

Driver's License Restoration Program & Debt Relief Pilot Project

Overview

Department Division: *Justice Services*

Contract Name: *SJC Debt Relief Pilot Program*

Supplier Name: *Pisgah Legal Services*

Funding Source: *Safety + Justice Challenge Grant*

Contract Period: *March 1, 2022 through August 30, 2022*

Reporting Frequency: *Quarterly*

Contract Synopsis: The SJC Debt Relief Pilot program focuses on driver's license restoration. The Driver's License Restoration Program is an initiative by Pisgah Legal Services that assists participants who meet established income/eligibility guidelines by compiling relevant information and formally assisting participants throughout the driver's license restoration process.

Driver's license restoration can help improve an individual's eligibility for employment, higher wages, childcare stability, access to healthcare, and can help avoid further involvement in the criminal justice system. The funds are used to pay remaining Department of Motor Vehicle fines or fees allowing for formal restoration.

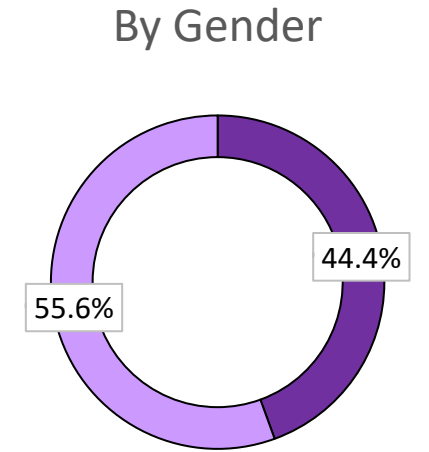
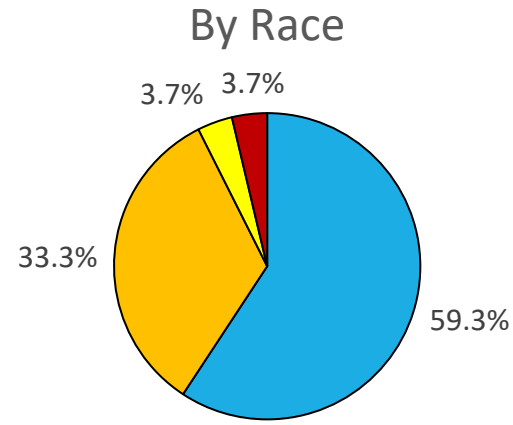
Reporting Highlights:

- *26 individuals were assisted during reporting period*
- *48.1% either obtained a new driver's license or were eligibility to reapply for driver's license while 48.2% were awaiting results*

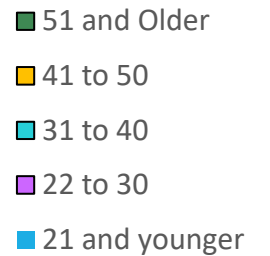
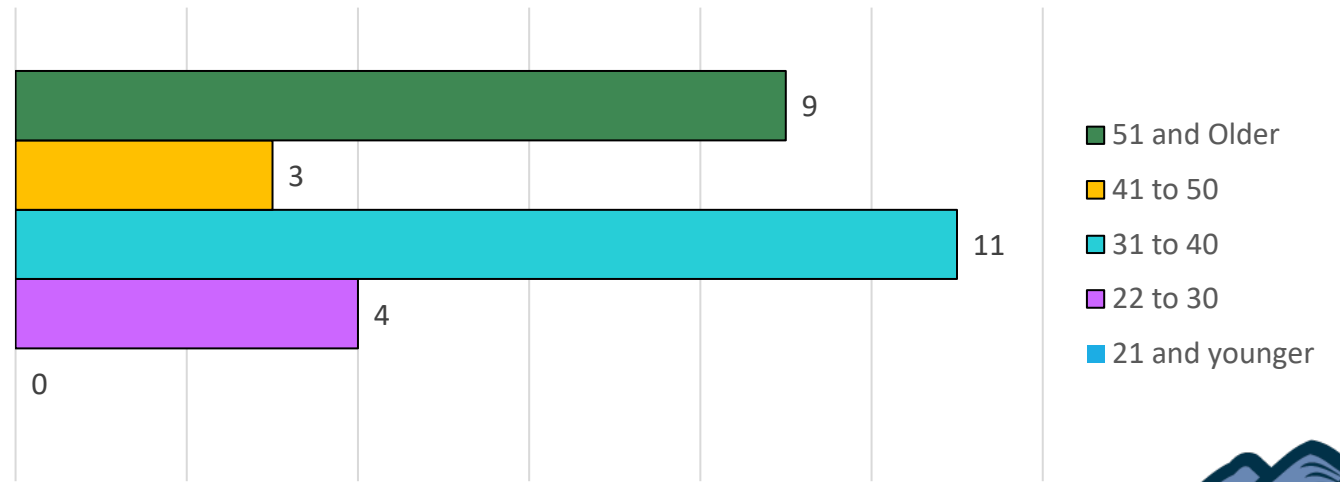


Customer Demographics

- Utilized contract funds to assist in the process of Driver's License restoration for 26 individuals
- 59.3% (16) identified as White while 33.3% (9) identified as Black or African American
- Females accounted for 55.6% (15) while 44.4% (12) were male
- Age groups most represented are 31- to 40-year-olds (40.7%) and 51 and older individuals (33.3%)

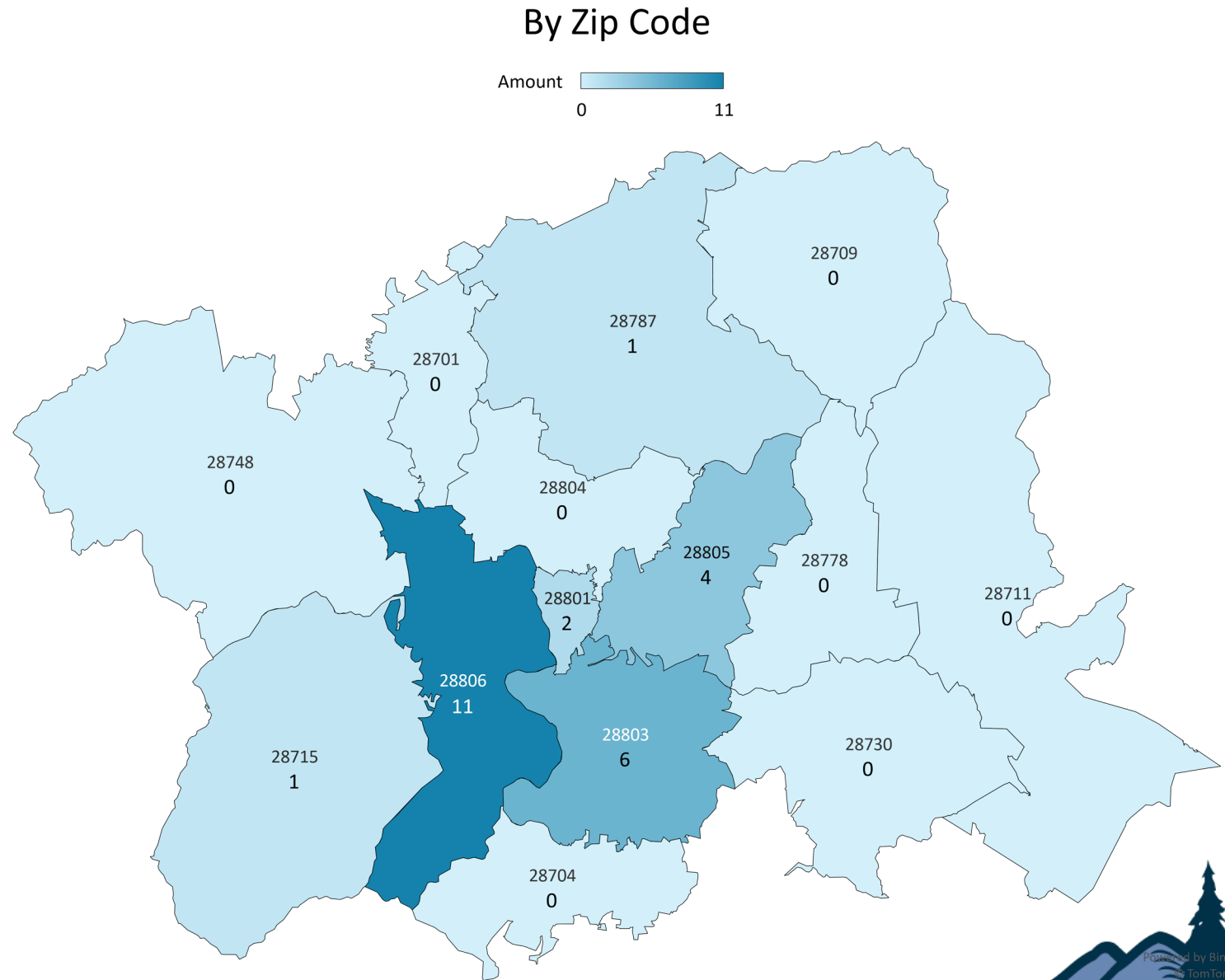


By Age Group



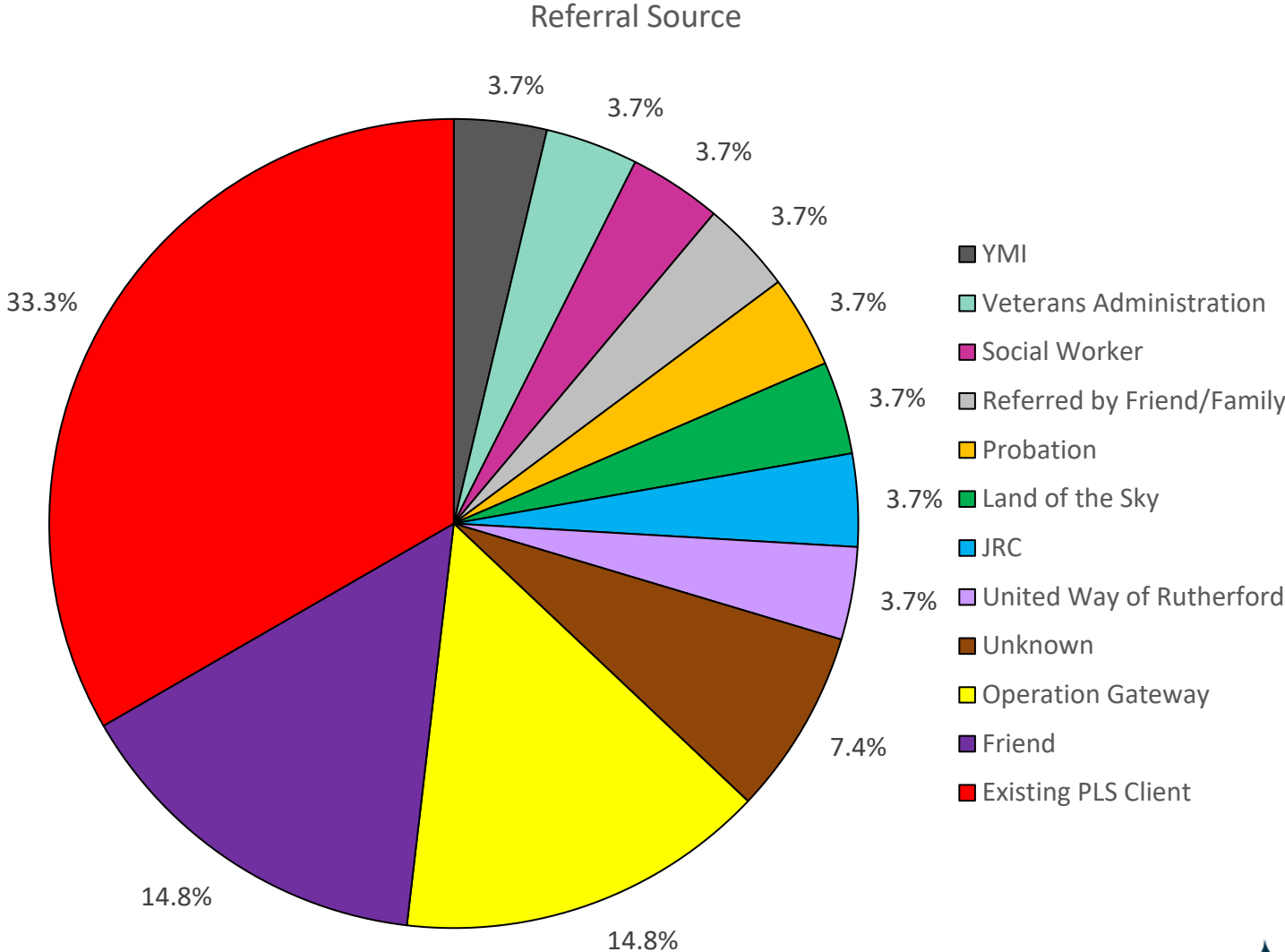
Customer Demographics (continued)

- 40.7% (11) of the eligible individuals reside in 28806. 22.2% (6) of the eligible individuals reside in 28803. 7.4% (2) of participating individuals did not give a zip code



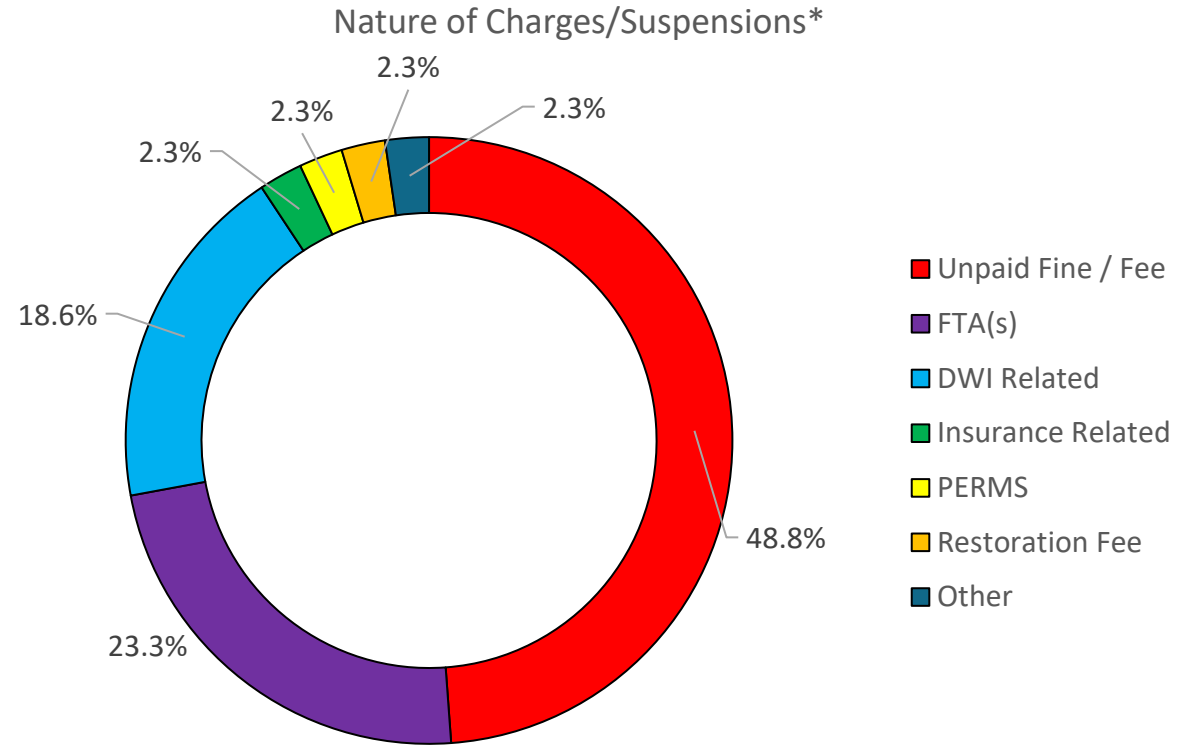
Contract Resource Allocation

- Total program financial cost: \$10,309.66
- Average cost per individual: \$396.53
- The top 3 referral sources were 33.3% (9) existing PLS clients while friend referrals and Operation Gateway referrals accounted for 14.8% (4) each



Contract Resource Allocation

- The nature of the charges / suspension was overwhelmingly due to unpaid fines / fees (48.8%) followed by FTA(s) (23.3%) and DWI related charges (18.6%).
- Successful outcomes, measured by obtainment of new driver's license or the eligibility to reapply for driver's license, were 48.1% of the results with 48.2% of the results still pending at the time of data submission. 3.7% of the outcomes were determined to be ineligible for restoration



*client may have more than one charge

