



December 3, 2015

Attn: Jonna
Buncombe County Tourism Development Authority

Re: V&S Hospitality Inc dba Best Western

I am writing to request a waiver of the penalty charged to my client for the late filing & late payment of the September Occupancy Tax Report that was due 10/20/15.

Enclosed are the documents we received from Buncombe County Finance Department which shows the postmark on the envelope as 10/30/15. I cannot explain why this one motel shows the late postmark or where it was until October 30th. We process several motels in the Buncombe & Haywood County area which we take to the post office on the 19th of every month to ensure they get postmarked no later than the 20th. I am including our Postage Worksheet for the month of October which shows on the 19th that a postage stamp was placed on all of our properties and mailed including the Best Western. We use this worksheet to invoice our clients for the postage at the end of the month.

The owner of the Best Western on Tunnel Road also owns the Days Inn @ 1435 Tunnel Rd. which we also process. His report was also mailed on that day 10/19/15 and was filed on time. None of the other properties that we mailed that day have been postmarked or received late.

I have been processing these 2 properties owned by HP Patel for years (since both opened) and they have never been late.

Please accept our request to remove these penalties. Thank you for your consideration.

Yours truly,

Sharon R. Gordon, Accountant

Enclosures

cc: HP Patel, V&S Hospitality Inc.

*36 Montgomery St., Suite G, Asheville, NC 28806
Tel. (828) 633-6161 Fax (866) 845-0266
Email: srgordon@gmail.com and terriowenby@gmail.com*



**BUNCOMBE
COUNTY
GOVERNMENT**

November 2, 2015

V&S Hospitality Inc
Best Western
501 Tunnel Road
Asheville, NC 28805

Dear Terri Owenby,

The county has received your Room Occupancy Tax reports for September 2015. To be considered on time, both the payment and tax report form were required to be either postmarked or hand delivered by the 20th of the next month. However, the county received both remittance report and payment for September with a postmark of October 30th, 2015. As such, your account has incurred late penalties. Please see below.

Sharon
?

**V&S Hospitality Inc - Best Western
September 2015 Occupancy Tax**

Due	10/20/2015
Postmark	10/30/2015
Gross Receipts	\$262,506.78
O-tax	4%
Taxes Due	\$ 10,500.27
Check # 13860	\$ 10,500.27
Taxes Due	\$ 0.00
Late penalty - (form) 5%	\$ 525.01
Late penalty (payment) 10%	\$ 1,050.03
Total Penalties Due	\$ 1,575.04

Penalties Paid \$ -

Penalties Remaining due \$ 1,575.04

Please remit the total due of \$1575.04 to:
Buncombe County Finance Department
PO Box 7526
Asheville, NC 28802-7526.

*Please note the Buncombe County Finance Department does not have the authority to waive any occupancy tax penalties. To begin the two-step approval process, all requests for waiver must be submitted in writing to the Buncombe County Tourism Development Authority (BCTDA). If approved



by the BCTDA at a regular board meeting, the request will then be presented to the Buncombe County Board of Commissioners by the BCTDA for final review and approval. You may contact the BCTDA at 828.258.6111 for more information or to begin the waiver request process.*

If you have any questions or concerns, please call Jennifer Durrett or Candace Rhymer at (828) 250-4130.

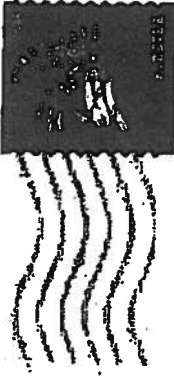
Sincerely,



Candace Rhymer
Accounting Technician

Mainstream Professional
Accounting Services, Inc.
1306-B Patton Ave.
Asheville, NC 28806

GREENVILLE SC 296
30 OCT 2015 PM 5 L



Buncombe County
Office of Finance Director
P.O. Box 7526
Asheville, NC 28802-7526

2880237526



V & S HOSPITALITY INC.
DBA BEST WESTERN BILTMORE EAST
801 TUNNEL ROAD
ASHEVILLE, NC 28806
PH (828)298-5562 FAX (828)298-5002

13860

BBAT
BRANCH BANKING AND TRUST COMPANY

66-112/531

10/20/2015

PAY TO THE ORDER OF Buncombe County Finance Department

\$ **10,500.27

Ten Thousand Five Hundred and 27/100

DOLLARS
Branch Banking
Trust Company

Buncombe County Finance Department
PO BOX 7526
Asheville, NC 28802-7526

BUSINESS VALUE CHECKING
AUTHORIZED SIGNATURE

MEMO September 2015

⑆0⑆38⑆0⑆⑆05⑆0⑆1⑆2⑆1⑆0005⑆195858847⑆



**Buncombe County
Occupancy Tax Report
PO Box 7526
Asheville, NC 28802**

RECEIVED
NOV - 2 2015
Buncombe County Finance Dept

Report for the Month of: September 2015

Name of Business: V & S Hospitality Inc

Doing Business As: Best Western

Mailing Address: 501 Tunnel Rd

Address Line 2: Asheville, NC 28805

Property Location: 501 Tunnel Rd

Location Line 2: Asheville, NC 28805

If no income during the reporting period, check here:

Number of Rooms/Units Available: 96

If business is closed for the season, provide the following:
Date Closed: _____
Reopen Date: _____

If business is closed PERMANENTLY, enter the date the business ceased to operate: _____

Signed Terri M. Owenby Date 10/12/2015

Print Name Terri M. Owenby, Accountant

Phone # 828-633-6161

GROSS RECEIPTS:	
(1) Buncombe County	261,575.30
(2) Sales Reported for On-Line Travel Companies (OTCs)	931.48
(3) Less Rentals More than 90 Consecutive Days	
(4) Total Gross Receipts:	262,506.78
Multiply Total Gross Receipts by 4% and Enter Below	
(5) Total Tax:	10,500.27
(6) Add Penalty (If Applicable)	
(7) TOTAL REMITTED:	10,500.27

Checks Payable: **Buncombe County Finance**
PO Box 7526, Asheville, NC 28802

Reports must be filed by the 15th day of each month following the month in which the tax is imposed.

The Buncombe County occupancy tax is imposed on the gross receipts derived from the rental of any real property subject to sales tax.

Penalties

1) Failure to file a return or to pay the tax when due, without intent to evade the tax, will result in a penalty equal to ten percent (10%) of the tax.

2) Failure to pay tax when due, without intent to evade the tax, will result in a penalty equal to five percent (5%) of the amount of the tax if the failure continues for more than one month, plus an additional five percent (5%) for each additional month, or fraction thereof, during which the failure continues, not exceeding twenty-five percent (25%) in aggregate.

Postmark Date: 10-30-15

Check #: 13860

Acct #: 150

Batch Date: 11-2-15

Due Date: 10/20/15

Document Type: FIN_OTX

Form Type: RECEIPT FORM

Remittance should be made by check or money order payable to: Buncombe County Finance.
DO NOT SEND CASH OR STAMPS

Postage Worksheet October 2015

Customer	1	2	3	4	5	6	7	8	9	10	Totals
A New Hope Home Care, Inc.											—
Asheville Fireplace & Gas Inc											—
Asheville Transportation, Inc.		1/49							1/49		.98
Best Western - V & S Hospitality Inc											—
Best Western Greenbriar - Jalabapa Inc											—
Best Western Knoxville - Saibapa Inc											—
Best Western - HMF Lodging Inc											—
Best Western MV - HVM Lodging LLC											—
Best Western River Escape - Nightstar											—
Comfort Inn Canton - MTB Group LLC											—
Comfort Inn-DAHI Inc (MV)											—
Country Inn & Suites- Bloom Lodging Inc											—
Days Inn - HP Hospitality LLC											—
Econolodge - GM Lodging Inc.											—
Holiday Inn Express-Omkar Hotel, LLC											—
Longview Builders, Inc.								1.61			1.61
Microtel - DMR Lodging Inc											—
Mountain Dental Lab											—
Ashe. Transp. Svcs LLC							1/49				.49
Art of Chiropractic								1.61			1.61

	1	2	3	4	5	6	7	8	9	10	Totals
Pretty Pets Inc											—
Puri's Yarn Emporium , LLC											—
Quality Inn- Ganesh Hotel, LLC											—
Quality Inn (KY) - Priti Inc											—
Ramada Ltd (MV) - MRP Corporation											—
Rathburn Food Equipment											—
Red's Service Center											—
Rymer's Ground Control, Inc.	1/27	29/49	2/49					2/49			10.40
Second Gear Inc											—
Smokey Park Vet											—
Steph Ellrich											—
Super 8 - RM Hospitality Inc											—
TopNotch Furniture											—
Travelowes Motel dba DEV Somesvara											—
W & T Concrete											—
<i>The Cottage Door</i>							1/49				.49
<i>Curtis Studer Law</i>								1.40			1.40
<i>Heaven's Best Carpet</i>								1.40			1.40
<i>AVL ASSOC.</i>									1/49		.49

	21	22	23	24	25	26	27	28	29	30	31	Totals
Pretty Pets Inc												-
Puri's Yarn Emporium , LLC										1/49		.49
Quality Inn- Ganesh Hotel, LLC										1/49		.49
Quality Inn (KY) - Priti Inc										1/49		.49
Ramada Ltd (MV) - MRP Corporation												-
Rathburn Food Equipment										2/49		.98
Red's Service Center										1/49		.49
Rymer's Ground Control, Inc.										2/49		.98
Second Gear Inc										2/49		.98
Smokey Park Vet										1/49		.49
Steph Ellrich						8/49						3.92
Super 8 - RM Hospitality Inc										1/49		.49
TopNotch Furniture										1/49		.49
Travelowes Motel dba DEV Somesvara										1/49		.49
W & T Concrete												-
Phaxell Fashions		1.61										1.61
Steve the Gravel								6/49				.98
Marnie & Co.										2/49		.98
WNC Food Ventures										1/49		.49
Jen Yuson										2/49		.98
Austin CPA										1/49		.49
Asheville Transp. LLC										2/49		.98
AVL ASSOC										1/49		.49
Lancaster Law Firm										2/49		.98

Oct-15

Totals	Monthly Totals
A New Hope Home Care, Inc.	-
Asheville Fireplace & Gas Inc	.49 ✓
Asheville Transportation, Inc.	3.43 ✓
Best Western - V & S Hospitality Inc	.98 ✓
Best Western Greenbriar - Jalabapa Inc	.49 ✓
Best Western Knoxville - Saibapa Inc	-
Best Western - HMF Lodging Inc	1.08 ✓
Best Western MV - HVM Lodging LLC	.49 ✓
Best Western River Escape - Nightstar	.49 ✓
Comfort Inn Canton - MTB Group LLC	3.43 ✓
Comfort Inn-DAHI Inc (MV)	.49 ✓
Country Inn & Suites- Bloom Lodging Inc	.49 ✓
Days Inn - HP Hospitality LLC	.98 ✓
Econolodge - GM Lodging Inc.	.49 ✓
Holiday Inn Express-Omkar Hotel, LLC	.49 ✓
Longview Builders, Inc.	1.01 ✓
Microtel - DMR Lodging Inc	.49 ✓
Mountain Dental Lab	.98 ✓
Asheville Transp. Svcs LLC	1.47 ✓
AVA of Chiropractic	1.01 ✓
The Cottage Door	.49 ✓
Curtis Studey Law	1.40 ✓
Austin CPA	.49 ✓
Jen Yanson	.98 ✓
WNC Food Ventures	.49 ✓
Marnie & Co	.98 ✓
love The Green	.98 ✓
Phase II Fashions	1.01 ✓
Flat Rock Tool	1.01 ✓
Heavens Best Carpet	1.40 ✓
AVL ASSOC	.49 ✓
LANCASTER LAW FIRM	.98 ✓

Pretty Pets Inc	-
Puri's Yarn Emporium , LLC	.49 ✓
Quality Inn- Ganesh Hotel, LLC	.49 ✓
Quality Inn (KY) - Priti Inc	1.47 ✓
Ramada Ltd (MV) - MRP Corporation	.49 ✓
Rathburn Food Equipment	.98 ✓
Red's Service Center	.49 ✓
Rymer's Ground Control, Inc.	17.04 ✓
Second Gear Inc	.98 ✓
Smokey Park Vet	.49 ✓
Steph Ellrich	3.92 ✓
Super 8 - RM Hospitality Inc	.49 ✓
TopNotch Furniture	.49 ✓
Travelowes Motel dba DEV Somesvara	.98 ✓
W & T Concrete	-

Jonna Reiff

From: Jonna Reiff
Sent: Tuesday, December 08, 2015 1:33 PM
To: 'Sharon R Gordon'
Cc: Stephanie Brown; Jennifer W. Durrett (jennifer.durrett@buncombecounty.org)
Subject: RE: V&S Hospitality dba Best Western
Attachments: Best Western 501 Tunnel Rd On Agenda Ltr 12.08.15.pdf; Best Western Penalty Waiver Request.pdf

Greetings, Ms. Gordon:

We have received the penalty waiver request you have submitted for the Best Western on Tunnel Road. Attached please find a letter from CVB Executive Director Stephanie Brown indicating the request will be considered by the BCTDA on Wednesday, December 16, at 9:00 a.m.

If you are able to attend next Wednesday, upon arrival, please have a seat in one of the chairs around the perimeter of the boardroom. Chairwoman Paula Wilber will invite you to speak when it's your turn, which will occur early in the meeting. You will have a few minutes to verbally present your case and answer any questions posed by board members.

Next, procedurally, if a motion is NOT made and/or seconded by a member of the BCTDA to waive the penalty, the request is, in effect, denied. If it DOES receive a motion, second, *and* majority vote, we'll forward the request onto the Buncombe County Commissioners on your behalf for further and final consideration, and let you know the details for that meeting.

Please reply to confirm your attendance and feel free to let us know if you have any further questions. Thank you.

Sincerely,

Jonna Reiff
Executive Operations Manager

Asheville Convention & Visitors Bureau
36 Montford Avenue | Asheville, NC 28801
P: 828.258.6111
jreiff@ExploreAsheville.com | www.Facebook.com/AshevilleCVB

www.ExploreAsheville.com

From: Sharon R Gordon [<mailto:srgordon44@gmail.com>]
Sent: Thursday, December 03, 2015 3:42 PM
To: Jonna Reiff
Subject: V&S Hospitality dba Best Western

Hi Jonna,
Thanks for taking the time to explain the process to me. We have never had a late filing so I had no idea what to do. Attached is the letter and supporting documents requesting the waiver of the late penalties. Let me know if there is anything else I need to do or provide.
Thanks again,
Sharon

PS In the letter I said we had been process these properties since they opened, but I feel like I should explain that I previously owned another accounting company (Carolina Accounting Inc) of which these guys have been my clients through a couple of transitions.

Sharon R. Gordon, Accountant
Mainstream Professional Accounting Services, Inc.
1306-B Patton Ave., Asheville, NC 28806
Phone (828)633-6161
Fax (866)845-0266

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ExploreAsheville.com

December 8, 2015

Ms. Sharon R. Gordon, Accountant
V&S Hospitality, Inc.
Best Western
501 Tunnel Road
Asheville, NC 28805

RE: Petition to Waive Occupancy Tax Penalty

Dear Ms. Gordon:

The Asheville Convention & Visitors Bureau (CVB) staff is in receipt of your letter requesting a waiver of an occupancy tax penalty recently assessed by the Buncombe County Finance Department. The penalty was incurred due to the Best Western's September 2015 occupancy tax report and remittance check being postmarked after October 20, 2015.

In the first of a two-step approval process, your request will be presented to the Buncombe County Tourism Development Authority (BCTDA) at its next regular board meeting, which convenes on Wednesday, December 16, 2015, at 9:00 a.m., in the boardroom of the Asheville Area Chamber of Commerce (36 Montford Avenue, Asheville, NC 28801). I encourage either you, or a representative from the property, personally attend the meeting to present the circumstances related to this waiver request. If you haven't already done so, please let Jonna Reiff, executive operations manager for the BCTDA/CVB, know if you or a representative will be in attendance. Ms. Reiff's direct line is 828.258.6111 and her e-mail address is jreiff@ExploreAsheville.com.

Thank you in advance for your response and I hope to see you at the meeting. Please feel free to contact me directly at sbrown@ExploreAsheville.com or 828.258.6104 if you have any questions in this matter.

With best regards,

A handwritten signature in black ink that reads "Stephanie".

Stephanie Brown, Executive Director
Asheville Convention & Visitors Bureau
For the Buncombe County Tourism Development Authority

cc: BCTDA Board
Jennifer Durrett, BC Finance Department

SB:jr

Jonna Reiff

From: Jennifer W. Durrett <jennifer.durrett@buncombecounty.org>
Sent: Wednesday, December 09, 2015 5:00 PM
To: Jonna Reiff; Blair Chamberlain
Cc: Stephanie Brown
Subject: RE: V&S Hospitality dba Best Western

Hi Jonna,

The Best Western Biltmore East has not had any late payments in the last 15 years. The Days Inn that is mentioned in her request was received on time and postmarked on 10/19/15.

Please let me know if you need any further information.

Thank you,

Jennifer Durrett, CPA

Audit & Financial Reporting Manager
Buncombe County Finance Department
200 College St.
PO Box 7526
Asheville, NC 28802
jennifer.durrett@buncombecounty.org
phone: 828.250.4135 | fax: 828.250.4156

From: Jonna Reiff [<mailto:jreiff@exploreasheville.com>]
Sent: Tuesday, December 08, 2015 2:42 PM
To: Jennifer W. Durrett <jennifer.durrett@buncombecounty.org>; Blair Chamberlain <Blair.Chamberlain@buncombecounty.org>
Cc: Stephanie Brown <sbrown@exploreasheville.com>
Subject: FW: V&S Hospitality dba Best Western

Hi Jennifer and Blair:

We've received the attached penalty waiver request from Sharon Gordon with Best Western for September's delinquent occupancy tax payment and report. Please send me a history of any late payments made, penalties incurred or waivers granted/declined, as well as any additional insight you or your staff can provide regarding this penalty.

Thanks in advance for your response!

--Jonna

From: Jonna Reiff
Sent: Tuesday, December 08, 2015 1:33 PM
To: 'Sharon R Gordon'
Cc: Stephanie Brown; Jennifer W. Durrett (jennifer.durrett@buncombecounty.org)
Subject: RE: V&S Hospitality dba Best Western

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