

**Buncombe County FY2019 Strategic Partnership Grants  
Application Summary Sheet**

<b>Project</b>	<b>Elder Justice Support Coordinator Position</b>
<b>Organization</b>	<b>The Council on Aging of Buncombe County, Inc.</b>

<b>Amount Requested</b>	\$24,892	<b>Strategic Priority or Sustainability Goal</b>	Justice Resource Support
<b>New or Renewal Request</b>	New	<b>Area Served</b>	Districts 1, 2 & 3

<b>Organization Description</b>	<ul style="list-style-type: none"> <li>The Council on Aging of Buncombe County’s mission is assuring access to services that help adults age with choice. The vision is to be a trusted leader in providing education, innovative programming and coordination of resources for aging. The focus is primarily on providing three main services and supports: information and case management through our resource coordination program, senior dining and wellness through our congregate nutrition program, and ensuing clients access to insurance services through our Medicare, affordable care act and benefits enrollment program. Council on Aging believes in providing a comprehensive approach to meeting client needs.</li> </ul>
<b>Key Steps</b>	<ul style="list-style-type: none"> <li>20 hour a week employee to focus on fraud, abuse, neglect, and exploitation of clients who do not fall within the parameters of services met by the Division of Health and Human Services APS standards.</li> <li>The staff member would work with the Family Justice Center to meet with clients who do not qualify for Helpmate Services or APS services.</li> <li>This staff member would provide case management to clients who have safety needs, housing needs and other supportive services needs that they would otherwise be unable to obtain.</li> </ul>
<b>People Served</b>	<ul style="list-style-type: none"> <li>Fifty individuals will be directly served through this project. Abuse, neglect and exploitation crosses all races and income levels.</li> <li>Serve all individuals age 60 and over who have experienced abuse, neglect or exploitation and do not qualify for services through over providers such as APS or Helpmate.</li> <li>Offered to all individuals age 60 and over throughout Buncombe County.</li> <li>1,000 individuals would be provided education and information on fraud, scams, abuse, neglect and exploitation impacting older adults.</li> <li>This position could also serve as the Elder Justice Team Chair to oversee fraud, abuse, neglect, and exploitation education and information throughout the community and also oversee the annual education summit.</li> </ul>
<b>Outcomes</b>	<ul style="list-style-type: none"> <li>How many clients were served, how much was done, and is anyone better off.</li> <li>The final question of is anyone better off will be measured by the number of applications and services that are put into place for the referred clients.</li> <li>This will include doing a home safety plan for each client and evaluating those results following service implementation.</li> </ul>

<b>Budget</b>			
<b>Amount Funded FY2018</b>	n/a	<b>Increase Request</b>	n/a
<b>Administrative Budget</b>	9% (from 2016 IRS Form 990)	<b>Total Organization Budget</b>	\$1,888,733 (projected FY2019)
<b>Other Funding Sources:</b> Grants, Government funding, Private foundations, Contract Revenue, Contributions & Special Event Income, Restricted Fund Balances, Interest & Misc. Income, In Kind Value of Lease			

<b>Strengths</b>
Innovative and/or creative program design
Strong implementation plan
Diverse/Balanced funding sources

# Elder Justice Support Coordinator Position

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*FY2019 Strategic Partnership Grants*

## ***The Council on Aging of Buncombe County, Inc.***

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Dear Jen Teague Jen J Teague  
46 Sheffield Circle  
Asheville, NC 28803

info@coabc.org  
O: 828 277 8288  
M: 828 7730139  
F: 828 277 8399

## ***Dear Jen Teague Jen J Teague***

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# Application Form

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## Question Group

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### Project Name\*

Name of Project.

Elder Justice Support Coordinator Position

### Amount Requested\*

\$24,892.00

### PROJECT NARRATIVE

#### Area Served\*

Which areas of the County will be served by this project? Which Commissioner District(s) will be served?

A Buncombe County Commissioner district map is available at [THIS LINK](#).

All of Buncombe County will be served. All Commissioner Districts will be served.

#### Organization Description\*

Tell us about your organization. What is your mission? Highlight two or three key facts and accomplishments that best define your organization.

The Council on Aging of Buncombe County’s mission is assuring access to services that help adults age with choice. Our vision is to be a trusted leader in providing education, innovative programming and coordination of resources for aging. We focus primarily on providing three main services and supports: information and case management through our resource coordination program, senior dining and wellness through our congregate nutrition program, and ensuring clients access to insurance services through our Medicare, affordable care act and benefits enrollment program. We believe in providing a comprehensive approach to meeting client needs. We understand that the social determinants of health play a vital role in someone aging successfully. We work to meet the client where they are and believe that access to housing, food, safety and transportation services are imperative when working with clients.

#### Strategic Priority\*

Which of the following priorities best reflects the primary goal of your project?

Buncombe County Commissioners are dedicated to strengthening the quality of life for everyone by setting new fiscally, socially and environmentally responsible goals that will guide decisions and improve our community for future generations. The Board has committed to strategic priorities as a guide to shape partnerships and

investments of resources to insure a healthy, safe, well-educated, thriving and sustainable community.

Details about the Strategic Priorities are available at [THIS LINK](#).

Justice Resource Support

## Strategic Priority - Other Sustainability Goal

If you selected "Other Sustainability Goal" from the list of Strategic Priorities, please list it here.

Details about the Sustainability Goals are available at [THIS LINK](#).

## Shared Vision\*

What critical community problem or challenge are you hoping to improve through this project?

Buncombe County Adult Protective Services (APS) strives to meet the needs of individuals referred to them. However sometimes cases and clients have to be screened out because they do not meet the criteria for a screened in APS case. An individual may not meet the APS criteria yet often times these clients still need supportive social work services. We have a history of serving many of these clients but due to limited funds we are unable to provide this support via a dedicated staff person. Should this position be funded, it is expected that this staff member could service as the Elder Justice Committee Chair, and would assist with developing education and training for the community on fraud, scams and abuse, as well as meeting one-on-one with clients referred by the Family Justice Center (FJC) or APS.

## Key Steps\*

How will the project work? What are specific activities and milestones that your project entails?

Through this funded program, COA would hire a 20 hour a week employee to focus on fraud, abuse, neglect, and exploitation of clients who do not fall within the parameters of services met by the Division of Health and Human Services APS standards. The staff member would work with the Family Justice Center to meet with clients who do not qualify for Helpmate Services (the Domestic Violence Service Provider providing services to individuals in domestic partnership abuse) or APS services. This staff member would provide case management to clients who have safety needs, housing needs and other supportive services needs that they would otherwise be unable to obtain. This position could also serve as the Elder Justice Team Chair to oversee fraud, abuse, neglect, and exploitation education and information throughout the community and also oversee the annual education summit.

## People Served\*

Who are the members of our community this project will serve? How many people will be served? Include demographics, including age, area median income, race, neighborhood and/or school.

Fifty individuals will be directly served through this project. As we know, abuse, neglect and exploitation crosses all races and income levels. This project would work to serve all individuals age 60 and over who have experienced abuse, neglect or exploitation and do not qualify for services through over providers such as APS or Helpmate. This project would be offered to all individuals age 60 and over throughout Buncombe County. In addition, 1,000 individuals would be provided education and information on fraud, scams, abuse, neglect and exploitation impacting older adults. This goal and vision aligns with the first goal of the

Buncombe County Aging Plan: to prevent abuse and neglect of older adults and to increase awareness of fraud, scam and financial exploitation among older adults.

## Partners\*

Which other organizations are you working with to reach your goals? What other local organizations provide similar services or serve similar beneficiaries, and how do you work together?

COA staff work tirelessly to develop collaborations and partnerships and we are always looking to limit or end any duplication of services. With that said, there is currently no one else providing this type of support. While APS is similar, an individual must meet specific criteria before a protective case can be opened and there are many times where a client may only meet some of the criteria yet still be in true need of service. We are always looking to develop new partners and have recently been in conversation with the Family Justice Center (FJC) and staff from DSS on how to meet the needs of clients who do not currently qualify for Helpmate or APS. COA is a member on the Aging Consortium Coalition and numerous other committees that work to serve older adults in Buncombe County.

## Personnel\*

Who is responsible for the project? Briefly describe project leaders and the role each will play in the project. How do these leaders reflect the population or community that you serve?

An Elder Justice Support Coordinator would be hired to oversee this program. They would report to the Director of Resource Coordination at COA who reports to the Executive Director. The Elder Justice Support Coordinator would be available to meet with clients at the FJC, if allowed, and this would provide continuity of care and would stay in the vein of continuing to meet the goal of providing a "hub" for individuals facing abuse, neglect and exploitation.

## Success\*

How will you measure results? What will success look like? How will you document the impact of your project? Include whether there is a model that serves as basis for project design.

We will track contacts and case management services in our database. Results will be measured by looking at a results based accountability model of success: how many clients did we serve, how much did we do, and is anyone better off. The final question of is anyone better off will be measured by the number of applications and services that are put into place for the referred clients. This will include doing a home safety plan for each client and evaluating those results following service implementation. The Elder Justice Committee is modeled after the Family Justice Center of Guilford County which has worked closely with Senior Resources of Guildford to make sure older adults are provided services.

## Funding\*

What is your plan for finding the balance of the project budget? What is your funding timeline and what are your other sources of support?

Ideally this would be a full-time position. We are applying for half of the position through this strategic partnership grant and the other half we are applying for through the grant funds administered by Land of Sky Area Agency on Aging. The Council on Aging receives Home and Community Care Block Grant funds to provide other aging services, as well as additional grant funds from local churches and community organizations and through fundraising events and donations from clients. Our timeline for this program

would be to hire an individual into this position as of July 1, 2018. We are aware that Buncombe County goes above and beyond in supporting aging services through the funding given to support older adult services and the Aging Plan. We do recognize that funds are currently allocated to support aging services, however, we do see this project to also be in alignment with the Justice Resource Support. We do appreciate the funds given to support aging services in Buncombe County.

### **Sustainability\***

How will this project be maintained? Please describe funding sources and how you plan to sustain the project in future years.

We are proud to say we have recently celebrated our 52nd year. As we all know, older adult funding streams are continuing to decline while the older adult population continues to grow. With this knowledge, COA is always looking at ways to diversify our funding streams. Within the past few months we have been able to expand our grant pool and have seen steady increases in our consumer contributions and fundraising efforts. In regards to this specific program, should this effort be funded we intend to apply in the future to the Governor's Crime Prevention Council for sustainability funding and expansion of this effort.

### **ATTACHMENTS**

#### **Project Budget\***

Download the budget form at [THIS LINK](#).

Complete the budget form for this project and the overall organization.

Save it to your computer, then upload it.

[strategic-partnership-grants-FY2019-budget-template.xlsx](#)

#### **Financial Statements\***

Upload a copy of the most recently completed financial statements.

All financial statements must be audited, reviewed or compiled by a certified public accountant and include a full balance sheet, income statement, and cash flow statement.

If your organization does not have financial statements, briefly state the reason.

[BCCOA Financial Statements 6.30.17 - PAPER PROCESSING ISSUED.PDF](#)

#### **IRS Form 990\***

Upload a copy of the 990 nonprofit tax reporting form that you most recently completed.

If your organization does not have a 990, briefly state the reason.

Provided a copy to staff.

### **Board of Directors List\***

Upload a current list of your organization's Board of Directors.

If your organization does not have a board of directors, briefly state the reason.

Board List 2018 with emails.docx

### **Authorized Signatory**

By typing in below the name of the authorized signatory and date of submittal, you acknowledge that your governing body has authorized this application, that it is true and current to your knowledge. As a condition of any grant awarded, this organization will provide all information in the manner described in the contract to be executed between the organization and Buncombe County or its designee, including program and financial reporting.

Name & Date

Jennifer Teague 2/8/18