

Buncombe County Agenda Item Information Sheet

AGENDA ITEM: Budget Amendment for Business Intelligence Software Training (Buncombe County Health & Human Services – Social Services).	
MEETING DATE: November 19, 2013	
REQUESTED BY: Jim Holland for Amanda L. Stone	
Background information Funds will be used to continue the development of Business Intelligence software training for staff in order to allow staff to mine data and provide management reporting capabilities. This will further allow for refinement of metrics to assure that services are meeting expected outcomes.	
Pro's The training will enhance staff ability to utilize the business intelligence data management systems.	Con's None
Funds required No additional county resources are required.	
Alternatives	
Action recommended: To transfer remaining budget \$14,200 for Balanced Scorecard to DSS Training budget. No additional county resources are required.	