NC 28804

**Telephone:** 828-251-6496

**Fax:** 828-251-6999

**Webster:** [www.unca.edu/ustep1](http://www.unca.edu/ustep1)

**Email:** N/A

**Type:** Public

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### **Description:**

A Partner in Learning is an in-school tutoring program for students at Erwin Middle School, North Buncombe Middle School and Buncombe County Schools West. Trained UNCA tutors work 1 – 2 days a week for one hour at a time with students identified by teachers as needing extra assistance during the school day. At Erwin Middle School there is a core group of (LEP) Limited English Proficient students. The goal of the program is to assist students in reading and/or math, so they can move to performing at their grade level.

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**Ages Served:** 11 – 14 years

**Number Served per Year:** 60

**Length of Program:** Ongoing

**Eligibility:** teachers at the schools must select Students

**Funding Sources:** State grant assistance from school redemption funds, matching Incentive Grant, USTEP. Tutors are paid \$7.00 per hour

**Cost:** No. Not to participant.

## **United Way of Asheville & Buncombe County, Inc. – Volunteer U**

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**Program Operator:** United Way of Asheville and Buncombe County, Inc.

**Physical Address:** 50 S. French Broad Avenue  
Asheville, NC 28801

**Telephone:** 828-255-0696

**Fax:** 828-255-8004

**Website:**

**Email:**

**Type:** Nonprofit

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### **Description:**

The mission of United Way of Asheville and Buncombe County is to build our community by helping people improve their lives and care for one another. We believe United Way is a vehicle for people to come together to initiate change.

211 is a 24 hour number for access to community services and volunteer opportunities.

Volunteer U is the youth volunteer program of The Volunteer Center. The mission of Volunteer U is to actively engage youth of all ages in community service.

Through Volunteer U and The Points of Light Foundation's nationally recognized service days, youth participate in direct community service with their peers. These five Service days are held annually and give youth the sense of belonging and involvement because they can see the results of their volunteer work.

By involving youth in community service projects, Volunteer U is helping build a solid foundation of philanthropy and civic participation. Youth serve on the Volunteer U Planning Committee and shape the projects they are interested in doing. According to The Independent Sector's national survey, fifty-nine percent of youth between the ages of 12 and 17 volunteer on a regular basis. With programs like Volunteer U these numbers will climb even higher.

For more information on how you or your youth club, civic group, faith community or school can get involved in the fun and exciting volunteer projects hosted by Volunteer U, please contact the Volunteer Center by calling 2-1-1 or 828-252-HELP (4357).

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<b>Ages Served:</b>	All Ages
<b>Number Served per Year:</b>	Unknown
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	None
<b>Funding Sources:</b>	Membership
<b>Cost:</b>	None

## Vocational Rehabilitation

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**Program Operator:** N.C. Division of Vocational Rehabilitation

**Physical Address:** 599 Tunnel Road  
Asheville, NC 28805

**Telephone:** 828-298-8986

**Fax:** 828-298-9330

**Website:** [dvr.dhhs.state.nc.us](http://dvr.dhhs.state.nc.us)

**Email:** N/A

**Type:** Public

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### Description:

The purpose of Vocational Rehabilitation services is to assist individuals with disabilities prepare for, obtain and retain gainful employment. Provided services may include:

- Assessment of vocational abilities, skills and interests.
- Counseling and Guidance toward achieving vocational goals.
- Training on the job, at technical/business schools through a job coach or in other settings.
- Medical Services necessary to achieve vocational goal.
- Job seeking skills, job placement assistance and follow up.
- Rehabilitation Technology including job site modifications.

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<b>Ages Served:</b>	16+ years
<b>Number Served per Year:</b>	400+
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	Documented disability/impairment that is an impediment to employment
<b>Funding Sources:</b>	Federal and State
<b>Cost:</b>	No

## Warren Wilson College – Service Learning Program

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**Program Operator:** Warren Wilson College

**Physical Address:** P.O. Box 9000, WWC #5007  
Asheville, NC 28815

**Telephone:** 828-771-3774

**Fax:** N/A

**Website:** www.warren-wilson.edu

**Email:** N/A

**Type:** College

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### Description:

The Warren Wilson College Service Learning Program provides mentoring and tutoring in the community as well as many other kinds of services. The mission is to provide encouragement, information, opportunities, and education which will increase student involvement in community service. Some of the Long-term Service Learning Projects include:

- A HOPE (Asheville Homeless Outreach and Organizing Project): Providing services to and interacting with clients at this day shelter for the area homeless.
  - Big Brother Big Sister Kids on Campus Program
  - Black Mountain Correctional Center for Women: Tutoring women at the center to prepare for GED testing.
  - Delta House After School Program
  - ESL Tutoring: Tutoring English as a Second Language students at Owen High.
  - Hillcrest: Tutoring and Mentoring for the Hillcrest after school program.
  - Owen High School: Tutoring Education Coalition kids at Owen and on WWC campus.
  - Project STEAM (Success Through Education And Motivation): Tutoring High School students.
  - Swannanoa Valley Youth Academy: GED tutoring youth at state correctional facility.
  - Telemon: Mentoring Spanish-speaking children of migrant worker families.
- 

**Ages Served:** Infant to Elderly

**Number Served:** Tracked through service hours of WWC students

**Length of Program:** August through May

**Eligibility:** Education Coalition requires tutor training

**Funding Sources:** WWC, grants, Bonner Scholarships, AmeriCorps

**Cost:** No

## **WIA\* - Out of School Youth Program**

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**Program Operator:** Mountain Area JobLink Career Center

**Physical Address:** 40 Coxe Avenue, Suite G-050  
Asheville, NC 28802

**Telephone:** 828-250-4761 or 828-250-4772

**Fax:** 828-232-4416

**Website:** [www.mountainjoblink.org](http://www.mountainjoblink.org)

**Email:** [edward.lydiatt@ncmail.net](mailto:edward.lydiatt@ncmail.net)

**Type:** Public

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### **Description:**

The purpose of the WIA Youth Program is to provide support services to out-of-school youth without a high school diploma or with a high school diploma or GED to help them become employable. Case management, counseling, field trips, transportation support, and crisis intervention are available.

Track #1 is designed for youth **without** a high school diploma or GED and Track #2 is designed for youth **with** a high school diploma or GED and either track can provide:

- assessment of basic skills and employability skills with computer-based remediation activities leading to a high school diploma, GED, or employment;
  - structured, short term work experience to develop and apply work readiness skills;
  - career specific vocational training leading to a post secondary credential; and
  - assistance with job development activities.
- 

**Ages Served:** 16 – 21 years

**Number Served per Year:** 30

**Length of Program:** Ongoing (Program began in 7-01)

**Eligibility:** Family income must be at or below the program income guidelines for participation in the program.

**Funding Sources:** Workforce Investment Act

**Cost:** No

\*Workforce Investment Act

## **Youth & Victim Offender Mediation Program – The Mediation Center**

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**Program Operator:** The Mediation Center

**Physical Address:** 189 College Street  
Asheville, NC 28801

**Telephone:** 828-251-6089  
**Fax:** 828-232-5140  
**Website:** [www.maion.nc.us/tmc](http://www.maion.nc.us/tmc)  
**Email:** [tmcyouth@buncombe.main.nc.us](mailto:tmcyouth@buncombe.main.nc.us)  
**Type:** N/A

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### **Description:**

This program provides opportunities for youth to be active participants in resolving their conflicts, solving their problems and making amends for their crimes. Youth generally are referred from Juvenile Court (ages 8-15), District Court (16-18), or from schools (all ages). Mediation can be part of a court disposition or it can stand alone as a referral option. Participation in the Youth and VOM Program is voluntary and cost free. The Youth and VOM Program offers three distinct program alternatives:

**Youth Mediation** helps youth in conflict by providing mediation for all parties involved. Many of these conflicts are between youth, youth and parents/guardians. Mediation provides a confidential, impartial way for talking about conflicts and how best to resolve them.

**Victim Offender Mediation** offers youth offenders and the victims of their crimes opportunities for dialogue, healing and making amends. In face to face encounters, parties talk about the crime and its effect on each of them. Victim and offender together define restitution and other amends. Afterwards, youths exhibit heightened awareness and empathy of the effects of their actions on victims, and show more accountability for their own actions.

**Guided Problem Solving** gives youth who cannot participate in mediation, a confidential, individualized approach for resolving conflicts and problems on their own. Coaches work one on one with youth to enhance their creative and critical problem solving skills and/or conflict resolution skills. The coach listens, responds and models skills for the youth, which the youth practices during the session. After trying out new skills in real life incidents, the youth and coach meet for follow up and further coaching.

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**Ages Served:** 8 – 18 years  
**Number Served per Year:** 200  
**Length of Program:** Ongoing  
**Eligibility:** In school and/or living at home with parents  
**Funding Sources:** United Way, grants, DJJDP, contributions  
**Cost:** No

## Youth Leadership Asheville – Children First

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**Program Operator:** Children First - AmeriCorps

**Physical Address:** 50 Doctor's Drive, Suite., 202  
Asheville, NC 28801

**Telephone:** 828-259-9717

**Fax:** 828-281-3308

**Website:** [www.childrenfirstbc.org](http://www.childrenfirstbc.org)

**Email:** [yesambassador@childrenfirstbc.org](mailto:yesambassador@childrenfirstbc.org)

**Type:** Nonprofit

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### Description:

Youth Leadership Asheville is a new program designed to build a sustainable youth network of informed, well-trained and energized community leaders. It has been in the planning stages for several years by Leadership Asheville Alumni. Leadership Asheville, now in its 25<sup>th</sup> year, is a UNCA program that trains citizens to work together to effect positive change in the community.

Youth Leadership Asheville will begin in January and run through July 2003 meeting once a month with up to 30 academically diverse youth. Four or five youth will be selected from each of the Buncombe County high schools. These students will be given the opportunity to develop their potential for a lifelong ethic of community involvement.

Coordination of the program will be provided by a YES Ambassador (Youth Engaged in Service), sponsored through the Points of Light Foundation. This is the first time North Carolina has received funding for this program. Presently, there are 10 YES ambassadors in the United States, one of which will now be serving in Buncombe County.

Tentative Program Schedule for 2002-2003: "Collaborative Leadership and History" (Leadership Dynamics), "Diversity: Voice of Asheville and Buncombe County" (An Inclusive Community?), "State and Local Governance" (Encouraging Participation), "Economic Development and Tourism" (Sustainable Growth), "The Future of Education in Asheville and Buncombe County" (Collaboration Among Educational Systems), "Environment and Natural Resources" (Protect and Preserve for Future Generations), "Leadership Skills in Action/Youth on Boards Training." The plan is for youth to begin serving on local Boards by August, 2003.

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**Ages Served:** 14 – 16 years

Further information regarding numbers served, funding, cost, etc. is not presently available.

## **Youthbuild**

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**Program Operator:** Youthbuild

**Physical Address:** Gene Rainey, President  
19 Reynolds Place  
Asheville, NC 28804

**Telephone:** 828-252-9200

**Fax:** 828-252-9200

**Website:** N/A

**Email:** generainey@aol.com

**Type:** Public

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### **Description:**

The purpose of Youthbuild is to have school dropouts, both men and women, become employable by obtaining a GED and gaining job skills related to the construction industry. Youthbuild is a national program usually found only in inner cities. The participants are paid \$180 per week while getting their GED and then \$200 per week as they begin to build houses priced at below \$100,000. The trainees, some of whom have families, will be offered the houses first. The local program started with 20 dropouts, 3 trainers and is presently building six houses.

The local program is committed to effective replication of the national YouthBuild program model and to the continued development of the YouthBuild movement so as to help this opportunity expand to new communities. There are only two other programs in N.C. All organizations wishing to become members must submit an application for membership. Once all necessary documents have been received, the request will be reviewed by the YouthBuild USA Affiliated Network Membership Committee. For general information contact the Affiliated Network Director at 617-741-1202 or [awright@youthbuild.org](mailto:awright@youthbuild.org).

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**Ages Served:** 18 – 24 years

**Number Served per Year:** 20

**Length of Program:** Ongoing

**Eligibility:** Men or women who are school dropouts

**Funding Sources:** U.S. Department of Juvenile Justice

**Cost:** No

## **Youthful H.A.N.D. – Asheville Housing Authority**

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**Program Operator:** Asheville Housing Authority

**Physical Address:** W.C. Reid Community Center  
133 Livingston Street  
Asheville, NC 28802

**Telephone:** 828-258-1222

**Fax:** 828-258-1222

**Website:** N/A

**Email:** Alberta@haca.org

**Type:** Nonprofit

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### **Description:**

Youthful HAND offers an after school program which includes homework assistance and mentoring to children from economically disadvantaged homes. Enrichment programs cover a variety of activities geared toward building self-esteem, cultural awareness and academic skills as well as providing parenting skills. Youthful HAND can intervene and act as a parent and/or child advocate to teachers and administrators and also provides adult role models and mentors. It provides transportation for 25% of the students and parents in order for them to participate in the program and to meet with teachers. Each student is required to complete the Governor's Substance Abuse and Violence Prevention Program. These children are considered high risk because of having parents who are substance/alcohol abusers or who have some other negative addictive behavior. Some of the specific family problems addressed are poorly developed parenting skills and a lack of parental support for the child's education. We are collaborating with the Accelerated Learning Center to improve student's computer skills and to bring them up to grade level. A Ballet Class has recently been added to the curriculum to provide an alternative choice in recreation and interest.

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**Ages Served:** 5 – 18 years

**Number Served per Year:** 54 - 55

**Length of Program:** Ongoing

**Eligibility:** Classified as at-risk because of economic disadvantage

**Funding Sources:** United Way; Blue Ridge Center; HUD

**Cost:** No

## **Y.W.C.A. Youth Council**

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**Program Operator:** Young Women’s Christian Association (YWCA)

**Physical Address:** 185 S. French Broad Avenue  
Asheville, NC 28801

**Telephone:** 828-254-7206

**Fax:** 828-258-8731

**Website:** [www.main.nc.us/ywca](http://www.main.nc.us/ywca)

**Email:** [selinayw@bellsouth.net](mailto:selinayw@bellsouth.net)

**Type:** Nonprofit

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### **Description:**

The purpose of the new, YWCA Youth Council is to give youth the opportunity to develop their potential for becoming community leaders by identifying and helping to solve current community and youth problems. 14 youth are chosen to serve on the culturally-diverse Council for a two year term. These youth come from cultures such as African-American, Slavic, Hispanic, Caucasian, etc., and from all levels of academic achievement. They and their parents are required to sign a “call to action and commitment.”

Building their confidence and trust through role models that come from similar backgrounds, the youth are expected to become role models for their peers. They are provided with four local and out of state bus tours that teach them about their history and how problems can be solved through the non-violent philosophy of the Civil Rights Movement. An underlying philosophy is that “you need to know where you’ve been to know where you are going.” They are encouraged to face their fears through teambuilding exercises such as horse back riding, etc. Although development of the Council is still taking place, there are future plans to target employability skills, Board training, preparation for College and more.

Serving in a leadership capacity where they speak to and listen to the community in a “talk show format,” they lead community discussions about community problems in a public forum. Before each forum, the Youth Council members meet to talk about and identify the most pressing problems facing the community now such as teenage pregnancy, dropout rates, violence and racism. Then they choose four problems to discuss at the Forum with the intention of coming up with solutions and empowering members of the community as well as themselves, to act on those solutions.

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<b>Ages Served:</b>	14 – 18 years
<b>Number Served per Year:</b>	N/A
<b>Length of Program:</b>	Ongoing
<b>Eligibility:</b>	N/A
<b>Funding Sources:</b>	Community Foundation of WNC
<b>Cost:</b>	No